NOT YET APPROVED AS A CORRECT RECORD

Glasgow City Integration Joint Board

IJB(M)2026-03

Minutes of a hybrid meeting held at 9.30am on Wednesday 13th May 2026

Present:

Voting Members	Cllr Allan Casey	Councillor, Glasgow City Council
	Martin Cawley	NHSGG&C Board Member
	Cllr Chris Cunningham	Councillor, Glasgow City Council (Chair)
	David Gould	NHSGG&C Board Member
	Graham Haddock OBE	NHSGG&C Board Member
	Jamie Kinlochan BEM	NHSGG&C Board Member
	Bailie Norman MacLeod	Councillor, Glasgow City Council
	Lesley McDonald	NHSGG&C Board Member
	Cllr Elaine McDougall	Councillor, Glasgow City Council
	Ketki Miles	NHSGG&C Board Member
	Bailie Hanif Raja	Councillor, Glasgow City Council
	Cllr Davena Rankin	Councillor, Glasgow City Council
	Cllr Lana Reid-McConnell	Councillor, Glasgow City Council
	Paul Ryan	NHSGG&C Board Member (Vice Chair)
	Karen Turner	NHSGG&C Board Member
Non-Voting Members	Duncan Black	Depute Chief Officer, Finance and Resources (substitute for Pat Togher)
	Ian Bruce	Third Sector Representative (substitute for Fi Grimmond)
	Amanda Clarke	Assistant Chief Officer, Finance (substitute for Duncan Black)
	Craig Cowan	Head of Business Development / Standards Officer
	Lorraine Cribbin	Interim Chief Nurse
	Stephen Fitzpatrick	Depute Chief Officer, Strategy, Innovation & Best Value
	Kelda Gaffney	Depute Chief Officer, Operations & Governance / Chief Social Work Officer
	Elspeth Gracey	Service User Representative
	Dr Una Graham	Deputy Medical Director, Mental Health & Addiction Services
	Stuart Graham	Trade Union Representative (GCC)
	Dr Richard Groden	Clinical Director
	Davy Milligan	Carers Representative
	David Reilly	Independent Sector Representative
	Kit Renard	Service User Representative
	Jennifer Sheddan	Head of Housing, Neighbourhoods, Regeneration & Sustainability (GCC)
In Attendance:	Karen Dyball	Assistant Chief Officer, Children's Services
	Julie Kirkland	Senior Officer (Governance Support)
	Claire Maclachlan	Governance Support Officer – Minutes
	Jim McBride	Head of Adult Services (Homelessness and Complex Needs)
	Fiona Moss	Head of Health Improvement and Equalities
	Caroline Sinclair	Assistant Chief Officer, Older People & Primary Care
	Lynsey Smith	Assistant Chief Officer, Operations & Governance
Apologies:	Fi Grimmond	Third Sector Representative
	Clare Harrow	Acute Services Representative (NHSGGC)

Cllr Jon Molyneux Councillor, Glasgow City Council
Pat Togher Chief Officer

Actions

1. Glasgow City Integration Joint Board Membership

Craig Cowan presented a report updating on changes to the membership of Glasgow City Integration Joint Board (GCIJB), including substitute arrangements, and to seek approval of an appointment to the IJB Public Engagement Committee and the role of Vice Chair.

The Chair welcomed Lesley McDonald.

The Integration Joint Board:

a) Noted the appointments to Glasgow City IJB outlined at Section 3;
b) Approved the appointment to the IJB Public Engagement Committee at paragraph 4.2; and
c) Approved the appointment of Vice Chair of the IJB Public Engagement Committee at paragraph 4.3.

2. Declarations of Interest

Jamie Kinlochan declared a connection to Item No. 13 – Glasgow City HSCP 10-year Homelessness Temporary Accommodation Strategy.

Councillor Elaine McDougall declared an interest in Item No. 8 – Scottish Living Wage Settlement 2026-27.

3. Apologies for Absence

Apologies for absence were noted as above.

4. Minutes

The minutes of 18th March 2026 were approved as an accurate record.

5. Matters Arising

There were no matters arising.

6. Integration Joint Board Rolling Action List

Craig Cowan presented the Rolling Action List advising of the following.

Action Ref No. 86 – Officers to provide an update on the wider costs of people with refugee status. Officers updated that the information is being collated and will be circulated when available.

Action Ref No. 89 – Members requested a deep-dive analysis of sickness absence be undertaken to understand the position in the context of the savings programme. Officers updated that this has been added to the programme for the IJB Development Session in June 2026.

Action Ref No. 90 – Clarification to be sought on the commitment from the Scottish Government to abolish social care charging. Officers updated that a letter is being drafted and will be issued by end of May.

Action Ref No. 91 – Motion: Chair to write to the Health Secretary outlining the strength of the IJB's concerns regarding failure of funding to keep pace with demand. Officers updated that a letter is being drafted and will be issued by end of May.

Action Ref No. 92 – Motion: Depute Chief Officer, Finance and Resources, to engage with the Council and Health Board to develop a new financial framework for the IJB. Officers updated that a meeting is in diary for Depute Chief Officer, Finance and Resources to meet with Directors of Finance in the Council and Health Board.

Action Ref No. 93 – Glasgow City HSCP Draft Locality Plan 2026-28 - Officers committed to seeking clarification that the process was complete and that no further feedback was expected. Officers updated that following the IJB discussion, clarification was sought on whether any additional engagement was required prior to publication. Having reviewed this with senior planning colleagues, Officers were satisfied that the Locality Plan has met the engagement requirements expected by the IJB. The Plan has been considered through the appropriate governance routes, including the IJB Public Engagement Committee, and no further issues were identified. The Chair confirmed his approval for publication of the Locality Plan to proceed as approved. This action is now closed.

7. Chief Officer Update

Kelda Gaffney provided the Chief Officer Update on behalf of Pat Togher, which is available on the HSCP website.

Members requested an update on the Social Work Team within the Glasgow Royal Infirmary (GRI) Emergency Department (ED). Officers advised that an update will be provided at the next IJB in June 2026.

There was a discussion regarding the Mental Health (MH) Summit and how this aligns with the MH Strategy. Officers advised that the strategy is currently progressing through its timeline, with consultation to follow and finalisation expected in November 2026, and an update will be provided at the Summit. Members suggested adopting the Green Book approach to the MH Strategy and emphasised the growing need for outpatient provision, workforce planning, and forecasting, and expressed interest in piloting this methodology. Members also suggested that, given the significance of the Summit, there may be value in engaging philanthropic funders to align their priorities with the MH Strategy and offered to share further thoughts offline with Officers.

Members noted that while rough sleeping numbers are relatively small, further detail was sought on the process used to identify and engage with individuals. Officers advised that rough sleepers are monitored on a weekly basis, with daily reviews where required. Officers agreed to provide a report to a future meeting outlining the overall picture of rough sleeping and also agreed to discuss with the Member offline. Officers

Members congratulated Officers and their teams on the improvement in the Adults with Incapacity (AWI) delays, noting it is excellent work to bring the numbers down.

There was a discussion regarding the Chief Officer Update and the volume of information presented verbally. The Chair advised that the update is circulated to Members after the meeting and published on the HSCP website, noting that the verbal update enables the most up-to-date information to be shared on the day but confirmed this would be considered by the Chief Officer.

8. Scottish Living Wage Settlement 2026-27

Duncan Black presented a report advising of the proposed uplift for Social Care pay from 6th April 2026. This uplift is in respect of both Adult and Children's Services and will be offered to eligible Providers of Purchased Services within Glasgow and Self Directed Support Option 1 (Direct Payments).

The Integration Joint Board:

a) Noted the contents of the report;
b) Agreed that the Partnership will offer a 6.75% uplift to eligible Providers of Purchased Services within Glasgow and Self Directed Support Option 1 (Direct Payments) for workforce costs within contract values; and
c) Noted that the uplifts agreed at b) will be subject to Providers who are not in the new Flexible Framework confirming they will pay staff providing direct care at least £13.45 per hour from 6th April 2026.

9. National Care Home Contract Increase 2026-27

Duncan Black presented a report updating on the increase to the National Care Home Contract (NCHC) fee rates for 2026-27 and the proposed increases on our other commissioned care homes services.

Members queried whether the implications of Agenda for Change had been financially accounted for. Officers advised that the known Agenda for Change increase is expected to result in a marginal, relatively small financial pressure, but there is an expectation that funding will be received to meet this cost. The IJB will be updated should this position change.

Members sought assurance on the level of confidence that the Cost Model will not impact provider sustainability. Officers advised that the rates are nationally agreed, while acknowledging ongoing system pressures, and noted that regular engagement sessions are held with providers to discuss financial sustainability.

The Integration Joint Board:

a) **Noted the contents of this report;**
b) **Agreed the rates from 6th April 2026 and apply the NCHC uplift to commissioned services attached at Appendix 1;**
c) **Instructed the council to vary the contracts with Providers in line with the conditions at 4.3;**
d) **Noted that on conclusion of the Best Value reviews for Specialist Services, updates to rates will be applied at the date each review is completed and approved; and**
e) **Noted that a further update may be required to meet the Agenda for Change inflation commitment.**

10. Scottish Recommended Allowances for Kinship and Fostering Services

Karen Dyball presented a report advising of the Scottish Recommended Allowances for kinship and fostering services agreed by COSLA and the Scottish Government and seeking approval to implement the payment of the proposed allowances backdated to 1st April 2025.

Members noted the increase in kinship arrangements in recent years and questioned whether financial assistance has been impacted and the outcomes for families, including financial hardship, and how families can be better supported. Officers advised that support for kinship care is determined on a legal basis, with financial responsibility linked to statutory duties towards the child. It was noted that forthcoming legislative changes are expected to alter this position.

Clarification was sought on the specific indicators used to measure whether uplift activity is improving outcomes, particularly in relation to carer recruitment and retention. Officers advised that a range of measures are being considered, including financial support and wider practice approaches such as trauma-informed and nurture-based models, which are being extended to foster carers. It was noted that Glasgow remains an attractive fostering environment. Ongoing work includes regular scrutiny of recruitment and retention, alongside targeted efforts to attract younger carers; however, significant challenges remain, particularly in relation to the housing emergency and availability of suitable properties. Officers emphasised that supporting carers is a continuous priority and that informal networks, such as word of mouth, play an important role in recruitment.

Concerns were raised regarding the housing pressures, particularly the availability of larger homes for fostering families, and Members queried how allocations are prioritised by Registered Social Landlords (RSLs). Officers advised that consideration is being given to working more closely with RSLs and reviewing regulatory constraints in light of the housing crisis, including engagement with the Scottish Government. It was noted that allowances are aligned with national recommendations, with foster care fees also paid separately. The fees are currently under review, and that a further report on foster carer fee payments will be presented to a future IJB.

Members highlighted the value of the previous Foster Care Summit and questioned how its learning is being progressed, including how ongoing feedback from carers is captured. Officers advised that regular engagement with carers continues to inform service development and improvements, noting positive outcomes, while also highlighting pressures within an increasingly competitive fostering landscape. Members requested a fuller update on this, and the Chair confirmed that Officers would consider the most appropriate timing for this to be brought forward. Officers

The Integration Joint Board:

a) Noted the proposed Scottish Recommended Allowances;
b) Approved the proposed Scottish Recommended Allowances for kinship and foster carers and implementation of the new rates by Glasgow City Council, backdated to 1st April 2025; and
c) Instructed the council to uplift the rates paid to kinship and foster carers as outlined within this report.

11. Whole Family Support through General Practice (WFSGP) Programme Expansion

Fiona Moss presented a report updating on the offer of additional Scottish Government funding to double the whole family support though general practice (WFSGP) test programme, and to request approval of the expenditure.

Members welcomed the programme expansion but questioned its limited reach, highlighting unmet demand, funding constraints, and the need for scalable delivery. Clarification was also sought on the GP practice selection. Officers advised that further expansion depends on a robust evidence base, with early encouraging results informing a phased approach, and confirmed that additional GP practices have been identified using data analysis, including child poverty indicators.

Assurance was sought by Members regarding return on investment, particularly in relation to the allocation of additional funding and the level of confidence that resources are being directed appropriately. Officers advised that key learning is from direct work with families, highlighting the importance of understanding complex and varied circumstances. A nuanced and balanced approach is required, with this ongoing learning informing how resources are targeted and how effectiveness is assessed in the context of managing family complexity.

The Integration Joint Board:

a) Noted the new Scottish Government award of £5.4m to double the delivery of the WFSGP programme in Glasgow City from 2026-27 to 2028-29; and
b) Approved the proposed expenditure for delivery of the expansion as provided in this report.

12. Rapid Rehousing Transition Plan 2026-27 Spending Proposals

Lynsey Smith presented a report updating on the continued successes of the Rapid Rehousing Transition Plan (RRTP) in 2025-26. The report also outlines the funding

received for 2026-27 and seeks approval for the proposals of how this funding will be allocated.

The Local Authority Trade Union Representative sought clarification on the number of workers and contracts linked to non-recurring RRTP funding and concern was expressed that approximately 60 roles may not have transitioned to permanent contracts. Officers advised that there is an ongoing workplan in collaboration with HR and Finance, with continued dialogue on these matters. Officers are acutely aware of the importance of job security for staff, and that multiple funding streams have been pursued to support stability. Officers agreed to discuss this in more detail offline.

Clarification was sought on the consequences of not receiving additional funding. Officers confirmed that the risks are significant and discussions have taken place with the Scottish Government, COSLA, Westminster and the Home Office on the impact.

The Carer Representative queried the absence of an Equality Impact Assessment (EQIA) link in relation to the proposal. Officers confirmed that an EQIA has been completed and advised that the relevant link will be added and circulated to Members. Officers

The Integration Joint Board:

a) Noted the contents of the report, with reference to the continued successes of the RRTP;
b) Approved the RRTP financial commitments set out within the report for 2026-27; and
c) Noted the intention of the HSCP to lobby the Scottish Government to continue RRTP funding in future years or replace RRTP funding with a recurring budget.

13. Glasgow City HSCP 10-year Homelessness Temporary Accommodation Strategy

Lynsey Smith presented a report updating on the development of Glasgow City Health and Social Care Partnership's 10-year Temporary Accommodation Strategy and requests approval of the strategy.

The Local Authority Trade Union Representative queried waiting times for larger properties and questioned whether RSLs could suspend their waiting lists for a period to support targets. Officers advised that waiting times for 5 apartment properties can exceed four years due to limited supply, with priority given to larger households. While alternative approaches have been considered, including suspending waiting lists, these have not been supported; however, engagement with RSLs remains positive, with ongoing efforts to increase the supply of larger properties.

Clarity was sought on the extent to which the 10-year strategy relies on Rapid Rehousing Transition Plan (RRTP) funding and what contingencies are in place

should this funding be withdrawn. Officers advised that the removal of RRTP funding would have a significant impact on delivery, with ongoing lobbying efforts aimed at securing continued Scottish Government support. Financial considerations form part of wider strategic and finance discussions, alongside analysis of demand and legislative context. Officers confirmed that these matters are subject to ongoing review and will be reported to the IJB annually.

Members emphasised the importance of supporting individuals beyond the provision of accommodation, enabling them to thrive within communities and questioned the quality and suitability of accommodation, including basic furnishings and digital connectivity, and the extent to which this contributes to community integration. Officers advised that the strategy is informed by lived experience and ongoing stakeholder feedback, emphasising a person-centred approach that considers both housing and support needs. Work is ongoing with partners to improve standards, tailor support, and strengthen community connections, with a commitment to continue engagement and report on progress annually.

Further detail was sought on how the 20% reduction in homelessness applications would be achieved and Officers advised that modelling is based on recent data, noting the plans to establish a Prevention Oversight Group and governance structure to monitor impact, including alignment with Health and Social Care Connect as a key public access point. Data monitoring, enquiries, and outcomes progressing to housing options will be incorporated into annual reporting. Additional measures include the introduction of a digital platform providing information and guidance on potential homelessness, which has already contributed to a reduction in enquiries and applications, alongside a dedicated prevention workstream.

A Service User Representative highlighted the impressive presentation at the IJB Development Session but suggested going forward more time could be allocated to feedback and discussion. The Chair acknowledged the feedback and confirmed that Officers would reflect on these points.

The Integration Joint Board:

a) Noted the contents of this report;
b) Approved the HSCP's 10-year Temporary Accommodation Strategy; and
c) Agreed to the timescales in section 4 for future progress reports to the IJB.

14. Equality Mainstreaming Report and Progress towards the Equality Outcomes (2024-2028)

Fiona Moss presented a mid-term progress update on delivery of the GCHSCP Equality Outcomes for 2024-2028 and actions to mainstream our equality duties (April 2024 to March 2026).

Members highlighted that while significant effort is being directed towards supporting families to access the benefits to which they are entitled, there appears to be a gap in focus around supporting individuals into training and employment opportunities. Officers advised that there is a range of ongoing work in relation to employability; however, this activity is not routinely reported and will consider this in future reports.

The Integration Joint Board:

a) **Noted the progress reported from 2024 to 2026 in the Equalities Mainstreaming and Progress report; and**
b) **Approved the Equalities Progress and mainstreaming Report for publication, in line with the legislative requirement.**

15. Gambling Levy Funding – The Glasgow Project

Fiona Moss presented a report updating on the successful award from UK Gambling Levy funding to implement a whole-system public health approach to reducing gambling harms in Glasgow. The report notes the funding award to Glasgow City Council on behalf of community planning partners and approve the proposed delivery arrangements managed through the Integration Authority for this collaborative partnership.

A Service User Representative queried the different levy rates and the relatively small percentages and questioned whether these figures may increase in the future. Officers acknowledged that, despite appearing small, the figures equate to over £100m per year. The Project is an initial step, and ongoing monitoring will be required to assess its impact, with the potential for further levies to be introduced to support efforts in addressing gambling-related harms.

The Integration Joint Board:

a) **Noted the new award of £3.44m Gambling Levy funding to Glasgow for delivery of 'The Glasgow Project' from 2026-27 to 2028-29; and**
b) **Approved the proposed whole-system approach to preventing and reducing gambling-related harms on behalf of Glasgow Community Planning Partnership and through the governance arrangements for delivery.**

16. Service Prioritisation (STEP Forward) Programme Update

Stephen Fitzpatrick presented a report updating on progress with the Service Prioritisation programme since the IJB meeting on 18th March 2026.

Members noted the change to the programme title - STEP Forward. STEP equals Strategic, Transparent, Effective and Planned. A relaunch of the programme took place in April where each member of the HSCP Executive recorded a video message outlining what STEP Forward means to them.

The Local Authority Trade Union Representative, on behalf of Unison, advised that they would not be participating in the STEP Forward Programme and have advised their members not to participate, citing concerns regarding strategic reduction in public services. Officers acknowledged this position but clarified that the review is not solely focused on reductions, emphasising that it takes a broader approach which includes considerations of sustainability, service continuity, and potential for increased investment.

The Integration Joint Board:

a) Noted the update on the Service Prioritisation (STEP Forward) programme.

17. Glasgow City HSCP Domestic Abuse Strategy 2023-2028 – Progress Report

Lynsey Smith presented an updated progress report on the implementation of the Glasgow City Health and Social Care Partnership (HSCP) Domestic Abuse Strategy 2023-2028.

A Service User Representative highlighted the language used and suggested that it could be renamed the "Domestic Abuse Response Strategy." Officers acknowledged the importance of language in shaping how the strategy is framed and confirmed they would take this suggestion forward to the Domestic Abuse Strategic Oversight Group for consideration. Officers

Members noted the strength of the strategic narrative but highlighted limited data on those not meeting support criteria and the extent of unmet demand. Officers advised that, while substantial data exists, further work is required to better understand demand, unmet need and service effectiveness, including gaps in provision for certain groups. Ongoing work to enhance data reporting will support the development of a high-level dashboard, which Members welcomed, offering additional support if required.

Members questioned the application and awareness of relevant domestic abuse policies among staff, including managers and HR. Officers acknowledged that this is an area requiring improvement and outlined ongoing work to enhance accessibility and awareness, including embedding key messages through internal communications.

A Service User Representative highlighted the importance of data collection relating to LGBTQIA+, noting that this group can often be overlooked within such programmes. Officers acknowledged that this has been an area of discussion over the past three years, particularly in relation to available datasets and advised they would review what data is currently held and confirmed that follow-up action would be taken to assess existing data and strengthen understanding in this area. Officers

The Integration Joint Board:

a) Noted the progress made in implementing the Glasgow City HSCP Domestic Abuse Strategy 2023-2028;
b) Acknowledged areas of strength and those identified for continued development; and
c) Noted that further progress updates will be brought to the IJB in 12 months.

18. Horizon Scanning

Duncan Black presented a report providing a high level summary of potential future legislative developments that may impact on the Integration Joint Board's strategic objectives, budget or key operational activity.

The Integration Joint Board:

a) Noted the contents of the report.

19. Update from Chair of Finance, Audit and Scrutiny Committee (15-04-26)

Graham Haddock provided an update, which is available on the HSCP website. The papers and draft minute are also available on the HSCP website.

20. Glasgow City IJB – Future Agenda Items

Agenda items for future meetings of the IJB were noted.

Officers updated that the Glasgow City IJB Updated Risk Management Policy & Strategy scheduled for June 2026, will now be presented in September 2026.

21. Next Meeting

The next meeting will be held at 9.30am on Wednesday 24th June 2026.