

NOT YET APPROVED AS A CORRECT RECORD

**GLASGOW CITY INTEGRATION JOINT BOARD  
PUBLIC ENGAGEMENT COMMITTEE**

IJB-PEC (M) 26-02-2020

Minutes of meeting held in the Sir Peter Heatly Boardroom, Commonwealth House, 32  
Albion Street, Glasgow, G1 1LH at 10.00am on Wednesday, 26<sup>th</sup> February 2020

**PRESENT:****VOTING MEMBERS**

Bailie Annette Christie	Councillor, Glasgow City Council
Jacqueline Forbes	NHSGG&C Board Member
John Matthews	NHSGG&C Board Member (Chair)

**NON-VOTING MEMBERS**

Lorraine Barrie	Equalities Advisor
Mike Burns	Assistant Chief Officer, Children's Services (North East)
Anne Scott	Social Care Users Representative
Ann Souter	Health Care Users Representative

**IN ATTENDANCE**

Steven Blair	Principal Officer, Business Development
Allison Eccles	Head of Business Development
Alan Gilmour	Planning Manager
Janet Hayes	Head of Planning and Strategy (Adult Services and North West Locality)
Julie Kirkland	Senior Officer (Governance Support)
Fiona Moss	Head of Health Improvement and Equalities
Sheena Walker	Governance Support Officer (minutes)

**APOLOGIES**

Hamish Battye	Head of Planning and Strategy (Older People's Services and South Locality)
Cllr Elspeth Kerr	Councillor, Glasgow City Council
Anne Marie Monaghan	NHSGG&C Board Member

**1. DECLARATIONS OF INTEREST**

There were no declarations of interest.

**2. APOLOGIES**

The apologies for absence were noted as above.

**3. MINUTES**

The minutes of the meeting held on 13<sup>th</sup> November 2019 were approved as an accurate record.

**4. MATTERS ARISING**

There were no matters arising.

**ACTION**

## 5. ROLLING ACTION LIST

Allison Eccles presented the rolling action list advising that all of the actions related to the Safer Drug Consumption Facility; and that there was no current update.

## 6. UPDATE ON OLDER PEOPLE'S TRANSFORMATIONAL CHANGE PROGRAMME IMPACT REPORT

Alan Gilmour presented a report to provide an update to the IJB Public Engagement Committee on progress towards the agreed actions/next steps outlined in the Older People's Transformational Change Programme Impact Report, tabled on 29th May 2019.

Officers advised that the Impact Report covered five work streams and that progress on four of these would be presented to the Committee; with an update on Home Care services, the fifth work stream, presented to the next meeting in May.

Officers provided an overview of the progress of the work streams and actions for the Specialist Dementia Unit at Leverndale Hospital; Technology Enabled Care; Intermediate Care; and Anticipatory Care. Officers highlighted that a key issue with anticipatory care was Power of Attorney and Guardianship; and this was being promoted.

Members discussed issues experienced for families and carers when no Power of Attorney or Guardianship was in place. Officers explained that prevention was best and that this was a consistent message for people to have these arrangements in place. The HSCP was also working closely with third sector organisations.

***The IJB Public Engagement Committee:***

- a) noted the contents of the report; and***
- b) noted an update will be provided from Home Care Services at the next meeting and a further update from all five work streams in 12 months.***

## 7. A MENTAL WELL-BEING APPROACH IN PRIMARY CARE

Fiona Moss delivered a presentation to inform members of the emerging mental well-being model in primary care and seek advice on this.

Officers outlined the scope of services available in Glasgow; and informed members that there had been an 8.5% increase in patients. The programme also included work with pharmacists, opticians and dentists. The new GP contract was approaching the third year and this was to deliver sustainability of GP services across Scotland. There were six areas within the GP contract, including the implementation of Community Links Workers to help patients navigate and engage with wider services. There would be 41 Community Link Workers in Glasgow City by the next financial year.

Officers further informed the Committee that there would be additional professionals to support mental health; and provided detail of a session that looked at issues. An audit took place at 11 GP practices over a five day period to provide a snapshot of the situation of patients attending with a mental health

Hamish Battye

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component. The small audit showed that approximately 6000 consultations per week were for mental health related issues.

Engagement with GPs would help establish what issues patients were presenting with and explore pathways in to mental health services; and what other supports are available for people.

Officers reported that a model was being developed that was open to all, to allow people to access services in the community and Primary Care; and this would be family inclusive. The model would be tested by the Implementation Group to establish if this works in the community.

The work programmes were also outlined, including the work of the 41 Community Link Workers and how they can work with others. Further programmes were that 29 practices have a Financial Advice Worker; the Live Active Scheme of Glasgow Life; Employability Workers; and improving access to community based stress services.

The Committee welcomed the presentation and the work taking place, but highlighted that there had to be more engagement with the wider community.

The Health Care User Representative requested that the presentation is delivered to the North East Locality Engagement Forum to inform members of the work taking place. Officers confirmed that the Community Link Worker for the area can attend.

**Fiona Moss**

Members also discussed other support being developed, such as the mobile App by organisation Brothers in Arms; and suggested that officers explore joint working. Officers welcomed this and advised that there was also the Aye Mind mental health website, which officers were keen to expand to be more preventive.

The Social Care Users Representative questioned what was being done to maintain services currently, highlighting that there were only a third of Community Link Workers in place at present.

Officers advised that the work presented was only one component and that there were more elements of the Mental Health Strategy and Primary Care Improvement Plan. There was a challenge to align services in a way that is more effective and make help available to people more quickly.

***The IJB Public Engagement Committee considered the information provided and provided comment on:***

- a) the emerging model; and***
- b) the future programme of public engagement on the development of the model.***

## **8. REVIEW OF PARTICIPATION AND ENGAGEMENT**

Steven Blair presented a report to update the IJB Public Engagement Committee on the review of Participation and Engagement structures across Glasgow City HSCP.

**Allison Eccles**

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Officers outlined the scope of the review and progress made. A final update will be presented to the Committee in May and then to the IJB in June with an action plan.

Officers reminded the Committee that the Participation and Engagement Survey had been extended until 29<sup>th</sup> February 2020; and encouraged members to complete the survey.

Members welcomed the update and discussed the requirement to engage more with communities. Officers explained that the Public Engagement Committee is not a forum in its own right; and that other meetings took place within localities to engage with the community. Feedback had been received at previous committees on service user engagement and this had been implemented, for example involving service users in the commissioning process.

### ***The IJB Public Engagement Committee:***

***a) noted the update in relation to the review of participation and engagement.***

## **9. IJB PUBLIC ENGAGEMENT COMMITTEE – MEETING SCHEDULE AND WORK PLAN 2020**

Steven Blair presented a report to propose a schedule of meetings for the IJB Public Engagement Committee in 2020 to be held in each of the city's localities, to outline potential agenda items for future meetings, and to ask Committee to discuss and consider the format and further agenda items for meetings in 2020.

Officers also advised members that the structure of the Committee may change following the results from the review of Participation and Engagement Survey.

The Committee agreed with proposals and requested that the next meeting in the North West Locality take place at the new Woodside Health and Care Centre; and that there is input on how successful the facility is working.

Members also asked that consideration is given to city-wide input. Officers confirmed that this had been raised previously and would be considered in the Participation and Engagement survey results.

### ***The IJB Public Engagement Committee:***

***a) noted and agreed the schedule and format of meetings for 2020;***

***b) discussed and agreed agenda items for future meetings and;***

***c) noted the ongoing review of participation and engagement and the potential impact on this Committee.***

## **10. NEXT MEETING**

The next meeting will be held at 10.00am on Wednesday 27<sup>th</sup> May 2020 in the North West Locality, Woodside Health and Care Centre.

The meeting ended at 11.10am

Janet Hayes

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