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**Glasgow City Integration Joint Board**  
**Finance, Audit and Scrutiny Committee**

**IJB-FASC (M) 25-10-2023**

Minutes of meeting held virtually, via Microsoft Teams, at 9.30am on Wednesday 25<sup>th</sup> October 2023.

**Present:****Voting Members**

Cllr Chris Cunningham	Councillor, Glasgow City Council
Cllr Jon Molyneux	Councillor, Glasgow City Council
Cllr Cecilia O'Lone	Councillor, Glasgow City Council (Chair)
Rona Sweeney	NHSGG&C Board Member
Charles Vincent	NHSGG&C Board Member

**Non-Voting Members**

David Reilly	Independent Sector Representative
Sharon Wearing	Chief Officer, Finance & Resources

**In Attendance:**

Gary Dover	Assistant Chief Officer, Primary Care & Early Intervention
Allison Eccles	Head of Business Development
Duncan Goldie	Planning and Performance Manager
Gillian Hennon	Head of Finance
Margaret Hogg	Assistant Chief Officer, Finance
Julie Kirkland	Senior Officer, Governance Support
Claire Maclachlan	Governance Support Officer (minutes)
Geri McCormick	Head of Commissioning
Grace Scanlin	Ernst & Jones (External Auditors)
Andy White	Senior Officer, Welfare Rights

**Apologies:**

Angela Bonomy	Third Sector Representative
Graham Haddock	NHSGG&C Board Member

**ACTION****1. Declarations of Interest**

There were no declarations of interest raised.

**2. Apologies for Absence**

Apologies for absence are noted above.

**3. Minutes**

The minutes of 13<sup>th</sup> September 2023 were approved as an accurate record.

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**ACTION**

**4. Matters Arising**

Item No 7 – Ernst & Young – Annual Audit Report 2022-23

Members noted they were pleased to see the Auditors' removal of the RAG rating for best value prior to submission of the report to the IJB.

**5. Rolling Action List**

Allison Eccles presented the Rolling Action List updating on the action below.

Action Ref No. 73 – Internal Audit – CIPFA Audit Committee Guidance – This action has been closed following presentation of a report to the IJB on 27<sup>th</sup> September 2023. The recommendations that were approved will now be taken forward.

**6. Glasgow City Integration Joint Board Budget Monitoring for Month 5 and Period 6 2023/24**

Margaret Hogg presented a report outlining the financial position of the Glasgow City Integration Joint Board as at 25<sup>th</sup> August 2023 for Council and 30<sup>th</sup> August 2023 for Health and highlights any areas of budget pressures and actions to mitigate these pressures.

The forecasted outturn is outlined at section 6 of the report which has been updated since the IJB. A recovery plan was approved by the IJB on 27 September 2023, and this will be subject to a further update to the IJB in November.

Officers advised that the Council is undertaking essential maintenance of its financial ledger and therefore there will be no Budget Monitoring report presented to the Committee in December.

Members asked if discussions are taking place with the Scottish Government regarding the Local Connection legislation and whether there is any indication that they will reconsider the suspension. Officers advised that there are ongoing discussions at officer and political level however there is no indication of any change in this regard.

Members questioned whether discussions have taken place with the Council regarding the Budget Support Fund to help the IJB manage its pressures. Officers advised that a meeting is being arranged with the Council's Director of Finance and Chief Executive to discuss the significant financial challenge going forward for the next financial year. The impact of the streamlined Asylum Seeker process will have implications for the IJB and the Council.

In relation to prescribing costs, Members questioned how Officers are managing the upward pressure. Officers advised that they are monitoring the volume and costs across the city although a lot of this is outwith Officers' control as the Global markets drive the price.

**The IJB Finance, Audit and Scrutiny Committee:**

- a) Noted the contents of the report; and**
- b) Approved the recurring funding for the packages of care outlined at section 5.2.10.**

**7. HSCP Performance Report Q1 2023/24 – Primary Care**

Duncan Goldie presented the Joint Performance Report for the Health and Social Care Partnership for Quarter 1 of 2023-24 for Primary Care only.

**The IJB Finance, Audit and Scrutiny Committee:**

- a) Noted the performance report;**
- b) Reviewed and discussed performance with the Strategic Lead for Primary Care (at Item 8).**

**8. Performance Presentations**

**Primary Care**

Gary Dover delivered a presentation on Primary Care performance. The presentation is available on the Glasgow City HSCP [website](#).

The presentation covered two Primary Care KPIs reported upon quarterly, as well as one additional indicator which is updated annually. An update as also provided on progress with implementing the Primary Care Action Plan 2023-26.

In relation to prescribing and compliance with preferred list of medicines, Members questioned how Officers arrive at the target, and how compliance is incentivised.

Officers advised that they are board-wide targets set over a number of years however further information on targets can be provided outwith the meeting. New drugs may not be on the register nationally, however GPs can seek guidance on this. Prescribing Teams give advice on the most cost-effective drugs, and most prescribers will be using these.

**9. Welfare Rights and Money Advice Performance 2022-2023**

Andy White presented a report on the performance of Glasgow City Health and Social Care Partnership's (HSCP) Welfare Rights and Money Advice Team for 2022-23, including details of money advice provision commissioned by the Health Improvement Team. Also included was activity that is being undertaken as part of a response to the cost of living crisis.

**The IJB Finance, Audit and Scrutiny Committee:**

**a) Noted the contents of the report.**

**10. Health and Social Care Partnership Complaints Annual Report 2022-2023**

Gordon McKay presented a report on complaints activity for social care complaints and health complaints in Glasgow City Health and Social Care Partnership for the period 1<sup>st</sup> April 2022 – 31<sup>st</sup> March 2023.

Charles Vincent and Rona Sweeney highlighted the reduction in complaints in prisons, as well as the distribution of complaints across the prison estate, and asked for more detail in relation to this. Officers advised that they would liaise with colleagues who deal with Health complaints and will facilitate a meeting to discuss further. Officers will also provide a briefing for all Members following the meeting.

Officers

Members questioned if the complaints relating to staff attitude and competency can be attributed to staff shortages and pressures on staff, and whether there is a consistent pattern. Officers advised that they would look to provide more context in future annual reports on how many of these complaints are upheld to give a clearer picture.

**The IJB Finance, Audit and Scrutiny Committee:**

**a) Noted the content of the annual Health and Social Care Partnership Complaints Report and two attached appendices.**

**11. Older People Purchased Care Home Capacity & Sustainability**

Geri McCormick presented a report outlining the current capacity within the purchased older people care home sector within Glasgow City, the key aspects influencing sustainability of the sector and measures in place to monitor the sustainability of the sector within Glasgow City.

There was a discussion in relation to the 3383 beds registered with the Care Inspectorate, noting that the occupancy doesn't match the available beds. Officers confirmed providers can choose not to have beds available even if they are registered.

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**ACTION**

Officers advised that there are a number of reasons for beds to be out of commission, for example, staffing numbers, building works etc. which can impact on availability of beds. Demand for places can also have an impact as people have a choice on where they go and are more likely to choose a care home that has been modernised. Complexity of need is also a factor and can result in delays in hospital if a specialist nursing resource is required, which may also necessitate additional staff to support the person. Officers highlighted the need to commission more specialist resources to meet this type of demand.

Officers agreed to bring an updated report to Committee with more detail and an explanation of the contributing factors.

Officers

Members highlighted the six Older People Care Home closures over the past two years and questioned if this volume is unusual. Officers advised that when they benchmarked these figures to 2016, the numbers were similar. Officers confirmed they would include details on how many beds have been reduced by the care home closures in the update report.

**The IJB Finance, Audit and Scrutiny Committee:**

**a) Noted the contents of the report.**

**12. IJB Property Strategy 2023-2026 - Update**

Gillian Hennon presented a report updating on the progress of the IJB Property Strategy 2023 – 2026.

**The IJB Finance, Audit and Scrutiny Committee:**

**a) Noted the contents of the report; and**

**b) Noted that this report provides monitoring and scrutiny of the IJB's Property Strategy.**

**13. Next Meeting**

The next meeting was noted as Wednesday 13<sup>th</sup> December 2023 at 9.30am via Microsoft Teams.