



Item No. 16

Meeting Date Wednesday 12th June 2019

Glasgow City Integration Joint Board Finance, Audit and Scrutiny Committee

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HIGH COST NEW DEMAND 2019/20

Purpose of Report:	To advise IJB Finance, Audit and Scrutiny Committee of the anticipated number of new social care support packages to be awarded in 2019/20 which, due to their value, require authorisation of the funding level at either the Integration Joint Board or at the IJB Finance, Audit and Scrutiny Committee.
Background/Engagement:	Funding for social care packages above £500,000 requires to be authorised by the IJB or the IJB Finance, Audit and Scrutiny Committee prior to approval at Glasgow City Council Contracts and Property Committee.
Recommendations:	The IJB Finance, Audit and Scrutiny Committee is asked to: a) note the content of this report.

Relevance to Integration Joint Board Strategic Plan:

The compliant award of purchased social care contracts is central to the delivery of the IJB Strategic Plan. Purchased service provision plays a key role in ensuring the availability of high quality services.

Implications for Health and Social Care Partnership:

Reference to National Health & Wellbeing Outcome:	None
Personnel:	Commissioning and Finance staff are involved in the management of contract awards.
Carers:	None
Provider Organisations:	The anticipated contract awards detailed in this report relate to purchased service provision.
Equalities:	None
Fairer Scotland Compliance:	None
Financial:	The financial implications of contract awards are considered at the time of award and are reflected in financial forecasts and planning assumptions for the IJB.
Legal:	Legal services play a key role in advising on social care contract awards and are fully involved in the procurement exercises run by social care commissioning teams.
Economic Impact:	None
Sustainability:	None
Sustainable Procurement and Article 19:	None
Risk Implications:	None
Implications for Glasgow City Council:	Social Care purchased service contract awards require to be authorised according to the Glasgow City Council Standing Orders Relating to Contracts 2017.
Implications for NHS Greater Glasgow & Clyde:	None

1. Purpose

- 1.1 To advise IJB Finance, Audit and Scrutiny Committee of the anticipated number of new social care support packages to be awarded in 2019/20 which, due to their value, require authorisation of the funding level at either the Integration Joint Board or at the IJB Finance, Audit and Scrutiny Committee.

2. Background

- 2.1 Funding for social care packages above £500,000 requires to be authorised by the IJB or the IJB Finance, Audit and Scrutiny Committee prior to approval at Glasgow City Council Contracts and Property Committee.
- 2.2 A number of social care contract awards have already been presented to IJB and IJB Finance, Audit and Scrutiny Committee in the past six months. These include:
 - The award of a high cost individual supported living social care package called off under the 2019 Framework Agreement for a young person with complex needs who was moving into adult services from an out-of-area specialist residential school to a new tenancy in Glasgow.
 - Award of a mini competition call-off under the 2019 Framework Agreement for supported living contracts for 2 young people previously supported in a specialist residential school in Glasgow.
 - Award of 2 spot purchased supported living contracts for individuals moving on from Tier 4 specialist hospital wards to bespoke housing in a neighbouring local authority area.

These are indicative of the type of services expected to be presented for approval in the remainder of 2019/20.

- 2.3 Due to the nature of the services being procured, it is particularly difficult to be prescriptive about the exact number of services which will be presented to IJB and IJB Finance, Audit and Scrutiny Committee this year. The support services are for people with extremely complex needs, where health and social care partnership officers are responsible for selecting the support provider. Experience shows that it takes significant time and patience to commission services to meet an individual's complex needs and outcomes. Nationally, there is a shortage of specialist services for people requiring complex care: individual need is subject to change and service users can become unwell or require inpatient hospital treatment for longer periods than expected. Timeframes can also be affected by external factors such as housing projects required for new services being delayed. There are a number of other co-dependencies which affect timeframes for service delivery. Examples include delays in the approval of legal powers such as Guardianship Orders, organisations failing to recruit and retain sufficient experienced staff, or adaptations to existing accommodation causing delay.

- 2.4 The process used to record and prioritise the demand for complex social care support packages is called the Management and Allocation of Community Resource Opportunities. MACRO for short. MACRO brings together operational HSCP staff, Finance and Commissioning to match people in priority need with the resources available to the GCHSCP. The MACRO terms of reference are included for information as Appendix 1.
- 2.5 There are 48 individuals with complex needs currently recorded within the MACRO process. Many of these people will go on to have services commissioned within existing contractual arrangements which do not require additional authorisation. The individual service users are currently being supported in a range of living situations such as:
- specialist hospital provision (but assessed as being ready for discharge or who are likely to be assessed as ready for discharge in the near future)
 - community living settings in Glasgow which have become or are becoming unsustainable
 - specialist educational and/or social care placements in other local authority areas (and requiring to move on)
 - specialist educational placements in Glasgow (and requiring to move on)
- 2.6 Current MACRO information for 2019/20 indicates, that up to 9 contract awards could be brought forward for approval in this financial year: 5 awards of individual support packages and 4 awards for multiple linked support packages under mini competitions from the 2019 Framework.
- 2.7 Individual support packages which cost £167,000 per annum or above require further authorisation. Depending on the final configuration of the services to be commissioned, the awards for up to 5 individual support packages requiring further approval, are likely to fall into the following categories:
- Call off contracts under the 2019 Framework for Selected Purchased Social Care Supports
 - Call off contracts from National Frameworks such as the Scotland Excel Specialist Learning Disability Residential Framework
 - Awards of “spot purchase” contracts in other locality areas

2.8 Table 1 below indicates the anticipated 4 mini competition awards for multiple support packages which will require approval during this financial year:

Table 1:

Area	Contract Type	Service Type and Estimated Number of Support Packages	Estimated Total Gross Annual Cost	Estimated Date of Award
North East Social Care Investment in Housing Development	Mini Competition from 2019 Framework	Supported Living - 2 support packages	£277,896	May 2019
North West Social Care Investment in Housing Development	Mini Competition from 2019 Framework	Supported Living - 3 support packages	£390,000	Housing Delay - TBC
South Social Care Investment in Housing Development	Mini Competition from 2019 Framework	Supported Living - 6 support packages	£600,000	EST Autumn 2019
South Reconfigured existing Social Care Investment in Housing Development	Mini Competition from 2019 Framework	Supported Living - 4 support packages	£300,000	EST Summer 2019

2.9 The financial information captured on an individual service user basis within the MACRO process is used to inform the social work services budget monitoring context to calculate, project and allocate sufficient resource to meet new demand in any given financial year.

3. Recommendations

3.1 The IJB Finance, Audit and Scrutiny Committee is asked to:

- a) note the content of this report.

Management of Allocation of Community Resources Options (MACRO)

Groups Remit

To review and agree all placement opportunities and allocations for adult services clients with high level of Complex Needs.

1. Remit

- Assess risk profile consistently across Glasgow City HSCP adult services for all Learning Disability clients and others with complex care needs who require bespoke support.
- Review and agree existing and future placement opportunities / support vacancies for those clients identified with significant complex needs
- Clients with significant complex needs support placements can only be agreed / confirmed following review at this group

2. Membership

The group will have representations from each locality frontline Service Managers /Team leads and Commissioning staff and will be chaired by a nominated Head of Services.

3. Frequency and Duration of Meetings

Monthly on the first Thursday of every month – 11.30pm – 1.00pm.

4. Locality Meetings

Each Locality will require to put in place arrangements to meet with commissioning staff one week prior to the core group meeting to identify clients to be considered for placement.

5. Accountability, Reporting, Interfaces with other Groups

The group will report to the Adult Services Core Leadership Group.

At various stages of the work, there may be a requirement to widen the group membership or involve/consult with other services.

6. Anticipated Outcomes

The group will be required to provide a consistent approach to identification, prioritisation and placement of clients who require accommodation and support for significant complex needs. The group will require to ensure a process of consistent review and allocation within a financial framework to meet the needs of clients with critical level of complex needs.