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**To: Glasgow City IJB Members**

**From: Pat Togher, Chief Officer, Glasgow City HSCP**

**Date: 25<sup>th</sup> June 2025**

**Subject: Chief Officer Update – GCIJB 25-06-25**

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### Delayed Discharges

Performance on delayed discharges has remained stable over the past quarter, largely remaining between 160-170. Adults with Incapacity (AWI) delays continue to be stubbornly high at over 70 and accounts for around three-quarters of all hospital bed days lost. Non-AWI delayed patients continue to turnover at a high rate.

No legislative solution to the AWI challenge is imminent. However, the HSCP is bringing a renewed focus to reducing AWI delayed numbers by seeking to support an increasing number of adults lacking capacity home from hospital with wraparound support. This is a feature of the unscheduled care investment that is subject to a separate report to today's IJB.

### Homelessness

In 2024/25, Glasgow received 8,465 applications for homelessness assistance which represents a 9% increase in the number of applications received in 2023/24 (7,762) and a 26% increase in the number of applications received in 2022/23 (6,741).

However, in 2025/26, Glasgow has witnessed a reduction of 15% in the total number of homelessness applications compared to the same period last year despite a 24% increase in the number of applications made by those granted leave to remain. The table below shows the number of homelessness applications, between 1<sup>st</sup> April - 17<sup>th</sup> June in 2024/25 and 2025/26.

Year	Total number of homelessness applications	Number (and percentage) of applications from refugee households	Number (and percentage) of applications from non-refugee households
2024/25	1,907	574 (30.1%)	1,333 (69.9%)
2025/26	1,624	712 (43.8%)	912 (56.2%)

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As at 17<sup>th</sup> June 2025, there are 4,258 number of households in temporary accommodation which includes 1,755 households who are residing in bed and breakfast/hotel accommodation. This represents an increase of 55 households in temporary accommodation compared to last month and an increase of 94 households in bed and breakfast/hotels. The HSCP is utilising 51 different hotels/bed and breakfast accommodations at this time which includes accommodation out with the local authority.

Rough Sleepers (week commencing 9<sup>th</sup> June 2025) - Total: 25 (N.B. this figure can fluctuate on a weekly basis):

2 x Long term rough sleepers (Male & Female) - UK Nationals  
6 x NRPF - No Recourse to Public Funds (Male)  
5 x Declining support to access accommodation (4 Males) (1 Female) - UK Nationals  
8 x No accommodation available (7 x Male) (1 x Female) - UK Nationals  
2 x Offered accommodation failed to occupy (Male) - UK Nationals  
1 x Supported accommodation - failing to return (Female) - UK National  
1 x Own tenancy failing to return (Male) - UK National

### Ongoing Initiatives:

- There are currently 86 families containing 214 children in hotels at this time and the service continues to prioritise vulnerable households on a weekly basis through the accommodation oversight group.
- The HSCP continue to meet with the Scottish Government Housing Emergency Team through fortnightly 'deep dive' sessions and continue to share data and good practice with the Government and other local authorities involved in the sessions. Most recent session held on 12<sup>th</sup> June with SG, with a specific focus on larger family housing.
- The HSCP have developed an on-line Housing Options Explorer tool aimed at providing individuals with a wide range of information on housing options, advice and assistance aimed at reducing the number of homelessness presentations and allowing individuals to 'self-serve' without needing to speak to an allocated worker.
- A provisional date in October has been arranged with colleagues in NRS for an Executive Leadership Session with Chief Executives from RSLs to discuss the on-going housing emergency and look at potential solutions and initiatives which can help alleviate pressures. Officials from the Scottish Government will also be invited to the session.
- The HSCP continue to meet with the Home Office to discuss the current MEARS bed capacity/occupancy in the city. This is currently being led by the Leader's Office.

### Mental Health Inpatients

- There has been significant pressure over the past two months, with all contingency and pass beds in use and over 100% occupancy across all wards.
- Daily board wide huddles continue to take place to review admissions, bed passes, staffing and delayed discharges. There are a higher number than usual of patients awaiting transfer from acute setting, requiring increased observation levels.

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- More focus is required on discharges and work is ongoing to review assessments, pathways and barriers. Similar to acute, there are a range of issues that prevent timely discharge including AWI delays, lack of community resource and/or appropriate accommodation.
- Work is ongoing to learn from and replicate some of the work undertaken by the social work hospital discharge team. This includes ongoing discussions with clinical teams around discharge planning.
- Bed management has been identified as a challenging issue across NHS GGC mental health hospitals and there are plans to realign a service management post to focus on the management of bed capacity and discharges.
- Community Mental Health Acute Care Service have now been moved to sit alongside unscheduled care services, and it is anticipated that this will support further use of treatment at home in lieu of a hospital admission.

### Joint Inspection of Services for Children and Young People at Risk of Harm

Phase 2 of the joint inspection is now complete. The HSCP has received quantitative reports in relation to the reading of records for 120 children and young people; the staff survey; the children and young people's, parents' and carers' surveys. The surveys were completed by 1201 staff (with a further 689 partially completed), 144 children and young people, and 67 parents and carers. The HSCP's Position Statement and supporting evidence were submitted on 21<sup>st</sup> May 2025, and an additional week was afforded to allow the submission of supplemental evidence.

This information and intelligence informed the timetable for engagement activity, which took place from 2<sup>nd</sup> until 13<sup>th</sup> June 2025. During that time, the inspection team (including three Young Inspection Volunteers) facilitated 40 focus groups, met with 12 Networks of Support, visited 36 services/establishments, and met with a number of children and their families.

Professional Discussion 3 is scheduled for 26<sup>th</sup> June 2025, where the lead inspector will provide feedback to partnership leaders on emerging themes regarding the four inspection statements.

The HSCP will receive a first draft of the inspection report on 14<sup>th</sup> July 2025 and will have an opportunity to comment on factual accuracy by 21<sup>st</sup> July 2025. The embargoed report will be received on 5<sup>th</sup> August 2025, with final publication of the report and video for children and young people on 12<sup>th</sup> August 2025.

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