

Glasgow City Integration Joint Board Public Engagement Committee

IJB-PEC (M) 13-11-2024

Minutes of a virtual meeting held at 10.00am on Wednesday 13th November 2024

Present:

Voting Members

Bailie Norman MacLeod	Councillor, Glasgow City Council (Chair)
Cllr Elaine McDougall	Councillor, Glasgow City Council
Paul Ryan	NHSGG&C Board Member (substitute for Martin Cawley)
Charles Vincent	NHSGG&C Board Member (Vice Chair)

Non-Voting Members

Fred Beckett	Carers Representative
Gary Dover	Assistant Chief Officer, Primary Care and Early Intervention

In Attendance

Sheena Arthur	Third Sector Advisor
Steven Blair	Business Development Manager
Craig Cowan	Head of Business Development / IJB Standards Officer
Gillian Currie	Independent Sector Advisor
Kelda Gaffney	Interim Assistant Chief Officer, Adult Services / Interim Chief Social Work Officer
Julie Gordon	Youth Health Service Manager
David Harley	Planning Manager, Mental Health Services
Liam Herbert	Head of Planning & Strategy, Older People Services & South Locality
Gareth Greenaway	Planning Manager, Adult Services & North Locality
Julie Kirkland	Senior Officer, Governance Support
Katrina MacFarlane	North West Community Engagement Development Officer
Claire Maclachlan	Governance Support Officer (minutes)
Vince McGarry	Planning Manager, Mental Health Services
Jacqueline Shearer	Engagement and Equalities Coordinator
Laura Sinclair	Senior Communications Officer

Apologies:

Martin Cawley	NHSGG&C Board Member
Emilia Crighton	NHSGG&C Board Member
Cllr Lana Reid-McConnell	Councillor, Glasgow City Council

Actions

1. Declarations of Interest

There were no declarations of interest.

2. Apologies

Apologies for absence were noted as above.

3. Minutes

The minutes of the meeting held on 22nd May 2024 were approved as an accurate record.

4. Matters Arising

There were no matters arising.

5. Rolling Action List

Craig Cowan advised that all previous actions on the Rolling Action List are now closed.

6. Safer Drug Consumption Facility – Update on Engagement

Kelda Gaffney delivered a presentation updating on the engagement in relation to the Safer Drug Consumption Facility (The Thistle). The presentation is available on the HSCP [website](#).

Members questioned if the Home Office visit relating to the license application for the drug checking service would delay the opening of The Thistle. Officers advised that the drug checking service is a separate service, and therefore won't delay the opening of the facility. Officers also advised that they are awaiting the final position statement from the Lord Advocate. The Statement of Public Prosecution needs to be in place before opening and should be issued once an opening date is agreed.

The Chair suggested that the Committee continues to receive quarterly updates on the Safer Drug Consumption Facility and requested this is in report format for the next meeting.

The IJB Public Engagement Committee:

a) Noted the contents of the presentation.

7. Carer Engagement in the Review of Glasgow City HSCP Carer Strategy

Fred Beckett presented a report advising the IJB Public Engagement Committee of the intention to review Glasgow City HSCP Carers Strategy and related documents.

The IJB Public Engagement Committee:

a) Noted the intention to review the Glasgow City HSCP 2022-2025 Carer Strategy and related documents.

8. Engagement with Young Carers

Fred Beckett presented a report updating on carer engagement and advising of recommendations to increase opportunities for young carer engagement.

Members questioned what Officers can do to increase the uptake in young carers accepting the offer of a Young Carer Statement (YCS). Officers advised that The Carers (Scotland) Act 2016 creates a duty to offer an assessment (YCS), and it is an important statutory measure to see how many accept that offer. Work will be undertaken to understand why the carers identified are not accepting the offer of a YCS. This could be related to stigma or that the services they are receiving are

effective. By considering carers in all equalities impact assessments as a marginalised group, the HSCP will effectively expand opportunities to engage young carers across a broad range of HSCP and commissioned services.

The Chair requested that Officers provide an update to the Committee in May 2025 on how this has progressed.

The IJB Public Engagement Committee:

- a) **Noted the contents of the report; and**
- b) **Noted the activity to increase young carer engagement.**

9. Youth Engagement and Glasgow City Youth Health Service

Julie Gordon presented a report to share Glasgow City Youth Health Service's work to engage and consult with local young people on the design and development of the service.

Members questioned how the Youth Health Service is delivered in practice and if there are dedicated staff assigned to the service. Officers advised that the service operates in the evenings in response to requests from young people. There is a full-time Service Manager and nurses providing input in the evening, as well as a wrap-around approach. The service is also supported by 9 GPs who work in the evenings and 2 external organisations who provide mental health support, including an online counsellor, as well as a multiple risks component. There is also an employability coach focusing on young people who have additional barriers to their employment journey.

Members questioned what the spread of sites is across the city. Officers confirmed that Glasgow City IJB approved a business case in 2019 for the expansion of the Youth Health Service to all 3 localities of Glasgow City which resulted in the service being delivered across 9 venues in the city; 3 in North East, 3 in North West and 3 in South.

The IJB Public Engagement Committee:

- a) **Noted the contents of the report.**

10. Arts Strategy – Parkhead Hub

Jacqueline Shearer presented a report updating on progress with the Arts and Therapeutic Design Strategy – an integral feature of the new Parkhead Hub – and its associated creative programmes.

The Chair requested that IJB Members are invited to visit the Hub when available to do so.

The IJB Public Engagement Committee:

- a) **Noted the contents of the report.**

11. Next Steps in Implementing Mental Health Strategy - Enhancing Community Services and Community Engagement

David Harley presented a report updating on community engagement in relation to next steps in implementing the NHS GG&C Mental Health Strategy.

Members noted the identified priorities highlighted from the feedback received and questioned if neurodiversity featured. Officers advised that it was discussed but was not one of the main feedback areas.

The IJB Public Engagement Committee:

- a) **Noted the contents of the report; and**
- b) **Noted the ongoing community engagement process as part of the next steps in implementing the NHS GG&C Mental Health Strategy.**

12. GCHSCP Draft Locality Plans 2024/25: Engagement Approach

Gareth Greenaway and Liam Herbert presented a report informing of the proposed approach to engage with stakeholders to inform the final versions of GCHSCP's Locality Plans for 2024/25.

In relation to Mental Health Services, Members questioned if there is an interim respite care option for individuals suffering with mental health issues, when they are discharged from hospital and before they return home. Officers advised that Older People Services have intermediate care beds across the city which are used for rehabilitation after discharge from hospital before individuals return home. There are also rehabilitation beds in Adult Mental Health Services.

Officers noted that extensive stakeholder engagement was undertaken to inform the service priorities and key actions set out in the 2023-26 IJB Strategic Plan. It is therefore, the intention for 2024/25 Locality Plans to be a focal point for targeted engagement in the months to follow, rather than replicating the breadth of engagement done for the Strategic Plan. Given the point in the year (quarter 3), feedback gathered through structured and targeted engagement is likely to be of greater relevance to the content and structure of Locality Plans for 2025/26.

The Chair asked Officers to detail who the stakeholders are in future reports and Officers agreed to take this forward.

The IJB Public Engagement Committee:

- a) **Noted the proposed engagement approach set out in this report, providing feedback and advice as necessary;**
- b) **Noted that should substantial changes be required to the Locality Plans due to the feedback gathered through engagement, the IJB will be asked to approve; and**
- c) **Noted that the HSCP SMT will sign-off on the 2024/25 Locality Plans in conjunction with the IJB Chair if no further changes are made.**

13. Consultation and Engagement Log

Steven Blair presented the Consultation and Engagement Log.

There was a discussion in relation to the contents of the log and the role of the Committee in terms of the level of scrutiny required. Members also suggested a traffic light system would be helpful and that the log is presented in a more readable format.

Following discussion, Officers agreed to meet with the Chair and Vice Chair offline to discuss further.

Officers

The IJB Public Engagement Committee:

a) Noted the contents of the log.

The Chair requested that Officers liaise with colleagues across partner agencies to ensure citizens are being appropriately signposted to services and receiving everything they are entitled to. The Chair asked for a report to the next Committee with suggestions on resources that can be used to publicise entitlements and where advice can be received.

Officers

14. Next Meeting

The next meeting will be held at 10.00am on Wednesday 19th February 2025.