To: **Glasgow City IJB Members**

From: **Pat Togher, Chief Officer, Glasgow City HSCP**

Date: **19th March 2025**

Subject: **Chief Officer Update – GCIJB 19-03-25**

Delayed Discharges

Delayed discharges increased sharply in early March, at a time when Acute occupancy levels were extremely high and daily discharge volumes were also extremely high. The HSCP teams are working very hard to reduce these numbers and are starting to see the impact. However, the overall system remains under extreme pressure.

Officers have seen a reduction in the number of discharges to home care alongside the increase in referrals for a full social work assessment. This indicates the discharging population is more complex. Officers are monitoring this to establish whether this is a blip or an indication of a more permanent feature of the hospital population.

In addition to the daily efforts to reduce delays, Officers keen to work with Acute colleagues to identify whole system changes and work together to deliver. To that end the HSCP hosted a joint session with all of the Acute sectors on 12th March, with a follow up in 6 weeks. There was an agreement of 6 priority joint actions across a range of improvement areas, including early referral, targeted MDTs and application of 13za. The HSCP have a shared ambition with Acute that this work will result in a more sustainable delayed discharge position for the city.

Homelessness

The level of Homelessness applications as at 11th March 2025 (-52) with full duty on 87% of cases. The total number of Homelessness new applications in February was 654. In temporary accommodation there are 4170, up by 52 on last month so far, of which 1662 are refugees, up 42 from the end of January. The number of Households travelling to Glasgow was 78 and from within Glasgow (MEARS) 73. Refugees account for 44% of Homeless applications.

Rough Sleeping (20) down 1 on 3rd March 2025:

2 x Long term rough sleepers (Male & Female)
5 x UK Nationals - declining support to access accommodation (1 Female, 4 Males)
6 x UK Nationals - no accommodation available (5 Male, 1 Female) Female was offered but declined, wouldn't leave partner.
4 x NRPF - (Male)
3 x UK Nationals - failed to occupy (Male)

Ongoing Initiatives:

- There are no pregnant mums in hotels, and 58 families with 144 children. The service continues to prioritise weekly vulnerable client groups (reviewing weekly vulnerable groups, such as single parents, households with disabilities). Note January/February has seen 2 tranches of prisoner releases that have had to be prioritised, total of 20 thus far with another release expected this week. The HSCP have seen a significant reduction in families in hotels from a high of 205 in July 2024.
- The HSCP continue to meet with Elected Members and GG&C Leadership Team to review the financial situation and the Housing Emergency Action Plan.
- The HSCP meet fortnightly with the Scottish Government, all be it their focus is on Housing initiatives, to create more tenancy options/capacity, the HSCP/NRS have a session to review the current Housing Emergency action plan in line with the new financial year.
- The HSCP/NRS have jointly met with to 7 RSL's in the city to discuss the necessary actions for individual RSL'S to meet the Homelessness Let target of 67 %, discussion is also underway to agree the target for April - 2025/26 with GGC/NRS/HSCP.
- The HSCP continue to meet with the Home Office to discuss the current MEARS bed capacity/occupancy in the city.

<u>Mental Health Inpatients</u>

- There continues to be pressure on beds, particularly in relation to adult acute admissions. Contingency and pass beds are used regularly and daily huddles take place to manage the pressures effectively across the NHSGGC.
- Healthcare Improvement Scotland continue to support the Mental Health Strategy reconfiguration of beds as part of the Menal Health Strategy. A list of site options has been developed for appraisal following the community engagement exercise, with an overall aim to reduce from 787 beds and 42 wards to 605 beds in 33 wards across board wide sites. The options range from retaining a maximum of 7 sites to a minimum of 4 sites, with some wards fixed, for example Adolescent wards, Mother and Baby Unit, and Forensic wards. Review and scoring of the long list of options will lead to a short list of options being identified, and further community consultation will take place.
- Work is ongoing to manage the admissions and discharges more effectively through singular bed management systems, discharge teams and implementation of the Community Mental Health Acute Care Services.
- Bank usage is continuing to show a downward trend, and the Continuous Intervention policy will be introduced into practice next month.

The Thistle – Safer Drug Consumption Facility (SDCF)

- We are seeing an increase in people using the service week on week and as reported to the last IJB, people are using all the available spaces and facilities.
- Data as of 17/03/25:
  - 168 individuals have used the service
  - 1435 visits (88% males, 12% females), with almost 1000 injecting periods
  - The service is monitoring the trends in terms of drug use and as numbers increase, we are seeing differences:
    - Jan - <3% snowball; 14% Heroin; 84% Cocaine
    - March - 25% snowball; 26% Heroin; 48% Cocaine
  - There have been 17 medical emergencies, all of which have been managed and resolved, and people have since returned. The increase in medical emergencies is in direct correlation with increase in heroin use as would be expected and it is highly likely that a number of these would have resulted in fatality.
  - We have received positive feedback from service users and third sector colleagues around the welcoming nature of the service and staff.
  - Community engagement forum has been established which involves a range of reps including community members, elected members, and local businesses.

Joint Inspection of Services for Children and Young People at Risk of Harm

- On 17th February 2025, Glasgow City Community Planning Partnership was notified that the Care Inspectorate will undertake a 'Joint Inspection of Services for Children and Young People at Risk of Harm' in Glasgow.
- The inspection team will include representatives from Healthcare Improvement Scotland (HIS), Education Scotland and His Majesty's Inspectorate of Constabulary in Scotland (HMICS), as well as Young Inspection Volunteers.
- The inspection team will take account of the full range of work including services provided by social workers, health visitors, police officers, teachers and the third sector. Embedded in their approach is a strong emphasis on listening to, and taking account of, the views of children and young people as well as their families and carers.
- Planning for inspection is underway with oversight from the Strategic Inspection Planning Meeting, Operational Inspection Meeting and Inspection Coordination Group.
- The scope of the inspection will include children and young people who have been subject to a child protection investigation, and this has not led to registration on the child protection register. Children and young people whose names have been placed on the child protection register and who have been involved in young person's support and protection processes. A total of 120 cases will be sampled.
- Key questions being considered by the inspectors will be the extent to which services, working together, can demonstrate the following:
  - children and young people are safer because risks have been identified and responded to effectively.
  - children and young people's lives improve with high-quality planning and support, ensuring they experience sustained loving and nurturing relationships to keep them safe from further harm

- children and young people and families are meaningfully and appropriately in decisions about their lives. They influence service, planning, delivery, and improvement.
- collaborative strategic leadership, planning and operational management ensure high standards of service.