



Item No. 7

Meeting Date

Wednesday 12th November 2025

Glasgow City Integration Joint Board Public Engagement Committee

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Locality Plans 2026/28 and Ongoing Engagement Update

Purpose of Report:

To update the IJB Public Engagement Committee on the development of the 2026/28 Locality Plans and ongoing engagement activities associated with the 2025/26 Locality Plans.

Background/Engagement:

The Scottish Government's Localities Guidance (2015) remains in place, supplemented by the Planning with People guidance (2021 and refreshed for 2024). That original 2015 guidance requires HSCPs to produce a Locality Plan for each of their localities.

In line with the IJB's decision to extend the current Strategic Plan to March 2028, the next Locality Plans to be developed will now align with that to cover the period 2026-28.

Governance Route:

The matters contained within this paper have been previously considered by the following group(s) as part of its development.

HSCP Senior Management Team ☒
Council Corporate Management Team ☐
Health Board Corporate Management Team ☐
Council Committee ☐
Update requested by IJB ☒
Other ☐

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	Not Applicable ☐
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Recommendations:	The IJB Public Engagement Committee is asked to: a) Note the ongoing range of engagement activities to support the development of the Partnership's Locality Plans; and b) Note the plans for the development of the Partnership's Locality Plans over the remainder of this financial year.
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Relevance to Integration Joint Board Strategic Plan:
The GCHSCP Locality Plans are integral to the IJB's Strategic Plan, ensuring that service users, communities and stakeholders across Glasgow City can participate and influence service planning and delivery. As well as informing the content of Locality Plans, relevant feedback from locality plan engagement activities forms part of the ongoing strategic planning cycle, with views gathered through locality engagement activities informing the development of the next Strategic Plan. This ensures a continuous feedback loop between community engagement, locality planning, and strategic decision making.

Implications for Health and Social Care Partnership:

Reference to National Health & Wellbeing Outcome:	The Locality Plans will support the delivery of all nine national integration outcomes.
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Personnel:	There are no direct personnel implications resulting from this report.
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Carers:	Carers continue to be a key stakeholder group in locality planning and are part of the ongoing engagement activity which includes forums, targeted outreach, and surveys – all of which aim to capture feedback from stakeholders.
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Provider Organisations:	Representatives of independent and third-sector providers are involved in both the design and delivery of locality-level services, through strategic planning groups and engagement forums and will be invited to ongoing engagement activities throughout the locality-plan development process.
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Equalities:	Locality Plans outline the role localities have in helping to progress the vision and priorities outlined in the IJB Strategic Plan, which was subject to EQIA. Any significant areas of service change referred to within the draft Locality Plans will be subject to an individual EQIA and made available on the GCHSCP website: https://glasgowcity.hscp.scot/equalities-impact-assessments
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Fairer Scotland Compliance:	Locality Plans include a number of actions aimed at promoting equality and reducing health inequalities. The plans also set out headline findings from health and
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	wellbeing survey results, including those linked to social health and deprivation.
Financial:	There are no immediate financial implications arising from this paper.
Legal:	Strategic planning at a locality level is a statutory requirement under the Public Bodies (Joint Working) (Scotland) Act 2014.
Economic Impact:	Effective locality planning contributes to stronger community links, agreed local outcomes, and sustainable service delivery by aligning available resources. Locality Plans aim to maximise the impact of available budgets, support prevention and early intervention, and contribute to the wider economic resilience of GCHSCP's, and Glasgow City's communities.
Sustainability:	Planning decisions consider environmental and operational sustainability, particularly in the use of local assets and community resources.
Sustainable Procurement and Article 19:	Not applicable at this stage, but future service delivery linked to locality priorities will be procured in line with relevant policies.
Risk Implications:	A delay or revision to the IJB Strategic Plan, if not coordinated with the locality planning timetable, could weaken alignment between strategic intent and local delivery. This may create duplication, inefficient use of resources, and competing priorities for GCHSCP's locality needs.
Implications for Glasgow City Council:	Locality planning aligns with the Council's strategic aims around community empowerment, wellbeing, and place-based working.
Implications for NHS Greater Glasgow & Clyde:	The outcomes of locality planning influence how NHS services are configured and integrated at local level. Continued alignment with board-wide service priorities is essential.

1. Purpose

- 1.1. To update the IJB Public Engagement Committee on the development of the 2026/28 Locality Plans and ongoing engagement activities associated with the current Locality Plans (2025/26).

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2. Context:

- 2.1. The current IJB Strategic Plan covers the period April 2023 to March 2028; with the current locality plans due to run out on 31 March 2026. Approval for the 2026/28 Locality Plans will be sought at the IJB's meeting on 18 March 2026, for enactment from 1 April 2026 onwards.
- 2.2. Ongoing engagement as detailed further in this report provides critical feedback to the HSCP on the following:
 - Feedback on the locally felt progress on the strategic priorities set out in the HSCP's Strategic Plan.
 - Feedback on the level of engagement with stakeholders in those communities as set out in the Locality Plans.
 - Feedback to ensure that services reflect the unique needs of the communities and neighbourhoods they serve.

3. Engagement during the 2025/6 Locality Plans

Citywide:

- 3.1. During 2024/25, citywide engagement activity was undertaken in partnership with NHSGGC and the local communities within GCHSCP to support the refresh of the Mental Health Strategy 2023/28. A series of face-to-face and online sessions were held to ensure residents across Glasgow's localities had the opportunity to share their views on how mental health services are delivered.
- 3.2. The refreshed strategy focuses on shifting the balance of care towards a community-based model, enabling earlier interventions, reducing the need for inpatient care, and by supporting people closer to home. This approach aims to deliver more efficient, person-centred services that can make the best use of available resources.
- 3.3. Throughout 2025/26, engagement activity has continued to build on the earlier consultation work. Public sessions and locality-based discussions, alongside Locality Engagement Forums, have provided ongoing opportunities for people to contribute their views on the delivery and the priorities of the city-wide Mental Health Strategy. This feedback will continue to inform local planning and ensure that the evolving model of mental health care reflects the needs and expectations of communities across the city.
- 3.4. The Make It Local programme, delivered through Glasgow's Maximising Independence agenda, supports community-led health and wellbeing activities that strengthen prevention and early intervention. Over 1,000 participants have taken part to date across seven initial community organisations, with a second phase involving four additional partners now under way.
- 3.5. Activities have spanned cookery and nutritional sessions, walking groups, yoga, and creative programmes, engaging people of all ages and backgrounds, including those represented across protected characteristics. Projects such as those led by Glasgow Disability Alliance, Nan McKay Hall, Weekday Wow Factor, and Glasgow Women's Library have reported clear

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improvements in social connections, physical wellbeing, and overall mental health improvement amongst participants.

- 3.6. Evidence from the first phase indicates that community-based engagement can reduce social isolation and, in some cases, lessen reliance on the need for health care services. The next phase of work, running to March 2026, will extend this model; incorporating evaluation and recommendations to shape future community engagement approaches, and to support alignment with the wider Strategic Plan.
- 3.7. To inform the next Children's Services Plan and forthcoming Children's Rights Report (2026–2029), city-wide engagement has been carried out with over 170 children and young people, ranging in age from 10 months (with support from parents) to 18 years.
- 3.8. This activity has taken place across a wide range of settings, including school-focused initiatives, community-based projects, and voluntary and creative organisations.
- 3.9. These diverse contributions have helped ensure that the voices, experiences, and priorities of children and young people are meaningfully reflected in the development of both strategic plans. Engagement is ongoing until March 2026 and will also include participatory design activities with children and young people around artwork for the final CSP and CRR.

North East:

- 3.10. Significant progress has been made during 2025/26 in maximising community engagement within the Parkhead Hub; ensuring that local voices continue to inform how the space is used and developed across programmes of work.
- 3.11. As the Hub moves through its first full year of operation, ongoing collaboration and outreach will remain central to strengthening community connections and to realising its potential as a key health and social care resource within the North East locality.
- 3.12. Programmes are informed by the following groups: the community, service user groups, patients and HSCP services through 'Network Task Group', the North East Local Area Forum, and HSCP strategic planning.
- 3.13. The Parkhead Hub fully opened in February 2025. The Hub is the location for a wide range of clinical and social care services including 3 GP practices, CAMHS (Children and Adolescent Mental Health Services) and ADRS (Alcohol and Drug Recovery Services).
- 3.14. To ensure the engagement programme is relevant and rolled out in the most appropriate way, key objectives include:
 - Creating relaxed and welcoming environments for all.
 - Taking engagement activities to places where people already meet.
 - Creating a themed events calendar (e.g. World Mental Health Day, Carers Week etc.) to bring services and wider user groups together in a range of events from small scale pop-up markets to large scale network days.
 - Managing stakeholder relations with key local agencies including housing providers, college and shopping centre for example.

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North West:

- 3.15. Introduced in January 2025 the Locality Database membership continues to grow. It provides opportunities for people to participate in GCHSCP engagement, involvement and consultation activities (including the development of the North West Locality Plan 2026/28).
- 3.16. In an effort to improve public engagement and consultations we contribute to locality community events. Located in accessible venues they encourage the recruitment of people to the database and the North West Locality Engagement Forum, and gather people's experience and feedback on proposed plans.
- 3.17. Health and care settings continue to be an effective way to inform, consult and engage with people accessing health and social care services. We provide pop-up engagement sessions to raise awareness of the work of the GCHSCP, and the IJB.
- 3.18. During Summer 2025 we utilised the space in health and care settings to introduce health awareness sessions, and due to the positive feedback, we are exploring ways to increase those sessions in 2026.
- 3.19. The North West Locality Engagement Forum meet throughout the year. During a review of their meeting schedule members requested the introduction of public meetings. GCHSCP colleagues from Primary Care, Homelessness, Mental Health, Addictions and Sexual Health attended the public meeting in October.

South:

- 3.20. The South Locality has recently adjusted its engagement processes to take account of feedback in relation to its size as the largest locality. Going forward South Locality Engagement Forums will be offered on a rotational basis of in-person and virtual meetings. This is aimed at making meetings more accessible and includes plans to deliver in-person events at a wider variety of community buildings to maximise engagement with those communities.
- 3.21. It is also hoped that a regular virtual offering will encourage wider participation and potentially draw interest from a younger demographic of service user. The first of this new schedule of meetings will take place virtually in December 2025 followed by an in-person meeting in early 2026 to set a calendar of events going forward that is flexible to our stakeholders needs.
- 3.22. Alongside the redesign of the Locality Engagement Forum schedule, officers from the South Locality have collaborated with the Partnerships' Maximising Independence (MI) team to engage with community organisations that have previously not been represented at Locality Engagement Forums. As a result of the "Make it Local" work that the MI have been leading on, several newer community organisations have been invited to attend and share their perspectives on local services.
- 3.23. The South Locality has been developing a programme of community marketing and networking to strengthen collaboration between GCHSCP, the third sector, and community partners. Activity includes a sector-wide

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database of networks and projects and planned 'Community Networking and Marketplace' events to promote partnership working and to share information across the locality. These initiatives are designed to raise awareness of available services, encourage joint problem-solving, and increase participation in the planning and delivery of health and social care at a local level.

4. 2026/28 Locality Plan Development

- 4.1. Locality Plan development is already underway with the collation of feedback from service users, analysis of locality service Key Performance Indicators (KPIs) and updating of demographic profiles.
- 4.2. The objectives and timescales for the development of the Locality Plans 2026/28 is attached as Appendix 1.
- 4.3. Key themes will be circulated to the remaining engagement forums taking place prior to 31 March 2026, for further public feedback and consideration. These forums are:
 - North East Engagement Forum – November 2025
 - South Locality Engagement Forum (Virtual) - December 2025
 - North West Engagement Forum Development Session – January 2026
 - South Locality Engagement Forum (Gorbals) – February 2026
 - North East Engagement Forum – February 2026
 - North West Engagement Forum – March 2026
- 4.4. Concurrent to the finalisation of content, plans will be produced with graphics for sight by the IJB Public Engagement Committee at its meeting scheduled for 18 February 2026, and ultimate approval by the IJB at its meeting on 18 March 2026.

5. Governance

- 5.1. It is proposed that the following will be presented to the IJB Public Engagement Committee at its meeting scheduled for 18 February 2026:
 - Draft North East, North West and South Locality Plans covering the period 2026/28; demonstrating alignment between strategy, delivery, and engagement throughout the partnership.
 - Updated engagement logs with an engagement roadmap through 2026-27.

6. Recommendations

- 6.1. The IJB Public Engagement Committee is asked to:
 - a) Note the ongoing range of engagement activities to support the development of the partnership's Locality Plans; and
 - b) Note the plans for the development of the Partnership's Locality Plans for the remainder of this financial year.

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Development of Locality Plans 2026/28

Purpose:

- Progress timeline for Locality plans for 2026/28 requiring IJB sign off to be published by April 2026.

Objectives:

- Develop content as per agreed framework with the IJB Public Engagement Committee (PEC) following Locality Paper, November 2025.
- First draft for Heads of Planning to confirm outline of plan - decision required.
- Introduction/forward from new Chief Officer covering key issues, outlining key priorities and challenges during 2025/26 and subsequently 2026/28.
- Address any comments / information required from Heads of Planning and working groups. Update draft timeline to version 2.
- Following Heads of Planning meeting, circulate to internal stakeholders; Heads of Services for specific service priorities within localities to include content for the locality plans tailored to each locality.
- Enable engagement using upcoming Locality Engagement Forums to consult on and communicate the purpose of the locality plans.
- Forward revised versions to Graphics and begin cycle of drafting to final version publishing.
- Revised drafts with PEC for consideration and to inform final drafting by February 2026.
- HSCP Executive and Senior Management / IJB to comment and sign off on final draft.
- Final draft for publication – web based or printed (limited) by end of financial year 2025/26.

Timing:

- PEC outcome into Heads of Planning and Planning Managers agreeing the framework/development of locality plans 2026/28 – November/December 2025.
- Inclusion of Assistant Chief Officer' introductions (January 2026).
- Review of draft content through organisational governance (January 2026).
- Engagement – ongoing.
- Submit draft for PEC meeting (January 26).
- PEC draft consideration (18 February 2026).
- Draft Locality Plans to Executive/SMT following PEC comments (February/March 2026).
- Submit Final Locality Plans to IJB (March 2026).
- IJB meeting for approval decision (18 March 2026).
- Final Locality Plans for publication (1 April 2026).