

Adult Services Performance Update - Quarter 2/3 2024/25

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1. Key Performance Indicator Summary

KPI	Target	Actual		RAG Status	Direction (Since Dec 23)
Psychological Therapies (PT): % People who start a PT treatment within 18 weeks of referral	90%	NE	77.6%	Red	↑
		NW	88.6%	Green	↓
		S	80.4%	Red	↑
Average Length of Stay (Short Stay Adult Mental Health Beds)	28 days	Stobhill	30.5	Red	↑ All
		Leverndale	31.5	Red	
		Gartnavel	35.9	Red	
Percentage Bed Occupancy (Short Stay Adult Mental Health)	<95%	Stobhill	98.3%	Amber	↑
		Leverndale	100.3%	Red	↓
		Gartnavel	99.9%	Red	↓
Total number of Adult and Older People Mental Health Delays	20	Adults	22	Red	↓ Both
		Older People	23	Red	
% clients commencing alcohol or drug treatment within 3 weeks of referral.	90%	NE	99%	Green	↑
		NW	92%	Green	→
		South	100%	Green	↑

2. Performance Achievements & Areas for Improvement

Mental Health

Achievements

- Above target performance for Access to Psychological Therapies in North West
- Occupancy levels starting to reduce

Areas for Improvement

- Length of Stay and Bed Occupancy
- Access to Psychological Therapies in South and North East Locality
- Delayed Discharges

2. Performance Achievements & Areas for Improvement

Alcohol and Drug Recovery Services

Achievements

- All areas exceeding 90% target for clients commencing alcohol or drug treatment within three weeks of referral
- All areas of MAT Standard due to be implemented by April 2025 are currently achieved

Areas for Improvement

- Develop other performance indicators relative to national reporting e.g. Treatment Choice, Access to Psychosocial Interventions, Staff completion rates for trauma informed training, Alcohol Interventions

3. Taking Forward the HSCP Strategic Priorities Supporting Greater Self Determination and Choice

Currently reviewing the mental health employability service to ensure delivery model is modernised and recovery orientated

Public Consultation on the Mental Health Strategy

Realignment of treatment services to include recovery focussed Supported Treatment and Recovery (STARs) model

3. Taking Forward the HSCP Strategic Priorities Supporting People in their Communities

- Compassionate Distress Response Service (CDRS)
 - Now performing to Distress Brief Intervention (DBI) Standard as requested by Scottish Government (deadline March 2025)
- Investment in Mental Health Officer Recruitment
 - Recent audit commissioned through SWPG Board leading to review of operational and gov structures
 - Working alongside NHSGGC on emergency detention certificates
- Integrated Discharge Hospital Team currently under review

3. Taking Forward the HSCP Strategic Priorities Strengthening Communities to Reduce Harm

Safer Drug Consumption Facility: Service aims to reduce harm to individuals and their communities

- Community engagement
- Links with third sector partners
- Statement of Public Prosecution
- Trauma informed service with environment designed in conjunction with people with lived experience
- Staff recruitment involving people with lived experience
- Staff Training Programme

4. Future Service Plans and Challenges

- Implementation of the Mental Health Strategy
 - Reduction in beds and investment in communities
 - Finalising the Community Mental Health Acute Care Services model to prevent admissions to mental health inpatient facilities and provide treatment at home (CMHACs)
- Financial Pressures
 - Mental Health Inpatient staffing
 - Reduction in service provision whilst maintaining critical/core services

4. Future Service Plans and Challenges

Whole system review of ADRS commissioned services across residential and community

Meeting Medical Assisted Treatment (MAT) standards with challenge to maintain and sustain due to financial pressures

Introduction of a new Shared Care Model