



Item No: 13

Meeting Date: Wednesday 6th February 2019

Glasgow City Integration Joint Board

Report By: Susanne Millar, Chief Officer Strategy and Operations /
Chief Social Work Officer

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Protection and Complex Needs

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CLINICAL AND PROFESSIONAL QUARTERLY ASSURANCE STATEMENT

Purpose of Report:	To provide the Integration Joint Board with a quarterly clinical and professional assurance statement.
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Background/Engagement:	<p>The quarterly assurance statement is a summary of information that has been provided to, and subject to the scrutiny of the appropriate governance forum.</p> <p>The outcome of any learning from the issues highlighted will then be taken back into relevant staff groups.</p>
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Recommendations:	<p>The Integration Joint Board is asked to:</p> <p>a) consider and note the report.</p>
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Relevance to Integration Joint Board Strategic Plan:

Evidence of the quality assurance and professional oversight applied to health and social care services delivery and development as outlined throughout the strategic plan.

Implications for Health and Social Care Partnership:

Reference to National Health & Wellbeing Outcome:	Contributes to: Outcome 7. People using health and social care services are safe from harm
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	Outcome 9. Resources are used effectively and efficiently in the provision of health and social care services.	
Personnel:	None	
Carers:	Offers assurance to carers that quality assurance and professional and clinical oversight is being applied to the people they care for when using health and social care services.	
Provider Organisations:	No impact on purchased clinical/social care provider services.	
Equalities:	None.	
Fairer Scotland Compliance:	None	
Legal:	This report contributes to the Integration Joint Board's duty to have clinical and professional oversight of its delegated functions.	
Economic Impact:	None.	
Sustainability:	None.	
Sustainable Procurement and Article 19:	None.	
Risk Implications:	None.	
Implications for Glasgow City Council:	The report provides assurance on professional governance.	
Implications for NHS Greater Glasgow & Clyde:	The report provides assurance on clinical governance.	
Direction Required to Council, Health Board or Both	Direction to:	
	1. No Direction Required	✓
	2. Glasgow City Council	
	3. NHS Greater Glasgow & Clyde	
	4. Glasgow City Council and NHS Greater Glasgow & Clyde	

1. Purpose of Report

- 1.1 To provide the IJB with a quarterly clinical and professional assurance statement.

2. Background

- 2.1 The Integration Joint Board previously considered and approved, in June 2016, a statement format for the provision of specific and routine information with which the Integration Joint Board can be assured that clinical and professional governance is being effectively overseen by the Integrated Clinical and Professional Governance Board, chaired by the Chief Officer. The report can be found at the following link: <https://glasgowcity.hscp.scot/publication/item-no14-clinical-professional-assurance-statement>
- 2.2 Quarterly clinical and professional assurance statements have subsequently been provided to the IJB and more recently the IJB Performance Scrutiny Committee. The November 2018 statement is available at the following link: [November 2018 Statement](#). Future quarterly clinical and professional assurance statements will be presented to the IJB Finance, Audit and Scrutiny Committee.
- 2.3 This report provides the IJB with the information as agreed within the June 2016 report. Since March 2017 the statements have been presented slightly differently. The format continues to be reviewed with the key information collated up to December 2018, attached in a separate Appendix (Appendix1) to allow for easier scrutiny. This cover report provides an opportunity to offer more detail on issues related to particular incidents and cases.

3. Integrated Clinical and Professional Governance Board

- 3.1 The integrated Clinical and Professional Governance Board continues to meet quarterly and the last meeting was held on 18th December 2018. The agenda is attached for information. At the meeting, further scrutiny of the minutes from the following Governance meetings were considered.
 - Social Work Professional Governance Sub Group
 - Children & Families / Criminal Justice Clinical and Care Governance Leadership Group
 - Older People & Primary Care Clinical and care Governance Leadership Group
 - Mental Health Quality & Clinical Governance Committee
 - Police Custody Healthcare Clinical Governance Committee
 - Prison Healthcare Clinical Governance Committee
 - Homelessness Care Governance Group
 - Sandyford Governance Group
- 3.2 The HSCP, through the Integrated Clinical and Professional Governance Board, and the other Governance forums, continues to emphasise the need to embed a reflective, quality assurance expectation within all sections of the HSCP.

- 3.3 Similarly, there is emphasis on ensuring that Significant Clinical Incident (SCI) and Clinical Incident Review (CIR) processes and procedures of the HSCP are aligned wherever possible and that investigations are joint when more than one service is involved.

4. Significant Case Reviews

- 4.1 Previous reports to IJB Performance Scrutiny Committee have commented on a Child Protection SCR undertaken in 2015/16. The learning from this case could not be shared due to the ongoing criminal case. The criminal case concluded on 21st December 2018, with the birth mother and her partner convicted of willful neglect of three children, leading to the death of the youngest one, at age 2 years and 5 months. The Child Protection Committee are now overseeing the implementation of the recommendations across all partner agencies.
- 4.2 The child fatality highlighted in the September 2017 Quarterly Assurance Report is subject to a SCR. Lead investigators have been identified and the process is well underway. Following discussion with the Procurator Fiscal, it is anticipated that a decision on whether a Fatal Accident Inquiry will follow is likely to be taken once the SCR has concluded.
- 4.3 An Adult Support and Protection case emanating from the death in 2017 of a service user who had resided in a nursing home placement is also subject to a SCR. This investigation is also well underway, and is expected to report over the coming months.
- 4.4 A further Adult SCR has commenced into the circumstances surrounding the death of a woman who had been cared for at home but died in hospital. There was considerable concern about her physical condition on arrival at hospital indicative of significant neglect. Lead reviewers have been identified and the scoping exercise for the review is now underway.

5. Multi Agency Public Protection Arrangements (MAPPA)

- 5.1 In Glasgow the MAPPA arrangements are significantly supported by the role of the MAPPA Coordinator, and governance is provided through the MAPPA Operational Group, the MAPPA Strategic Oversight Group (MOG and SOG) and the Chief Officers Group.
- 5.2 There have been nine Initial Notifications submitted to the SOG Chair for consideration over the last quarter. In eight of the Initial Notifications submitted, the decision was made not to progress any further. The information contained within the notification indicated that the cases had been robustly managed and that the offending could not have been prevented. However in one Initial Notification the offence reported was a rape which mirrored the offender's previous offence. Due to the severity of the offence and the repeat in behaviour, an Initial Case Review was requested and the case was scrutinised at the MAPPA SOG. The decision was then taken not to proceed to a SCR as it was evident that offender had been rigorously managed and there was no learning indicated for any agency.

- 5.3 The annual MAPPA Development Day was held on 28th November 2018 and was well attended by Social Work, Police Scotland, Scottish Prison Service and Health staff. The agenda included input from the Risk Management Authority, Police Scotland and Forensic Services. Feedback from the event has been very positive and planning for the MAPPA training calendar for the forthcoming year is well underway.
- 5.4 The annual MAPPA report was completed in November 2018 and submitted to the Scottish Government and can be found at the link below:

<https://glasgowcity.hscp.scot/publication/item-no-6-multi-agency-public-protection-arrangements-mappa-annual-report-2017-18>

6. Self-evaluation Activity

- 6.1 Glasgow Adult Support and Protection Committee, in agreement with the partnership have made a commitment to undertake the necessary monitoring of our Adult Support and Protection processes, interventions, policies and procedures and we have undertaken at least two self-evaluations annually since 2015. An evaluation of some of our Adult Support and Protection activity has just concluded.
- 6.2 The findings of the evaluation are overwhelmingly positive with clear evidence that service users involved in formal ASP processes were safer as a consequence, had enhanced wellbeing, an improvement in their quality of life and that their choices had been clearly respected. There was also evidence of good partnership working across agencies, and very significant progress made on the use of chronologies to aid information sharing, and better inform assessment. This had been a development area for the Partnership following the Care Inspectorate report into Older Peoples Services in Glasgow in 2015.
- 6.3 The self-evaluation findings will now be presented to the Adult Support and Protection Committee and will allow us to consider future workforce planning, practice learning and developments to ensure staff and partners are confident in their working knowledge of Adult Support and Protection. They will also help determine the scope of audit activity for this year.

7. Assurance Areas

7.1 Workforce Registration

Workforce registration issues, including conduct and fitness to practice information are reported to the relevant Governance groups. Where necessary detail is also provided to the Integrated Clinical and Professional Governance Board. There are currently no outstanding workforce registration issues.

7.2 Healthcare Associated Infection

There have been no significant healthcare associated infection (HAI) issues within the reporting time frame.

8. Recommendations

- 8.1 The Integration Joint Board is asked to:
 - a) consider and note the report.

Significant Clinical Incidents Quarterly Reporting Sep - Dec 2018

Service	Number of Significant Clinical Incidents Ongoing	Number of Significant Incidents Concluded	Number of Significant Clinical Incidents Commenced
Children and Families	3	0	1
Older People and Primary Care	2	0	0
Addictions	7		3
Mental Health Services	23	7	11
Homelessness	1	0	2
Sexual Health	3	0	2

GLASGOW CITY HEALTH & SOCIAL CARE PARTNERSHIP
Integrated Clinical and Professional Governance Group

12.30pm on Tuesday, 18th December 2018
in the Triathlon Room, Commonwealth House,
32 Albion Street, Glasgow G1 1LH

AGENDA

	Enclosure
1. Apologies for Absence S Millar	
2. Minutes of the Previous Meeting To approve the minutes of the meeting held on 14 th August 2018.	03 GHSCP IGG(M) 14/08/18
3. Matters Arising	
4. Governance Group Minutes/Reports	
(a) Social Work Professional Governance Sub Group	Paper
(b) Children & Families / Criminal Justice Clinical & Care Governance Leadership Group	Paper
(c) Older People & Primary Care Clinical & Care Governance Leadership Group	Paper
(d) Adult Clinical Governance Committee	
(e) Mental Health Quality & Clinical Governance Committee	Paper
(f) Sandyford Governance Group	Paper
(g) Addictions	Paper
(h) Police Custody Healthcare Clinical Governance Committee	
(i) Prison Healthcare Clinical Governance Committee	
(j) Homelessness Care Governance Group	
5. Mental Welfare Commission (MWC) – End of Year Meeting with NHS GG&C and Partner HSCPs Feedback from End of Year Meeting with MWC (M Smith)	Papers (i)-(ii)

6. NHS GG&C Health Quality Strategy 2018 – 2023

Draft Strategy Document (M Smith)

Paper

7. Any Other Competent Business

8. Next Meeting

Schedule of Meeting Dates 2019

All Meetings 2.00 p.m. – 4.00 p.m. in the Triathlon Room,
Commonwealth House

Tuesday 19th February

Tuesday 14th May

Tuesday 13th August

Tuesday 19th November