

# Children's Services Performance

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# Latest Performance at a Glance

Indicator	Target	Latest Period Reported	Actual/Status (City Wide)	Direction of Travel in Last period/Change in Status
<b>Children's Services</b>				
1. Uptake of the Ready to Learn Assessments	95%	June 22	NE - 84% NW - 80% S - 89%	NE ▼ NW ▼ S ▲
2. Percentage of HPIs allocated by Health Visitors by 24 weeks. (reported in arrears)	95%	April 22	NE - 94% NW - 97% S - 93%	NE ▼ NW ► S ▼
3. Number of referrals being made to Healthier, Wealthier Children Service	1533 annually	21 – 22	3069	▼
4. Access to CAMHS services – percentage seen with 18 weeks	100%	May 22	City – 59%	▼
5. % looked after and accommodated children aged under five (who have been looked after for 6 months or more) who have had a permanency review.	90%	Q1, 22 – 23	City – 59%	▼

# Latest Performance at a Glance

6. % looked after children who are offered and receive an Initial Comprehensive Health Assessment (IHA) within 28 days	100%	Q1, 22 – 23	100% (<5s)  100% (5-18) 	▶
7. Percentage of <u>New</u> SCRA (Scottish Children's Reporter Administration) reports submitted within specified due date ( <i>revised indicator</i> )	60%	Q1, 22 – 23	55% 	▲
8. Percentage of young people currently receiving an aftercare service who are known to be in employment, education or training.	75%	Q1, 22 – 23	78% 	▼
9. Number of out of authority placements	30 by end of 21/22	Q1, 22 – 23	31 	▶
10. Mumps, Measles and Rubella Vaccinations (MMR): Percentage Uptake in Children aged 24 months (reported in arrears)	95%	Q4, 21 – 22	93.01% 	▼
11. Mumps, Measles and Rubella Vaccinations (MMR): Percentage Uptake in Children aged 5 years (reported in arrears)	95%	Q4, 21 – 22	94.84% 	▼

# Policy context governing strategic direction for Children's Services

- **Getting it Right for Every Child (GIRFEC)**, which “aims to ensure needs are identified as early as possible to avoid bigger concerns or problems developing”  
(<https://www.gov.scot/policies/girfec/principles-and-values/>)
- **Commission on the Future Delivery of Public Services** – “savings... achievable by prioritising preventative services addressing generational inequalities [and failure demand]” (2011, p.16)
- **The Promise** – “[w]here children are safe in their families and feel loved they must stay – and families must be given support together to nurture that love and overcome the difficulties that get in the way” (Independent Care Review, 2020, p.15; #KeepthePromise)
- **United Nations Convention on the Rights of the Child (UNCRC)** – “central role played by parents and families in ensuring that children grow up healthy, happy and safe”  
([www.gov.scot/policies/girfec/principles-and-values/](https://www.gov.scot/policies/girfec/principles-and-values/))



# Learning from current approaches to support a shift to more aligned strengths-based practice

## Shifting Power and Control:

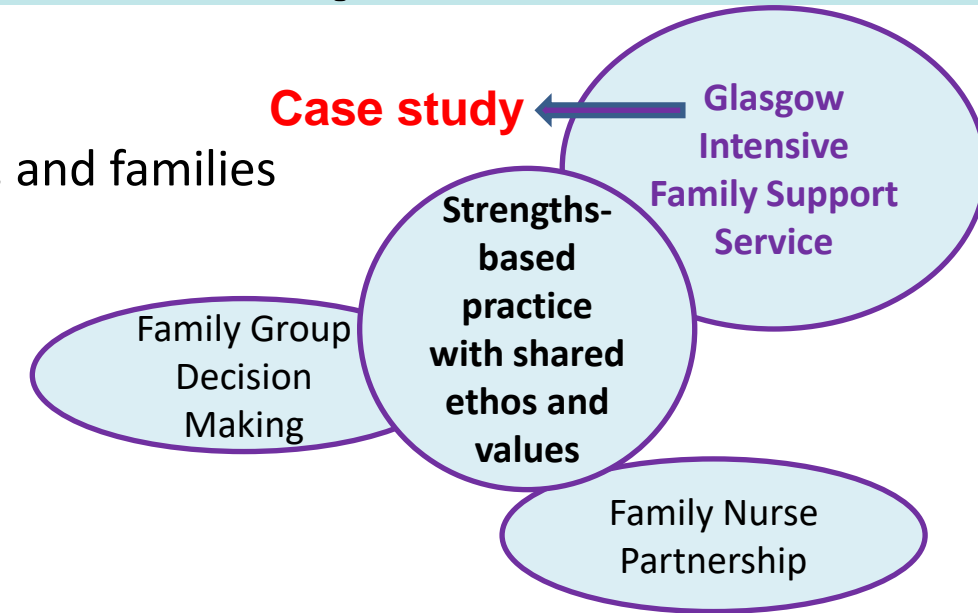
- ✓ Towards the preferences and priorities of children, young people, and families
- ✓ Lived Experience, Voice & Families as experts on their own lives

## Re-orienting Systems and Services:

- ✓ Towards strengths-based and flexible family supports
- ✓ Towards communities and neighbourhoods
- ✓ Away from a risk-focused paradigm and towards identifying, building, and mobilising family assets
- ✓ Away from formal (and professional distance) towards informal (and nurturing with genuine respect)
- ✓ Towards long-lasting relationship building...resilience...recovery and reset

## Capacity Building:

- ✓ Towards investing & empowering staff so that they are trusted
- ✓ Towards developing the skills and capacity of parents and families to care for their own children



# Addressing Child Poverty and Inequalities

- Direct Wellbeing Activity Budget payments through pandemic mental health budget, offering families **greater choice**
- Pre-birth – 5 pathway, ensuring a more coordinated approach to offering **earliest intervention** throughout the first 1,000 days and beyond
- Offering more direct support through proposal to widen access to s22 budgets (HV and FNP), providing **help at an earlier stage**
- Alignment with Child Poverty Pathfinder with the aim of providing more integrated, **wraparound support** to families
- 16+ review and pathways to employment, to **increase resilience and build family and community assets**
- Towards a single integrated system – Community Mental Health supports, Police Scotland Public Health approach, Domestic Abuse – to provide **greater consistency and more effective responses** to families' needs

# Family & MH Support and Earlier Intervention

- New services in place, offering **earlier intervention** to families and more intensive supports to keep **families together and prevent accommodation; #KeepthePromise**
- Based on **STRENGTHS** principles and **Voice, Validation and Hope** model
- Build on learning through WFWF, and offer FS services at an **earlier stage** (i.e. via Health Visiting and Health and Social Care Connects)
- **WFWF** Good **alignment** with Glasgow City Family Support Strategy and principles
- **Whole system change** and more integrated, **wraparound services**
- Development of **community mental health supports**, including Emotionally Based School Avoidance project and Networking team
- New **parent and carer support** to **improve understanding** of children's needs and **more consistency** in response across home, school and community
- New MH grants programme (test of change) to **improve neighbourhood support** based on local community need
- **Practice Feedback Sessions** (Every week for 9 Months)...alignment of consistent high quality practice
- Strengthen based & Trauma informed - access to early help, family support & tackle poverty

# Case Study on the impact of Strengths-Based Work with Families (and blueprint for WFWF)

## Glasgow Intensive Family Support Service (GIFSS)

- The service has supported **230 young people and their families** to date (1<sup>st</sup> Oct 21 – 1<sup>st</sup> Sept 22)
- Only 5 young people have disengaged from the service
- Types of activity undertaken to support families:
  - Home based practical support to promote stable and secure home environment
  - Financial support & advice to mitigate poverty
  - Emotional & wellbeing support
  - Support with conflict resolution & parenting skills
  - Support to improve family relationships and dynamics
  - Support to reduce social isolation & build resilience by accessing support networks & activities within the wider neighbourhood community



# Case Study on the impact of Strengths-Based Work with Families (and blueprint for WFWF)

Of the 25 young people that have completed their involvement with GIFSS to date:

- **0** have been accommodated during the period of their involvement with the service
- **2** (8%) were supported to return home (from kinship/ foster care)
- **17** (68%) remained at home or in their kinship placement (placement sustained)
- **4** (16%) were sustained in their current placement, avoiding placement breakdown ( for example, within children’s houses or foster care)
- **2** (8%) were supported to move out of their home to live with extended family

# Feedback from practitioners about GIFSS

**“I am still processing the wonderful formulation meeting and I am very much still enthused by the energy seeing it planned and rolled out generates. A fantastic way of working, getting everybody involved, energised and working to the common goal. Thank you for allowing us to be part of it”**

**(Referring Social Worker)**

**“I recently supported (mum) with her Personal Independent Payment which she was successful in gaining and she received this backdated also. Mum had explained that she was struggling financially she gave me the following feedback which I thought was very powerful “On my universal credit, I just survive but with this extra money I will be able to live. Without the support of (worker) I don’t think I would have been able to stop taking drugs and my mental health would definitely be a lot worse. I would recommend this service to other people in need”**

**(Practitioner reporting in feedback from mother)**

**“I was speaking to Aunt, kinship carer for (young people). She was saying today she feels like she has won a watch with the support GIFSS have offered the family. (Young Person) told her last night that I was the first guy in his life that doesn't scream or shout at him. I listen then explain why what he is doing is good or bad without shouting and scaring him”**

**(Worker reporting on feedback from carer)**




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Dreamstime.com

Illustration by  
DorcasHoo

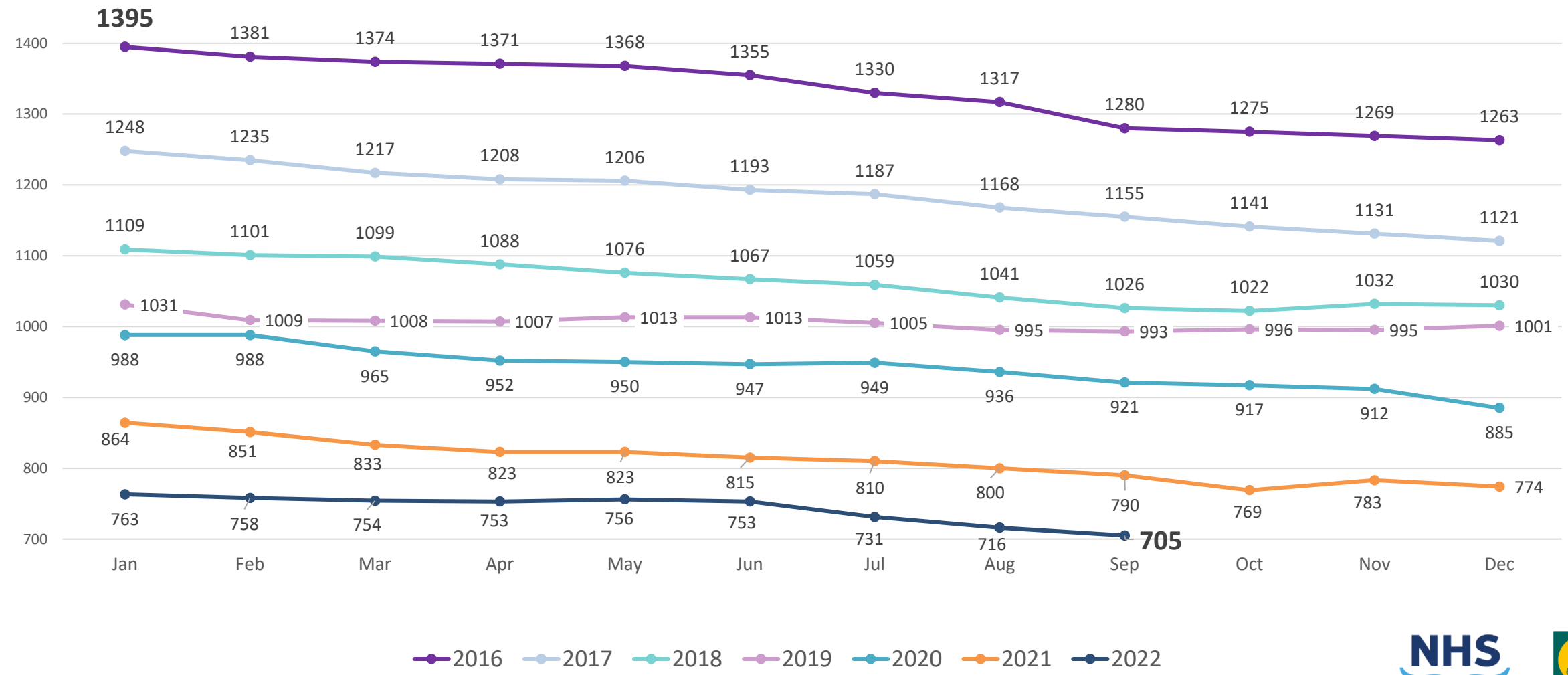
# Feedback from families about GIFSS

**“I’ve been involved with GIFSS since last year and all I can say is it’s made a really big impact on my life. It’s made me feel a lot more confident with my parenting... and when I got involved with (worker) I pure doubted myself all the time, I struggled for years with the confidence to make good decisions and trust my own instincts, but (worker) has given me that back, she has made me feel more confident, she made me feel listened to, and she actually cared about what was happening to me... and could empathise with me and to see her succeed too... and all I can say is that instead of being scrutinised for my parenting or being told that I’m doing things wrong all the time, y’know she actually listened and dealt with all the issues that we had and I feel so much more confident now and feel really reassured that I am a good parent. So all I can say is the service has really helped me. Thanks”**

 (Mother, voice message)

# Shifting the Balance of Care & #Keeping the Promise

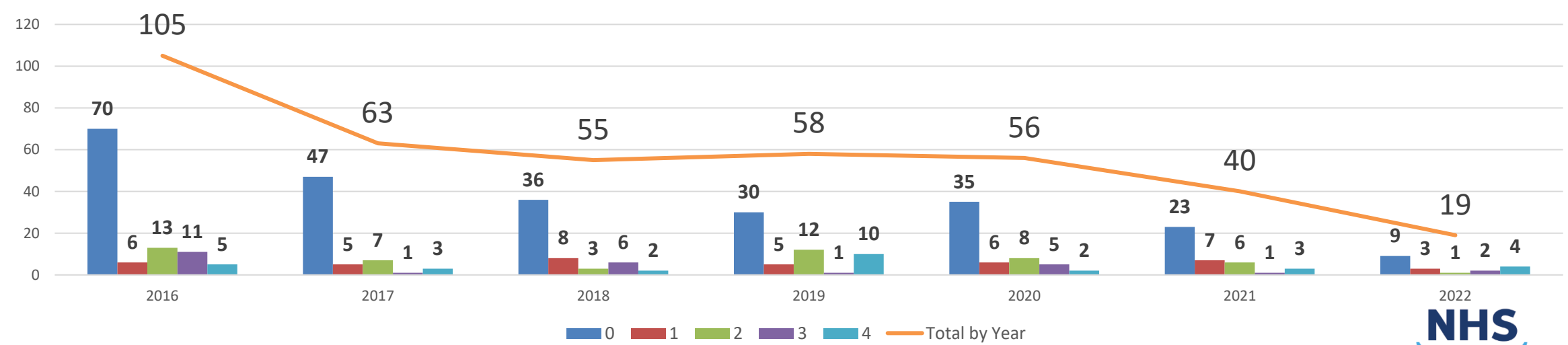
Number of Looked After and Accommodated Children 2016 – 2022



### Year first taken into care and accommodated

Age at Accommodation	2016	2017	2018	2019	2020	2021	2022	Total by age
0	70	47	36	30	35	23	9	250
1	6	5	8	5	6	7	3	40
2	13	7	3	12	8	6	1	50
3	11	1	6	1	5	1	2	27
4	5	3	2	10	2	3	4	29
<b>Total by Year</b>	<b>105</b>	<b>63</b>	<b>55</b>	<b>58</b>	<b>56</b>	<b>40</b>	<b>19</b>	<b>396</b>

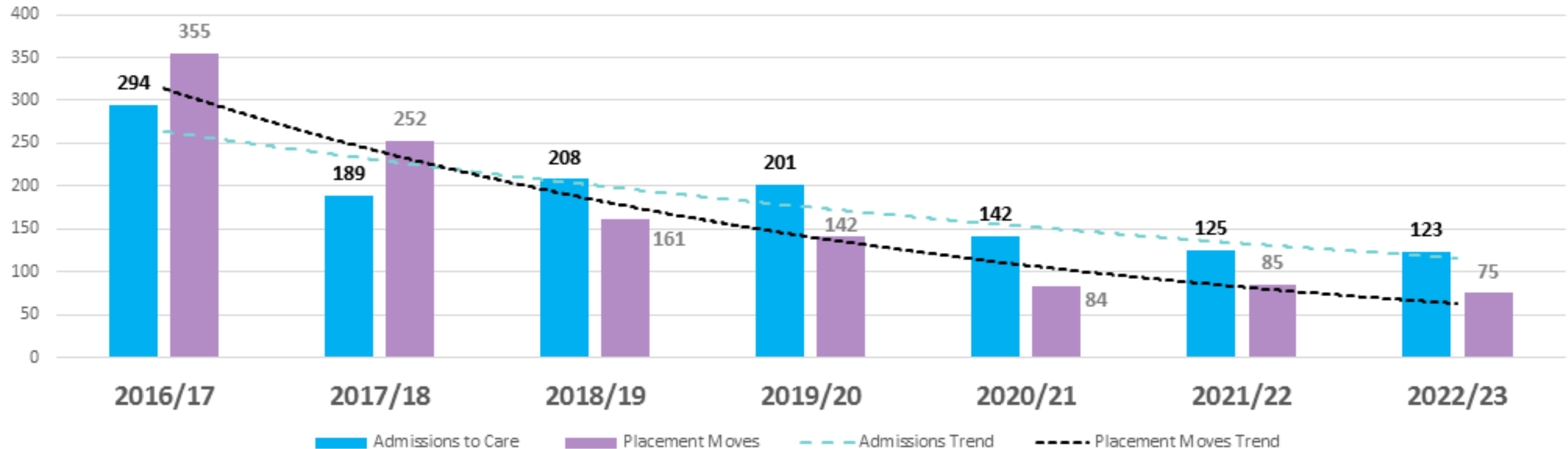
### Year first taken into care and accommodated



# Achieving Better Outcomes & #Keeping the Promise

## Admissions and Placement Moves 2016/17 - 2022/23\*

\*2022/23 total extrapolated from year to date



# The Challenges and the Risk - # Keep the Promise

- **75%** (?) LAAC & **80%** CP Register SIMD 1 & 2
- **1,789** (1,073 & 716) still experiencing family/care breakdown
- **421** (55%) still placed out with City...people make Glasgow & Imagine Fife or NLC...
- **304** (42%) Educated out with Glasgow
- **338** (47%) are out with the our Integrated Health Board
- **370** (51%) > 3 Placements & **88** (12%) more than 6 moves
- **239** @ £42.3M (+ **18%**) to **177** @ £41M illustrating the necessary system shift
- Brothers and Sisters still separated and **# Keep the Promise**
- After Care/Positive Destinations & the path to Adulthood (25+)
- Poverty: Furlough/ Universal Credit/Fuel/Cost of Living Crisis/Ukraine
- Vulnerable Neighbourhoods Disproportionately Impacted

# Progress to Date & 2028 - # Keep the Promise

- ✓ 1413 (2016) to **705 & 708** (50%)...135/10,000 to **64/10,000** # **Keep the Promise**
- ✓ 965 (Mar 2020) to September 2022 **705...260** (26%) # **Keep the Promise**
- ✓ Under 5's from 105 to **19 (81%)**...From 123 to 249 Health visitors...Credit to SG
- ✓ Admissions from 294 (2016) to 123 (**171/58%**) & Placement Moves 355 to 75...**79%**
- ✓ Admissions pre COVID 32/16/**12**month & since WSPF **5/month** & **1?**
- ✓ From 789 placed out with to **389....400 49%**
- ✓ **378** (53%) are now contained in the Greater Glasgow Health Board
- ✓ Family Support Strategy increased spending from **£2.7M** to **£6.9M...155% Increase**
- ✓ Alignment with the Community Fund **£19M (£25.9)** total **£34.6M**
- ✓ Alignment of Preventative Spend **£10.3M + £34.6M + £4.66M + £1M**
- ✓ Shared Learning...SG, X 9 LA...& National Conversations
- ✓ Can we replicate the transformation for next 6 years...can **2028** be **zero?**