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**Item No: 20**

**Meeting Date: Wednesday 22<sup>nd</sup> September 2021**

## **Glasgow City Integration Joint Board**

**Report By: Sharon Wearing, Chief Officer: Finance and Resources**

**Contact: Sharon Wearing**

**Phone: 0141 287 8838**

### **National Care Home Contract Settlement (2021/22) Update**

|                               |   |
|-------------------------------|---|
| <b>Purpose of Report:</b>     | The purpose of this report is to update the IJB on the increased uplift to the one-year National Care Home Contract (NCHC) settlement for 2021/22 and the commitments within the contract in relation to the NHS pay settlement and the proposed increases on our other commissioned services.  |
| <b>Background/Engagement:</b> | The NCHC is a national contract which is negotiated across Scotland and full engagement of Scottish Councils via COSLA.   |
| <b>Recommendations:</b>       | <p>The Integration Joint Board is asked to:</p> <ul style="list-style-type: none"><li>a) note the report; and</li><li>b) note that the report attached at Appendix 1 was approved under delegated authority in consultation with the Chair and Vice Chair agreeing:<ul style="list-style-type: none"><li>• to note the increased nursing care uplift from 3% to 3.2% and rates to be applied from 12 April 2021 in Appendix 1;</li><li>• to apply the increased NCHC contract uplift to commissioned services as outlined in Appendix 1;</li><li>• to allocate £0.153m to pay for the care home fees uplift; and</li><li>• to instruct the council to vary the contracts with providers in line with the conditions at 4.1.</li></ul></li></ul> |

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**Relevance to Integration Joint Board Strategic Plan:**

The delivery of good health and social care outcomes is dependent on the quality of care delivered by providers with whom we contract. This uplift improves conditions for staff and organisations and should contribute to improved health and wellbeing outcomes for staff and service users.

**Implications for Health and Social Care Partnership:**

|  |  |
|--|--|
| <b>Reference to National Health &amp; Wellbeing Outcome:</b> | Outcome 9. Resources are used effectively and efficiently in the provision of health and social care services. |
|--|--|

|                   |      |
|-------------------|------|
| <b>Personnel:</b> | None |
|-------------------|------|

|                |      |
|----------------|------|
| <b>Carers:</b> | None |
|----------------|------|

|                                |  |
|--------------------------------|--|
| <b>Provider Organisations:</b> | This settlement assists providers to deliver the NHS pay settlement and helps with their financial sustainability. |
|--------------------------------|--|

|                    |  |
|--------------------|--|
| <b>Equalities:</b> | No EQIA carried out as this report does not represent a new policy, plan, service or strategy. |
|--------------------|--|

|                                    |   |
|------------------------------------|---|
| <b>Fairer Scotland Compliance:</b> | This settlement supports the delivery of a Fairer Scotland. |
|------------------------------------|---|

|                   |   |
|-------------------|---|
| <b>Financial:</b> | The cost of the additional uplift amounts to £0.153m for 2021/22 and will be funded from within the care home budget. |
|-------------------|---|

|               |  |
|---------------|--|
| <b>Legal:</b> | The NCHC contract will be varied to reflect provider compliance with the increased NHS pay settlement. |
|---------------|--|

|                         |       |
|-------------------------|-------|
| <b>Economic Impact:</b> | None. |
|-------------------------|-------|

|                        |       |
|------------------------|-------|
| <b>Sustainability:</b> | None. |
|------------------------|-------|

|  |       |
|--|-------|
| <b>Sustainable Procurement and Article 19:</b> | None. |
|--|-------|

|                           |       |
|---------------------------|-------|
| <b>Risk Implications:</b> | None. |
|---------------------------|-------|

|   |                          |
|---|--------------------------|
| <b>Implications for Glasgow City Council:</b> | As outlined under Legal. |
|---|--------------------------|

|  |       |
|--|-------|
| <b>Implications for NHS Greater Glasgow &amp; Clyde:</b> | None. |
|--|-------|

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| <b>Direction Required to Council, Health Board or Both</b> |                                     |
|--|-------------------------------------|
| <b>Direction to:</b>                                       |                                     |
| 1. No Direction Required                                   | <input checked="" type="checkbox"/> |
| 2. Glasgow City Council                                    | <input type="checkbox"/>            |
| 3. NHS Greater Glasgow & Clyde                             | <input type="checkbox"/>            |
| 4. Glasgow City Council and NHS Greater Glasgow & Clyde    | <input type="checkbox"/>            |

**1. Purpose of Report**

- 1.1 The purpose of this report is to update the IJB on the increased uplift to the one-year National Care Home Contract (NCHC) settlement for 2021/22 and the commitments within the contract in relation to the NHS pay settlement and the proposed increases on our other commissioned services.

**2. Background**

- 2.1 The NCHC is subject to national negotiation. This negotiation sets the rates which will apply for 2021/22 and also the expectations in relation to the payment of Living Wage and Agenda for Change by providers.
- 2.2 On [5<sup>th</sup> May 2021](#) the IJB agreed to apply an uplift rate of 3% to nursing care and 2.83% to residential care. These rates were applied to both NCHC and the other commissioned services included in Appendix 1 to the report.
- 2.3 As advised at 5.1 of the report, a commitment was made from Scotland Excel and COSLA Leaders to revisit the agreed care home rate within the 2021/22 financial year when the NHS uplift for 2021/22 had been agreed.

**3. Implications of 2021/22 fee uplift**

- 3.1 To reflect the increase in the pay settlement for registered nurses, the nursing rate has been increased to 3.2%, there is no increase to the residential rate which remains at 2.83%. The increased rates attached at Appendix 1 are applicable from 12 April 2021 and will be applied to both the NCHC and the other commissioned services which are included at Appendix 1.
- 3.2 The cost of the additional uplift is £0.153m.

**4. Agenda for Change**

- 4.1 The updated NCHC settlement for 2021/22 requires all providers employing registered nurses and delivering publicly funded care to pay nursing staff the increased pay settlement of 4% from 12 April 2021.

**5. Recommendations**

4.1 The Integration Joint Board is asked to:

- a) note the report; and
- b) note that the report attached at Appendix 1 was approved under delegated authority in consultation with the Chair and Vice Chair agreeing:
  - to note the increased nursing care uplift from 3% to 3.2% and rates to be applied from 12 April 2021 in Appendix 1;
  - to apply the increased NCHC contract uplift to commissioned services as outlined in Appendix 1;
  - to allocate £0.153m to pay for the care home fees uplift; and
  - to instruct the council to vary the contracts with providers in line with the conditions at 4.1.

**Date:** Friday 23<sup>rd</sup> July 2021

## **Glasgow City Integration Joint Board**

**Report By:** Sharon Wearing, Chief Officer, Finance and Resources

**Contact:** Sharon Wearing

**Tel:** 0141 287 8838

### **NATIONAL CARE HOME CONTRACT SETTLEMENT (2021/22) UPDATE**

|                           |  |
|---------------------------|--|
| <b>Purpose of Report:</b> | The purpose of this report is to update the IJB on the increased uplift to the one year National Care Home Contract (NCHC) settlement for 2021/22 and the commitments within the contract in relation to the NHS pay settlement and the proposed increases on our other commissioned services. |
|---------------------------|--|

|                               |   |
|-------------------------------|---|
| <b>Background/Engagement:</b> | The NCHC is a national contract which is negotiated across Scotland and full engagement of Scottish Councils via COSLA. |
|-------------------------------|---|

|                         |   |
|-------------------------|---|
| <b>Recommendations:</b> | <p>The Integration Joint Board is asked to:</p> <ul style="list-style-type: none"> <li>a) note the increased nursing care uplift from 3% to 3.2% and rates to be applied from 12 April 2021 in Appendix 1;</li> <li>b) agree to apply the increased NCHC contract uplift to commissioned services as outlined in Appendix 1;</li> <li>c) agree to allocate £0.153m to pay for the care home fees uplift; and</li> <li>d) instruct the council to vary the contracts with providers in line with the conditions at 4.1.</li> </ul> |
|-------------------------|---|

**Relevance to Integration Joint Board Strategic Plan:**

|  |
|--|
| The delivery of good health and social care outcomes is dependent on the quality of care delivered by providers with whom we contract. This offer improves conditions for staff and organisations and should contribute to improved health and wellbeing outcomes for staff and service users. |
|--|

**Implications for Health and Social Care Partnership:**

|  |  |
|--|--|
| <b>Reference to National Health &amp; Wellbeing Outcome:</b> | Outcome 9. Resources are used effectively and efficiently in the provision of health and social care services. |
|--|--|

|  |  |   |
|--|--|---|
| <b>Personnel:</b>  | No impact on Partnership personnel.  |   |
| <b>Carers:</b>   | No direct impact on carers.  |   |
| <b>Provider Organisations:</b>                             | This settlement assists providers to deliver the NHS pay settlement and helps with their financial sustainability.             |   |
| <b>Equalities:</b>   | No EQIA carried out as this report does not represent a new policy, plan, service or strategy, but a change to contract rates. |   |
| <b>Fairer Scotland Compliance:</b>                         | This settlement supports the delivery of a Fairer Scotland.  |   |
| <b>Financial:</b>  | The cost of the additional uplift amounts to £0.153m for 2021/22 and will be funded from within the care home budget.          |   |
| <b>Legal:</b>  | The NCHC contract will be varied to reflect provider compliance with the increased NHS pay settlement.                         |   |
| <b>Economic Impact:</b>                                    | None.  |   |
| <b>Sustainability:</b>                                     | None.  |   |
| <b>Sustainable Procurement and Article 19:</b>             | None.  |   |
| <b>Risk Implications:</b>                                  | None.  |   |
| <b>Implications for Glasgow City Council:</b>              | As outlined under Legal.   |   |
| <b>Implications for NHS Greater Glasgow &amp; Clyde:</b>   | None.  |   |
| <b>Direction Required to Council, Health Board or Both</b> | Direction to:  |   |
|  | 1. No Direction Required   |   |
|  | 2. Glasgow City Council  | ✓ |
|  | 3. NHS Greater Glasgow & Clyde   |   |
|  | 4. Glasgow City Council and NHS Greater Glasgow & Clyde  |   |

## **1. Purpose**

- 1.1 The purpose of this report is to update the IJB on the increased uplift to the one year National Care Home Contract (NCHC) settlement for 2021/22 and the commitments within the contract in relation to the NHS pay settlement and the proposed increases on our other commissioned services.

## **2. Background**

- 2.1. The NCHC is subject to national negotiation. This negotiation sets the rates which will apply for 2021/22 and also the expectations in relation to the payment of Living Wage and Agenda for Change by providers.
- 2.2 On [5<sup>th</sup> May 2021](#) the IJB agreed to apply an uplift rate of 3% to nursing care and 2.83% to residential care. These rates were applied to both NCHC and the other commissioned services included in Appendix 1 to the report.
- 2.3 As advised at 5.1 of the report, a commitment was made from Scotland Excel and COSLA Leaders to revisit the agreed care home rate within the 2021/22 financial year when the NHS uplift for 2021/22 had been agreed.

## **3. Implications of 2021/22 fee uplift**

- 3.1 To reflect the increase in the pay settlement for registered nurses, the nursing rate has been increased to 3.2%, there is no increase to the residential rate which remains at 2.83%. The increased rates attached at Appendix 1 are applicable from 12 April 2021 and will be applied to both the NCHC and the other commissioned services which are included at Appendix 1.
- 3.2 The cost of the additional uplift is £0.153m.

## **4. Agenda for Change**

- 4.1 The updated NCHC settlement for 2021/22 requires all providers employing registered nurses and delivering publicly funded care to pay nursing staff the increased pay settlement of 4% from 12 April 2021.

## **5. Recommendations**

- 5.1 The Integration Joint Board is asked to:
- a) note the increased nursing care uplift from 3% to 3.2% and rates to be applied from 12 April 2021 in Appendix 1;
  - b) agree to apply the increased NCHC contract uplift to commissioned services as outlined in Appendix 1;
  - c) agree to allocate £0.153m to pay for the care home fees uplift; and
  - d) instruct the council to vary the contracts with providers in line with the conditions at 4.1.

## DIRECTION FROM THE GLASGOW CITY INTEGRATION JOINT BOARD

|    |  |   |
|----|--|---|
| 1  | Reference number   | DA-230721   |
| 2  | Report Title   | National Care Home Contract Settlement (2021/22) Update   |
| 3  | Date direction issued by Integration Joint Board   | 23 July 2021  |
| 4  | Date from which direction takes effect   | 23 July 2021  |
| 5  | Direction to:  | Glasgow City Council  |
| 6  | Does this direction supersede, revise or revoke a previous direction – if yes, include the reference number(s) | No  |
| 7  | Functions covered by direction   | Care home, intermediate care and commissioned services  |
| 8  | Full text of direction   | Glasgow City Council is directed to implement the increased uplift rate of 3.2% to nursing care (the rates attached at Appendix 1), effective from 12 April 2021, and vary the contracts with providers in line with the conditions at 4.1. |
| 9  | Budget allocated by Integration Joint Board to carry out direction   | The cost of the increased uplift amounts to £0.153m for 2021/22 and will be funded from within the care home budget.  |
| 10 | Performance monitoring arrangements  | In line with the agreed Performance Management Framework of the Glasgow City Integration Joint Board and the Glasgow City Health and Social Care Partnership.   |
| 11 | Date direction will be reviewed  | March 2022  |



## APPENDIX 1

### 2021-22 RATES

| <b><u>NCHC Nursing Care</u></b>                      | <b><u>2020-21</u></b> | <b><u>2021-22</u></b> |
|--|-----------------------|-----------------------|
| National Contract rate                               | £740.00               | £763.68               |
| National Contract rate for dual room                 | £715.00               | £738.68               |
| Below the National Contract - Default rate           | £685.39               | £696.09               |
| <b><u>NCHC Residential Care for Older People</u></b> |                       |                       |
| National Contract rate                               | £635.79               | £653.79               |
| National Contract rate for dual room                 | £610.79               | £628.79               |
| Below the National Contract - Default rate           | £581.24               | £595.92               |
| <b><u>COMMISSIONED SERVICES</u></b>                  |                       |                       |
| <b><u>Enhanced Residential Care</u></b>              | £669.21               | £688.15               |
| <b><u>Specialist Residential Dementia</u></b>        | £951.47               | £978.40               |
| Craigbank Care Home                                  | £926.42               | £952.64               |
| <b><u>Nursing Dementia</u></b>                       | £1,128.65             | £1,164.76             |
| Craigbank Care Home                                  | £1,097.95             | £1,133.08             |
| <b><u>Mental Health</u></b>                          |                       |                       |
| Mungo Foundation - Annandale                         | £1,060.10             | £1,090.10             |
| Riddrie Knowes                                       | £847.90               | £875.04               |
| <b><u>ARBD</u></b>                                   |                       |                       |
| Crannog  | £982.88               | £1,014.34             |
| Greenfield Park                                      | £1,275.10             | £1,315.90             |
| Eastfield  | £2,092.10             | £2,159.05             |
| <b><u>Physical Disability under 65</u></b>           |                       |                       |
| Applecross   | £1,049.37             | £1,082.95             |
| The Oaks   | £1,390.44             | £1,434.93             |
| <b><u>Intermediate Care</u></b>                      |                       |                       |
| Golfhill   | £859.65               | £887.16               |
| Quayside   | £859.65               | £887.16               |
| Chester Park   | £867.43               | £895.19               |
| Oakbridge  | £867.43               | £895.19               |
| Glenlivet  | £867.43               | £895.19               |
| Northgate  | £867.07               | £894.82               |