Glasgow City Health and Social Care Partnership: Consultation and Engagement Log

Please note the planned engagement outlined in this Log may be subject to change. The Log will be updated to reflect any relevant updates.

For consultation and engagement activity consideration should always be given to application of the Glasgow City IJBs Consultation Guidelines:

https://glasgowcity.hscp.scot/consultations-and-engagement

For information on engagement through the Local Engagement Forum for your area please visit: https://glasgowcity.hscp.scot/locality-engagement-forums

	•			_	_	_	_	_	•	-		on Guidelines
Area of work	Nature of activity	Methods used	Stakeholders involved	Number consulted	Date planned	Date commenced	Date completed	Key Contact	Contact information	Relevant links	Considered	Applied
omplete					_		_	T				
ocality Engagemnt	Locality, Care Group and	Online engagemnt session	Patients, services users,	346	01/04/2021	01/04/2021	31/03/2022		Tony.Devine@ggc.scot.nhs			
orums	City wide engagement	and community survey	carers, community and						.uk			
	activity		thiird sector						Callum.Lynch@ggc.scot.nh			
								May Simpson, Callum		https://glasgowcity.hscp.scot/loc		
								1 ' ' '	t.nhs.uk	ality-engagement-forums	Voc	Voc
.								Lynch, Toney Devine	t.iiis.uk	anty-engagement-forums	Yes	Yes
,	1		Local people, staff,	22	30-Nov-21			Tony Devine				
Diabetes	Specialist Nurses	Presentation, Facebook	voluntary sector and									
	explaining available	,Twitter , presentaion and	partnership organisations									
	treatments and advice on	report of meeting sent to				Nov-21	Nov-21					
	self management.	all those who attended										
	Jen management.	posted on to HSCP web site							Tony Doying @ggc scot phs	https://glasgowcity.hscp.scot/loc		
		posted on to HSCP web site							Tony.Devine@ggc.scot.nns			
									<u>.uk;</u>	ality-engagement-forums	yes	yes
	Locality based sessions								Tony.Devine@ggc.scot.nhs			
	with client group focus								.uk;			
	exploring response to		Members of the public,						Callum.Lynch@ggc.scot.nh			
	Covid-19 and impact on		Locality Engagement						s.uk;			
Locality Corina	· ·		1				1	May Cimpagn Calling	1 '	https://glossesseits.heeseeset/les	1	
Locality Spring	services, and future		Forum members, partner					May Simpson, Callum	1 - 1	https://glasgowcity.hscp.scot/loc		
Engagement sessions	service delivery	Online/virtual events (x3)	organisations	Circa 80	Mar-21	Mar-21	Mar-21	Lynch, Toney Devine	s.uk	ality-engagement-forums	Yes	Yes
North East Health &	Presentation by	Virtual Meeting	Local people, staff,	40 plus attended	27/05/2021 and	27/05/2021 and	27/05/2021 and		tony.devine@ggc.scot.nhs.	https://glasgowcity.hscp.scot/pu		
Social Care Hub	Architects showing Hub	Presentation, Facebook	voluntary sector and	first event; second	30/11/21	30/11/21	30/11/21		uk	blication/new-north-east-health-		
	design and layout of	,Twitter , presentaion and	partnership organisations	event 22 plus						and-social-care-hub-presentation-		
	1 '		partifership organisations	1								
	community spaces	report of meeting sent to		attended						<u>27-may-2021</u>		
	Presentation by Hub	all those who attended										
	West explaining design	posted on to HSCP web site										
	changes and passage											
	through formal planning											
								Tony Doving			TDC	TDC
	process							Tony Devine			ТВС	TBC
		Electronic survey;										
		discussion at engagement	Locality Engagement									
		events; attendance at	Forum members; all									
Review of Participation	Participation and	Locality Engagement	Partnership staff; key						Steven.Blair2@glasgow.go	https://glasgowcity.hscp.scot/con		
and Engagement	Engagement Strategy	Forums	external stakeholders	Unknown	2019	13/01/2020	29/02/2020	Steven Blair	v.uk	sultations-and-engagement	Yes	Yes
and Engagement	Lingagement Strategy	Torums	external stakeholders	OTIKITOWIT	2013	13/01/2020	23/02/2020	Steven bian	<u>v.ur</u>	Suitations-and-engagement	163	163
										https://glasgowcity.hscp.scot/site		
				Committee members						s/default/files/publications/ITEM		
			Public Engagement	(circa 20), HSCP staff						%20No%2008%20-		
			Committee members; all	(circa 12,000),						%20Review%20of%20P%26E%20-		
Review of Participation	Public Engagement		Partnership staff; key	external stakeholders	,				Steven.Blair2@glasgow.go	%20Public%20Engagement%20Co		
•			external stakeholders	(circa 320)	2019	10/12/2010	20/02/2020	Stoven Blain			Vas	Vaa
and Engagement	Committee	Electronic survey	external stakeholders	(Circa 320)	2019	18/12/2019	29/02/2020	Steven Blair	<u>v.uk</u>	mmittee.pdf	Yes	Yes
				LEF members (circa								
		Electronic survey;	Locality Engagement	40), HSCP staff (circa								
		attendance at Locality	Forum members; all	12,000), external								
Review of Participation			1	stakeholders (circa					Jason Mokrovich@glassow	https://glasgowcity.hscp.scot/con		1
·	6	Engagement Forums	Partnership staff; key	1	W	D	05/04/2222				,	.
and Engagement	Communications Strategy		external stakeholders	320)	Winter 2019	Dec-19	05/01/2020	Jason Mokrovich	<u>.gov.uk</u>	sultations-and-engagement	Yes	Yes
Childrens Services	Integrated Childrens	Focus Groups; large-scale	Children and young	1325	23-Nov-19	05/02/2020	TBC	Vince Henry	vince.henry@glasgow.gov.		1	
	Services Plan 2020-23	conference event; one-to-	people; statutory and third						uk			
		one discussions with	sector organisations;						I -			1
			_									1
		supporting professionals;	supporting professionals									
		group discussion events for	1									1
		adult professionals									1	1
											ТВС	ТВС
			Third and Independent	Surveys (181),					1		1	
Maximising	Vision, programme name	Two electronic surveys,	sector organisations and	interviews (25), focus		1	1				1	1
ndependence	and message testing	interviews, focus group	members of the public	group (14)	2021	Jan-21	Mar-21	Kirsty Orr, We are Snook	light one of the transfer		l.,	Yes
nacpenachee											Yes	

r												
	Service User Engagement											
	Group around connecting and introducing the											
	service to users, 3rd											
	sector organisations and	Survey/ Event and focus						Lynn Thomson/Gareth	Gareth.Williams@glasgow.			
	community groups	group	Service users	TBC	Jul-21	28/07/2021	TBC	Williams	gov.uk		Yes	Yes
Curc	Carers information	8.00p	Service asers	150	Jul 21	20/07/2021	150	Villianis	Borian		103	103
	session (NW) -											
	engagement with carers											
	about experience of	MS Teams Presentation,	NW Locality Service Users,						May.simpson@ggc.scot.nh			
	l '	followed by Q+A	patients, carers 3rd sector	15	23/06/2021	23/06/2021	24/06/2021	May Simpson	s.uk		Yes	Yes
Primary Care	Primary Care	Virtual Meeting	Service Users, and Partners	40	30/09/2121	30/09/2121	30/09/2121	Ann Forsyth	Ann.Forsyth@ggc.scot.nhs			
	Improvement Plan public	Presentation; Facebook;							<u>.uk</u>			
	information session	Twitter; report of meeting										
		sent to all those who										
		attend and posted on to										
		HSCP web site									TBC	TBC
	NW LEF – Learning		NW Locality Service Users,									
	Disability focused		patients, carers 3rd sector									
Adult Services – Learning		MS Teams Presentation,							May.simpson@ggc.scot.nh			
Disability	engagement session	followed by Q+A		19	31/08/2021	31/08/2021	01/09/2021	May Simpson	s.uk		Yes	Yes
		Online		Commission 250		1						
		Online survey, paper		Completed: 259,								
		versions Promoted to Carers that have been		Partially completed 282, total accessed					Frod Bockott@glasgow.go	https://www.smartsurvey.co.uk/s		
Review of Carers Strategy,	Unnaid carers	supported	Adult carers	survey: 541	Autumn 2021	Oct-21	28-Nov-21	Fred Beckett	v.uk	1 ' ' '	Yes	Yes
Review of Carers Strategy,	Oripaid carers	supporteu	Addit carers	Survey. 541	Autumiii 2021	OCI-21	20-INUV-21	Freu Beckett	v.uk	/ Carers neview Addits/	165	res
		Focus groups, Online		Completed: 63,								
		survey, paper versions		Partially completed:								
		Promoted to Young Carers		70, Total accessed					Fred.Beckett@glasgow.go	https://www.smartsurvey.co.uk/s		
Review of Carers Strategy,	Unpaid carers	1	Young Carers	1 '	Autumn 2021	Oct-21	28-Nov-21	Fred Beckett	v.uk		Yes	Yes
	- F		0 0 0 0 0							,		
		Online survey promoted on										
		social media, Partner		Completed: 32,					May.Simpson@ggc.scot.nh			
		condition specific groups,	Services users, carers,	Partially completed					<u>s.uk</u>			
		parthership briefings, all	community groups, 3rd	117, Total accessed					Fred.Beckett@ggc.scot.nh	https://www.smartsurvey.co.uk/s		
Review of Carers Strategy,	Unpaid carers	HSCP email & focus groups.	sector and general public	survey: 139	Autumn 2021	Oct-21	28-Nov-21	Fred Beckett	<u>s.uk</u>	/ReviewofCarersStrategies1/	Yes	Yes
Planned/Underway								1				
			Third and Independent									
		Engagement plan (inc'	sector organisations;									
	Review of Plan, drafting	methods) to be co-	members of the public;			l., .,			craig.cowan@glasgow.gov.	•		
GCIJB Strategic Plan	of new Plan	produced with stakeholders	elected members etc	N/A	Jun 21-Jan 23	May-21	TBC	Craig Cowan Vince McGarry/David	<u>uk</u>		Yes	Yes
			Existing HSCP structures					Harley				
			and committees for					Папеу				
			statutory services and									
			recognised umbrella									
	Engagement on part of		organisations such as									
	Strategic Plan -		Mental health Network,									
	specifically asking people	Meetings - in person or	GCVS for 3rd and voluntary									
	about the principles that		sector covering service									
	inform future bed options		users, families, carers,			1						
	and site impact. Potential		specifically including			Deferreed start			Ggc.MentalHealthStrategy			
	scale of change to be	capacity to use social media	1			date to the end of			Communications@ggc.scot	https://glasgowcity.hscp.scot/me		
MH Strategies	reconsidered separately.	being explored.	characteristics	TBC	44835	2022	TBC		<u>.nhs.uk</u>	eting/24-march-2021	Yes	TBC
	Engagement on											
	development of Family					1						
	Group Decision-Making					1						
Independence	approach	TBC	TBC	TBC	TBC	TBC	TBC	Kirsty Orr	Kirsty.Orr@ggc.scot.nhs.uk		TBC	TBC
		Electronic & paper survey;				1						
Dovious of Doubleton Co.	Locality Face server	attendance at LEFs; LEF	LEC month over the con-			1			Chaven Disir2 Callance			
Review of Participation and Engagement	Locality Engagement Forums (LEFs)	engagement sessions (NE/NW/S)	LEF members; relevant stakeholders	TDC	Cummor 2010	10/00/2010	TRC	Stoven Plair	Steven.Blair2@glasgow.go v.uk	N/A	Voc	l _{Vos}
and Liigageinent	I Orums (LLI S)	(141/1444/3)	Stakenolucis	TBC	Summer 2019	19/09/2019	TBC	Steven Blair	<u>v.uk</u>	N/A	Yes	Yes

		_				_						_
			Service users, patients,									
			cares and families,						icohol natorcon@glacgow	https://glasgowcity.hscp.scot/me		
		Four online information	communities, care							eting/29-january-2020		
	Review Self -Directed	sessions plus	provider and 3rd sector			Delayed due to			gov.uk	etilig/29-jailuary-2020		
Self-Directed Support	Support (SDS)	discussion/Q&A	and HSCP staff	ТВС	Apr-23	external factors	ТВС	Isobel Patterson			Yes	Yes
		Meetings, Newsletters,	Service users, carers,									
		Connecting	families and Care Providers									
		Neighbourhoods pilot areas										
		- public meetings &					Connecting					
		focused sessions with SU,					Neighbourhood					
		carers, Advocacy & Care					Evaluation -			https://glasgowcity.hscp.scot/me		
		Providers, one to					completion		Lynn.MacPherson@glasgo	eting/12-december-2018		
		one/family sessions, staff					Autumn 2022.		w.gov.uk;	and		
Adult Services – Learning	Technology Enabled Care	Ī					Other activity -	May Simpson, Lynn	May.Simpson@ggc.scot.nh	https://glasgowcity.hscp.scot/me		
	& Support (TECS)	Newsletters		TBC	Autumn 2021	твс	ongoing	MacPherson	s.uk	eting/27-march-2019	Yes	Yes
,	, ,		Connecting						Steven.Love@glasgow.gov			
		Three Easy Read and	Neighbourhoods Service				Easy Read -		l.uk:	https://glasgowcity.hscp.scot/me		
		Information Video focus	users, carers, families,				completion		May.Simpson@ggc.scot.nh			
		groups sessions, staff	Expert Ref Group and Care				August 2022.	Steven Love, May	s.uk	and		
Adult Services – Learning	Technology Enabled Care		Providers				Other activity	Simpson, Lynn		https://glasgowcity.hscp.scot/me		
_	& Support (TECS)	Newsletters	Troviders	TBC	Autumn 2021	15/09/2021	ongoing	MacPherson	w.gov.uk	eting/27-march-2019	Yes	Yes
· ·		Focus Groups; electronic		TBC	Autumii 2021	13/03/2021	Oligoling	Waci fiel soft	barbara.adzajlic@ggc.scot.	etilig/27-iliaicii-2015	163	163
_	of services	survey	HSCP staff	All HSCP staff	Jul-21	27/07/2021	ТВС	Barbara Adzajlic	nhs.uk		Voc	Voc
ivientai rieaitii Services	OI SELVICES	Survey	inser stan	All H3CF Stall	Jui-21	27/07/2021	IBC	Barbara Auzajiic	IIIIS.UK		Yes	Yes
	Engagement around the											
	Balmore ward for the								Christine.Murphy2@cordi			
		Survey, event, focus group	Patients and service users	TRC	Oct-21	ТВС	ТВС	Christine Murphy	a.co.uk		TBC	ТВС
	Care Home Reviews -	Survey, event, rocus group	ratients and service users	TBC	OCt-21	TIBC	TBC	Christine warphy	a.co.uk		ТВС	TBC
	Private Care Homes		Private Care Homes -									
		Meetings	service users, families	TBC	ТВС	ТВС	ТВС	TBC			TBC	твс
nomes	Engagement looking at	Meetings	service users, families	IBC	IBC	IDC	IBC	IDC			TBC	IBC
Care Services - Day	HSCP-provided day											
· ·	·	TBC	Service users, families	TBC	ТВС	ТВС	TDC	ТВС			TBC	ТВС
	Continence Service	IBC	Service users, ramines	IBC	IBC	IBC	TBC	IBC			TBC	IBC
		TBC	Service users	TBC	TBC	ТВС	ТВС	TBC			TBC	твс
Filliary Care	Eligagement	TBC	Service users	TBC	TBC	IDC	IBC	IDC			TBC	TBC
	Falls - Engagement											
	around falls and support	TRC	TBC	TBC	ТВС	ТВС	ТВС	TBC			TBC	ТВС
	Respondant Service/	TBC	TBC	TBC	Tibe	TIBC	TBC	TIBC			ТВС	TBC
		TBC	TBC	TBC	TBC	ТВС	ТВС	TBC			TBC	твс
rimary care	Digital/ Analogue -	TDC	TDC	TBC	TBC	Tibe	Tibe	TBC			ТВС	TBC
	Engagement around the											
	transition from analogue											
1												
	to digital telecare	TDC	TDC	TDC	TDC	TDC	TDC	TDC			TDC	TDC
Telecare	devices.	TBC	TBC	TBC	TBC	TBC	ТВС	TBC			TBC	TBC
	Flu Vaccinne Programme -											
									Francos Millar@ggs scot n			
Immunisation Programme	Engagement to find out	Survey	Service Recipients	TBC	ТВС	ТВС	ТВС	Frances Miller	Frances.Millar@ggc.scot.n hs.uk		TBC	твс
minumsation Frogramme	activitie users experience	Jul vey	Service veribletits	וטכ	TDC	TDC	IBC	ו ומוועכט ועוווופו	113.UK		IDC	TBC
	ICU Unit Engagement -								Chris.Furse@glasgow.gov.			
	Intermdiate Care are								inh.			
		Digital/ Traditional Surveys -							Nicola.Dolan@glasgow.go			
		with intent for qualitative										
	•	engagement	Service users/Family		Λιισ-21	ТВС	ТВС	Chris Furse/Nicola Dolan	<u>v.uk</u>		Voc	Voc
		ciigageiiieiit	Service users/raililly		Aug-21	IDC	IBC	Ciiris i dise/Nicola Dolafi			Yes	Yes
	Consultation on views of		Care experienced young									
		Electronic survey	people aged 12-26			Jun-21	TBC		Kim.Watson@glasgow.gov			
people	people			TBC	Summer 2021			Kim Watson	<u>.uk</u>		Yes	Yes
North East Health &	Support local community	Community mailings, virtual	Local people, staff,	100+	31/09/2021	31/09/2021	Ongoing		tony.devine@ggc.scot.nhs.			
Social Care Hub	project with the	meetings and site visits if	voluntary sector and						<u>uk</u>			
		circumstances allow	partnership organisations									
	community resource											
	<u></u> _				<u> </u>		<u> </u>	Tony Devine			Yes	Yes
,			•		•	•	-		•	•		

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•	Service user feedback on	Survey	Young people and families who received the	TBC	01/06/2021	ТВС	ТВС	Janet McCulloch	janet.mccullough@glasgo		
mitigate the impact of the Covid-19 pandemic	issued to mitigate the		additional payment and						<u>w.gov.uk</u>		
	impact of the pandemic		CELCIS/North Lanarkshire								
l İ			Council to co-produce the								
			survey	TD 0	TD0	TDG	70.0	411 0		TBC	ТВС
Childrens Services	Involvement of children and young people in the	Engagement with children and young people by the	Children and young people	IBC	TBC	TBC	TBC	Alison Cowper	alison.cowper@glasgow.g ov.uk		
		Independent Care and							<u>ov.uk</u>		
	to make them more child-	1 '									
	friendly, understandable										
	and accessible to children										
i İ	and young people										
l İ										ТВС	ТВС
Specialist Children's	User feedback to enhance	Experience of Service	Children, young people,	TBC	01/07/2021	01/07/2021	ТВС	Marina Madden and	Marina.Madden@ggc.scot.		
	and improve service	Questionnaires (ESQ).	service users, staff.					Elizabeth Briody	nhs.uk;		
l İ	delivery								Elizabeth.Briody@ggc.scot.	TDC	TDC
Children's Services:	Glasgow Parents and	Verbal Feedback via Live	Parent and caregivers of	400+ parents and	ТВС	TBC	TBC	April Owens	nhs.uk April.Owens@ggc.scot.nhs	TBC	TBC
	1		, children and Young people	1 '		The state of the s	The state of the s	April Owells	.uk		
•	_	Attend Anywhere and	aged 18 months to 16/17								
	evidence based Triple P	feedback surveys	years old.								
	Parenting programmes										
	Service users Views and feedback of service										
	provided										
<u> </u>	'									ТВС	TBC
	Review of 16+ continuing		Continuing care and	TBC	TBC	TBC	ТВС	Liz Simpson	liz.simpson@glasgow.gov.		
_	care and aftercare service	1	aftercare staff, in						<u>uk</u>		
aftercare service and supports	and supports	focus groups	collaboration with young people and the planning								
заррога			team							ТВС	твс
Children's Services: Care	To understand care	Survey	Young People's Champions	143 young people	17/09/2021	Jan-21	01/12/2021	Kim Watson/Julie			
	1 · · · ·	PAC members offered a	Board/care experienced					Edgington			
· ·		range of opportunities to get involved including	young people (12 -26_ in collaboration with Social								
	· ·	meeting the researchers;	Marketing Gateway on								
	and how they could be	final design of two surveys;									
l İ	improved.	briefing sessions; the	Achieving Change).								
l İ		1'	14 PAC members involved								
l İ		of the survey; peer facilitators in discussion	supported by Children's Rights Service and Who								
l İ		groups with young people	Cares? Scotland.								
l İ	I .	and the option to take part									
l İ		in the Steering Group									
Children's Services:	Care experienced young	Format TDC as desided by	Cara Eynarian and Vauna	TBC	20/10/2021	TBC	TBC	Vincent Henry	vincent honny@glesgow.go	TBC	TBC
	Care experienced young people's annual	Format TBC, as decided by the young people involved	Care Experienced Young People and HSCP staff	IBC	29/10/2021	IBC	IBC	Vincent Henry	vincent.henry@glasgow.go v.uk		
	Development	and young people inventor	l copie and rice.						1.5	твс	твс
		Online particles to	Choff shakahaldana Pad					Greig McLachlan			
II)OMESTIC ANLISE		Online participatory consultation groups	Staff, stakeholders, lived and living experience			ТВС	ТВС		greig.mclachlan@ggc.scot.		
<u> </u>	Domestic Abuse Strategy	consultation groups	and iving experience	TBC	Nov-21				nhs.uk	ТВС	ТВС
i İ	Engagement and Co-	Online survey; professional-						Vincent Henry			
	" "	assisted discussion; paper	Families/parents of under- 5s with suspected ASD in			Jul-21	TBC				
	Assessment service for	surveys; Social Media	Test of Change			Jui-21	I BC		vince.henry@glasgow.gov.		
 <u> </u>	under-5s	engagement.		ТВС	Dec-21				<u>uk</u>	ТВС	ТВС
Childrens Services	1 -	Focus Groups and one-to-	Children and young people	60	01-Mar-21			Vince Henry	vince.henry@glasgow.gov.		
		one discussions with							<u>uk</u>		
i İ	Child-friendly verion	supporting professionals; co-production sessions with				Jun-21	TBC				
i İ		CYP, HSCP and third sector	'			Juli-21	IBC				
i İ		professionals									
'			1			1				ТВС	ТВС

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Locality Engagemnt Forums	Locality, Care Group and City wide engagement activity	Online engagemnt session and community survey	Patients, services users, carers, community and thiird sector	ТВС	01/04/2022	01/04/2023	01/04/2023	May Simpson, Callum Lynch, Toney Devine	Tony.Devine@ggc.scot.nhs .uk Callum.Lynch@ggc.scot.nh s.ukMay.Simpson@ggc.sco t.nhs.uk	Yes	Yes
Mental Health and Wellbeing Primary Care Hubs	Engaging with communities to support the design, delivery and improvement of the new service (Phase 1)		' '	ТВС	ТВС	ТВС	ТВС	Sarah McCullough, Glasgow HSCP	sarah.mccullough@ggc.scc t.nhs.uk	Yes	ТВС
Adult Services - Crimminal Justice	Collaborative Communications and Engagement Strategy for The Lilias Centre, Community Custodt Unit	"	Key Staker holders, service users, and providers, staff and community	ТВС	01-Jan-21	Apr-22	Summer 2022	Scottish Prison Service, Glasgow City Council, Glasgow City HSCP, NHS GGC	rhoda.macleod@ggc.scot. nhs.uk thomas.jackson@glasgow. gov.uk lynsey.smith@glasgow.gov	Yes	Yes

NB: Please contact Business Development if updating the Log or if you require support at GCHSCP_Communications@glasgow.gov.uk