



To: Glasgow City IJB Members

From: Pat Togher, Chief Officer, Glasgow City HSCP

Date: 26th November 2025

Subject: Chief Officer Update – GCIJB 26-11-25

Delayed Discharges

The delayed discharge position continues to be both challenging and volatile. A target of 160 by 21st December 2025 has been agreed with the Board but this will be extremely challenging to deliver based on current additions to TRAK Care. On 4th November 2025, the position was 167 delays, having reduced from 204 on 16th October. This took significant effort however as of Monday 24th November that number had increased again to 189. This corresponded with 71 new delayed discharges added to TRAK Care between 17-24 November. These are extremely challenging numbers to manage.

Although the net delays position remains volatile the number of discharges effected by the HSCP remains very consistent. Each week the HSCP consistently discharges around 180 patients from hospital to some form of care, mostly home care or care home. That is around 730 per month. What is clear is that our net delays position is invariably an indication of increased inflow rather than any reduction in actual discharges.

The Adults with Incapacity (AWI) position is significantly improved, with an over 20% reduction in AWI delays since the end of June – and ahead of schedule to reduce our AWI delays by 50% over the calendar year to June 2026.

All available resources continue to be deployed to facilitate hospital discharge flow, including home care, intermediate care, and the newly commissioned Red Cross community support service.

HSCP staff are also fully engaged in the Board's Acute reset initiative between 20th November-1st December, with its aim of decompressing hospital sites through the mobilisation of Acute and community resources. This is a 7-day-a-week initiative and HSCP staff are working weekends to support it.

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Homelessness

In 2025/26, Glasgow City HSCP has witnessed a reduction in demand for Homelessness Services with the total number of applications received this year, to date, falling by 9% compared with the same period last year. Despite this welcome reduction in demand, pressure on temporary accommodation continues with the number of households residing in temporary accommodation across the city continuing to rise. As at 18th November 2025, 4,678 households were living in temporary accommodation across the city and 2,060 of these households were residing in unsuitable bed and breakfast/hotel type accommodation. This represents an increase of 277 households in temporary accommodation and an increase of 231 households in bed and breakfast/hotel accommodation since September 2025.

To date in 2025/26, 44% of the total demand for homelessness assistance has been from refugee households (who are disproportionately more likely to require temporary accommodation) leading to the increase witnessed above in temporary accommodation. Refugee households make up 60% of the total number of households within temporary accommodation and 76% of households within in bed and breakfast/hotel accommodation.

Rough Sleepers (week commencing 17/11/25) – Total: 21 (N.B. this figure can fluctuate on a weekly basis):

- 2 x Long term rough sleepers (male & female) – UK Nationals
- 8 x UK Nationals – declining support to access accommodation
- 5 x UK Nationals – no accommodation available
- 4 x NRPF (No Recourse to Public Funds)
- 1 x unknown status
- 1 x open application to another local authority.

Ongoing Initiatives:

- Senior managers from the HSCP and Council met with Chief Executives from the RSL in a city-wide engagement event on 22nd October 2025. Also in attendance was the Scottish Government's (SG) Housing Emergency Lead, the Head of the SG's Homelessness Directorate and the Chief Executive for the West of Scotland Forum of Housing Associations. The session was well-attended and allowed a wide-ranging discussion on the issues and pressures currently facing both the homelessness and housing sector.
- Following the session, staff from the HSCP have met with the SG in relation to the specific issue of refugee homelessness from households granted leave to remain outwith the city. Homelessness Services were able to share data on the extent of the demand witnessed from refugees outwith the city and the associated impact (and costs) on the service. It has been agreed that a briefing paper will be developed and shared with the SG which will set out the case for easing the pressure on Glasgow, and other Scottish authorities, from those travelling to the city after being granted refugee status.
- In response to the Cabinet Secretary for Housing's recently published Housing Emergency Action Plan, the HSCP has begun the process of working with Wheatley Homes Glasgow (WHG) to explore the option of 'flipping' temporary accommodation into settled accommodation for homeless families. Where families agree to flip their temporary accommodation, WHG will use available funding to purchase additional accommodation on the open market thus adding to the number of social homes available in the city.

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Mental Health Inpatients

- There remains significant pressure on inpatient mental health beds across NHSGGC, particularly for adult acute admissions and contingency beds are all in use.
- The capped beds are 18 in Inverclyde, 4 in Vale of Leven, and 3 in Stobhill, totalling 25.
- Ongoing work in relation to anti-ligature capital improvements is progressing at pace.
- To support the delays, work there is an improved system for referrals to SW for early identification and formal delay, increasing efficiency in allocation across all MH adult, Older People and Rehab wards.
- A new board wide service manager post is being progressed to support a whole system bed management approach and to work alongside the discharge teams to ensure maximum flow.
- Plans for the introduction of community Clozapine detox and ADHD medication monitoring through the use of DOCCLA are being progressed through the Transforming Together programme, to support more people to receive treatment in the community and create capacity.
- A Mental Welfare Commission (MWC) report highlighting the lack of mental health officers' consent to emergency detention certificates was published earlier this month. Glasgow City HSCP are currently in the process of developing an improvement plan to address the concerns raised within the report.

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