



Item No: 11

Meeting Date: Wednesday 24th June 2020

Glasgow City Integration Joint Board

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SUPPORT TO OLDER PEOPLE CARE HOMES

Purpose of Report:	This report is to advise the Integration Joint Board of the actions taken by Glasgow City HSCP to support Care Homes in Glasgow City during the COVID19 pandemic.
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Background/Engagement:	<p>In Glasgow City there are 5 HSCP care homes for older people, which we have direct operational responsibility for, and 64 independent sector nursing and residential care homes for older people which we have a commissioning relationship with.</p> <p>As Covid 19 developed, and more was understood about its impact on this sector, there have been a range of supports put in place by HSCPs, and then additional support and accountability from the Cabinet Secretary to NHS Chief Executives, Directors of Public Health, Directors of Nursing and Chief Medical officers. In addition, emergency legislation was developed to allow additional powers for the Scottish Government, Local Authorities and Health Boards to intervene with care homes where there were concerns in relation their functioning and ability to ensure the safety and wellbeing of residents.</p>
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Recommendations:	<p>The Integration Joint Board is asked to:</p> <p>a) Note the contents of this report.</p>
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Relevance to Integration Joint Board Strategic Plan:

The work to support Care Homes for older people during the response to the Covid 19 pandemic is relevant to the stated strategic priorities in the Strategic Plan of shifting the

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balance of care to support people to live within their communities rather than in institutional/hospital-led settings and keeping vulnerable citizens safe from harm.

Implications for Health and Social Care Partnership:

Reference to National Health & Wellbeing Outcome:	The content of this paper has relevance to all nine of the national health and wellbeing outcomes.
Personnel:	The support of the work force within care homes during the response to Covid 19 is critical to ensure safe and effective practice.
Carers:	We have continued to engage with carers of residents in the HSCP care homes to ensure they are kept updated.
Provider Organisations:	We have worked closely with provider organisations in our response to Covid 19 and its impact on the care home sector
Equalities:	This paper does not pertain to a change in policy or service and therefore no EQIA has been completed.
Fairer Scotland Compliance:	The content of the paper contributes to the work of the HSCP to deliver on its strategic priorities, which include reducing the impact of socio-economic disadvantage faced by some citizens.
Financial:	Where additional costs are incurred as a result of Covid 19, these costs are being captured and submitted to the Scottish Government via the Mobilisation returns. To date, an interim payment of £5.815m has been received from the Scottish Government for Covid 19 additional costs.
Legal:	None
Economic Impact:	None
Sustainability:	None
Sustainable Procurement and Article 19:	None
Risk Implications:	A Risk Register has been developed and is included in weekly reporting.

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Implications for Glasgow City Council:	Local authorities have additional responsibilities in relation to care homes during Covid 19 set out in new emergency legislation and attendant regulations.
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Implications for NHS Greater Glasgow & Clyde:	Health Boards have additional responsibilities in relation to care homes during Covid 19 set out in new emergency legislation and attendant regulations.
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Direction Required to Council, Health Board or Both	Direction to:	
	1. No Direction Required	✓
	2. Glasgow City Council	
	3. NHS Greater Glasgow & Clyde	
	4. Glasgow City Council and NHS Greater Glasgow & Clyde	

1. PURPOSE

1.1 This Report is to advise the Integration Joint Board of the actions taken by GHSCP to support Care Homes in Glasgow City during the COVID19 pandemic.

2. BACKGROUND

2.1 Throughout our response to Covid 19, the HSCP has been focussed on the criticality of supporting care homes for older people, given the disproportionate impact that the virus has on our vulnerable older people populations who live in our care homes. The most recent publication, from National Records Scotland, of the impact of Covid 19 (w/b 8 June 2020) in our community and in care homes in Glasgow City indicates that 42.5% of cumulative registered Covid 19 deaths for Glasgow City were people resident in care homes.

2.2 In Glasgow City there are 5 HSCP care homes for older people, which we have direct operational responsibility for, and 64 independent sector nursing and residential care homes for older people which we have a commissioning relationship with. As Covid 19 developed, and more was understood about its impact on this sector, there have been a range of supports put in place by HSCPs, and then additional support and accountability from the Cabinet Secretary to NHS Chief Executives, Directors of Public Health, Directors of Nursing and Chief Medical officers. In addition, emergency legislation was developed to allow additional powers for the Scottish Government, Local Authorities and Health Boards to intervene with care homes where there were concerns in relation their functioning and ability to ensure the safety and wellbeing of residents. A summary of the correspondence relating to care homes guidance, governance and accountability arrangements is attached at Appendix One, not including the guidance on testing.

2.3 Although the focus has been primarily on care homes for older people, some of the guidance and additional support and governance relates to care homes for adults and we have ensured there is support to this wider sector. This report, however, focusses on the care homes for older people.

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2.4 The range of supports, provided locally and nationally have prioritised supporting care homes in the care provided to their residents and the additional support required for staff. However, it has also been recognised by Scottish Government and Local Authorities, through COSLA, of the need for additional financial support to care homes, and this has been agreed as detailed in 3.11.

3. SUPPORT TO CARE HOMES

3.1 Within GCHSCP, as part of the wider business continuity planning, there was daily contact with our own HSCP care homes, by Senior Management, to support the operational managers, in implementing all guidance as it was published, supporting front line staff and ensuring safe effective care for our residents. One example of this was a series of webinars that our team undertook with colleagues across the health and social care system, on Covid 19, PPE, palliative care, staff emotional wellbeing to support the care homes. There was also agreement in April to augment our Care Home Liaison services, which are nursing support to our care homes, to ensure Advanced Nurse Practitioner (ANP) support was enhanced and available across 7 days. In addition to this work with the care homes we have direct operational responsibility for, our commissioning team were in daily contact with our independent sector providers offering a range of supports.

3.2 As we worked through the impact of Covid 19, it was agreed on 1st April 2020, that it would be useful for the 6 HSCPs to work together to support care homes across GGC area, and a GGC wide Care Home group was established led by Chief Officer from Inverclyde HSCP, supported by officers across all other HSCPs, Public Health, Care Inspectorate and Scottish Care. This group co-ordinated support to the care home sector and provided consistency in these support frameworks, producing a document summarising the available guidance and resources. In addition, this group co-ordinated our response to the new testing guidance as it was developed across April and May, and co-ordinated returns to the Scottish Government and Care Inspectorate on Covid outbreaks in care homes. This group also agreed a process to redeploy staff to ensure stability in care homes where required. Throughout this period, Public Health colleagues from NHS GG&C had specific responsibilities in relation to outbreaks of Covid 19 in care homes and were offering support and advice to care homes who experienced outbreaks.

3.3 On the 17th May 2020 the Government issued new guidance around support and governance of care homes. The letter emphasised the need to monitor and support care homes around 3 key areas;

- Ensure Support around workforce to maintain safe staffing levels
- Infection control
- Supply of Personal Protective Equipment (PPE).

3.4 The Cabinet Secretary also directed NHS Boards and Councils to ensure direct oversight of standards of care within care homes with scheduled meetings to be led by the Nursing Director, Chief Social Work Officer and Chief Officer, in addition to the pre-existing role for Directors of Public Health. This resulted in an enhancement of the existing governance structures.

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- 3.5 On 21st May 2020 a governance and assurance process was agreed by 6 the Chief Executives of the Councils in Greater Glasgow and the Chief Executive of NHSGG&C. This sets out a process of daily calls to all care homes, daily HSCP safety huddles and HSCP weekly meetings. Every partnership has a daily and weekly multi-disciplinary meeting which feeds into the GGC structures.
- 3.6 Within Glasgow City due to the scale of our care homes provision, there is a structure of daily calls and huddles, which include nursing, clinical, public health input, CSWO, and managerial representation. The information and output from these daily calls culminate in an extended huddle once a week, led by Public Health to discuss and validate all of the available information, and an agreement reached on the schedule required for the following week of care home assurance visits by nursing and operational staff, and the schedule of testing that may be required. There is a weekly summary report of all of this information and activity and along with the output from the assurance visits this is then reported into a GCHSCP care homes group, chaired by the Interim Chief Officer, attended by the Chief Nurse, Clinical Director, CSWO, Chief Officer, Finance and Resources, ACO Public Protection, ACO Care Services and Head of Commissioning. In addition the information and reports from all of this activity is fed into the Glasgow City Council structures.
- 3.7 A classification across GGC of red, amber, and green has been developed and used in the daily oversight huddles and weekly calls. Care homes receive an assurance visit using standardised templates. All red and amber care homes have been visited and if needed follow up support provided. The remainder of care homes will have a support visit scheduled. While the aim is to minimise additional footfall in these homes a further visit will take place if it is assessed to be required. Care Homes are advised of the visit in advance. The result of any visit and action plan is discussed at weekly Multi-Disciplinary meetings which include the Care Inspectorate, common themes and actions are noted and shared with all care homes. Where required there is immediate escalation to the HSCP Chief Officer and Nurse Director.
- 3.8 In relation to the testing requirements for care homes we are required to:
- Test symptomatic residents (with a low threshold given the atypical presentation on older people)
 - Test symptomatic staff or their household contacts to enable return to work
 - Enhanced outbreak investigation in all care home where there are cases of COVID which involves testing, subject to individuals' consent, all residents and staff, whether or not they have symptoms
 - Test across care home groups if a care home with an outbreak is part of a group or chain, and staff may still be moving between homes
 - Sample testing in care homes where there are no cases
 - Offer of weekly testing to all care home staff
 - Test new admissions to care homes before or on admission and isolation for 14 days.

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- 3.9 This testing activity is managed through a range of routes including self-testing of staff accessed through different routes, our HSCP testing team based in Barr Street, and the availability of GGC testing for any symptomatic staff member. This testing within care homes is also subject to weekly reporting to the Scottish Government, alongside the reporting of the classification of care homes, and the visits.
- 3.10 The various additional governance and accountability arrangements relating to responding to Covid, reporting on assurance including testing in care homes, was clearly articulated in a Ministerial direction from the Cabinet Secretary to NHS Chief Executives on 4 June 2020.
- 3.11 All additional costs as a result of Covid 19 are being collected and submitted to the Scottish Government via the mobilisation returns. As part of the response to Covid 19, a set of National Principles for sustainability payments to Social Care Providers have been agreed between Cosla and Scottish Government. Details attached via this link: https://www.cosla.gov.uk/_data/assets/pdf_file/0025/17917/Principles-for-Social-Care-Sustainability-Payments.pdf. Work is under way with Providers to make these sustainability payments for the services impacted. The principles will apply till the end of June 2020 when they will be reviewed. Initial funding of £50 million, to particularly support immediate challenges in the Social Care Sector has been released by the Scottish Government. Glasgow City HSCP has received £5.815 million and some of this funding will go towards making these payments.

4. ENGAGEMENT

- 4.1 During the course of the response to the Covid pandemic and its disproportionate impact on our vulnerable older people, particularly those in care homes, it has been critical to establish effective strong working relationships across the HSCP, involving managers, front line staff, Trades Unions and staff representatives, Commissioning team, Nursing and clinical leads. Furthermore, as the Scottish Government has extended responsibility and accountability beyond the pre-existing legislative framework to other professional groups, we have worked collegiately with colleagues in NHS GG&C and other HSCPs to ensure robust effective support.
- 4.2 This has been an unimaginable pressure on families of our residents in care homes, as they have been unable to visit their relatives for a number of months. In this report I would like to formally record my gratitude to families for their understanding and support. Further, I would want to record my gratitude to our front line staff and managers in our care homes who have continued to provide high quality person centred, compassionate care to our residents in this unprecedented time.
- 4.3 Moving forward in recovery planning across our services, we need to be clear that we will continue to operate our care homes, and commission care home placements, in an ongoing Covid situation, where we need to adhere to a range of new requirements relating to social distancing, we continue to require to operate our services where older people remain at specific risk in relation to

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Covid, where we need to plan for any potential further outbreaks, and where we need to continue enhanced governance and accountability.

5. RECOMMENDATION

5.1 The Integration Joint Board is asked to:

- a) Note the contents of this report.

Appendix One Coronavirus (COVID-19)

OFFICIAL GUIDANCE

1.	January 2020 Infection Control Advice: Severe Respiratory Illness...MERS, Avian Influenza etc.
2.	5 March 2020 Background information on COVID-19 from HPS website
3.	4 March 2020 HPS Guidance – Information and Guidance for Non-Healthcare Settings
4.	12 March 2020 HPS Guidance – Information and Guidance for Social or Community Care & Residential Settings
5.	17 March 2020 HPS Guidance – Information and Guidance for Non-Healthcare Settings
6.	20 March 2020 HPS Guidance - Information and Guidance for Social or Community Care & Residential Settings
7.	23 March 2020 HPS Guidance - Information and Guidance for Social or Community Care & Residential Settings
8.	26 March 2020 HPS Guidance - Information and Guidance for Social or Community Care & Residential Settings
9.	17 April 2020 HPS Guidance - Information and Guidance for Social or Community Care & Residential Settings
10.	17 April 2020 HPS Guidance – Incident or outbreak control tool for social or community care or residential settings
11.	17 April 2020 HPS Guidance – Advice for Social or Community Care and Residential Settings Staff
12.	26 April 2020 HPS Guidance – Guidance for stepdown of infection control precautions and discharging COVID-19 patients from hospital to residential settings
13.	26 April 2020 HPS Guidance – Information and Guidance for Care Home Settings
14.	29 April 2020 HPS Guidance – Guidance for stepdown of infection control precautions and discharging COVID-19 patients from hospital to residential settings
15.	29 April 2020 HPS Guidance - Information and Guidance for Care Home Settings
16.	4 May 2020 HPS Guidance – COVID-19: Guidance for Domiciliary Care
17.	14 May 2020 HPS Guidance – Interim guidance on COVID-19 PCR (Polymerase Chain Reaction) testing in Care Homes and the management of COVID-19 PCR test positive residents and staff
18.	15 May 2020 Scottish Government – National Clinical and Practice Guidance for Adult Care Homes in Scotland during the COVID-19 Pandemic
19.	20 May 2020 HPS Guidance – Advice for Social or Community Care and Residential Settings Staff
20.	9 June 2020 Draft Coronavirus (No 2) (Scotland) Act 2020 – Powers to Intervene in Care
21.	10 June 2020 - Care Inspectorate additional Quality Indicator – 7.1 – People’s health and wellbeing are supported and safeguarded during COVID-19 pandemic
22.	11 June 2020 HPS Guidance – Information and Guidance for Social, Community and Residential Care Settings

Coronavirus (COVID-19)

CORRESPONDENCE

1	24 March 2020 – Guidance from the Mental Welfare Commission for Scotland COVID-19 – FAQs for Practitioners
2	25 March 2020 – Guidance from the British Geriatrics Society Managing the COVID-19 Pandemic in Care Homes – Good Practice Guide
3	26 March 2020 – Letter from Scottish Government – Catherine Calderwood Coronavirus (COVID-19) Guidance for Social Care....
4	26 March 2020 – Report from Scottish Government Clinical Guidance for the Management of Clients Accessing Care at Home, Housing.....
5	30 March 2020 – Letter from Scottish Government Publication of National Guidance for NHS Scotland Staff and Managers on Coronavirus
6	2 April 2020 - Gov.uk - Personal Protective Equipment (PPE) + PPE POSTERS
7	5 May 2020 – Scottish Care Statement – Face protection in care services
8	15 May 2020 – Letter from Scottish Government – Updated Coronavirus (COVID-19) Guidance for Care Homes
9	17 May 2020 – Letter from Scottish Government – Executive Nurse Director Role During COVID-19
10	17 May 2020 – Letter from Scottish Government – Sincere thanks, support and oversight going forward
11	1 June 2020 – Letter from Scottish Government – Care Home Safety Huddle, Staffing and Escalation Resources
12	3 June 2020 – Learn NHS Website – Coronavirus – Social Care Workforce – guidance and support
13	5 June 2020 – Letter from Cabinet Secretary to NHS CEs