Item No 10

Consultation and Engagement Log (as at 31 October 2026)

Delayed 🔴 Progressing 🟡 Complete 🟢

Planned Start Date	Planned End Date	Description	Update	Status
19/02/24	31/01/27	Older People Telecare and Community Technology Awareness. Ongoing delivery of sessions promoting independence and resilience through practical demos of home technology solutions.	From 1 July to 30 September there was engagement with 210 service users and families. Planned and bespoke Home Technology sessions were delivered in community and health centres to 140 participants. General engagement included information and display stands at local shopping centres during Falls Week and at City Chambers during Carers Week. So far this year, there has been public engagement with 426 service users and their families and carers. Awareness sessions continue to be delivered regularly and will be maintained as an ongoing part of service provision	🟡

01/01/25	31/03/29	Primary Care: Whole Family Support in General Practice evaluation programme undertaken externally by Glasgow University.	Whole Family Support Through General Practice (WFSGP) is currently expanding to an additional 12 GP practices across Glasgow City. The external evaluation, led by the University of Glasgow, remains focused on the initial 12 participating GP practices. Evaluation activity continues, including interviews with Family Wellbeing Workers (FWWs). In August, the evaluation team facilitated a workshop with members of the Operational Group to explore and evidence the changes achieved through the programme to date. The evaluation team are now engaging with frontline staff across the wider programme. Work to establish a Family Advisory Group has been delayed due to staffing absence. FWWs have begun implementing the Strengths and Difficulties Questionnaire (SDQ) with children and young people. The SDQ has been introduced to strengthen understanding of outcomes for children and young people accessing the programme.	

01/04/26	31/03/27	Parkhead Hub: Activity for 2026-2027 comprising of 10,000 engagements comprising bookings from third sector and local groups, workshops, tours and network events / meetings. This is in addition to volunteering activity and Local Engagement Forum meetings.	From 16/07/26 to 13/10/26, there were 4,584 individual participations over 533 varied sessions. This is an increase from the previous reported period (4,050 participations over 507 sessions). Sessions in this period included new groups and programmes including local group Menself, a music project for young people with additional support needs, the Family Addiction Support Service (FASS), a Wellness and Recovery group and Parkhead Community Council.	

01/04/25	31/12/26	Older People & Mental Health: Engagement programme supporting the phased transition of Scottish Huntington Association services for GCHSCP patient/carers.	The service has an active caseload of 83 individuals during Quarter 3, with 218 engagements through face-to-face and telephone contact. 18 referrals were made to a range of partner services, including Social Work, Occupational Therapy, Rehabilitation and Carers Services. Listen and Learn session attended by 15 NHS and HSCP staff and engaged in research and professional development opportunities. Champions sessions attended by 115 people (from services such as Community Mental Health Teams, Adults & Older People Services, Mental Health Inpatients and Rehabilitation Services) to develop a network of HSCP and voluntary services people with Huntington's Disease (HD) can access. Questionnaires being developed and will be sent out by end October to gain feedback on service and gather information on service improvement.	

			Resource pack under development to support self-management and easy access to services. Engagement is planned next year with people with HD and their carers to consult on the resource pack contents. A 'You Said, We Did' update will be shared with participants and partners. Focus on HD will be explored with GAMH Carers Service (Glasgow Action on Mental Health).	
01/11/25	31/12/2026	Older People Mental Health: A service test of change is being undertaking to deliver a Multi-disciplinary team (MDT) dementia diagnosis as part of Scottish Government's Dementia Strategy and 2024-2026 two-year delivery plan.	The new project lead is now in post and has reconvened the Diagnosis Delivery Group, which met on 1 October. Agreed to move from Test phase to initiating a phased roll out to all Older People Mental Health teams, with timescales to be confirmed. Response rates to the survey remain very low, despite staff and anecdotal feedback indicating the project is valued and appreciated. The delivery group are looking at alternative methods to improve formal engagement. The survey remains open, with an extended deadline of 31 December 2026.	