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Item No: 15

Meeting Date: Wednesday 23rd March 2022

Glasgow City Integration Joint Board

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Carer Strategy Update 2022-2025

Purpose of Report:

The purpose of this report is to update the IJB on the review of the carer strategy.

Background/Engagement:

A 2022-2025 carer strategy review summary report will be submitted to the IJB Public Engagement Committee on 25th May 2022.

Recommendations:

The Integration Joint Board is asked to:

- a) Note the completion of the Carer Strategy Review; and
- b) Note the 2022-2025 Carer Strategy will be presented to the IJB for approval prior to launch in June 2022.

Relevance to Integration Joint Board Strategic Plan:

Directly contributes to early intervention and prevention approach to supporting adult carers and alleviating the caring role for young carers.

Implications for Health and Social Care Partnership:

Reference to National Health & Wellbeing Outcome:

Outcome 6. People who provide unpaid care are supported to look after their own health and wellbeing including to reduce the negative impact of their caring role on their own health and well-being.

Personnel:

None.

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Carers:	Adult and Young Carers will directly benefit from the activity referred to in this report.
Provider Organisations:	None.
Equalities:	An EQIA has been completed. https://glasgowcity.hscp.scot/publication/eqia-carers-strategies
Fairer Scotland Compliance:	Unpaid carers are more likely to experience inequality of outcomes. Carers are a third more likely to be in poor health than non-carers.
Financial:	None.
Legal:	None.
Economic Impact:	None.
Sustainability:	Annual Carer Act funding is in place to support implementation of 2022-2025 carer strategies.
Sustainable Procurement and Article 19:	None.
Risk Implications:	None.
Implications for Glasgow City Council:	None.
Implications for NHS Greater Glasgow & Clyde:	None.
Direction Required to Council, Health Board or Both	
Direction to:	
1. No Direction Required	<input checked="" type="checkbox"/>
2. Glasgow City Council	<input type="checkbox"/>
3. NHS Greater Glasgow & Clyde	<input type="checkbox"/>
4. Glasgow City Council and NHS Greater Glasgow & Clyde	<input type="checkbox"/>

1. Purpose

- 1.1. The Carers (Scotland) Act 2016 requires Glasgow City Council to prepare and review a local carer strategy. The purpose of this report is to provide a summary of key actions and note the 2022-2025 Carer Strategy will be presented to the IJB for approval prior to launch in June 2022.

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2. Background

- 2.1 The Coronavirus pandemic significantly impacted on the lives of unpaid carers. Pandemic restrictions required unpaid carers to increase the amount of support they provided under the most challenging circumstances.
- 2.2 COVID-19 restrictions are currently easing for many of Glasgow's residents. However, many of Glasgow's caring community continue to be affected by the financial, practical and emotional impact of the pandemic. Glasgow Carers Partnership commissioned services are currently distributing a £322k Scottish Government [Winter Recovery Fund](#) to both adult and young carers.
- 2.3 A report was presented to the IJB Public Engagement Committee in [August 2021](#) giving notification of the intention to review the Carer Strategy and associated documents. A carer consultation was undertaken between 11 October 2021 and 28 November 2021 to review the carer strategy. A full update will be submitted to the IJB Public Engagement Committee on 25 May 2022.
- 2.4 The 2022-2025 Carer Strategy is informed by the views of Glasgow's caring community and will align with [GHSCP Strategic Plan](#) and [Glasgow City Integrated Children's Services Plan](#).
- 2.5 The 2022-2025 Carer Strategy will support delivery of breaks from caring as per [National Care Service Consultation](#) recommendation 11.
- 2.6 The 2022-2025 Carer Strategy will support delivery of the HSCP's programme to provide a single point of access to those seeking to access services and the aspirations of the Maximising Independence programme, playing a key role in making Glasgow a carer-friendly city where unpaid carers are treated with compassion and kindness.
- 2.7 The [Caring Behind closed doors](#) report highlighted that 33% of carers surveyed had started using new technology and digital services during the COVID-19 pandemic. The Carer Strategy for 2022-2025 will be updated to reflect changes to how carers access support and information.

3. 2022-2025 Carer Strategy Summary

- 3.1 Following the approval of a [report](#) submitted to Glasgow City Integration Joint Board on 26 June 2019, one of the key themes from carers was the strategies were too corporate. The review of the Carer Strategy, Short Break Statement and Eligibility Criteria will include clear, concise and accessible language in line with the [GCHSCP Communications Strategy](#).
- 3.2 Glasgow City HSCP communications team have fully supported the update of the 2022-2025 Carer Strategy.

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- 3.3 All printed materials used to promote carer awareness are being reviewed, updated and will be officially launched in June 2022 (example of hospital discharge poster attached at Appendix 1).
- 3.4 Carers Information on the [Your Support Your Way Glasgow](#) website has been updated throughout the pandemic and now includes an online [carer self-referral](#) which has been completed over 3200 times since May 2020.
- 3.5 Carer Strategy feedback indicated that unpaid carers wanted to know more about support being delivered to carers. An annual performance report is now being published on [Your Support Your Way Glasgow](#).
- 3.6 A series of [Carer Aware briefings](#) have been developed and are being offered across Glasgow to encourage individuals and organisations to promote the Carer Strategy.
- 3.7 The 2022-2025 Carer Strategy will include plans to strengthen carer engagement for both adult and young carers.
- 3.8 Improving the Cancer Journey and Parkinson's Scotland have agreed to support delivery of the 2022-2025 carer's strategy, further increasing opportunities to identify and support unpaid carers.

4. Recommendations

- 4.1 The Integration Joint Board is asked to:
 - a) Note the completion of the Carer Strategy Review; and
 - b) Note the 2022-2025 Carer Strategy will be presented to the IJB for approval prior to launch in June 2022.

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Example of Carers poster for Hospital Discharge



Glasgow City HSCP
Health and Social Care Partnership

GLASGOW CITY CARERS PARTNERSHIP

Are you looking after someone?

Dad got home from hospital today.

Tomorrow I'll check in on him, make sure he has his medication and get his shopping.

Every day I am his daughter,

Every day I am his Carer.

If you care for someone, who cares for you?
Call the Carers Information Line:
0141 353 6504 or scan the QR code

