



Item No. 7

Meeting Date: Wednesday 13th November 2024

Glasgow City Integration Joint Board Public Engagement Committee

Report By: Stephen Fitzpatrick, Assistant Chief Officer, Older People's Services & South Operations

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Carer Engagement in the Review of Glasgow City HSCP Carer Strategy

Purpose of Report:

To advise the IJB Public Engagement Committee of the intention to review Glasgow City HSCP Carers Strategy and related documents.

Background/Engagement:

The Carers (Scotland) Act 2016 requires Glasgow City Council to produce and review their Carers Strategy every 3 years.

In 2022, a comprehensive carer engagement plan was developed to inform the development of the carer strategy.

GCHSCP and NHSGGC must jointly review and approve the Glasgow City HSCP Carer Strategy.

[Carer Strategy \(Inclusive of young carers\)](#)

[Carer Eligibility criteria](#)

[Carer Short Breaks Services Statement](#)

The vision for the 2022-2025 Carer Strategy is that Glasgow is recognised, by all that live and visit it, as a carer-friendly city. To achieve this recognition the 5 key actions below are fully adopted and applied across Glasgow City HSCP:

1. Raising awareness of carers.
2. Providing advice and information for carers as early as possible in their care journey.
3. Delivering personalised support for carers.
4. Involving Adult Carers as care partners.
5. Supporting children with caring responsibilities to enjoy positive childhoods.

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Governance Route:	The matters contained within this paper have been previously considered by the following group(s) as part of its development. HSCP Senior Management Team ☐ Council Corporate Management Team ☐ Health Board Corporate Management Team ☐ Council Committee ☐ Update requested by IJB ☐ Other ☒ NHSGGC Corporate Carers Group. Not Applicable ☐
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Recommendations:	The IJB Public Engagement Committee is asked to: a) Note the intention to review the Glasgow City HSCP 2022-2025 Carer Strategy and related documents.
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Relevance to Integration Joint Board Strategic Plan:
Partnership Priority 1: Prevention, early intervention and well-being.

Implications for Health and Social Care Partnership:

Reference to National Health & Wellbeing Outcome:	6: People who provide unpaid care are supported to look after their own health and wellbeing, including to reduce any negative impact of their caring role on their own health and well-being.
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Personnel:	There are no direct personnel implications as a result of the content of this paper.
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Carers:	Glasgow City HSCP Carer Strategy directly benefits carers.
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Provider Organisations:	None.
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Equalities:	Minority Ethnic Carers of People Project (MECoPP) is the National Carer organisations funded by the Scottish Government to improve engagement and support offered to Black, Asian and Minority Ethnic (BAME) communities. MECoPP supported the Equalities Impact Assessment (EqIA) for the national carer strategy. The Carer Strategy EQIA was co-produced in January 2024 with support from MECoPP.
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Fairer Scotland Compliance:	None.
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Financial:	Funding of recommendations contained in this report can be achieved within current budget allocation.
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Legal:	The contents of this paper support Glasgow City HSCP to fulfil the requirements of Carers (Scotland) Act 2016 and the additional duties Public Bodies (Joint Working) (Scotland) Act 2014 Joint Boards.
Economic Impact:	All carers that complete a Carer Support Plan (called a 'Young Carer Statement') are offered advice about accessing the financial support and assistance to which they are entitled.
Sustainability:	None
Sustainable Procurement and Article 19:	None
Risk Implications:	None
Implications for Glasgow City Council:	Local authorities have responsibilities for reviewing local carer strategies as per Section 33 of the Carer (Scotland) Act 2016
Implications for NHS Greater Glasgow & Clyde:	NHSGGC has responsibilities for the publication and review of local carer strategies as per S.33 of the Carer (Scotland) Act 2016

1. Purpose

- 1.1. To advise the IJB Public Engagement Committee of the intention to review the carer strategy and related documents.

2. Background

- 2.1. Caring for family and friends is a natural part of all our lives, though it is widely recognised that caring duties can be emotionally and physically demanding. Those demands should not be to the detriment of the carer's own health and wellbeing, instead the act of caring is a way for individuals to demonstrate empathy and compassion towards others. This act of caring not only benefits the person receiving care but can also bring a sense of fulfilment and purpose to the caregiver creating strong and compassionate networks of support.
- 2.2. In 2022 a comprehensive carer engagement plan was developed to inform the development of the carer strategy. The Carers (Scotland) Act 2016 requires Glasgow City Council to prepare a carer strategy and review that strategy every three years. The following are due for review:

[Carer Strategy \(Inclusive of young carers\)](#)
[Carer Eligibility criteria](#)
[Carer Short Breaks Services Statement](#)

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- 2.3. The vision for the 2022-2025 Carer Strategy is that people living in and visiting Glasgow recognise it as a carer-friendly city. This recognition would be achieved by health and social care and community settings adopting and applying the 5 key actions:
1. Raising awareness of carers.
 2. Providing advice and information for carers as early as possible in their care journey.
 3. Delivering personalised support for carers.
 4. Involving Adult Carers as care partners.
 5. Supporting children with caring responsibilities to enjoy positive childhoods.
- 2.4. The review will consider the effectiveness of the 2022-2025 Carer Strategy and any opportunities to improve the 2025-2028 Carer Strategy.

3. Carer Engagement

- 3.1. Glasgow's Carer Reference Group played a key role in supporting the carer engagement for the development of the 2022-2025 Carer Strategy. In April 2024 the Carer Reference Group ceased to meet, and members decided to utilise the Locality Engagement Forums (LEFs) as a mechanism to have their voices heard.
- 3.2. North West LEF members nurtured the growth of Glasgow Carers, and it is now a recognised carer-led group with 100 members. The group is committed to working closely with Glasgow City Health and Social Care Partnership to amplify the voices of carers. They want to ensure that the support provided by services is tailored to what matters to them. The group will host an official launch event at the City Chambers on 19th November 2024.
- 3.3. In March 2023, Glasgow IJB approved the [appointment of a carer's representative](#). The Principal Officer Carer Lead has responsibility for implementing the Carer Act and ensuring representation and inclusion for carers across a range of services.
- 3.4. The HSCP will work closely with key stakeholders to review the effectiveness of the 2022-2025 Carer Strategy and using their feedback evolve the 2025-2028 Carer Strategy. This review will be co-designed and co-produced by the IJB carer representative, LEFs and Glasgow Carer's members.

November 2024 - January 2025	A Carer strategy Equalities Impact Statement has been approved. A communication and engagement plan will be developed to support the review of the carer strategy.
19 th November 2024	Glasgow Carers launch event at the City Chambers.
21 st November 2024	Glasgow City HSCP will launch the review of the carer strategy (Carer Rights Day) - digital engagement.

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November 2024	Engagement: Face to face consultation events will be arranged citywide through the Locality Engagement Forums and with Glasgow carers members. Online platforms can increase opportunities to engage unpaid carers in the review of the carer strategy. Two online feedback forms are being co-designed with Glasgow Carers to increase the options for carer engagement. The HSCP's Communications Team will publicise the carer strategy review in the Partnership Matters briefing and on social media channels.
	Analyse care management records: Approximately 6,000 Adult Carer Support Plans and Young Carer statements (assessments) have been completed since 2022. Those care management records provide quantitative and qualitative records of the carer strategy effectiveness and the outcomes that are important to carers.
	Literature review: Review carer strategies, related strategies and guidance to identify best practice and opportunities for improvement. i.e. National Carer Strategy and 'Everyone's Story', which is the dementia strategy for Scotland.
	Structured stakeholder Interviews: Individuals and organisations that have supported delivery of the 2022-2025 carer strategy - see Appendix 1 for details. LEFs (Conducted by LEF representative and Glasgow Carers representative)
February 2025	DRAFT prepared for the HSCP's Comms Team's Graphics Designer.
June 2025	Launch Carers Strategy at the City Chambers (Carers Week – June 9 th to 15 th 2025)

- 3.5. All required documents will be reviewed and shared for IJB approval with the intention to launch the reviewed strategy in June 2025 during Carers Week.

4. Recommendations

- 4.1. The IJB Public Engagement Committee is asked to:

- a) Note the intention to review the Glasgow City HSCP's 2022-2025 Carer Strategy and related documents.

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Stakeholder Interviews
HSCP Welfare Rights Representative
NHSGGC Carer Lead
NHSGGC Support and Information Services Lead
NHSGGC Carer Representative
HSCP Drug and Alcohol Partnership Representative
NHSGGC Mental Health Carer Representative
HSCP Children and Families Representative
HSCP Maximising Independence Representative
HSCP Older People and Primary Care Services Representative
HSCP Home Care Services Representative
HSCP Commissioning Representative
Health and Social Care Connect Representative
Adult Support and Protection and Child Protection Representative
Education Services Representative
Alzheimer Scotland Representative
National Autistic Society Representative
Improving the Cancer Journey Representative