



# Item No: 16

Meeting Date: Wednesday 21<sup>st</sup> June 2017

## Glasgow City Integration Joint Board

**Report By:** Alex MacKenzie, Chief Officer, Operations

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### MINOR INJURIES SERVICES IN WEST GLASGOW

<b>Purpose of Report:</b>	To consider proposals for a joint NHS Board and HSCP process to review options for minor injuries services in West Glasgow.
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<b>Recommendations:</b>	The Integration Joint Board is asked to:  a) approve a joint review of minor injuries services in West Glasgow be undertaken with the NHS Board to cover the areas outlined below, and report back to the Integration Board at its meeting in September 2017; and  b) agree that the IJB Public Engagement Committee oversee the public and patient engagement process.
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#### Relevance to Integration Joint Board Strategic Plan:

The Integration Joint Board has strategic planning responsibility for unscheduled care services as described both within the Integration Scheme and the Partnership's Strategic Plan. The Board agreed at its meeting in March 2017 a draft three year strategic commissioning plan for unscheduled care that set the strategic direction for these services. The proposals in this report are consistent with the strategic direction set by the Board.

#### Implications for Health and Social Care Partnership:

<b>Reference to National Health &amp; Wellbeing Outcome:</b>	Contributes to: <b>Outcome 9.</b> Resources are used effectively and efficiently in the provision of health and social care services.
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<b>Personnel:</b>	None at this stage.	
<b>Carers:</b>	Carers are positively impacted through the designing of services around the needs of individuals, carers and communities.	
<b>Provider Organisations:</b>	None at this stage.	
<b>Equalities:</b>	An assessment of the equalities dimensions will be undertaken as part of the review. .	
<b>Financial:</b>	The Partnership's budget for 2017/18 includes a "set aside" component for unscheduled care an element of which is accident and emergency services that includes minor injuries services. The Partnership's budget for 2017/18 is currently the subject of discussion with the NHS Board, and a national review is underway of set aside budgets. Further information will be included in the report to the IJB in September 2017.	
<b>Legal:</b>	The integration scheme includes specific responsibilities for the strategic planning of certain acute hospital services.	
<b>Economic Impact:</b>	None at this stage.	
<b>Sustainability:</b>	None at this stage.	
<b>Sustainable Procurement and Article 19:</b>	None at this stage.	
<b>Risk Implications:</b>	Risk implications will need to be assessed as part of the review.	
<b>Implications for Glasgow City Council:</b>	None	
<b>Implications for NHS Greater Glasgow &amp; Clyde:</b>	The proposals when agreed by the Integration Joint Board in September 2017 will have implications for the planning and delivery of minor injuries services in West Glasgow and the Board will be requested to direct the NHS Board accordingly.	
<b>Direction Required to Council, Health Board or Both</b>	Direction to:	
	1. No Direction Required	
	2. Glasgow City Council	
	3. NHS Greater Glasgow & Clyde	✓
	4. Glasgow City Council and NHS Greater Glasgow & Clyde	

## 1. Introduction

- 1.1 Minor injury services at Yorkhill serving West Glasgow were closed on a temporary basis last year. There is a need therefore to consider options for the future of minor injuries services for West Glasgow, those options to include re opening the service at Yorkhill and potential provision at Gartnavel.
- 1.2 Integration Joint Boards have strategic planning responsibility for unscheduled care that includes minor injury services. The NHS Board has responsibility for the delivery of acute services, and so reviews of this kind need to be considered jointly, with the final decision resting with the Integration Joint Board.

## 2. Integration Joint Board and NHS Board Joint Review

- 2.1 It is proposed that the Integration Joint Board establish a formal joint planning and engagement group with the NHS Board to make recommendations to the Integration Joint Board on the future of these services at its meeting in September 2017. That joint review group should finalise a process to:
  - analyse the service delivery, financial and access issues outlined below;
  - establish an option appraisal process to set out potential options and criteria to consider those options;
  - develop a proportionate approach to gather patient and public views, including a means of ensuring there is a patient perspective in the option appraisal process;
  - establish the views of other key stakeholders including local GPs; and,
  - report on the conclusions and recommendations from the review to enable early decision making on the future of the service.

## 3. IJB Public Engagement Committee

- 3.1 Proposals for, and the results from, the patient and public engagement process should be considered by the Integration Joint Board's Public Engagement Committee. Further details on this aspect of the review will be reported to the IJB Public Engagement Committee at its next meeting.
- 3.2 It should be noted that as it is the Integration Joint Board that will make the final decision on the outcome of the review, the role of the Scottish Health Council is advisory and providing guidance, on this basis, the Scottish Health Council will be invited to be part of the joint planning group with that remit.

## 4. Review Content

- 4.1 There are a number of areas that the review should cover including those outlined above:
  - **Access:** a full appraisal of access issues and relative access for the population including comparing access to these services for different areas in Greater Glasgow and Clyde;
  - **Demand:** as outlined in the Integration Joint Board's draft strategic Commissioning plan for unscheduled care, Glasgow City residents use a disproportionately higher

volume of acute services. The draft plan includes actions to reduce demand for acute care and provide alternatives to admission / attendance, including support in the community and primary care. NHS Board analysis indicates that the temporary closure of the Unit has reduced demand;

- **Financial appraisal:** an assessment of the financial consequences of the options, in capital and revenue terms and in the context of the Acute Division's financial position, and the Partnership's set aside budget; and,
- **Patient engagement:** a joint process established with the NHS Board for appropriate and proportionate patient engagement and to be overseen by the Integration Joint Board's Public Engagement Committee.

## 5. Recommendations

5.1 The Integration Joint Board is asked to:

- a) approve a joint review of minor injuries services in West Glasgow be undertaken with the NHS Board to cover the areas outlined in 2.1 above, and report back to the Integration Joint Board at its meeting in September 2017; and
- b) agree that the IJB Public Engagement Committee oversee the public and patient engagement process.

## DIRECTION FROM THE GLASGOW CITY INTEGRATION JOINT BOARD

1	Reference number	210617-16-a
2	Date direction issued by Integration Joint Board	21 June 2017
3	Date from which direction takes effect	21 June 2017
4	Direction to:	NHS Greater Glasgow and Clyde only
5	Does this direction supersede, amend or cancel a previous direction – if yes, include the reference number(s)	No
6	Functions covered by direction	Minor Injuries Service
7	Full text of direction	NHS Greater Glasgow and Clyde is directed to work with the HSCP to undertake a joint review of minor injuries services in West Glasgow, covering the areas outlined in 2.1 of this report
8	Budget allocated by Integration Joint Board to carry out direction	As advised by the Chief Officer: Finance and Resources
9	Performance monitoring arrangements	In line with the agreed Performance Management Framework of the Glasgow City Integration Joint Board and the Glasgow City Health and Social Care Partnership.
10	Date direction will be reviewed	September 2017