Item No. 6

Meeting Date **Wednesday 11th November 2026**

Glasgow City Integration Joint Board Public Engagement Committee

Report By: **Craig Cowan, Head of Business Development**

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Financial Inclusion Update

Purpose of Report:	To provide the IJB Public Engagement Committee with a list of organisations offering financial inclusion advice and support to people in Glasgow.

Background/Engagement:	In November 2024, the Chair of the Committee requested that officers liaise with colleagues across partner agencies to ensure citizens are being appropriately signposted to financial inclusion advice services to ensure that they are receiving all benefits and financial assistance they are entitled to, and to report back to the Committee. Following several reports and consideration by the Committee, officers were requested to collate a list of all providers of financial inclusion advice services currently operating in the city.

Governance Route:	The matters contained within this paper have been previously considered by the following group(s) as part of its development. HSCP Senior Management Team ☐ Council Corporate Management Team ☐ Health Board Corporate Management Team ☐ Council Committee ☐ Update requested by IJB ☐ Other ☒ Update requested by PEC Not Applicable ☐

Recommendations:	The IJB Public Engagement Committee is asked to: a) Note the content of this report.

Relevance to Integration Joint Board Strategic Plan:
There is no direct link to delivery of the IJB Strategic Plan. The information was compiled in response to a request from the Public Engagement Committee and is provided to support the Committee's consideration of financial inclusion.

Implications for Health and Social Care Partnership:

Reference to National Health & Wellbeing Outcome:	No direct implications. Financial inclusion is relevant to reducing inequalities and health and wellbeing; however, the information was compiled in response to a request from the Public Engagement Committee and does not represent a new HSCP service or intervention.
Personnel:	No direct personnel implications arise from this report.
Carers:	Carers may benefit from improved signposting to relevant financial inclusion advice and support. There are no specific implications for carers arising from this report.
Provider Organisations:	The list includes provider organisations offering financial inclusion advice and support. No changes to commissioning or contractual arrangements are proposed.
Equalities:	Financial inclusion advice may particularly benefit people experiencing poverty, disadvantage or barriers to accessing support. The report does not propose any change to policy or service provision and no separate equality impact assessment is required.
Fairer Scotland Compliance:	The list details available access to advice and assistance for people experiencing financial disadvantage. No strategic decision is proposed, and no separate Fairer Scotland assessment is required.
Financial:	No direct financial implications arise from this report. The report does not propose any additional expenditure or financial commitment by the IJB.
Legal:	No direct legal implications have been identified.
Economic Impact:	Improved access to financial inclusion advice may help individuals maximise their income and access financial assistance to which they are entitled. No direct economic impact has been identified or quantified through this work.
Sustainability:	No direct sustainability implications have been identified.

Sustainable Procurement and Article 19:	No procurement activity is proposed and there are no implications relating to sustainable procurement or Article 19.

Risk Implications:	The list was accurate as at 14 October 2026. There is a risk that provider, service or contact information may change over time; users should therefore confirm current information directly with the relevant organisation.

Implications for Glasgow City Council:	The list includes information supplied by Glasgow City Council. No additional implications for the Council arise from this report.

Implications for NHS Greater Glasgow & Clyde:	No additional implications for NHS Greater Glasgow and Clyde arise from this report.

1. Purpose

1.1. To provide the IJB Public Engagement Committee with a list of organisations offering financial inclusion advice and support to people in Glasgow.

2. Background

2.1. At its meeting in November 2024, the Chair of the Committee requested that officers liaise with colleagues across partner agencies to ensure citizens are being appropriately signposted to financial inclusion advice services to ensure that they are receiving all benefits and financial assistance they are entitled to, and to report back to the Committee.

2.2. The Committee subsequently received a report in February 2025 setting out the ways in which Glasgow City HSCP supports the citizens of Glasgow to ensure that they are provided with accurate information about their welfare rights.

2.3. This matter was subsequently discussed by the Committee when considering its Rolling Action List at its meetings in May 2025, August 2025, November 2025 and February 2026 which included a request for a list of all providers of financial inclusion advice services in the city to be collated by officers.

2.4. A report from the Third Sector was presented to the Committee in May 2026 detailing examples of support available within the voluntary and independent sector and in August 2026 a presentation on Child Poverty and Public Service Reform was delivered to the Committee by Glasgow City Council's Head of Financial Inclusion and Transformation.

3. List of Financial Inclusion Advice Services

3.1. Following the meeting in August 2026, officers received a list of financial inclusion advice services from the STEP Forward project team that had been provided by Glasgow City Council.

3.2. Officers added publicly available contact details for the organisations on the list where these were missing.

3.3. The list was circulated to members of this Committee on 14 October 2026.

3.4. The information contained in the circulated list, including details of the organisations, their contact information and the services provided, was confirmed as accurate as at 14 October 2026. It will not reflect any subsequent or future changes.

4. Recommendations

4.1. The IJB Public Engagement Committee is asked to:

a) Note the content of this report.

Financial Inclusion Contact Directory

**Information accurate on 9 October 2026*

North West

Community Central Hall	
Support provided	Benefit Advice
Target group	All Glasgow Citizens
Access eligibility	Open to all
Telephone	0141 331 7676
Website	https://app.maryhillactivitydirectory.org.uk/Services/recbH3ouXaN37U7PG

Drumchapel Citizens Advice Bureau (CAB)	
Support provided	Welfare Rights & Benefits Money & Debt Advice Housing Food & Fuel Poverty Employment Immigration Appeals
Target group	All Glasgow Citizens Asylum Seekers and Refugees
Access eligibility	Open to all
Telephone	0141 944 2612
Website	https://www.drumchapelcab.org.uk/

Glasgow NW Citizens Advice Bureau (CAB)	
Support provided	Welfare Rights & Benefits Money & Debt Advice Housing Food & Fuel Poverty Employment Immigration Appeals
Target group	All Glasgow Citizens Asylum Seekers and Refugees
Access eligibility	Open to all
Telephone	0141 948 0204
Website	https://www.gnwcab.org.uk/home

Drumchapel Money Advice Centre	
Support provided	Welfare Rights & Benefits Money & Debt Advice Housing Food & Fuel Poverty Employment Immigration Appeals
Target group	All Glasgow Citizens Asylum Seekers and Refugees
Access eligibility	HSCP Service Users Open to all
Telephone	0141 944 0507
Website	https://www.d-mac.org.uk/

Garnethill Multicultural Centre	
Support provided	Benefit Advice
Target group	All Glasgow Citizens Asylum Seekers and Refugees
Access eligibility	Open to all
Telephone	0141 332 9765
Website	https://garnethillmc.co.uk/

Drumchapel Foodbank	
Support provided	Benefit Advice Money & Debt Advice
Target group	All Glasgow Citizens
Access eligibility	Open to all
Telephone	0141 944 3335
Website	https://www.drumchapelfoodbank.com/

ASRA	
Support provided	Benefit Advice
Target group	Ethnic Minority Groups
Access eligibility	Ethnic Minority Groups
Telephone	0141 339 1071
Website	https://asrascotland.org.uk/

GAMH - West Carers Centre	
Support provided	Benefit Advice
Target group	Carers/Mental Health
Access eligibility	Carers/mental health
Telephone	0141 959 9871
Website	https://www.gamh.org.uk/

Quarriers North West Carers Centre	
Support provided	Benefit Advice
Target group	Carers
Access eligibility	Carers
Telephone	0141 331 9420
Website	https://www.quarriers.org.uk/services/glasgow-carers/

Cernach Housing Association	
Support provided	Welfare Rights & Benefits Money Advice Housing Appeals
Target group	Registered Social Landlord Tenants
Access eligibility	Tenants of HA
Telephone	0141 944 3860
Website	https://www.cernachha.co.uk/

Maryhill Housing – Financial Support Team	
Support provided	Welfare Rights & Benefits Money Advice Housing
Target group	Registered Social Landlord Tenants
Access eligibility	Tenants of HA
Telephone	0141 946 2466
Email	fst@maryhill.org.uk
Postal address	45 Garrioch Road, Glasgow, G20 8RG
Website	https://www.maryhill.org.uk/financial-support/

Queens Cross Housing Association – Financial Inclusion	
Support provided	Welfare Rights & Benefits Money Advice Housing Appeals
Target group	Registered Social Landlord Tenants
Access eligibility	Tenants of HA
Telephone	0808 143 2002
Email	contactus@qcha.org.uk
Postal address	45 Firhill Road, Glasgow, G20 7BE
Website	https://www.qcha.org.uk/my-qc-home/money-matters

Whiteinch & Scotstoun Housing Association	
Support provided	Welfare Rights & Benefits Money Advice Housing Appeals
Target group	Registered Social Landlord Tenants
Access eligibility	Tenants of HA
Telephone	0141 959 2552
Email	wsha_admin@wsha.org.uk
Postal address	The Whiteinch Centre, 1 Northinch Court, Glasgow, G14 0UG
Website	https://wsha.org.uk/contact-us/

Cadder Housing Association	
Support provided	Welfare Rights & Benefits Money Advice Housing
Target group	Registered Social Landlord Tenants
Access eligibility	Tenants of HA
Telephone	0141 945 3282
Email	enquiry@cadderhousing.co.uk
Postal address	20 Fara Street, Cadder, Glasgow, G23 5AE
Website	https://www.cadderha.co.uk/contact/

Glasgow West Housing Association	
Support provided	Welfare Rights & Benefits Money Advice Housing
Target group	Registered Social Landlord Tenants
Access eligibility	Tenants of HA
Telephone	0141 331 6650
Email	admin@glasgowwestha.co.uk
Postal address	5 Royal Crescent, Glasgow, G3 7SL
Website	https://gwha.org.uk/housing/?id=342

Maryhill Housing Association	
Support provided	Appeals
Target group	Registered Social Landlord Tenants
Access eligibility	Tenants of HA
Telephone	0141 946 2466
Email	enquiries@maryhill.org.uk
Postal address	45 Garrioch Road, Glasgow, G20 8RG
Website	https://www.maryhill.org.uk/contact-us/

North East

Bridgeton Citizens Advice Bureau (CAB)	
Support provided	Welfare Rights & Benefits Money & Debt Advice Housing Food & Fuel Poverty Employment Immigration
Target group	All Glasgow Citizens Asylum Seekers and Refugees
Access eligibility	Open to all
Telephone	0141 554 0336
Website	https://www.bridgetoncab.org.uk/home

Easterhouse Citizens Advice Bureau (CAB)	
Support provided	Welfare Rights & Benefits Money & Debt Advice Housing Food & Fuel Poverty Employment Immigration Appeals
Target group	All Glasgow Citizens Asylum Seekers and Refugees
Access eligibility	Open to all
Telephone	0141 771 2328
Website	https://www.ehousecab.org.uk/

Parkhead Citizens Advice Bureau (CAB)	
Support provided	Welfare Rights & Benefits Money & Debt Advice Housing Food & Fuel Poverty Employment Immigration Appeals
Target group	All Glasgow Citizens Asylum Seekers and Refugees
Access eligibility	Open to all
Telephone	0141 554 0004
Website	https://www.parkheadcab.org.uk/

Brighter Baillieston	
Support provided	Benefit Advice
Target group	All Citizens (NE)
Access eligibility	Open to all (NE)
Website	https://brighterbaillieston.co.uk/whats-on/

Baillieston Credit Union	
Support provided	Benefit Advice
Target group	All Citizens (NE)
Access eligibility	Open to all (NE)
Telephone	0141 771 1771
Website	https://www.bailliestoncu.co.uk/

BCD Credit Union	
Support provided	Benefit Advice
Target group	All Citizens (NE)
Access eligibility	Open to all (NE)
Telephone	0141 550 4171
Website	http://www.bcdcreditunion.co.uk/

Home Start North	
Support provided	Benefit Advice
Target group	All Citizens (NE)
Access eligibility	Open to all (NE)
Telephone	0141 948 0441
Website	https://homestartgnnl.org.uk/

Rosemount Lifelong Learning (Via family projects)	
Support provided	Benefit Advice
Target group	All Citizens (NE)
Access eligibility	Open to all (NE)
Telephone	0141 553 0808
Email	admin@rosemount.ac.uk
Postal address	102 Royston Road, Glasgow, G21 2NU
Website	https://www.rosemount.ac.uk/contact

Tollcross & Shettleston Money Advice Service	
Support provided	Benefit Advice Appeals
Target group	All Citizens (NE)
Access eligibility	Open to all (NE)
Telephone	0141 764 1234
Website	https://tollcross-ha.org.uk/advice-learning-centre/

Glasgow East End Community Carers	
Support provided	Benefit Advice
Target group	Carers (NE)
Access eligibility	Carers (NE)
Telephone	0141 764 0550
Website	https://www.eastend-carers.co.uk/

Calvay Housing Association	
Support provided	Welfare Rights & Benefits Money & Debt Advice Housing Appeals
Target group	Registered Social Landlord Tenants
Access eligibility	Tenants of HA
Telephone	0141 771 7722
Email	enquiries@calvay.org.uk

Postal address	The Calvay Centre, 16 Calvay Road, Barlanark, Glasgow, G33 4RE
Website	https://www.calvay.org.uk/contact-us/

Parkhead Housing Association – Welfare Rights	
Support provided	Welfare Rights & Benefits Money & Debt Advice Housing Appeals
Target group	Registered Social Landlord Tenants
Access eligibility	Tenants of HA
Telephone	0141 554 0004
Website	https://www.parkheadcab.org.uk/

Cranhill Development Trust	
Support provided	Welfare Rights & Benefits Money Advice
Target group	Residents of Cranhill
Access eligibility	Residents of Cranhill and surrounding area
Telephone	0141 774 3344

South

Castlemilk Citizens Advice Bureau (CAB)	
Support provided	Welfare Rights & Benefits Money & Debt Advice Housing Food & Fuel Poverty Employment Immigration
Target group	All Glasgow Citizens Asylum Seekers and Refugees
Access eligibility	Open to all
Telephone	0141 634 0338
Website	https://www.cas.org.uk/bureaux/glasgow-castlemilk-citizens-advice-bureau

Pollok Citizens Advice Bureau (CAB)	
Support provided	Welfare Rights & Benefits Money & Debt Advice Housing Food & Fuel Poverty Employment Independent Legal Advice Appeals
Target group	All Glasgow Citizens Asylum Seekers and Refugees All Glasgow Citizens
Access eligibility	Open to all
Telephone	0141 881 2462
Website	https://www.gpollokcab.org.uk/

Castlemilk Law Centre	
Support provided	Welfare Rights & Benefits Money & Debt Advice Housing Food & Fuel Poverty Employment Independent Legal Advice Appeals
Target group	All Glasgow Citizens Asylum Seekers and Refugees All Glasgow Citizens
Access eligibility	Open to all
Telephone	0141 634 0313
Email	mail@castlemilklawcentre.co.uk
Postal address	155 Castlemilk Drive, Castlemilk, Glasgow, G45 9UG
Website	https://www.castlemilklawcentre.co.uk/

Govan Law Centre	
Support provided	Welfare Rights & Benefits Money & Debt Advice Housing Food & Fuel Poverty Employment Independent Legal Advice
Target group	All Glasgow Citizens Asylum Seekers and Refugees
Access eligibility	Open to all
Telephone	0141 433 2665
Website	https://govanlawcentre.org/prevention-of-homelessness-project/

Toryglen Law & Money Advice Centre	
Support provided	Welfare Rights & Benefits Money & Debt Advice Housing Appeals
Target group	All Glasgow Citizens Asylum Seekers and Refugees All Glasgow Citizens
Access eligibility	Open to all
Telephone	0141 647 4333
Website	https://www.castlemilklawcentre.co.uk/contact

Castlemilk Credit Union (S)	
Support provided	Benefit Advice
Target group	All Citizens (S)
Access eligibility	Open to all (S)
Telephone	0141 631 2952
Website	https://www.castlemilkcu.co.uk/

Pollokshaws Area Network	
Support provided	Benefit Advice
Target group	All Citizens (S)
Access eligibility	Open to all (S)
Telephone	0141 649 9422

Tea in the Pot (Pearce Institute)	
Support provided	Benefit Advice
Target group	Women only
Access eligibility	Women only
Telephone	0141 425 1709

Cassiltoun Housing Association	
Support provided	Welfare Rights & Benefits Money & Debt Advice Housing Appeals
Target group	Registered Social Landlord Tenants
Access eligibility	Tenants of HA
Telephone	0141 634 2673
Email	housing@cassiltoun.org.uk
Postal address	Castlemilk Stables, 59 Machrie Road, Glasgow, G45 0AZ
Website	https://www.cassiltoun.org.uk/contact-us/

Elderpark Housing Association	
Support provided	Welfare Rights & Benefits Money & Debt Advice Housing
Target group	Registered Social Landlord Tenants
Access eligibility	Tenants of HA
Telephone	0141 440 2244
Website	https://elderpark.org/

Glen Oaks Housing Association	
Support provided	Welfare Rights & Benefits Money & Debt Advice Housing
Target group	Registered Social Landlord Tenants
Access eligibility	Tenants of HA
Telephone	0141 638 0999
Website	https://www.glenoaks.org.uk

Southside Housing Association	
Support provided	Welfare Rights & Benefits Money & Debt Advice Housing
Target group	Registered Social Landlord Tenants
Access eligibility	Tenants of HA
Telephone	0141 422 1112
Website	https://southside-ha.org/

Govan Helps/ Govan Housing Association	
Support provided	Welfare Rights & Benefits Money & Debt Advice Housing
Target group	Registered Social Landlord Tenants
Access eligibility	Tenants of HA
Telephone	0141 445 6481
Website	https://www.govanhelp.org/services/early-years-family-support

Govanhill Housing Association	
Support provided	Welfare Rights & Benefits Money & Debt Advice Housing Appeals
Target group	Registered Social Landlord Tenants
Access eligibility	Tenants of HA
Telephone	0141 636 3636
Website	https://www.govanhillha.org

Cross Reach	
Support provided	Benefit Advice
Target group	Service Users housing outreach
Access eligibility	Service Users housing outreach
Telephone	0141 423 4777
Website	https://www.crossreach.org.uk/our-locations/daisy-chain-early-years-project

The Ark	
Support provided	Benefit Advice Appeals
Target group	Religion specific service
Access eligibility	Individuals must be Muslim to receive service
Telephone	0141 375 3434
Email	info@ark.scot
Postal address	70 Coplaw Street, Glasgow, G42 7JG
Website	http://www.ark.scot/contact.html

Dixon Community Carers Money Matters (partnership between South Carers Service and Southside Housing Association)	
Support provided	Welfare Rights & Benefits
Target group	Carers
Access eligibility	Carers who access carer commissioned services
Telephone	0141 423 0728 or 0141 423 2481

GAMH - South West Carers Centre	
Support provided	Welfare Rights & Benefits
Target group	Carers
Access eligibility	Carer who access SW carers centre
Telephone	0141 882 4712
Website	https://www.gamh.org.uk/

Citywide

MyBnk	
Support provided	Money advice
Target group	Children and Young People Care experienced young people
Access eligibility	Children and Young People Care experienced young people
Telephone	07939 157491
Website	https://www.mybnk.org/

GAIN Helpline	
Support provided	Helpline to advise on : Money advice, Welfare Rights, Financial Capabiltiy, Housing, Employment, Legal, Consumer, Immigration
Target group	All citizens
Access eligibility	Open to all (3659 calls in 2024/5)
Telephone	0808 801 1011
Website	https://www.glasgow.gov.uk/gain

Glasgow Central Citizens Advice Bureau (CAB)	
Support provided	Welfare Rights & Benefits Money & Debt Advice Housing Food & Fuel Poverty Employment Immigration Appeals
Target group	All Glasgow Citizens Asylum Seekers and Refugees
Access eligibility	Open to all
Telephone	0141 552 5556
Website	https://www.glasgowcentralcab.org.uk/

Money Matters	
Support provided	Welfare Rights & Benefits Money & Debt Advice Housing Food & Fuel Poverty Employment Immigration
Target group	All Glasgow Citizens Asylum Seekers and Refugees
Access eligibility	Open to all
Telephone	0141 445 5221
Website	http://www.moneymattersweb.co.uk/projects/financial-inclusion-advice-for-parents-fiap/

Legal Service Agency	
Support provided	Welfare Rights & Benefits Money & Debt Advice Housing Food & Fuel Poverty Employment Immigration Appeals
Target group	All Glasgow Citizens Asylum Seekers and Refugees
Access eligibility	Open to all
Telephone	0141 353 3354
Website	https://lsa.org.uk/

Ethnic Minorities Law Centre	
Support provided	Welfare Rights & Benefits Money & Debt Advice Housing Food & Fuel Poverty Employment Immigration Appeals
Target group	All Glasgow Citizens Asylum Seekers and Refugees
Access eligibility	Open to all
Telephone	0141 204 2888
Email	admin@emlc.org.uk

Postal address	41 St Vincent Place, Glasgow, G1 2ER
Website	https://emlc.org.uk/contact/

Glasgow Helps Glasgow Helps - Glasgow City Council website lists services who give FI help but do not provide direct support	
Support provided	Welfare Rights & Benefits Money & Debt Advice Housing Food & Fuel Poverty Employment Immigration
Target group	All Glasgow Citizens Asylum Seekers and Refugees
Access eligibility	Open to all
Telephone	0141 276 1185
Email	glasgowhelps@gcvs.org.uk
Postal address	348 Argyle Street, Glasgow, G2 8LX
Website	https://www.glasgowhelps.org/

GEMAP Scotland	
Support provided	Welfare Rights & Benefits Money & Debt Advice Housing Food & Fuel Poverty Appeals
Target group	All Glasgow Citizens Gender Base violence Disability All Glasgow Citizens Asylum Seekers and Refugees
Access eligibility	Open to all
Telephone	0800 124 4222
Website	https://www.agescotland.org.uk/

Glasgow Life Family Finance Key Workers	
Support provided	Welfare Reform
Target group	All Glasgow Citizens
Access eligibility	Open to all
Telephone	07443 814 190 / 07443 814 677
Email	financialcapability@glasgowlife.org.uk
Postal address	38 Albion Street, Glasgow, G1 1LH
Website	https://www.glasgowlife.org.uk/libraries/work-money-and-learning/family-finances-approach

Wheatley Group (GHA, Loretto, Cube)	
Support provided	Welfare Rights & Benefits Money & Debt Advice Housing Food & Fuel Poverty
Target group	Registered Social Landlord Tenants of Wheatley Group
Access eligibility	Tenants of HA
Telephone	0800 479 7979
Postal address	Wheatley House, 25 Cochrane Street, Glasgow, G1 1HL
Website	https://www.wheatleyhomes-glasgow.com/contact-us

9 Financial Inclusion Support Officer All 30 Secondary Schools delivered by Third Sector and commissioned by GCC.	
Support provided	Welfare Rights & Benefits Money & Debt Advice Housing Food & Fuel Poverty
Target group	Parents/Carers of Children/Young People
Access eligibility	Parents/Carer
Telephone	0141 648 2022
Email	schools@moneymattersweb.co.uk
Postal address	Orkney Street Enterprise Centre, Unit 1, 18-20 Orkney Street, Glasgow, G51 2BX
Website	https://www.glasgow.gov.uk/article/13485/Financial-Inclusion-Support-Officer-FISO-contact-information

Aberlour	
Support provided	Benefit Advice
Target group	Families, Children and Young people.
Access eligibility	Open to families who access the service.
Telephone	0141 260 9180
Website	https://www.aberlour.org.uk/

Glasgow Action for Pensioners	
Support provided	Benefit Advice
Target group	Pensioners (aged 55+)
Access eligibility	Pensioners (aged 55+) Open to all Older Adults.
Telephone	0141 440 0963
Website	https://www.glasgowaction4pensioners.org/

SSAFA	
Support provided	Benefit Advice
Target group	Armed Forces
Access eligibility	Armed Forces
Telephone	0141 488 3652
Website	https://www.ssafa.org.uk/get-help/glasgow-helping-heroes

Advice Direct Scotland	
Support provided	Benefit Advice
Target group	All Citizens
Access eligibility	Open to all online/telephone & in person
Telephone	0808 800 9060
Website	https://advice.scot/

Age Scotland	
Support provided	Benefit Advice
Target group	Older population
Access eligibility	Older population
Telephone	0800 124 4222
Website	https://www.agescotland.org.uk/

AgilityEco/LEAP	
Support provided	Benefit Advice
Target group	All Citizens
Access eligibility	All Citizens
Telephone	0800 029 4543
Website	https://applyforleap.org.uk/apply/

Centre for Entrepreneurship Education Scotland	
Support provided	Benefit Advice
Target group	All Citizens
Access eligibility	All Citizens
Telephone	0141 260 5050
Website	https://www.ceescotland.org/

Christians Against Poverty	
Support provided	Benefit Advice
Target group	All Citizens
Access eligibility	All Citizens
Telephone	0800 328 0006
Website	https://capuk.org/money-and-debt-advice/practical-resources

DRC Generations	
Support provided	Benefit Advice
Target group	All Citizens
Access eligibility	All Citizens (Appointment only)
Telephone	0141 584 3211
Website	http://www.drcgenerations.org.uk/support

The Women's Centre Glasgow	
Support provided	Benefit Advice
Target group	Woman only
Access eligibility	Woman only
Telephone	0141 576 1400

Glasgow's Empowering Community Consortium (GECCO)	
Target group	All Citizens
Access eligibility	All Citizens
Telephone	0141 781 9918
Website	https://www.gecco.scot/

NDCS Scotland	
Target group	Families with deaf children
Access eligibility	Families with deaf children
Telephone	0808 800 8880
Website	https://www.ndcs.org.uk/about-us/where-we-work/scotland/

Who Cares? Scotland	
Target group	Care Experienced Children/Young People
Access eligibility	Helpline
Telephone	0330 107 7540
Website	https://www.whocaresscotland.org/

Legal Services Agency	
Target group	All Citizen
Access eligibility	All Citizen
Telephone	0141 353 3354
Website	https://lsa.org.uk/

Perennial	
Target group	Horticultural industry
Access eligibility	Horticultural industry
Telephone	0800 093 8543

Positive Action in Housing	
Target group	All Glasgow Citizens
Access eligibility	All Glasgow Citizens
Telephone	0141 353 2220
Website	https://www.paih.org/what-we-do/money-skills-project

St Rollox Community Outreach	
Target group	Asylum Seekers and Refugees
Access eligibility	Asylum Seekers and Refugees
Telephone	0776 345 0465
Website	https://www.strolloxcommunity.org.uk/

Scottish Ethnic Minority Deaf Charity	
Target group	Minority Ethic Groups Deaf Service users
Access eligibility	Minority Ethic Groups Deaf Service users
Website	https://semdc.org.uk/

West of Scotland Regional Equality Council (WSREC)	
Target group	Minority Ethnic Groups
Access eligibility	Minority Ethnic Groups
Telephone	0141 337 6626
Website	https://www.wsrec.co.uk/

Voiceability	
Target group	Disabled Service User
Access eligibility	Disabled Service Users/ online/telephone
Telephone	0300 303 1660
Website	https://www.voiceability.org/

GAIN Agencies with 70 GP surgeries (via Health Improvement Team)	
Support provided	Welfare Advice Health Partnership
Target group	Health All Patients
Access eligibility	Open to all patients
Telephone	0808 801 1011
Website	https://www.glasgow.gov.uk/gain

Long Term Health Conditions/Cancer	
Support provided	Welfare Rights & Benefits Money & Debt Advice Food & Fuel Poverty Housing Holistic Needs Assessment
Target group	Health Condition - long term health condition/cancer and carers
Access eligibility	Patients with LTC/Cancer – Referrals
Telephone	0141 287 5901
Website	https://www.glasgow.gov.uk/mci

Improving the Cancer Journey (ICJ)	
Support provided	Welfare Rights & Benefits Money & Debt Advice Food & Fuel Poverty Housing Holistic Needs Assessment
Target group	Health Condition - long term health condition/cancer and carers
Access eligibility	Letters Cancer Patients to opt in
Telephone	0141 287 7077
Website	https://www.glasgow.gov.uk/icj

Maggie's Glasgow	
Support provided	Welfare Rights & Benefits Support
Target group	Health Condition Cancer Support
Access eligibility	Open to all patients
Telephone	0141 357 2269
Email	glasgow@maggies.org
Postal address	Maggie's Glasgow, Gartnavel General Hospital, 1053 Great Western Road, Glasgow, G12 0YN
Website	https://www.maggies.org/our-centres/maggies-glasgow/

The Marie Trust	
Support provided	Benefit Advice
Target group	Cancer Patients
Access eligibility	Cancer Patients
Telephone	0141 286 0065
Website	https://www.themarietrust.org/

Clydeside Action on Asbestos	
Support provided	Welfare Rights & Benefits Money & Debt Advice Appeals
Target group	Health Condition – Glasgow Citizen affected by an asbestos related condition and/or other work-related condition. Health – Glasgow Citizen affected by an asbestos related condition and/or other work-related condition.
Access eligibility	Open to all
Telephone	0800 089 1717
Website	https://www.clydesideactiononasbestos.org.uk/

Revive MS Support	
Support provided	Welfare Rights & Benefits Money & Debt Advice Housing Support Appeals
Target group	Health Condition MS Support Health – Glasgow Citizen with MS
Access eligibility	Patients with MS
Telephone	0141 945 3344
Website	https://revivemssupport.org.uk/

Epilepsy Scotland	
Support provided	Welfare Rights & Benefits
Target group	Health Condition Epilepsy Support
Access eligibility	People with epilepsy seeking welfare advice.
Telephone	0141 427 4911 / 0808 800 2200
Email	contact@epilepsyscotland.org.uk
Postal address	48 Govan Road, Glasgow, G51 1JL
Website	https://www.epilepsyscotland.org.uk/support-for-you/benefits-advice/

Glasgow Disability Alliance	
Support provided	Welfare Rights & Benefits
Target group	Health Disability
Access eligibility	Disabled people in Glasgow requiring welfare rights advice.
Telephone	0141 556 7103 / 0800 432 0422
Email	info@gdaonline.co.uk
Postal address	Suite 301, The White Studios, Templeton Business Centre, Templeton Court, Glasgow, G40 1DA
Website	https://gda.scot/contact/

Glasgow Golden Generation	
Support provided	Welfare Rights & Benefits
Target group	Older Population Support
Access eligibility	Older Adults
Telephone	0141 221 9924
Email	enquiries@glasgowgg.org.uk
Postal address	166 Ledard Road, Glasgow
Website	https://www.glasgowgg.org.uk/contact-us/

The Well Multicultural RC	
Support provided	Welfare Rights & Benefits
Target group	Ethnic Minority Support
Access eligibility	Ethnic minority communities; those needing language/cultural support.
Telephone	0141 424 4523
Website	https://thewell.org.uk/what-we-do/advice-consultations/

Norman Lawson & Co Solicitors	
Support provided	Appeals
Target group	All Glasgow Citizens
Access eligibility	Open to all (legal aid)
Telephone	0141 275 4844
Email	mu@normanlawsonsolicitors.co.uk
Postal address	3rd Floor, St George's Building, 5 St Vincent Place, Glasgow, G1 2DH
Website	https://normanlawsonsolicitors.co.uk/contact.html

Ubuntu Women Shelter	
Support provided	Short Term Accommodation Destitution Support Advocacy
Target group	No Recourse to Public Funds
Access eligibility	Asylum Seekers/Refugees
Telephone	07835 160913 / Emergency 07570 877817
Email	info@ubuntu-glasgow.org.uk
Postal address	Block A, Room 8, Adelphi Centre, 12 Commercial Road, Glasgow, G5 0PQ
Website	https://www.ubuntu-glasgow.org.uk/contact

Positive Action in Housing (PAIH)	
Support provided	Destitution Service
Target group	No Recourse to Public Funds
Access eligibility	Asylum Seekers/Refugees
Telephone	0141 353 2220
Website	https://www.paih.org/what-we-do/money-skills-project

Scottish Refugee Council	
Support provided	Destitution Support
Target group	No Recourse to Public Funds
Access eligibility	Asylum Seekers/Refugees
Telephone	0808 1967 274
Website	http://scottishrefugeecouncil.org.uk

Hemat Gryffe Women's Aid	
Support provided	Destitution Support Domestic Abuse
Target group	No Recourse to Public Funds
Access eligibility	Asylum Seekers/Refugees
Telephone	0141 353 0859
Email	womensaid@hematgryffe.org.uk

Postal address	James Miller House, Suite 2/2, 98 West George Street, Glasgow, G2 1PJ
Website	https://www.hematgryffe.org.uk/

Fair Way Scotland:	
Support provided	Housing Support
Target group	No Recourse to Public Funds
Access eligibility	Asylum Seekers/Refugees
Telephone	0808 196 7274
Email	hello@homelessnetwork.scot
Postal address	Suite 30, Ladywell Business Centre, 94 Duke Street, Glasgow, G4 0UW
Website	http://www.fairway.scot/