



Item No. 11

Meeting Date Wednesday 8th May 2019

Glasgow City Integration Joint Board

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INTEGRATION SELF EVALUATION OF INTEGRATION ARRANGEMENTS 2019

Purpose of Report:

The purpose of this report is to update the IJB on activity to carry out a self-evaluation of integration arrangements in Glasgow City.

Background/Engagement:

At the IJB on 6th February 2019 the Board were presented with the key findings and recommendations of the Audit Scotland audit of health and social care integration and the results of the Ministerial Strategic Group for Health and Community Care national 'review of progress of integration'.

An Action Plan to progress the recommendations made by Audit Scotland was agreed by the IJB in response to the Audit Scotland report whilst acknowledging that further work would be required in light of the proposals approved by the Ministerial Strategic Group.

Recommendations:

The Integration Joint Board is asked to:

- a) note the activity undertaken so far and that further planned activity to conclude the self-evaluation of the integration arrangements in Glasgow City with the development of an Improvement Action Plan;
- b) delegate responsibility to the Chief Officer to conclude the self-evaluation activity and submit an interim Action Plan to the Scottish Government by the May 15 deadline; and
- c) note an updated Action Plan will be developed following submission of the interim Plan and presented to the IJB in June.

Relevance to Integration Joint Board Strategic Plan:

The Audit Scotland and Ministerial Strategic Group reports and their recommendations/proposals are relevant to the IJB's strategic vision for health and social care services in Glasgow City as outlined in the Strategic Plan, and in particular through designing and delivering services around the needs of individuals, carers and communities and by showing transparency, equity and fairness in the allocation of resources.

Implications for Health and Social Care Partnership:

Reference to National Health & Wellbeing Outcome:	The Audit Scotland and Ministerial Strategic Group reports and their recommendations/proposals directly relate to what Integration Authorities are attempting to achieve through integration and ultimately through the pursuit of quality improvement across health and social care. Therefore all nine National Health and Wellbeing Outcomes are encompassed.
Personnel:	Audit Scotland makes a recommendation in relation to workforce planning. Whilst workforce issues were not a specific focus in the MSG audit the report makes reference to the importance of workforce considerations for IJBs. A joint three-year IJB Workforce Plan (2019-21) was approved by the IJB at its March 2019 meeting.
Carers:	Audit Scotland and the MSG make recommendations/proposals to continue to improve how local communities are involved in planning and implementing services that will have a positive impact on engagement with and services delivered for patients, service users, carers and communities.
Provider Organisations:	The MSG made a recommendation about the need to improve relationships and collaborative working between partners and with the third and independent sectors.
Equalities:	No EQIA carried out as this report does not represent a new or revised plan, policy, service or strategy.
Fairer Scotland Compliance:	By ensuring that the integration arrangements are operating effectively in pursuit of the National Health and Well Being outcomes and delivering the Strategic Plan the IJB is better placed to reduce the impact of deprivation and socio-economic disadvantage.
Financial:	Audit Scotland and the MSG make recommendations/proposals in respect of integrated financial management and planning to provide better outcomes for people requiring support.

Legal:	Audit Scotland makes a recommendation that relates to local responsibility and accountability arrangements where there is disagreement over interpretation of the Public Bodies (Joint Working) (Scotland) Act 2014.
Economic Impact:	None
Sustainability:	Audit Scotland makes a recommendation in relation to strategic planning that refers to the requirement to set out how Integration Authorities intend to progress to sustainable, preventative and community-based services. Prevention, quality and sustainability are identified within the MSG report as a key focus for the delivery of integration.
Sustainable Procurement and Article 19:	None
Risk Implications:	None
Implications for Glasgow City Council:	Audit Scotland and the MSG make a number of recommendations/proposals that are relevant to the Council and NHS in the delivery of health and social care services.
Implications for NHS Greater Glasgow & Clyde:	Audit Scotland and the MSG make a number of recommendations/proposals that are relevant to the Council and NHS in the delivery of health and social care services.

1. Purpose

- 1.1 The purpose of this report is to update the IJB on activity to carry out a self-evaluation of integration arrangements in Glasgow City.

2. Background

- 2.1 In November 2018 Audit Scotland published the results of the second of three national performance audits of health and social care integration following the introduction of the Public Bodies (Joint Working) (Scotland) Act, 2014. The audit examined the impact public bodies are having as they integrate health and social care services. The full report and accompanying supplements are available at: <http://www.audit-scotland.gov.uk/report/health-and-social-care-integration-update-on-progress>
- 2.2 A report was considered at the [Finance and Audit Committee](#) on 5 December 2018 to present key findings and recommendations of the report and update on how GCHSCP intend to progress the recommendations made by Audit Scotland.

- 2.3 In February 2019 the [Ministerial Strategic Group](#) for Health and Community Care published the results of a national 'review of progress of integration' committed to by the then Cabinet Secretary for Health and Sport in a Parliamentary debate in May 2018.
- 2.4 At the IJB on [6th February 2019](#) the Board were presented with the findings of the two reports and asked to consider and agree the initial draft Action Plan in response to the Audit Scotland report whilst acknowledging that further work would be required in light of the 'review of progress' proposals approved by the Ministerial Strategic Group.

3. Proposals and recommendations for Integration Joint Boards

- 3.1 The Audit Scotland report made a number of recommendations in six topic areas:
- Commitment to collaborative leadership and building relationships
 - Effective strategic planning for improvement
 - Integrated finances and financial planning
 - Agreed governance and accountability arrangements
 - Ability and willingness to share information and
 - Meaningful and sustained engagement.
- 3.2 The Ministerial Strategic Group made 25 proposals (22 to be taken forward directly by Integration Authorities), with specific and ambitious timescales, under the following headings:
- Collaborative leadership and building relationships
 - Integrated finances and financial planning
 - Effective strategic planning for improvement
 - Governance and accountability arrangements
 - Ability and willingness to share information and
 - Meaningful and sustained engagement

4. Self-Evaluation Activity

- 4.1 Glasgow City HSCP approached the Improvement Service in March 2019 to facilitate a self-evaluation discussion at the IJB Development session on 17 April. Prior to the session IJB members were asked to complete an electronic survey that sought to establish perceptions of the Glasgow City IJB in relation to each of the 22 proposals made by the MSG. The survey was based on a self-evaluation template developed centrally to assess how integration arrangements are considered to be working in a local authority area.

- 4.2 The Chief Executives of Glasgow City Council and NHS Greater Glasgow and Clyde were also involved in part of the event on 17th April in order to ensure a robust tri-partite approach to the self-evaluation and a rounded view from all stakeholders.
- 4.3 The output from the Development Session, alongside the data from the survey completed by Board members and the inputs from the Health Board and Council corporate management teams will form the basis of a tripartite, jointly developed interim Action Plan to be submitted to the Scottish Government by 15th May. In order to meet the deadline for submission the Chief Officer requires to agree the action plan with the CEOs of both organisations.
- 4.5 Following submission of the interim Action Plan, and in recognition of the tight timescales involved, the submitted interim Plan will be further refined and developed following more detailed work and the final agreed Plan will be presented to the IJB in June.

5. Recommendations

- 5.1 The Integration Joint Board is asked to:
- a) note the activity undertaken so far and further planned activity to conclude the self-evaluation of the Integration Joint Board and development of an Improvement Action Plan;
 - b) delegate responsibility to the Chief Officer to conclude the self-evaluation activity and submit an interim Action Plan on behalf of the IJB to the Scottish Government by the May 15 deadline; and
 - c) note an updated Action Plan will be developed following submission of the interim Plan and presented to the IJB in June.