

Adult Services Performance Update - Quarter 2 2025/26

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Key Performance Indicator Summary

Sexual Health KPI	Target	Actual	Period	RAG Status	Direction in Last 12 Months
Number of Voluntary Long Acting Reversible Contraception (vLARC) Intrauterine (IUD) appointments offered across all Sandyford locations	1354 per quarter	1293	Q2	AMBER	▼
Number of vLARC Implant appointments offered across all Sandyford locations	1166	998	Q2	RED	▼
Median waiting times for access to Urgent Care appointments	2 days	1 day	Q2	GREEN	►
Number of young people appointments offered across all Sandyford locations	315	562	Q2	GREEN	▼
Waiting times for access to first Termination of Pregnancy and Referral (TOPAR) Appointments	5 working days	5	Q2	GREEN	▼

Achievements & Areas for Improvement

Sexual Health

- Implementation of the Service Review has finally concluded and the revised service configuration in place from September 2025.
- However, some re-prioritisation and diversion of staff and resource into key services and locations has meant that target achievements can fluctuate.
- Access to Urgent Care and Termination of Pregnancy (TOPAR) services remains on target. TOPAR clinics have been restructured to offer mainly face to face appointments for clients.
- The Sandyford Counselling and Support Service (SCASS) has been closed, and staff are being redeployed. One counselling post to support TOPAR and the West of Scotland sexual assault service.

Learning Disability – Delays Update

	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct
Non Complex	9	8	5	6	5	6	N/A	4	4	4	6	5	6
Complex	4	4	5	5	5	4	N/A	3	1	2	2	2	2
Total	13	12	11	11	10	10	N/A	7	5	6	8	7	8

Learning Disability

Achievements:

- Hospital Delays reduced from 13 (Oct 24) to 8 (Oct 25)
- Progress with Integration and Day Service Reviews

Areas for Improvement:

- Continued focus required on the hospital delays although showing improvement

Police Custody

- The Workforce Review has concluded, and the new structure is now being implemented, starting with the recruitment of Advanced Nurse Practitioner, Clinical Nurse Manager and Health Care Support Workers
- Service has been informed that there will be no requirement to repost on the implementation of Medication Assisted Treatment (MAT) standards in 2026.

Prison Health Care

Achievements:

- One of our Health Care Operational Managers was highly commended in Clinical Leadership Award.
- Some staff at HMP Low Moss received meritorious conduct awards for their response and management of incidents in the establishment.
- Both HMP Barlinnie and HMP Low Moss achieved over 94% success rate in testing the entire population of both prisons for Blood Borne Virus.
- Nursing & Administration staff maintained basic service delivery with over 500 additional prisoners in Glasgow prisons due to overcrowding.
- Mental Welfare Commission (MWC) have completed visits to HMP Barlinnie, HMP Greenock and HMP Low Moss resulting in positive reports

Performance Achievements & Areas for Improvement

Prison Health Care

Areas For Improvement:

- Internal NHS Appointment cancellations remain high due to prison officer escorting challenges and lack of room availability.
- Reduced SPS working day and subsequent staff attendance pattern has created considerable challenges around NHS staff attendance patterns, medication dispensing and reduced access to patients.
- HMP Glasgow Project presents a number of challenges for time management and commitment for NHS employees engaged in the partnership work.
- Advanced Nurse Practitioners are being recruited (one already in post) but there remain difficulties in recruiting GPs and clinical lead to the service.

Partnership Priority: Supporting greater self determination and informed choice

Learning Disability Day Service Provision

- Improving the fabric of the current day services buildings whilst developing business case for new build
- Exploring other facilities across the HSCP estate that can be utilised to ensure a better environment and facilities for current day service users

Partnership Priority: Supporting people in their communities

Learning Disability Inpatient Services

- Discharge planning continues
- There is some improvement in the number of delays decreasing as at Quarter 2
- We will continue to complete discharge plans timeously to ensure patients can be integrated back into their communities as soon as they are fit for discharge

4. Future Service Plans and Challenges

- Implementation of the Learning Disability Review
- LD Day Care and use of current buildings
- Building a business case for LD day care new build