



# Item No: 12

Meeting Date: Wednesday 19<sup>th</sup> September 2018

## Glasgow City Integration Joint Board

**Report By:** Susanne Millar, Chief Officer, Strategy and Operations /  
Chief Social Work Officer

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### CARER SUPPORT SERVICES TENDER

<b>Purpose of Report:</b>	The purpose of this paper is to seek approval from the IJB for a Carer Support Services tender to be conducted by Glasgow City Council (GCC) as the current GCC contract ends on 30 April 2019.
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<b>Background/Engagement:</b>	Carers have been fully engaged and involved in the development of Glasgow Carer Partnership and this includes how carer support funding has been invested in NHS, Social Work and 3rd sector. The Carer Reference Group have representation on the Carers Strategic Planning Group, city wide operational group and officers attend the CRG meeting. Regular engagement sessions are organised to engage with a wider group of carers with next one planned for 5 <sup>th</sup> October 2018.
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<b>Recommendations:</b>	The Integration Joint Board is asked to:  a) approve and direct Glasgow City Council to conduct a Carer Support Services tender to further consolidate service delivery to carers in the city and to further enhance the capacity to deliver on the intentions of the Carer Act.
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### Relevance to Integration Joint Board Strategic Plan:

Directly contributes to early intervention and prevention approach to supporting carers and shifting the balance of care outlined in the strategic plan and to secure better outcomes for every child in Glasgow, with a targeted approach for those most in need.
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## Implications for Health and Social Care Partnership:

<b>Reference to National Health &amp; Wellbeing Outcome:</b>	People who provide unpaid care are supported to look after their own health and wellbeing including to reduce the negative impact of their caring role on their own health and well-being.	
<b>Personnel:</b>	N/A	
<b>Carers:</b>	Adult and young carers will directly benefit from the proposals in this paper.	
<b>Provider Organisations:</b>	Investment in voluntary sector carer support services and condition specific organisation	
<b>Equalities:</b>	GCHSCP has already committed to undertaking full EQIA when developing the Carers Strategy which is a key requirement of Carers (Scotland) Act. Carer Strategy to be in place April 2019.	
<b>Financial:</b>	Proposals in this paper relate to Social Work funding of £1.9m for Carers Services.	
<b>Legal:</b>	Legal services have been involved in development of the tender process	
<b>Economic Impact:</b>	N/A	
<b>Sustainability:</b>	Carer Act Financial Framework has been set out for 5 years by Scottish Government.	
<b>Sustainable Procurement and Article 19:</b>		
<b>Risk Implications:</b>	None	
<b>Implications for Glasgow City Council:</b>	None	
<b>Implications for NHS Greater Glasgow &amp; Clyde:</b>	None	
<b>Direction Required to Council, Health Board or Both</b>	Direction to:	
	1. No Direction Required	
	2. Glasgow City Council	✓
	3. NHS Greater Glasgow & Clyde	
	4. Glasgow City Council and NHS Greater Glasgow & Clyde	

## **1. Purpose**

- 1.1 The purpose of this paper is to seek approval for a Carer Support Services tender to be conducted by Glasgow City Council (GCC) as the current GCC contract ends on 30 April 2019.

## **2. Background**

- 2.1 On 20 June 2018, the IJB approved a detailed spending proposal in relation to delivery of a comprehensive Carer Information Strategy within the City which included Scottish Government funding to support the implementation of the Carers (Scotland) Act 2016.

## **3. Tender Framework**

- 3.1 The previous report to IJB on 20 June 2018 noted the end of the current Carer Support Services contracts (on the 31<sup>st</sup> March 2019) and that tender development work on appropriate successor arrangements would require to commence in October 2018.
- 3.2 As the full value of activity in relation to Carers Services will be circa £1.9m per annum (£5.7m over the lifetime of the contracts), a tender is required.
- 3.3 The tender will be run under an Open procedure which will provide the opportunity for all interested organisation's to submit tender bid(s) for 11 specific Lot(s) relating to Carers Support Centre's, a telephone information & support line, provision of education and training.
- 3.4 It is planned that the tender exercise will commence in autumn 2018 with the publication of a Prior Information Notice (PIN) which will be posted on the Public Contract Scotland Tender (PCSt) website.
- 3.5 Following evaluation and conclusion of the tender process it is anticipated that the contract(s) will be awarded in February 2019 with a contract implementation date of 1 May 2019. The contract(s) running for a period of 3 years with the option to extend by two periods of 1 year.

## **4. Conclusion**

- 4.1 The progression of an open tender for carer support services will ensure compliance with EU and UK procurement legislation and help ensure appropriate contractual arrangements are in place for the delivery of these services.

## **5. Recommendations**

- 5.1 The Integration Joint Board is asked to:
  - a) approve and direct Glasgow City Council to conduct a Carer Support Services tender to further consolidate 3<sup>rd</sup> sector service delivery to carers in the city and to further enhance the capacity to deliver on the intentions of the Carers (Scotland) Act 2016.

## DIRECTION FROM THE GLASGOW CITY INTEGRATION JOINT BOARD

1	Reference number	190918-12-a
2	Date direction issued by Integration Joint Board	19 September 2018
3	Date from which direction takes effect	19 September 2018
4	Direction to:	Glasgow City Council only
5	Does this direction supersede, amend or cancel a previous direction – if yes, include the reference number(s)	No
6	Functions covered by direction	Carers Services
7	Full text of direction	Glasgow City Council is directed to undertake the tender activity as outlined in this report
8	Budget allocated by Integration Joint Board to carry out direction	All carer funding streams will be consolidated post 2018/19 through the tender financial framework. The full tender value will be circa £1.9m
9	Performance monitoring arrangements	In line with the agreed Performance Management Framework of the Glasgow City Integration Joint Board and the Glasgow City Health and Social Care Partnership.
10	Date direction will be reviewed	September 2019