

Glasgow City Health and Social Care Partnership: Consultation and Engagement Log

Please note the planned engagement outlined in this Log may be subject to change. The Log will be updated to reflect any relevant updates.

For consultation and engagement activity consideration should always be given to application of the Glasgow City IJBs Consultation Guidelines:

<https://glasgowcity.hscp.scot/consultations-and-engagement>

For information on engagement through the Local Engagement Forum for your area please visit:

<https://glasgowcity.hscp.scot/locality-engagement-forums>

| Area of work | Nature of activity | Methods used | Stakeholders involved | Number consulted | Date planned | Date commenced | Date completed | Key Contact | Contact information | Relevant links | Consultation Guidelines | |
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| | | | | | | | | | | | Considered | Applied |
| Complete | | | | | | | | | | | | |
| Locality Engagemnt Forums | Locality, Care Group and City wide engagement activity | Online engagemnt session and community survey | Patients, services users, carers, community and thiiird sector | 346 | 01/04/2021 | 01/04/2021 | 31/03/2022 | May Simpson, Callum Lynch, Toney Devine | Tony.Devine@ggc.scot.nhs.uk Callum.Lynch@ggc.scot.nhs.uk May.Simpson@ggc.scot.nhs.uk | https://glasgowcity.hscp.scot/locality-engagement-forums | Yes | Yes |
| Primary Care Living with Diabetes | Presentation by Diabetes Specialist Nurses explaining available treatments and advice on self management. | Virtual Meeting Presentation, Facebook ,Twitter , presentaion and report of meeting sent to all those who attended posted on to HSCP web site | Local people, staff, voluntary sector and partnership organisations | 22 | 30-Nov-21 | Nov-21 | Nov-21 | Tony Devine | Tony.Devine@ggc.scot.nhs.uk; | https://glasgowcity.hscp.scot/locality-engagement-forums | Yes | Yes |
| Locality Spring Engagement sessions | Locality based sessions with client group focus exploring response to Covid-19 and impact on services, and future service delivery | Online/virtual events (x3) | Members of the public, Locality Engagement Forum members, partner organisations | Circa 80 | Mar-21 | Mar-21 | Mar-21 | May Simpson, Callum Lynch, Toney Devine | Tony.Devine@ggc.scot.nhs.uk; Callum.Lynch@ggc.scot.nhs.uk; May.Simpson@ggc.scot.nhs.uk | https://glasgowcity.hscp.scot/locality-engagement-forums | Yes | Yes |
| North East Health & Social Care Hub | Presentation by Architects showing Hub design and layout of community spaces Presentation by Hub West explaining design changes and passage through formal planning process | Virtual Meeting Presentation, Facebook ,Twitter , presentaion and report of meeting sent to all those who attended posted on to HSCP web site | Local people, staff, voluntary sector and partnership organisations | 40 plus attended first event; second event 22 plus attended | 27/05/2021 and 30/11/21 | 27/05/2021 and 30/11/21 | 27/05/2021 and 30/11/21 | Tony Devine | tony.devine@ggc.scot.nhs.uk | https://glasgowcity.hscp.scot/publication/new-north-east-health-and-social-care-hub-presentation-27-may-2021 | Yes | Yes |
| Review of Participation and Engagement | Participation and Engagement Strategy | Electronic survey; discussion at engagement events; attendance at Locality Engagement Forums | Locality Engagement Forum members; all Partnership staff; key external stakeholders | Unknown | 2019 | 13/01/2020 | 29/02/2020 | Steven Blair | Steven.Blair2@glasgow.gov.uk | https://glasgowcity.hscp.scot/consultations-and-engagement | Yes | Yes |
| Review of Participation and Engagement | Public Engagement Committee | Electronic survey | Public Engagement Committee members; all Partnership staff; key external stakeholders | Committee members (circa 20), HSCP staff (circa 12,000), external stakeholders (circa 320) | 2019 | 18/12/2019 | 29/02/2020 | Steven Blair | Steven.Blair2@glasgow.gov.uk | https://glasgowcity.hscp.scot/sites/default/files/publications/ITEM%20No%2008%20-%20Review%20of%20P%26E%20-%20Public%20Engagement%20Committee.pdf | Yes | Yes |
| Review of Participation and Engagement | Communications Strategy | Electronic survey; attendance at Locality Engagement Forums (NE/NW/S) | Locality Engagement Forum members; all Partnership staff; key external stakeholders | LEF members (circa 40), HSCP staff (circa 12,000), external stakeholders (circa 320) | Winter 2019 | Dec-19 | 05/01/2020 | Jason Mokrovich | Jason.Mokrovich@glasgow.gov.uk | https://glasgowcity.hscp.scot/consultations-and-engagement | Yes | Yes |
| Childrens Services | Integrated Childrens Services Plan 2020-23 | Focus Groups; large-scale conference event; one-to-one discussions with supporting professionals; group discussion events for adult professionals | Children and young people; statutory and third sector organisations; supporting professionals | 1325 | 23-Nov-19 | 05/02/2020 | TBC | Vince Henry | vince.henry@glasgow.gov.uk | | Yes | Yes |
| Maximising Independence | Vision, programme name and message testing | Two electronic surveys, interviews, focus group | Third and Independent sector organisations and members of the public | Surveys (181), interviews (25), focus group (14) | 2021 | Jan-21 | Mar-21 | Kirsty Orr, We are Snook | Kirsty.Orr@ggc.scot.nhs.uk | | Yes | Yes |
| Care Services - Home Care | Service User Engagement Group around connecting and introducing the service to users, 3rd sector organisations and community groups | Survey/ Event and focus group | Service users | TBC | Jul-21 | 28/07/2021 | TBC | Lynn Thomson/Gareth Williams | Gareth.Williams@glasgow.gov.uk | | Yes | Yes |

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| Carers | Carers information session (NW) - engagement with carers about experience of services | MS Teams Presentation, followed by Q+A | NW Locality Service Users, patients, carers 3rd sector | 15 | 23/06/2021 | 23/06/2021 | 24/06/2021 | May Simpson | May.simpson@ggc.scot.nhs.uk | | Yes | Yes |
| Primary Care | Primary Care Improvement Plan public information session | Virtual Meeting Presentation; Facebook; Twitter; report of meeting sent to all those who attend and posted on to HSCP web site | Service Users, and Partners | 40 | 30/09/2121 | 30/09/2121 | 30/09/2121 | Ann Forsyth | Ann.Forsyth@ggc.scot.nhs.uk | | TBC | TBC |
| Adult Services – Learning Disability | NW LEF – Learning Disability focused information and engagement session | MS Teams Presentation, followed by Q+A | NW Locality Service Users, patients, carers 3rd sector | 19 | 31/08/2021 | 31/08/2021 | 01/09/2021 | May Simpson | May.simpson@ggc.scot.nhs.uk | | Yes | Yes |
| Review of Carers Strategy, | Unpaid carers | Online survey, paper versions Promoted to Carers that have been supported | Adult carers | Completed: 259, Partially completed 282, total accessed survey: 541 | Autumn 2021 | Oct-21 | 28-Nov-21 | Fred Beckett | Fred.Beckett@glasgow.gov.uk | https://www.smartsurvey.co.uk/s/CarersReviewAdults/ | Yes | Yes |
| Review of Carers Strategy, | Unpaid carers | Focus groups, Online survey, paper versions Promoted to Young Carers that have been supported | Young Carers | Completed: 63, Partially completed: 70, Total accessed survey: 133 | Autumn 2021 | Oct-21 | 28-Nov-21 | Fred Beckett | Fred.Beckett@glasgow.gov.uk | https://www.smartsurvey.co.uk/s/ReviewYCStrategy/ | Yes | Yes |
| Review of Carers Strategy, | Unpaid carers | Online survey promoted on social media, Partner condition specific groups, partnership briefings, all HSCP email & focus groups. | Services users, carers, community groups, 3rd sector and general public | Completed: 32, Partially completed 117, Total accessed survey: 139 | Autumn 2021 | Oct-21 | 28-Nov-21 | Fred Beckett | May.Simpson@ggc.scot.nhs.uk Fred.Beckett@ggc.scot.nhs.uk | https://www.smartsurvey.co.uk/s/ReviewofCarersStrategies1/ | Yes | Yes |
| Planned/Underway | | | | | | | | | | | | |
| GCIJB Strategic Plan | Review of Plan, drafting of new Plan | Engagement plan (inc' methods) to be co-produced with stakeholders | Third and Independent sector organisations; members of the public; elected members etc | N/A | Jun 21-Jan 23 | May-21 | TBC | Craig Cowan | craig.cowan@glasgow.gov.uk | | Yes | Yes |
| Adult and Older People MH Strategies | Engagement on part of Strategic Plan - specifically asking people about the principles that inform future bed options and site impact. Potential scale of change to be reconsidered separately. | Meetings - in person or virtual, Print information (Newsletter, Leaflets, Booklets), Survey(s) & capacity to use social media being explored. | Existing HSCP structures and committees for statutory services and recognised umbrella organisations such as Mental health Network, GCVS for 3rd and voluntary sector covering service users, families, carers, specifically including people with protected characteristics | TBC | 44835 | Deferred start date to the end of 2022/23 | TBC | Vince McGarry/David Harley | Ggc.MentalHealthStrategy.Communications@ggc.scot.nhs.uk | https://glasgowcity.hscp.scot/meeting/24-march-2021 | Yes | TBC |
| Maximising Independence | Engagement on development of Family Group Decision-Making approach | TBC | TBC | TBC | TBC | TBC | TBC | Kirsty Orr | Kirsty.Orr@ggc.scot.nhs.uk | | TBC | TBC |
| Review of Participation and Engagement | Locality Engagement Forums (LEFs) | Electronic & paper survey; attendance at LEFs; LEF engagement sessions (NE/NW/S) | LEF members; relevant stakeholders | TBC | Summer 2019 | 19/09/2019 | TBC | Steven Blair | Steven.Blair2@glasgow.gov.uk | N/A | Yes | Yes |
| Self-Directed Support | Review Self -Directed Support (SDS) | Four online information sessions plus discussion/Q&A | Service users, patients, cares and families, communities, care provider and 3rd sector and HSCP staff | 10 -15 Key Stakeholders | Oct-22 | 01/11/2022 | TBC | Lorraine Fields | isobel.paterson@glasgow.gov.uk | https://glasgowcity.hscp.scot/meeting/29-january-2020 | Yes | Yes |

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| Complete | | | | | | | | | | | | | |
| Adult Services – Learning Disability | Technology Enabled Care & Support (TECS) | Meetings, Newsletters, Connecting Neighbourhoods pilot areas - public meetings & focused sessions with SU, carers, Advocacy & Care Providers, one to one/family sessions, staff briefing sessions and Newsletters | Information and Engagement session with Service users, carers, Care Providers, staff | 20-30 Service users, 60-80 Carers, 60-100 Care Providers & Staff | Sep-22 | 01/11/2022 | | Connecting Neighbourhood Evaluation - completion Autumn 2022. Other activity - ongoing | May Simpson, Lynn MacPherson | Lynn.MacPherson@glasgow.gov.uk; May.Simpson@ggc.scot.nhs.uk | https://glasgowcity.hsc.scot.nhs.uk/consultation/12-december-2018 and https://glasgowcity.hsc.scot.nhs.uk/consultation/27-march-2019 | Yes | Yes |
| Adult Services – Learning Disability | Technology Enabled Care & Support (TECS) | Three Easy Read and Information Video focus groups sessions, staff briefing sessions and Newsletters | Connecting Neighbourhoods Service users, carers, families, Expert Ref Group and Care Providers | TBC | Autumn 2021 | 15/09/2021 | Easy Read - completion August 2022. Video November 2022 | Steven Love, May Simpson, Lynn MacPherson | Steven.Love@glasgow.gov.uk; May.Simpson@ggc.scot.nhs.uk; Lynn.MacPherson@glasgow.gov.uk | https://glasgowcity.hsc.scot.nhs.uk/consultation/12-december-2018 and https://glasgowcity.hsc.scot.nhs.uk/consultation/27-march-2019 New Easy Read Booklet Explains How Technology Can Help People Live More Independently Glasgow City Health and Social Care Partnership (hsc.scot) | Yes | Yes | |
| Child/Young Person Mental Health Services | Survey of parental views of services | Focus Groups; electronic survey | HSCP staff | All HSCP staff | Jul-21 | 27/07/2021 | TBC | Barbara Adzajlic | barbara.adzajlic@ggc.scot.nhs.uk | | Yes | Yes | |
| Dementia Services | Engagement around the Balmore ward for the specialist dementia unit | Survey, event, focus group | Patients and service users | TBC | Oct-21 | TBC | TBC | Christine Murphy | Christine.Murphy2@cordia.co.uk | | TBC | TBC | |
| Care Services - Care Homes | Care Home Reviews - Private Care Homes engagement | Meetings | Private Care Homes - service users, families | TBC | TBC | TBC | TBC | TBC | | | TBC | TBC | |
| Care Services - Day Services | Engagement looking at HSCP-provided day services | TBC | Service users, families | TBC | TBC | TBC | TBC | TBC | | | TBC | TBC | |
| Primary Care | Continence Service Engagement | TBC | Service users | TBC | TBC | TBC | TBC | TBC | | | TBC | TBC | |
| Primary Care | Falls - Engagement around falls and support | TBC | TBC | TBC | TBC | TBC | TBC | TBC | | | TBC | TBC | |
| Primary Care | Respondant Service/ Technology at home | TBC | TBC | TBC | TBC | TBC | TBC | TBC | | | TBC | TBC | |
| Telecare | Digital/ Analogue - Engagement around the transition from analogue to digital telecare devices. | TBC | TBC | TBC | TBC | TBC | TBC | TBC | | | TBC | TBC | |
| Immunisation Programme | Flu Vaccinne Programme - Engagement to find out service users experience | Survey | Service Recipients | TBC | TBC | TBC | TBC | Frances Miller | Frances.Millar@ggc.scot.nhs.uk | | TBC | TBC | |
| Intermediate Care | ICU Unit Engagement - Intermediate Care are looking to engage around the process between hospital and care homes | Digital/ Traditional Surveys - with intent for qualitative engagement | Service users/Family | | Aug-21 | TBC | TBC | Chris Furse/Nicola Dolan | Chris.Furse@glasgow.gov.uk ; Nicola.Dolan@glasgow.gov.uk | | Yes | Yes | |
| Mental Health - Care experienced young people | Consultation on views of care experienced young people | Electronic survey | Care experienced young people aged 12-26 | TBC | Summer 2021 | Jun-21 | TBC | Kim Watson | Kim.Watson@glasgow.gov.uk | | Yes | Yes | |
| North East Health & Social Care Hub | Support local community project with the upgrading of existing community resource | Community mailings, virtual meetings and site visits if circumstances allow | Local people, staff, voluntary sector and partnership organisations | 100+ | 31/09/2021 | 31/09/2021 | Ongoing | Tony Devine | tony.devine@ggc.scot.nhs.uk | | Yes | Yes | |
| Payments issued to mitigate the impact of the Covid-19 pandemic | Service user feedback on automatic payments issued to mitigate the impact of the pandemic | Survey | Young people and families who received the additional payment and CELCIS/North Lanarkshire Council to co-produce the survey | TBC | 01/06/2021 | TBC | TBC | Janet McCulloch | janet.mcculloch@glasgow.gov.uk | | TBC | TBC | |

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| Children's Services | Involvement of children and young people in the development of My Plan to make them more child-friendly, understandable and accessible to children and young people | Engagement with children and young people by the Independent Care and Review Team | Children and young people | TBC | TBC | TBC | TBC | Alison Cowper | alison.cowper@glasgow.gov.uk | | TBC | TBC |
| Specialist Children's Services Service | User feedback to enhance and improve service delivery | Experience of Service Questionnaires (ESQ). | Children, young people, service users, staff. | 100 | 01/07/2021 | 01/07/2021 | Ongoing | Marina Madden and Elizabeth Briody | Marina.Madden@ggc.scot.nhs.uk; Elizabeth.Briody@ggc.scot.nhs.uk | | Yes | Yes |
| Children's Services: Central Parenting Team Services | Glasgow Parents and Caregivers views and feedback delivery of evidence based Triple P Parenting programmes Service users Views and feedback of service provided | Verbal Feedback via Live Virtual Platform, telephone, Attend Anywhere and feedback surveys | Parent and caregivers of children and Young people aged 18 months to 16/17 years old. | 400+ parents and caregivers | TBC | TBC | TBC | April Owens | April.Owens@ggc.scot.nhs.uk | | TBC | TBC |
| Children's Services: Continuing care and aftercare service and supports | Review of 16+ continuing care and aftercare service and supports | TBC, but likely to be a mixture of surveys and focus groups | Continuing care and aftercare staff, in collaboration with young people and the planning team | TBC | TBC | TBC | TBC | Liz Simpson | liz.simpson@glasgow.gov.uk | | TBC | TBC |
| Children's Services: Care Experienced Young People's | To understand care experienced young people's perspectives on their experience of mental health services and how they could be improved. | Survey PAC members offered a range of opportunities to get involved including meeting the researchers; final design of two surveys; briefing sessions; the promotion and completion of the survey; peer facilitators in discussion groups with young people and the option to take part in the Steering Group | Young People's Champions Board/care experienced young people (12 -26_ in collaboration with Social Marketing Gateway on behalf of PAC (People Achieving Change). 14 PAC members involved supported by Children's Rights Service and Who Cares? Scotland. | 143 young people | 17/09/2021 | Jan-21 | 01/12/2021 | Kim Watson/Julie Edgington | | | TBC | TBC |
| Children's Services: Mental Health | Care experienced young people's annual Development | Survey | Care Experienced Young People and HSCP staff | TBC | 29/10/2021 | 01/12/2019 | 01/02/2022 | Vincent Henry | vincent.henry@glasgow.gov.uk | | Yes | Yes |
| Domestic Abuse | Engagement to inform Domestic Abuse Strategy | Online participatory consultation groups | Staff, stakeholders, lived and living experience | 200 + Staff and key Sta | Nov-21 | TBC | Online Survey November 2022 | Greig McLachlan | greig.mclachlan@ggc.scot.nhs.uk | | TBC | TBC |
| Specialist Children's Services Service | Engagement and Co-production of new Autism Assessment service for under-5s | Online survey; professional-assisted discussion; paper surveys; Social Media engagement. | Families/parents of under-5s with suspected ASD in Test of Change | 100 | Dec-21 | Jul-21 | Ongoing | Vincent Henry | vince.henry@glasgow.gov.uk | | Yes | Yes |
| Children's Services | Integrated Children's Services Plan 2020-23 - Child-friendly version | Focus Groups and one-to-one discussions with supporting professionals; co-production sessions with CYP, HSCP and third sector professionals | Children and young people | 60 | 01-Mar-21 | Jun-21 | Ongoing | Vince Henry | vince.henry@glasgow.gov.uk | | Yes | Yes |
| Locality Engagemnt Forums | Locality, Care Group and City wide engagement activity | Online engagemnt session and community survey | Patients, services users, carers, community and thiid sector | TBC | 01/04/2022 | 01/04/2023 | 01/04/2023 | May Simpson, Callum Lynch, Toney Devine | Tony.Devine@ggc.scot.nhs.uk Callum.Lynch@ggc.scot.nhs.uk May.Simpson@ggc.scot.nhs.uk | https://glasgowcity.hscp.scot/locality-engagement-forums | Yes | Yes |
| Mental Health and Wellbeing Primary Care Hubs | Engagement to inform development of Primary Care Mental Health Hubs pilot areas | Engaging with pilot area communities - 3 engagement sessions and Stakeholder mapping | Communities, key stakeholders and people with lived experience | 60 -70 people | Spring 2022 | Jun-22 | Nov-22 | Sarah McCullough, Glasgow HSCP | sarah.mccullough@ggc.scot.nhs.uk suzanne.glennie@ggc.scot.nhs.uk | | Yes | TBC |

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| Adult Services - Crimimal Justice | Collaborative Communications and Engagement Strategy for The Liliast Centre, Community Custody Unit | Briefings, face to face virtual briefings, Website, User Voice sessions, Magazine, Newsletter, local public information event | Key Staker holders, service users, and providers, staff and community | TBC | 01-Jan-21 | Apr-22 | Nov-22 | Scottish Prison Service, Glasgow City Council, Glasgow City HSCP, NHS GGC | rhoda.macleod@ggc.scot.nhs.uk thomas.jackson@glasgow.gov.uk lynsey.smith@glasgow.gov.uk | | Yes | Yes |
| Strategic Plan Homelessness | Engaging with stakeholders, public and internal HSCP staff regarding the draft SP progress and updates from Homelessness Service area regarding linked work | Teams Webinar | Reference Groups. Stakeholders from partner organisations, public and internal HSCP, GCC and GGC NHS staff | 36 Attendees 57 registered participants | 25-Oct-22 | Oct-22 | | Jill Scoular | jill.scoular@glasgow.gov.uk | | | |
| Strategic Plan Prison Healthcare, Police Custody and Justice Services | Engaging with stakeholders, public and internal HSCP staff regarding the draft SP progress and updates from Service area regarding linked work | Teams Webinar | Reference Groups. Stakeholders from partner organisations, public and internal HSCP, GCC and GGC NHS staff | 23 attendees 32 registered participants | 31-Oct-22 | Oct-22 | | Jill Scoular | jill.scoular@glasgow.gov.uk | | | |
| Strategic Plan Complex Needs | Engaging with stakeholders, public and internal HSCP staff regarding the draft SP progress and updates from Service area regarding linked work | Teams Webinar | Reference Groups. Stakeholders from partner organisations, public and internal HSCP, GCC and GGC NHS staff | 22 attendees 31 registered participants | 01-Nov-22 | Nov-22 | | Jill Scoular | jill.scoular@glasgow.gov.uk | | | |
| Alcohol and Drug Partnership | Creation of Lived and living experience reference groups to engage and contribute to the ADP's priorities and national policies, become informed and engaged in the planning, development and delivery of services. This includes an LLE womens group and LLE mixed group. | In-person meetings with lived and living experience individuals, facilitated by ADP co-ordination team and designed to be as open and inclusive as possible. | Lived and living experience (drug and/or alcohol) individuals, including families/carers | 12 people | 01-Jul-21 | | ongoing - monthly sessions | Gillian Ferguson | gillian.ferguson@glasgow.gov.uk | | | |
| Alcohol and Drug Partnership | Womens ROSC event-celebrating women in recovery from alcohol drug problems in the city | In person event for women in recovery from across the city. Childcare available. Celebration of the success of women peers giving to other women in our Recovery Communities | ADP LLE Womens Reference Group | 150 people | 23rd Nov '22 | 23rd Nov 22 | | Claire Muirhead | claire.muirhead@glasgow.gov.uk | | | |
| Alcohol and Drug Partnership | Lived Experience individuals in ADRS drug treatment | Qualitative interviewing of LLE individuals as part of the implementation of the Medically Assisted Treatment Standards (MAT) | Glasgow Alcohol and Drug Recovery Services service users who have recently commenced their treatment | 50+ | 01-Dec-22 | | | Gillian Ferguson | gillian.ferguson@glasgow.gov.uk | https://scottishrecoveryconsortium.org/mist-q/ | | |

NB: Please contact Business Development if updating the Log or if you require support at GCHSCP_Communications@glasgow.gov.uk