



# Item No: 8

Meeting Date: Wednesday 18 January 2017

## Glasgow City Integration Joint Board

**Report By:** Susanne Millar, Chief Officer Strategy, Planning & Commissioning / Chief Social Work Officer

**Contact:** Stephen Fitzpatrick

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### COUNCIL PROVIDED RESIDENTIAL AND DAY CARE FOR OLDER PEOPLE

<b>Purpose of Report:</b>	To update the Integration Joint Board of the programme of reform of Council provided residential and day care for older people.
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<b>Recommendations:</b>	The Integration Joint Board is asked to:  a) note the report, and b) approve the changes to Council provided older people's day care outlined in section 4.
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#### Implications for Integration Joint Board:

<b>Financial:</b>	Service changes outlined in this report will be delivered within the existing budget on a cost neutral basis.
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<b>Personnel:</b>	Changes will impact on some residential and day care staff by way of relocation, potential redeployment, amendment to roles and entitlement to non-standard working payments. These changes are subject to current negotiation with relevant trade unions.
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<b>Legal:</b>	None.
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<b>Economic Impact:</b>	None.
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<b>Sustainability:</b>	None.
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<b>Sustainable Procurement and Article 19:</b>	None.
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<b>Equalities:</b>	None.
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<b>Risk Implications:</b>	The principal risk relates to an inability to evolve the day care service in response to the level of need that is clearly presenting itself and which is expected to continue.
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<b>Implications for Glasgow City Council:</b>	Personnel implications as per above, as affected staff are Glasgow City Council employees.
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<b>Implications for NHS Greater Glasgow &amp; Clyde:</b>	None.
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<b>Direction Required to Council, Health Board or Both</b>	Direction to:	
	1. No Direction Required	
	2. Glasgow City Council	✓
	3. NHS Greater Glasgow & Clyde	
	4. Glasgow City Council and NHS Greater Glasgow & Clyde	

## 1. Purpose of Report

- 1.1 To update the Integration Joint Board of the programme of reform of Council provided residential and day care for older people.

## 2. Background

- 2.1 The Council's provided residential and day care services are being completely transformed through Tomorrow's Residential and Day Care capital programme which was approved by the Council's Executive Committee in 2008. This service modernisation programme will achieve transformation through the delivery of high quality purpose built new care facilities that are sector leading and specifically designed around the increasingly complex needs of older people that require these services.
- 2.2 The Health and Social Care Partnership older people strategy focuses on shifting the balance of care through promotion and provision of early intervention services in local communities. Registered day care services forms an integral part of the Glasgow City Health and Social Care Partnership model which aims to support older people to live at home as independently as possible for as long as possible. This report updates Integration Joint Board to the continuing implementation of the capital programme in line with the Health and Social Care Partnership's strategy.

## 3. Current Service Provision

- 3.1 Two of the new purpose build residential care homes have opened over the past years with the third, on the Commonwealth Games village site, to be opened in February/March 2017. This care home will be named Riverside House and its opening will facilitate the closing of Peter McEachran, Fulton Lodge and Loancroft care homes. The fourth planned

care home at Leithland Drive is currently in early stages of build and is expected to be completed in 2018. The fifth, on the Blawarthill hospital site will be likely to be available later the same year.

- 3.2 There are currently 15 day care services which will reduce to 12 in line with Tomorrow's Residential and Day Care Modernisation programme. The latest purpose built facility at Wallacewell is scheduled to open in January 2017 facilitating the closure of Smithycroft, Forge Street and Pinkston day centres in the Northeast by the end of February. Forge Street had not been one of the original intended units to be absorbed into Wallacewell. However, for a number of reasons it has become clear that sustaining Forge Street is increasingly unviable for the Partnership. These include a clear indication from many existing service users of their preference to transfer to Wallacewell; the transfer of a number of day care staff, including the manager, to Wallacewell; and, a building that is increasingly costly and in need of significant capital investment.
- 3.3 The 12 day care services will consist of 6 new build centres and 6 retained units which will undergo refurbishment.

#### **4. An evolving model of day care provision**

- 4.1 Day care service provision is currently registered with the Care Inspectorate for provision of mainstream and specialist dementia places. However, there is an increasing complexity of service user need among attendees and there is a need to review the future model of care within the service.
- 4.2 To this end, the Partnership will seek to agree with the Care Inspectorate that all day care places are registered as complex care as opposed to the current category outlined in 4.1 with a redefined and more skilled workforce in place to deliver the service.
- 4.3 In addition, it is clear that there is a significant under-utilisation of those facilities that have continued to provide a 7-day service. This is little more than 60% and there is almost no demand for evening services anywhere. This does not represent an effective use of the Partnership resource.
- 4.4 To this end, it is considered appropriate to consolidate the current provision of a Sunday day care service at Muirhead Road, Budhill, Mallaig Road and Purdon Street to a single citywide service at Budhill.
- 4.5 In the same vein, a consolidation of Saturday provision from the current 6 locations to 4 at Orchard Grove, Hawthorn, Mallaig Road and Budhill, with a discontinuation of Saturday services at Purdon Street and Muirhead Road, is considered appropriate.
- 4.6 Mallaig Road Day Care would be retained as a 6 day service until the new build day care is complete on the Leithland site at which point this service would reduce to 5 day service provision.
- 4.7 Vacancy levels will continue to be closely monitored in the remaining weekend services and evening provision will be withdrawn.

## **5. Recommendations**

5.1 The Integration Joint Board is asked to:

- a) note the report, and
- b) approve the changes to Council provided older people's day care outlined in section 4.

## DIRECTION FROM THE GLASGOW CITY INTEGRATION JOINT BOARD

1	Reference number	180117-8-a
2	Date direction issued by Integration Joint Board	18 <sup>th</sup> January 2017
3	Date from which direction takes effect	18 <sup>th</sup> January 2017
4	Direction to:	Glasgow City Council only
5	Does this direction supersede, amend or cancel a previous direction – if yes, include the reference number(s)	No
6	Functions covered by direction	Directly provided residential and day care service for older people.
7	Full text of direction	Glasgow City Council is directed to deliver the changes to day care provision as outlined in section 4 of this report.
8	Budget allocated by Integration Joint Board to carry out direction	As advised by the Chief Officer: Finance and Resources
9	Performance monitoring arrangements	In line with the agreed Performance Management Framework of the Glasgow City Integration Joint Board and the Glasgow City Health and Social Care Partnership.
10	Date direction will be reviewed	18 <sup>th</sup> January 2018