

Glasgow City Health and Social Care Partnership: Consultation and Engagement Log

Please note the planned engagement outlined in this Log may be subject to change. The Log will be updated to reflect any relevant updates.

For consultation and engagement activity consideration should always be given to application of the Glasgow City IJBs Consultation Guidelines:

<https://glasgowcity.hscp.scot/consultations-and-engagement>

For information on engagement through the Local Engagement Forum for your area please visit:

<https://glasgowcity.hscp.scot/locality-engagement-forums>

Area of work	Nature of activity	Methods used	Stakeholders involved	Number consulted	Date planned	Date commenced	Date completed	Key Contact	Contact information	Relevant links	Consultation Guidelines	
											Considered	Applied
Complete												
Locality Engagemnt Forums	Locality, Care Group and City wide engagement activity	Online engagemnt session and community survey	Patients, services users, carers, community and thiiird sector	346	01/04/2021	01/04/2021	31/03/2022	May Simpson, Callum Lynch, Toney Devine	Tony.Devine@ggc.scot.nhs.uk Callum.Lynch@ggc.scot.nhs.uk May.Simpson@ggc.scot.nhs.uk	https://glasgowcity.hscp.scot/locality-engagement-forums	Yes	Yes
Primary Care Living with Diabetes	Presentation by Diabetes Specialist Nurses explaining available treatments and advice on self management.	Virtual Meeting Presentation, Facebook ,Twitter , presentaion and report of meeting sent to all those who attended posted on to HSCP web site	Local people, staff, voluntary sector and partnership organisations	22	30-Nov-21	Nov-21	Nov-21	Tony Devine	Tony.Devine@ggc.scot.nhs.uk	https://glasgowcity.hscp.scot/locality-engagement-forums	yes	yes
Locality Spring Engagement sessions	Locality based sessions with client group focus exploring response to Covid-19 and impact on services, and future service delivery	Online/virtual events (x3)	Members of the public, Locality Engagement Forum members, partner organisations	Circa 80	Mar-21	Mar-21	Mar-21	May Simpson, Callum Lynch, Toney Devine	Tony.Devine@ggc.scot.nhs.uk; Callum.Lynch@ggc.scot.nhs.uk; May.Simpson@ggc.scot.nhs.uk	https://glasgowcity.hscp.scot/locality-engagement-forums	Yes	Yes
North East Health & Social Care Hub	Presentation by Architects showing Hub design and layout of community spaces Presentation by Hub West explaining design changes and passage through formal planning process	Virtual Meeting Presentation, Facebook ,Twitter , presentaion and report of meeting sent to all those who attended posted on to HSCP web site	Local people, staff, voluntary sector and partnership organisations	40 plus attended first event; second event 22 plus attended	27/05/2021 and 30/11/21	27/05/2021 and 30/11/21	27/05/2021 and 30/11/21	Tony Devine	tony.devine@ggc.scot.nhs.uk	https://glasgowcity.hscp.scot/publication/new-north-east-health-and-social-care-hub-presentation-27-may-2021	TBC	TBC
Review of Participation and Engagement	Participation and Engagement Strategy	Electronic survey; discussion at engagement events; attendance at Locality Engagement Forums	Locality Engagement Forum members; all Partnership staff; key external stakeholders	Unknown	2019	13/01/2020	29/02/2020	Steven Blair	Steven.Blair2@glasgow.gov.uk	https://glasgowcity.hscp.scot/consultations-and-engagement	Yes	Yes
Review of Participation and Engagement	Public Engagement Committee	Electronic survey	Public Engagement Committee members; all Partnership staff; key external stakeholders	Committee members (circa 20), HSCP staff (circa 12,000), external stakeholders (circa 320)	2019	18/12/2019	29/02/2020	Steven Blair	Steven.Blair2@glasgow.gov.uk	https://glasgowcity.hscp.scot/sites/default/files/publications/ITEM%20No%2008%20-%20Review%20of%20P%26E%20-%20Public%20Engagement%20Committee.pdf	Yes	Yes
Review of Participation and Engagement	Communications Strategy	Electronic survey; attendance at Locality Engagement Forums (NE/NW/S)	Locality Engagement Forum members; all Partnership staff; key external stakeholders	LEF members (circa 40), HSCP staff (circa 12,000), external stakeholders (circa 320)	Winter 2019	Dec-19	05/01/2020	Jason Mokrovich	Jason.Mokrovich@glasgow.gov.uk	https://glasgowcity.hscp.scot/consultations-and-engagement	Yes	Yes
Childrens Services	Integrated Childrens Services Plan 2020-23	Focus Groups; large-scale conference event; one-to-one discussions with supporting professionals; group discussion events for adult professionals	Children and young people; statutory and third sector organisations; supporting professionals	1325	23-Nov-19	05/02/2020	TBC	Vince Henry	vince.henry@glasgow.gov.uk		TBC	TBC
Maximising Independence	Vision, programme name and message testing	Two electronic surveys, interviews, focus group	Third and Independent sector organisations and members of the public	Surveys (181), interviews (25), focus group (14)	2021	Jan-21	Mar-21	Kirsty Orr, We are Snook	Kirsty.Orr@ggc.scot.nhs.uk		Yes	Yes

OFFICIAL

Care Services - Home Care	Service User Engagement Group around connecting and introducing the service to users, 3rd sector organisations and community groups	Survey/ Event and focus group	Service users	TBC	Jul-21	28/07/2021	TBC	Lynn Thomson/Gareth Williams	Gareth.Williams@glasgow.gov.uk		Yes	Yes
Carers	Carers information session (NW) - engagement with carers about experience of services	MS Teams Presentation, followed by Q+A	NW Locality Service Users, patients, carers 3rd sector	15	23/06/2021	23/06/2021	24/06/2021	May Simpson	May.simpson@ggc.scot.nhs.uk		Yes	Yes
Primary Care	Primary Care Improvement Plan public information session	Virtual Meeting Presentation; Facebook; Twitter; report of meeting sent to all those who attend and posted on to HSCP web site	Service Users, and Partners	40	30/09/2121	30/09/2121	30/09/2121	Ann Forsyth	Ann.Forsyth@ggc.scot.nhs.uk		TBC	TBC
Adult Services – Learning Disability	NW LEF – Learning Disability focused information and engagement session	MS Teams Presentation, followed by Q+A	NW Locality Service Users, patients, carers 3rd sector	19	31/08/2021	31/08/2021	01/09/2021	May Simpson	May.simpson@ggc.scot.nhs.uk		Yes	Yes
Review of Carers Strategy,	Unpaid carers	Online survey, paper versions Promoted to Carers that have been supported	Adult carers	Completed: 259, Partially completed 282, total accessed survey: 541	Autumn 2021	Oct-21	28-Nov-21	Fred Beckett	Fred.Beckett@glasgow.gov.uk	https://www.smartsurvey.co.uk/s/CarersReviewAdults/	Yes	Yes
Review of Carers Strategy,	Unpaid carers	Focus groups, Online survey, paper versions Promoted to Young Carers that have been supported	Young Carers	Completed: 63, Partially completed: 70, Total accessed survey: 133	Autumn 2021	Oct-21	28-Nov-21	Fred Beckett	Fred.Beckett@glasgow.gov.uk	https://www.smartsurvey.co.uk/s/ReviewYCStrategy/	Yes	Yes
Review of Carers Strategy,	Unpaid carers	Online survey promoted on social media, Partner condition specific groups, partnership briefings, all HSCP email & focus groups.	Services users, carers, community groups, 3rd sector and general public	Completed: 32, Partially completed 117, Total accessed survey: 139	Autumn 2021	Oct-21	28-Nov-21	Fred Beckett	May.Simpson@ggc.scot.nhs.uk Fred.Beckett@ggc.scot.nhs.uk	https://www.smartsurvey.co.uk/s/ReviewofCarersStrategies1/	Yes	Yes
Planned/Underway												
GCIJB Strategic Plan	Review of Plan, drafting of new Plan	Engagement plan (inc' methods) to be co-produced with stakeholders	Third and Independent sector organisations; members of the public; elected members etc	N/A	Jun 21-Jan 23	May-21	TBC	Craig Cowan	craig.cowan@glasgow.gov.uk		Yes	Yes
Adult and Older People MH Strategies	Engagement on part of Strategic Plan - specifically asking people about the principles that inform future bed options and site impact. Potential scale of change to be reconsidered separately.	Meetings - in person or virtual, Print information (Newsletter, Leaflets, Booklets), Survey(s) & capacity to use social media being explored.	Existing HSCP structures and committees for statutory services and recognised umbrella organisations such as Mental health Network, GCVS for 3rd and voluntary sector covering service users, families, carers, specifically including people with protected characteristics	TBC	44835		Deferreed start date to the end of 2022	Vince McGarry/David Harley	Ggc.MentalHealthStrategy.Communications@ggc.scot.nhs.uk	https://glasgowcity.hscp.scot/meeting/24-march-2021	Yes	TBC
Maximising Independence	Engagement on development of Family Group Decision-Making approach	TBC	TBC	TBC	TBC	TBC	TBC	Kirsty Orr	Kirsty.Orr@ggc.scot.nhs.uk		TBC	TBC
Review of Participation and Engagement	Locality Engagement Forums (LEFs)	Electronic & paper survey; attendance at LEFs; LEF engagement sessions (NE/NW/S)	LEF members; relevant stakeholders	TBC	Summer 2019	19/09/2019	TBC	Steven Blair	Steven.Blair2@glasgow.gov.uk	N/A	Yes	Yes

OFFICIAL

Self-Directed Support	Review Self -Directed Support (SDS)	Four online information sessions plus discussion/Q&A	Service users, patients, cares and families, communities, care provider and 3rd sector and HSCP staff	TBC	Apr-23	Delayed due to external factors	TBC	Isobel Patterson	isobel.paterson@glasgow.gov.uk	https://glasgowcity.hscp.scot/meeting/29-january-2020	Yes	Yes
Adult Services – Learning Disability	Technology Enabled Care & Support (TECS)	Meetings, Newsletters, Connecting Neighbourhoods pilot areas - public meetings & focused sessions with SU, carers, Advocacy & Care Providers, one to one/family sessions, staff briefing sessions and Newsletters	Service users, carers, families and Care Providers	TBC	Autumn 2021	TBC	Connecting Neighbourhood Evaluation - completion Autumn 2022. Other activity - ongoing	May Simpson, Lynn MacPherson	Lynn.MacPherson@glasgow.gov.uk; May.Simpson@ggc.scot.nhs.uk	https://glasgowcity.hscp.scot/meeting/12-december-2018 and https://glasgowcity.hscp.scot/meeting/27-march-2019	Yes	Yes
Adult Services – Learning Disability	Technology Enabled Care & Support (TECS)	Three Easy Read and Information Video focus groups sessions, staff briefing sessions and Newsletters	Connecting Neighbourhoods Service users, carers, families, Expert Ref Group and Care Providers	TBC	Autumn 2021	15/09/2021	Easy Read - completion August 2022. Other activity ongoing	Steven Love, May Simpson, Lynn MacPherson	Steven.Love@glasgow.gov.uk; May.Simpson@ggc.scot.nhs.uk; Lynn.MacPherson@glasgow.gov.uk	https://glasgowcity.hscp.scot/meeting/12-december-2018 and https://glasgowcity.hscp.scot/meeting/27-march-2019	Yes	Yes
Child/Young Person Mental Health Services	Survey of parental views of services	Focus Groups; electronic survey	HSCP staff	All HSCP staff	Jul-21	27/07/2021	TBC	Barbara Adzajlic	barbara.adzajlic@ggc.scot.nhs.uk		Yes	Yes
Dementia Services	Engagement around the Balmore ward for the specialist dementia unit	Survey, event, focus group	Patients and service users	TBC	Oct-21	TBC	TBC	Christine Murphy	Christine.Murphy2@cordia.co.uk		TBC	TBC
Care Services - Care Homes	Care Home Reviews - Private Care Homes engagement	Meetings	Private Care Homes - service users, families	TBC	TBC	TBC	TBC	TBC			TBC	TBC
Care Services - Day Services	Engagement looking at HSCP-provided day services	TBC	Service users, families	TBC	TBC	TBC	TBC	TBC			TBC	TBC
Primary Care	Continence Service Engagement	TBC	Service users	TBC	TBC	TBC	TBC	TBC			TBC	TBC
Primary Care	Falls - Engagement around falls and support	TBC	TBC	TBC	TBC	TBC	TBC	TBC			TBC	TBC
Primary Care	Respondant Service/ Technology at home	TBC	TBC	TBC	TBC	TBC	TBC	TBC			TBC	TBC
Telecare	Digital/ Analogue - Engagement around the transition from analogue to digital telecare devices.	TBC	TBC	TBC	TBC	TBC	TBC	TBC			TBC	TBC
Immunisation Programme	Flu Vaccinne Programme - Engagement to find out service users experience	Survey	Service Recipients	TBC	TBC	TBC	TBC	Frances Miller	Frances.Millar@ggc.scot.nhs.uk		TBC	TBC
Intermediate Care	ICU Unit Engagement - Intermediate Care are looking to engage around the process between hospital and care homes	Digital/ Traditional Surveys - with intent for qualitative engagement	Service users/Family		Aug-21	TBC	TBC	Chris Furse/Nicola Dolan	Chris.Furse@glasgow.gov.uk ; Nicola.Dolan@glasgow.gov.uk		Yes	Yes
Mental Health - Care experienced young people	Consultation on views of care experienced young people	Electronic survey	Care experienced young people aged 12-26	TBC	Summer 2021	Jun-21	TBC	Kim Watson	Kim.Watson@glasgow.gov.uk		Yes	Yes
North East Health & Social Care Hub	Support local community project with the upgrading of existing community resource	Community mailings, virtual meetings and site visits if circumstances allow	Local people, staff, voluntary sector and partnership organisations	100+	31/09/2021	31/09/2021	Ongoing	Tony Devine	tony.devine@ggc.scot.nhs.uk		Yes	Yes

OFFICIAL

Payments issued to mitigate the impact of the Covid-19 pandemic	Service user feedback on automatic payments issued to mitigate the impact of the pandemic	Survey	Young people and families who received the additional payment and CELCIS/North Lanarkshire Council to co-produce the survey	TBC	01/06/2021	TBC	TBC	Janet McCulloch	janet.mccullough@glasgow.gov.uk		TBC	TBC
Childrens Services	Involvement of children and young people in the development of My Plan to make them more child-friendly, understandable and accessible to children and young people	Engagement with children and young people by the Independent Care and Review Team	Children and young people	TBC	TBC	TBC	TBC	Alison Cowper	alison.cowper@glasgow.gov.uk		TBC	TBC
Specialist Children's Services Service	User feedback to enhance and improve service delivery	Experience of Service Questionnaires (ESQ).	Children, young people, service users, staff.	TBC	01/07/2021	01/07/2021	TBC	Marina Madden and Elizabeth Briody	Marina.Madden@ggc.scot.nhs.uk ; Elizabeth.Briody@ggc.scot.nhs.uk		TBC	TBC
Children's Services: Central Parenting Team Services	Glasgow Parents and Caregivers views and feedback delivery of evidence based Triple P Parenting programmes Service users Views and feedback of service provided	Verbal Feedback via Live Virtual Platform, telephone, Attend Anywhere and feedback surveys	Parent and caregivers of children and Young people aged 18 months to 16/17 years old.	400+ parents and caregivers	TBC	TBC	TBC	April Owens	April.Owens@ggc.scot.nhs.uk		TBC	TBC
Children's Services: Continuing care and aftercare service and supports	Review of 16+ continuing care and aftercare service and supports	TBC, but likely to be a mixture of surveys and focus groups	Continuing care and aftercare staff, in collaboration with young people and the planning team	TBC	TBC	TBC	TBC	Liz Simpson	liz.simpson@glasgow.gov.uk		TBC	TBC
Children's Services: Care Experienced Young People's	To understand care experienced young people's perspectives on their experience of mental health services and how they could be improved.	Survey PAC members offered a range of opportunities to get involved including meeting the researchers; final design of two surveys; briefing sessions; the promotion and completion of the survey; peer facilitators in discussion groups with young people and the option to take part in the Steering Group	Young People's Champions Board/care experienced young people (12 -26_ in collaboration with Social Marketing Gateway on behalf of PAC (People Achieving Change). 14 PAC members involved supported by Children's Rights Service and Who Cares? Scotland.	143 young people	17/09/2021	Jan-21	01/12/2021	Kim Watson/Julie Edgington			TBC	TBC
Children's Services: Mental Health	Care experienced young people's annual Development	Format TBC, as decided by the young people involved	Care Experienced Young People and HSCP staff	TBC	29/10/2021	TBC	TBC	Vincent Henry	vincent.henry@glasgow.gov.uk		TBC	TBC
Domestic Abuse	Engagement to inform Domestic Abuse Strategy	Online participatory consultation groups	Staff, stakeholders, lived and living experience	TBC	Nov-21	TBC	TBC	Greig McLachlan	greig.mclachlan@ggc.scot.nhs.uk		TBC	TBC
Specialist Children's Services Service	Engagement and Co-production of new Autism Assessment service for under-5s	Online survey; professional-assisted discussion; paper surveys; Social Media engagement.	Families/parents of under-5s with suspected ASD in Test of Change	TBC	Dec-21	Jul-21	TBC	Vincent Henry	vince.henry@glasgow.gov.uk		TBC	TBC
Childrens Services	Integrated Childrens Services Plan 2020-23 - Child-friendly verion	Focus Groups and one-to-one discussions with supporting professionals; co-production sessions with CYP, HSCP and third sector professionals	Children and young people	60	01-Mar-21		Jun-21	Vince Henry	vince.henry@glasgow.gov.uk		TBC	TBC

OFFICIAL

Locality Engagemnt Forums	Locality, Care Group and City wide engagement activity	Online engagemnt session and community survey	Patients, services users, carers, community and thiird sector	TBC	01/04/2022	01/04/2023	01/04/2023	May Simpson, Callum Lynch, Toney Devine	Tony.Devine@ggc.scot.nhs.uk Callum.Lynch@ggc.scot.nhs.uk May.Simpson@ggc.scot.nhs.uk	https://glasgowcity.hscp.scot/locality-engagement-forums	Yes	Yes
Mental Health and Wellbeing Primary Care Hubs	Engaging with communities to support the design, delivery and improvement of the new service (Phase 1)	TBC - to include group discussions, questionnaires, talking walls	TBC pending creation of engagement plan - report will follow. To include residents of Phase 1 communities, over 16 and representing a range of demographics	TBC	TBC	TBC	TBC	Sarah McCullough, Glasgow HSCP	sarah.mccullough@ggc.scot.nhs.uk		Yes	TBC
Adult Services - Crimminal Justice	Collaborative Communications and Engagement Strategy for The Liliias Centre, Community Custodt Unit	Briefings, face to face virtual briefings, Website, User Voice sessions, Magazine, Newsletter, local public information event	Key Staker holders, service users, and providers, staff and community	TBC	01-Jan-21	Apr-22	Summer 2022	Scottish Prison Service, Glasgow City Council, Glasgow City HSCP, NHS GGC	rhoda.macleod@ggc.scot.nhs.uk thomas.jackson@glasgow.gov.uk lynsey.smith@glasgow.gov.uk		Yes	Yes

NB: Please contact Business Development if updating the Log or if you require support at GCHSCP_Communications@glasgow.gov.uk