



Item No. 8

Meeting Date Wednesday 15th November 2023

**Glasgow City
Integration Joint Board
Public Engagement Committee**

Report By: Allison Eccles, Head of Business Development

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Representation of Younger People’s Voices for the Public Engagement Committee

Purpose of Report:

The purpose of this report is to feed back to the Public Engagement Committee (PEC) work on how to consider younger people’s voices being represented at PEC. This includes work that Business Development were tasked with to map how younger people are being engaged with across the HSCP, wider council family and stakeholders with the purpose of how the committee can be informed by this work.

Background/Engagement:

At a [PEC meeting in August 2022](#) a paper was presented with options to improve representation for younger voices at committee level and was followed up at a [PEC meeting in November](#) where members expressed interest in how we ensure that we can represent and engage the voices of younger people at PEC. Officers were tasked with taking forward engagement with key stakeholders to map existing engagement channels and report back and develop a network and robust communication channel to improve sustainability.

‘The Promise’ highlights the importance of Voice as one of its 5 foundations. It states, ‘Active listening and engagement must be fundamental to the way Scotland makes decisions and supports children and families. There is no simple formula or standardised approach that will suit all.’

[Independent Care Review Reports](#)

This report adds to the activity discussed previously and provides an update on developments. [Glasgow’s Promise Plan, Planning and the Children’s Transformation Programme August 2021](#)

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Governance Route:	The matters contained within this paper have been previously considered by the following group(s) as part of its development. HSCP Senior Management Team <input type="checkbox"/> Council Corporate Management Team <input type="checkbox"/> Health Board Corporate Management Team <input type="checkbox"/> Council Committee <input type="checkbox"/> Update requested by IJB <input type="checkbox"/> Other <input checked="" type="checkbox"/> Update requested by PEC
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Recommendations:	The IJB Public Engagement Committee is asked to: a) Note the contents of the report; and b) Agree to progress with the activity to ensure younger people's voices are heard as part of Public Engagement Committee.
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Relevance to Integration Joint Board Strategic Plan:	
This work is in line with the IJB Strategic Plan 2023-26 especially Priority 1 – Prevention, early intervention and well being Priority 2 – Supporting greater self - determination and informed choice Priority 3 – Supporting people in their communities Priority 4 – Strengthening communities to reduce harm	

Implications for Health and Social Care Partnership:

Reference to National Health & Wellbeing Outcome:	The delivery of Health and Social care services in line with younger people's views has relevance to all 9 national health and wellbeing outcomes and the implementation of the national policy Getting It Right For Every Child (GIRFEC).
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Personnel:	Not applicable
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Carers:	Younger people are supported by the Carers Service and the funding available to support caring and to actively listen to the voice of those in caring roles.
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Provider Organisations:	GCVS, Glasgow Life and 3rd sector providers are key partners in the delivery of services for younger people. All actively support engagement activity to inform the planning, development and design of these services.
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Equalities:	The report is to highlight Glasgow HSCP's participation and engagement with children, young people and their families.
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Fairer Scotland Compliance:	The approaches to engagement with younger people actively seeks to reduce inequalities and to ensure that
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	where children are socially and economically disadvantaged positive outcomes are actively promoted.
Financial:	None
Legal:	None
Economic Impact:	None
Sustainability:	None
Sustainable Procurement and Article 19:	None
Risk Implications:	None
Implications for Glasgow City Council:	None
Implications for NHS Greater Glasgow & Clyde:	None

1. Purpose

- 1.1 The purpose of this report is to feed back to the Public Engagement Committee (PEC) work on how to consider younger people's voices being represented at PEC. This includes work that Business Development were tasked with to map how younger people are being engaged with across the HSCP, wider council family and stakeholders with the purpose of how the committee can be informed by this work.

2. Background

- 2.1 At a [PEC meeting in August 2022](#) a paper was presented with options to improve representation for younger voices at committee level and was followed up at a [PEC meeting in November](#) where members expressed interest in how we ensure that we can represent and engage the voices of younger people at PEC. Officers were tasked with taking forward engagement with key stakeholders to map existing engagement channels and report back and develop a network and robust communication channels to improve sustainability.
- 2.2. 'The Promise' highlights the importance of Voice as one of its five foundations. It states, 'Active listening and engagement must be fundamental to the way Scotland makes decisions and supports children and families. There is no simple formula or standardised approach that will suit all.'
[Independent Care Review Reports](#)

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3. Activity

3.1 Officers conducted a focus group in April 2023 with expert representation from children's services, carer's services, children's rights team and the Promise Participation Workers. This process was to seek advice and guidance from those who are experts at engagement with younger people on how we should proceed. At this meeting it was confirmed that the option for a position on the committee for a younger person to represent views wasn't a workable solution. Meetings occur during the day when younger people are at school/further education or work, it's an intimidating and bureaucratic process for a younger person to be engaged with and one person can't accurately represent all views, particularly that of lived experience. They also advised that the best way to proceed was to meet with key people over the following months to complete a mapping exercise to demonstrate routes of engagement and offer solutions to work closer with PEC to ensure oversight and representation.

3.2 Business Development officers then went on to attend a further fifteen meetings with representatives from:

- Children's Rights Services
- Glasgow Life
- Education
- Youth Health Service
- Young Carers
- Children and Families
- Health Improvement
- Wise Women

The purpose of these meetings was to help map activity and fora to begin to build a picture of engagement opportunities across the HSCP and key partners.

3.3 Appendix 1 shows the mapping activity and supporting materials. This initial phase has focused more closely on the HSCP and partner organisations, whilst further mapping with more Third and Independent sector stakeholders could be advantageous, there is representation on IJB and PEC to enable this engagement and officers throughout the stakeholders we met with demonstrated that they have good routes of engagement and partnership working with third and independent sectors working in a range of areas with younger people. Glasgow Life had also completed some mapping regarding *Youth Voice Activity in Glasgow*. Several organisations responded to inform this piece of work and detail Glasgow Life's network of influence and engagement.

3.4 From these meetings and supporting materials, officers were able to inform our mapping exercise and get a good sense of how to build robust links with these networks to enable more visibility for members of PEC from within the HSCP and its close partners.

3.5 We now have a range of contacts that will form a younger people network that will allow us to follow up on known pieces of work that reflect the priorities of younger people in the city and speculatively look for updates on new pieces of work to inform the forward planner for PEC agenda items. The network would assist the HSCP by supporting the following process:

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Chart 1 – How PEC will be informed by network

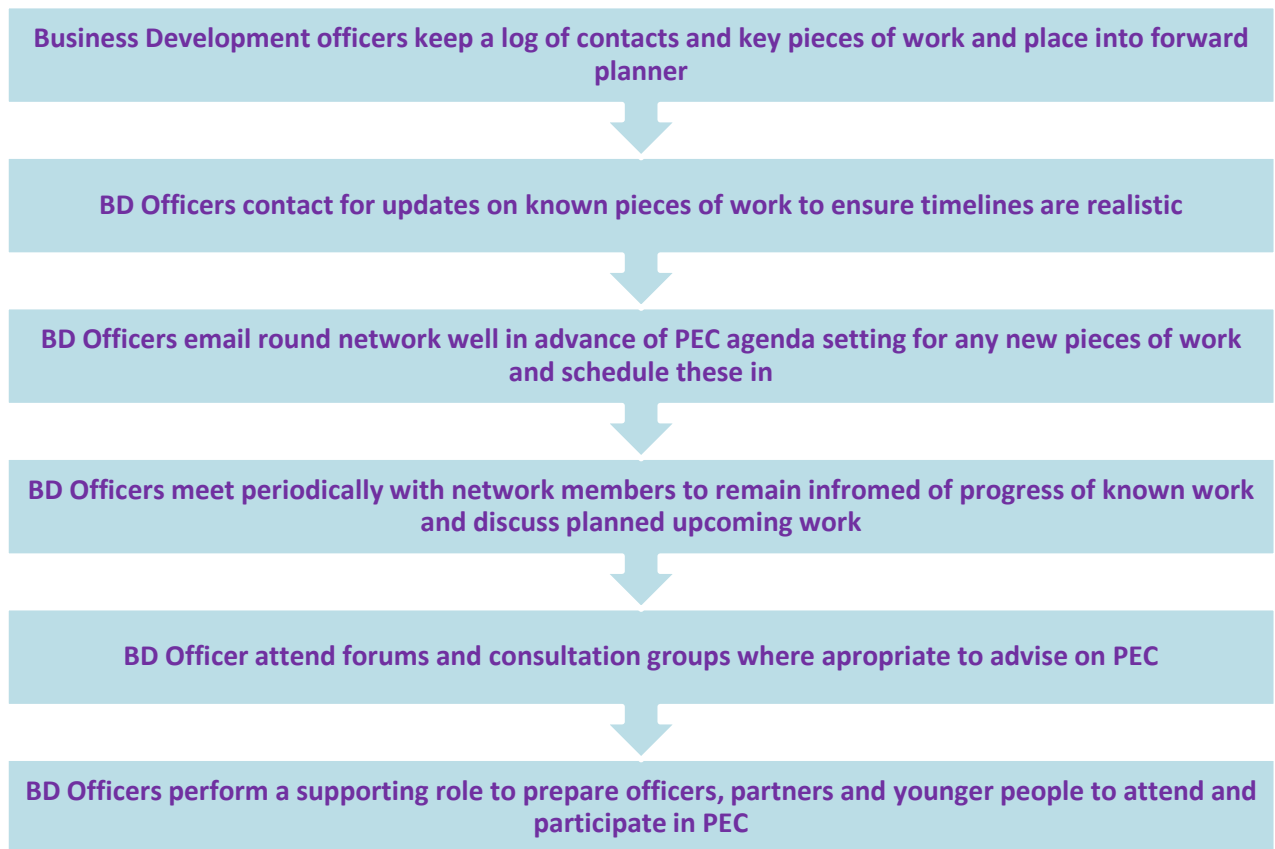


Chart 2 – Links to other Fora and Networks



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3.6 All representatives that we met with work closely with their stakeholders to include younger people in the development and prioritization of services. The strategic direction, projects and work are completed in partnership with their service users demonstrating true co design and engagement as well as consultation and communication. This follows the principles of engagement set out in our [participation and engagement strategy](#) especially;

- Working with others to improve health - **Empowerment**
- Designing and delivering services around the needs of individuals carers and communities - **Responsive**

3.7 At present a range of items are already planned for the coming year and will be placed in the forward planner now that 2024/25 dates are confirmed. This plan is not exhaustive but meant to illustrate some of the potential future items and as pieces of work progress they may be updated or items superseded. It will also be informed by what younger people are telling us they want to feature via our networks.

1. GCC Champions Board and approved 'Champs Board'
2. Integrated Children's Services Plan
3. 16+ Accommodation
4. Youth Health Services
 - a. Preferred Pronoun Project
 - b. Communication Action Plan
 - c. Consultation
5. Children's Rights
 - a. Annual Report,
 - b. Children's Rights perspective of GGC NHS Care Conference
 - c. Children's Rights perspective of GGC NHS Health Conference
6. Glasgow Life
 - a. Scottish Youth Parliament
 - b. Glasgow Youth Council
7. Health Improvement
 - a. Youth and Young Adults Suicide Prevention Group
 - b. Health Improvement Strategic Refresh
 - c. Family Wellbeing Hubs
8. Community Link Workers
9. YC (Young Carers) Connect
10. Wise Women young women personal safety and confidence consultation
11. Children's Residential Launch of Shannon's Box

3.7 Within the IJB and PEC there are carer, third and independent sector representatives to enable wider engagement with their own networks such as the carers reference group, providers forum and third sector fora including one specifically aimed at younger people working on The Promise work.

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4 Summary of findings

- 4.1 Overwhelmingly we were told that meaningful engagement with younger people happens with good relationships, in environments that are comfortable and familiar to the younger people with some form of incentive like food and/or vouchers. Younger people need to feel that they are involved and thrive when they receive feedback or can see their efforts come to fruition. Strategic engagement feels repetitive and they can often struggle to see direct links between strategies, policies and their contributions.
- 4.2 In a [previous PEC report](#) the model of a younger person joining PEC on a regular basis as a contributor has been unanimously ruled out as a solution to ensure engagement. It was agreed at this stage that officers engage with partners who have expertise in the area to gain views from younger people on how they would want to engage with the committee and an action was noted on the rolling action log to identify a network of organisations and groups that represent younger people.
- 4.3 The proposed processes will allow a range of networks and areas of work to inform the PEC forward planner ensuring that youth voices and priorities are represented well within the committee in a meaningful way. Further mapping with additional stakeholders either by officers within the governance team or within the network of people involved with youth services will broaden the scope of the items and the range of people attending and contributing to PEC agendas in the future.

5 Other Fora

- 5.1 Currently Glasgow City Council has a Champions Board. This was established in 2007 with the remit of political and senior leadership to ensure that the needs of our care experienced children and young people are at the forefront of council policies and priorities. The board paused meetings during the Covid – 19 pandemic and haven't resumed meetings.
- 5.2 Glasgow's Young Champions' Board (previously known as PAC – People Achieving Change) was a group of care experienced children and young people who met regularly to provide mutual support and to give feedback to corporate parents about issues that affect them both positively and negatively. This group, too, became difficult to run during the pandemic and its sustainability was a challenge due to the changing needs of the young people and the availability of consistent support. The HSCP has recruited 4 Promise Participation Workers (PPW's) whose primary role is to be trusted advisors for all matters in relation to the Promise and to support the development of a Young Champions' Board or Champs' Board, as they prefer to call it.
- 5.3 The PPWs drafted a proposal regarding the Champs Board and how it will interact with the [Champions Board](#), it was requested that approval was sought to resume these meetings. This proposal was approved by Glasgow City Council's City Administrations Committee in August 2023.

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- 5.4 The reinstating of the Champions Board and the refreshing of the Champs Board could give the IJB and PEC a unique opportunity to ensure that care experienced younger people's voices are heard and represented appropriately in a forum that meets their needs and ways of working. More information regarding this opportunity and how PEC may link with it will follow when more information is known of plans moving forward.
- 5.5 Scottish Youth Parliament is currently in the election stage with forthcoming elections planned for November 2023.
- 5.6 Glasgow Youth Council members took the decision in April of 2023 that the council should be devolved, and a working group created to develop a new structure that would better represent the younger people of Glasgow. This is in the early stages with initial meetings happening over the Summer of 2023.
- 5.7 YC Connect (Young Carers) has previously been discussed at [PEC](#) as a division of the carers centre particularly for young carers to ensure that they feel involved and participate in a range of events. It advocates that young carers have a voice providing opportunities for a broad representation of younger carers needs and opinions in engagement and consultation activity. A successful summer programme of events and training opportunities has been run over the last two summers.

6 Recommendations

- 6.1 The IJB Public Engagement Committee is asked to:
 - a) Note the contents of this report; and
 - b) Agree to progress with the activity to ensure younger people's voices are heard as part of Public Engagement Committee.

Public Engagement Committee: Young People Representation Mapping and Potential Agenda Items (Timetable)

Date	Agenda Item
2024	GCC Champions Board and 'Champs Board' : Discuss outcomes and plans
2024	16+ Accommodation : Discuss planned engagement for review
2024	Youth Health Service : review/update of Communication Action Plan 2020-2023
2024	Youth Health Service : work re change of preferred name or pronoun at the youth health service protocol
2024	Youth Health Service : Questionnaire Report 2020-2021 (professionals and young people)
2024	Children's Rights Team : Children's Rights annual report & further engagement
2024	Children's Rights Team : attendance at GG&C health conference from a Children's Rights perspective
2024	Children's Rights Team : Involvement in GG&C Social Care Conference Rights perspective
2024	Children's Residential : Launch of 'Shannon's Box' and video
2024	Corporate Parenting Forum Agenda : Update to Glasgow Family Support Strategy 2020–2023
2024-25	16+ Accommodation : Discuss actions/redesign/ outcomes following the review
2024-25	Youth Health Service : new piece of work with ADP to support Youth Health Service consultation with young people and families
2024	Scottish Youth Parliament : Potential feedback from elections
2024-25	Glasgow Youth Council : Further updates/PEC items
2024	MCR Pathways : Possibly invite a young person & mentor to speak of their experience
2024	Participation Workers : Work re an approach to social media re younger people engagement
2024	Health Improvement : Youth and Young Adults Suicide Prevention Group
2024	Health Improvement : Health Improvement Strategic Refresh
2024-25	Health Improvement : Family Wellbeing Hubs
2024-25	Wise Women : Young women personal safety and confidence consultation

Public Engagement Committee: Young People Representation Activity Table

Team, Organisation, Forum, Network	Details of Service or Support Provided	Area Represented	Key Pieces of Work For which Engagement has or will be Needed / Involvement in PEC	Business Development Notes / Comments
<p>YC Connect Group - Summer Programme</p>	<p>Range of activities over Summer 2022 concentrating on a range of themes: Information and Advice: Updates, opportunities, and relevant information regularly shared via WhatsApp group; Emotional Support: One-to-one support with Young Carer Support Worker; Short Breaks: Scottish Young Carers Festival, cinema passes, gym passes, workshops and activities; Having a Voice: Consultations, completion of surveys, meeting elected representatives, ministers and decision makers throughout the year; Training and Peer Support: Individual training requests delivered, group training on basic cookery skills, and peer support; Money Matters: Young Carers Grant, Young Scot Young Carer package for discounts, free bus travel, and SAAS Dependents' grant.</p>	<p>South East</p>	<p>Presented at PEC in 2022.</p> <p>The YC Connect group would be a ready made forum for young carers to connect with the Carer Reference Group / IJB or Public Engagement Committee.</p>	<p>Used MS Forms to gather feedback – report available. Summer 2023 report to follow.</p> <p>A few young carers are now taking part in the Scottish Youth Parliament and some are attending this years Carers Parliament – follow up on this as potential PEC item.</p> <p>Meeting booked 7th Aug at Dixon Community Centre.</p>
<p>Youth Health Service Engagement</p>	<p>Glasgow City Youth Health Service offers confidential, personalised support for young people aged 12-19 years in Glasgow City.</p> <p>The service was established in Maryhill in 2002 and the model was based on engagement with young people who said they wanted a service that was open at times that suited them, with friendly staff they could trust to listen without judgement. These principles continue to inform the service today, with young people at the centre. @glasgowcityyhs facebook page</p>	<p>City Wide</p>	<ul style="list-style-type: none"> – New piece of work with ADP to support their consultation particularly with young people and families – 2024/25 – Possible review/update of Communication Action Plan 2020-2023 – 2023/24 – Work re change of preferred name or pronoun at the youth health service protocol – 2024 – YHS Service Questionnaire Report 2020-2021 (professionals and young people) - 2024 	<p>Met with lead officer on 3rd July</p> <p>Team working with an organisation called Rocket Science.</p> <p>It was also noted that ADP are leading on work regarding young people and alcohol and drugs – paper attached. Follow up 2024-25.</p>

Team, Organisation, Forum, Network	Details of Service or Support Provided	Area Represented	Key Pieces of Work For which Engagement has or will be Needed / Involvement in PEC	Business Development Notes / Comments
Children's Rights Team	The Children's Rights Service provides rights information and advocacy support to children and young people looked after by residential or foster carers and young people in continuing care or aftercare.	Citywide	<ul style="list-style-type: none"> - Children's Rights annual report & further engagement – 2024 - Health lead involved in a GG&C health conference from a Children's Rights perspective - 2024 - Care lead involved in GG&C Social Care Conference Rights perspective – 2024 	JS attended session on 28 th June
Children's Residential	In Glasgow, we have 19 children's houses that provide loving, caring and nurturing environments for Glasgow's children and young people. A young person may come to live in one of our children's houses, when they are no longer able to stay with their family. Our children's house are modern, purpose built houses, that care for up to 8 children and young people. Within our houses, we have highly skilled, compassionate and caring teams who ensure that young people's physical, emotional and developmental needs are met, and they get opportunities to grow, develop, build positive relationships, make memories and have fun.	Citywide / National	<ul style="list-style-type: none"> - Launch of 'Shannon's Box' and video - 2024 	Development of a film for Glasgow launch. Report presented to update PEC (16/11/22) on participation and engagement in Children's Services. This included 16+ accommodation review & children's residential services (transition to children's houses) & welcome boxes (Shannon's box)

Team, Organisation, Forum, Network	Details of Service or Support Provided	Area Represented	Key Pieces of Work For which Engagement has or will be Needed / Involvement in PEC	Business Development Notes / Comments
<p>Corporate Parenting Forum Agenda</p>	<p>The Corporate Parenting Forum was a partnership group that ran until interrupted by COVID. It was a group of Corporate Parent representatives who came together to share ideas and best practice in supporting care experienced children and young people, so included statutory partners, Skills Development Scotland, third sector, Universities and Colleges, etc.</p> <p>The Corporate Parents were very committed to supporting the Young People’s Champions Board (“PAC”) – ‘Champs Board’, who were given a significant lead role in setting the Corporate Parenting Forum agenda, but the Board is currently suspended, and we are trying to resume under the lead of the new care experienced participation workers.</p>	<p>Citywide</p>	<p>- Update to Glasgow Family Support Strategy 2020–2023 - 2024</p>	<p>Emailed 16/06/23</p> <p>Glasgow Family Support Strategy 2020-2023 – tender going out shortly</p> <p>Meeting officers 21/08/23</p> <p>Note from Officer: <i>There has been a lot of engagement with children and young people and especially those of care experience. A lot of this has been under the Delivering the Promise group and their efforts to meet the requirements of the Care Review. A lot of this is under their auspices, which may help with your governance structure.</i></p>
<p>Integrated Children’s Service Plan 2023 - 2026</p>	<p>Integrated Children’s Services Plan to supersede the plan from 2020-23 which was approved in March 2021 IJB.</p>	<p>Citywide</p>	<p>- On agenda for November PEC 2023</p>	

Team, Organisation, Forum, Network	Details of Service or Support Provided	Area Represented	Key Pieces of Work For which Engagement has or will be Needed / Involvement in PEC	Business Development Notes / Comments
<p>GCC Champions Board and 'Champs Board'</p>	<p>GCC Champions Board was established in 2007 with the remit of political and senior leadership to ensure that the needs of our care experienced children and young people are at the forefront of council policies and priorities.</p> <p>Young Champions Board or 'Champs Board' (previously known as PAC – People Achieving Change) would represent care experienced young people and their views and feed into Glasgow City Council Champions Board which they are asking to resume sitting.</p> <p>The PPWs have drafted a proposal regarding the Champs Board and how it will interact with the Champions Board that is being presented in a paper to Glasgow City Council's City Administration Committee in Aug 2023.</p>	<p>Citywide</p>	<p>- Discuss outcomes and plans – 2024</p>	<p>Add to engagement log</p> <p>Confirm nominees from IJB.</p>

Team, Organisation, Forum, Network	Details of Service or Support Provided	Area Represented	- Key Pieces of Work For which Engagement has or will be Needed / Involvement in PEC	Business Development Notes / Comments
16+ Accommodation	<p>Strive to ensure that 16+ accommodation and support services meet the needs of all of Glasgow's young people. Our vision is to support young people to maintain stability and security to enable them to flourish and meet their potential.</p> <p>A strategic review and re-design of 16+ accommodation and support services is currently underway. Young people's participation will run throughout the review, and we want to start by asking young people to complete a simple survey. We have discussed directly with social work staff and asked that they complete the survey with young people who are accessing 16+ accommodation and support services.</p> <p>2 x 0.5FTE participation workers have been involved in a wide range of engagement to inform this review.</p>	Citywide	<ul style="list-style-type: none"> - Discuss planned engagement for review – 2024 - Discuss actions/redesign/ outcomes following the review – 2024 /2025 	<p>Met with Officers on 26/07/23</p> <p>Business paper and presentation to be shared when available.</p> <p>Report presented to update PEC (16/11/22) on participation and engagement in Children's Services. This included 16+ accommodation review & children's residential services (transition to children's houses) & welcome boxes (Shannon's box?).</p> <p>Further updates available for 2024.</p>
Virtual School Event (where YP attended and spoke)	<p>A multi-agency team whose role is to support the improvement of education, health and wellbeing outcomes for care experienced children and young people.</p> <p>https://twitter.com/GvsGlasgow</p>	Citywide		<p>Meeting on 26/07/23 along with 16+ accommodation above.</p> <p>Future report available?</p>

Team, Organisation, Forum, Network	Details of Service or Support Provided	Area Represented	Key Pieces of Work For which Engagement has or will be Needed / Involvement in PEC	Business Development Notes / Comments
<p>Glasgow Schools Young People's Forum – Pupil Voice</p>	<p>Enable face to face meetings of young people in sector groups. The content for all Glasgow School Forums will be based on the views and responses of the young people in attendance. Collated responses will be shared with young people and in the wider education community, subsequently, young people will know they have had their views heard and recognised.</p> <p>The Forum meets in two separate groups: two Primary sessions, allowing up to 50 schools at each session to meet together and then the BGE group which is open to all Secondary schools and has representation from young people across S1-S3 (Sept – Dec & Feb – June).</p> <p>Senior Phase Parliament: An opportunity to listen to young people from the Senior Phase of Secondary School. The initial meeting of the Parliament involved two representatives from each of our secondary schools attending a session in the City Chambers to be consulted on a range of issues that were important to them. (September, November, March and June 1600 to 1730)</p>	<p>Citywide</p>	<p>Very active and successful – key for success is focus on actionable topics for the fora where pupils can have a visible contribution and change with school policies etc Potentially a link to PEC but must be feedback with actionable outcomes</p>	<p>Met Officer 04/07/23</p> <p>Group reports into Education, Skill and Early Years City Policy Committee.</p> <p>Possible annual report feature 2024-25.</p>

Team, Organisation, Forum, Network	Details of Service or Support Provided	Area Represented	Key Pieces of Work For which Engagement has or will be Needed / Involvement in PEC	Business Development Notes / Comments
<p>Scottish Youth Parliament</p>	<p>The Scottish Youth Parliament, or SYP, is a charity which represents young people aged 12 to 25 who live in Scotland. SYP gives young people a platform to discuss the issues that are important to them.</p> <p>The Scottish Youth Parliament are currently in the election stage. Glasgow Life staff coordinate the elections for Glasgow and 16 Glasgow MSYP's will be elected to represent the 8 constituency areas. Expressions of interest to stand as an MSYP opened on 15th May and will remain open until 31st July 2023, with elections taking place in November 2023.</p>	<p>National</p>	<p>- Potential feedback from elections - 2024</p>	<p>Met with Glasgow Life Officer 23/06/23</p> <p>Election process underway until Nov '23</p>
<p>Glasgow Youth Council</p>	<p>Glasgow Youth Council was founded as the Glasgow group of MSYP's. Membership has since been expanded to include any young person who lives, attends school, works or volunteers in Glasgow, and who is aged 12 to 25. This was to ensure that young people who were MSYP's would meet with young people from across the city and not just their own constituency, to provide better representation for young people. In April 2023 members of GYC took the decision to dissolve the group to develop a new and dynamic structure that would best represent the voice of young people in Glasgow. This is in the very early stages of development and the next meeting of the group is taking place on 28th June.</p>	<p>City wide</p>	<p>- Further updates/PEC items – 2024/2025</p>	<p>Met with Glasgow Life Officer - 23/06/23</p> <p>Meeting to discuss better representation than GYC on June 28th – this meeting was cancelled so feedback on SYP still to come</p> <p>Continue to meet with Alan to update and monitor.</p>

Team, Organisation, Forum, Network	Details of Service or Support Provided	Area Represented	Key Pieces of Work For which Engagement has or will be Needed / Involvement in PEC	Business Development Notes / Comments
<p>Health Improvement</p>	<p>The aim of Health Improvement is to generate and sustain good health and reduce health inequalities.</p>	<p>Citywide North East</p>	<ul style="list-style-type: none"> - Youth and Young Adults Suicide Prevention Group – 2024 - GNESAH?? - Hub Caps - Health Improvement Strategic Refresh - Family Wellbeing Hubs) – 2024/25 	<p>Met with Officer on 03/08/23.</p> <p>Meeting on 12/09/23, arranged by JJ</p> <p>Officers added to NE Youth Network distribution list.</p> <p>NE Youth Health: work to launch a series of events aiming to hear & ‘amplify’ the voices of young people in NE Glasgow. Re email Oct 2023.</p>
<p>Wise Women</p>	<p>Wise Women address women’s fears and experiences of crime and violence through the provision of Personal Safety and Confidence Building courses and workshops in local Glasgow communities. Our courses offer support, information, education, skill sharing, awareness raising and techniques for identifying avoiding and escaping potentially dangerous situations as well as challenging damaging women blaming attitudes and building women’s confidence and self-esteem.</p>	<p>Citywide</p>	<p>Young Women, Personal Safety</p>	<p>Met with officers on 11/08/23.</p> <p>Add to stakeholder engagement list. HSCP officers added to their comms list.</p>

Team, Organisation, Forum, Network	Details of Service or Support Provided	Area Represented	Key Pieces of Work For which Engagement has or will be Needed / Involvement in PEC	Business Development Notes / Comments
Community Links Worker Programme	Community Links Practitioners (CLP) are based in GP practices in the most deprived areas of Glasgow. They offer help to people facing issues that impact their health and wellbeing such as poverty, loneliness and isolation, housing, debt and abuse. The main aim of the programme is to mitigate the impact of the social determinants of health in people that live in areas of high socioeconomic deprivation.			Meeting held on 11/09/23 Team are in a period of recommissioning, which will bring changes in the programme going forward. Agreed to link in again in March '24.
MCR Pathways	MCR Pathways is a national, award-winning mentoring programme. Our vision is for all young people to experience equality of education outcomes, career opportunities and life chances. The school-based mentoring programme supports young people to find, grow and use their talents. We help young people to build confidence, broaden aspirations and explore their future pathways. MCR's Young Talent programme helps young people progress to positive post-school destinations.	National	Possibly invite a young person & mentor to speak of their experience - 2025	
Patient Experience Public Engagement (PEPI)	Have Board responsibility for engagement and have a team of 7 officers to deliver the work to support existing staff to develop services. They take forward corporate and locality engagement.	GG&C Wide	<ul style="list-style-type: none"> - Mapping exercise of networks to support understanding - Lunch time learning sessions for staff 	Met on 16/08/23 Follow up 2024

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Youth and Community Development Team, Glasgow Life	1 community development officer per ward who are able to support schools or programmes with consultation and engagement.	Citywide	- Work underway with development officers. Maintain contact for potential PEC items.	Met on 16/08/23 Follow up 2024
Participation Workers: Work & Bids	Work re an approach to social media with an application to CORA?!? Which will change landscape of younger people engagement.	Citywide?	- Update on approach - 2024	Follow Up 2024.
In School Quality Improvement Officers	TBC	Citywide	TBC	To be followed up with Head Teacher contact provided.
Sexual Health Services	The Sandyford provides sexual, reproductive and emotional health services across Greater Glasgow and Clyde	Citywide	TBC	To be followed up 2024.
LGBTQ Services	The Sandyford provides sexual, reproductive and emotional health services across Greater Glasgow and Clyde	TBC	TBC	To be followed up 2024.
Youth and Young Adults Suicide Prevention Group	TBC	TBC	TBC	Contact has been made with officers, work underway, follow up 2023-24.
Immigration & Asylum	TBC	TBC	TBC	Contact made, current service pressures have prevented further information. Follow up 2024.

Team, Organisation, Forum, Network	Details of Service or Support Provided	Area Represented	Key Pieces of Work For which Engagement has or will be Needed / Involvement in PEC	Business Development Notes / Comments
Child Protection Communication and Engagement Sub-group	TBC	TBC	TBC	Contact made, current service pressures have prevented further information. Follow up 2024.
Adult Community Learning and Development	TBC	TBC	TBC	Contacts required. To be followed up.
Area Partnerships	TBC	TBC	TBC	Contacts required. To be followed up.