

Key - Types of Engagement
<b>Collaborating</b> Two-way or multi-way engagement. Joint decision making and actions which lead to co-produced outcomes.
<b>Consulting</b> Limited two-way engagement. Organisation asks questions and stakeholders respond to what they ask.
<b>Empowering</b> Decisions delegated to stakeholders and stakeholders play a role in governance.
<b>Informing</b> One way agreement with information flowing from organisation to the stakeholders.
<b>Involving</b> Two-way or multi-way engagement. Learning on all sides, stakeholders and organisations act independently. The organisation is the decision maker.

Area of work	Nature of activity	Types of Engagement	Methods used	Stakeholders involved	Number consulted	Date planned	Date commenced	Date completed	Key Contact	Contact information	Relevant links	Consultation Guidelines	
												Considered	Applied
<b>Complete</b>													
Locality Engagemnt Forums	Locality, Care Group and City wide engagement activity	Consulting	Online engagement sessions and community survey. North East Locality Engagement Forum meetings Face to Face	Patients, services users, carers, community and third sector organisations	346 // North East Locality Engagement Forum meetings 56 attended	01/04/2021, 9/2/23, 23/3/23, 4/5/23, 8/6/23, 11/8/23	01/04/2021, 9/2/23, 23/3/23, 4/5/23, 8/6/23, 11/8/23	31/03/2022, 9/2/23, 23/3/23, 4/5/23, 8/6/23, 11/8/23	Tony Devine	<a href="mailto:Tony.Devine@ggc.scot.nhs.uk">Tony.Devine@ggc.scot.nhs.uk</a>	<a href="https://glasgowcity.hscp.scot/locality-engagement-forums">https://glasgowcity.hscp.scot/locality-engagement-forums</a>	Yes	Yes
			North East 5 Locality Engagement Forum Meetings: face to face 4 May 8 June 10 Aug 14 Sept 19 October	Locality Engagement Forum Members	60	03/04/2023	05/04/2023	19/10/2023	Tony Devine, Jacqueline Shearer	<a href="mailto:Tony.Devine@ggc.scot.nhs.uk">Tony.Devine@ggc.scot.nhs.uk</a>		Yes	Yes
Primary Care Living with Diabetes	Presentation by Diabetes Specialist Nurses explaining available treatments and advice on self management.		Virtual Meeting Presentation, Facebook, Twitter, presentaion and report of meeting sent to all those who attended, posted on to HSCP website	Local people, staff, voluntary sector and partnership organisations	22	30/11/2021	30/11/2021	30/11/2021	Tony Devine	<a href="mailto:Tony.Devine@ggc.scot.nhs.uk">Tony.Devine@ggc.scot.nhs.uk</a>	<a href="https://glasgowcity.hscp.scot/locality-engagement-forums">https://glasgowcity.hscp.scot/locality-engagement-forums</a>	Yes	Yes
Locality Spring Engagement sessions	Locality based sessions with client group focus exploring response to Covid-19 and impact on services, and future service delivery		Online/virtual events (x3)	Members of the public, Locality Engagement Forum members, partner organisations	Circa 80	01/03/2021	01/03/2021	01/03/2021	May Simpson, Callum Lynch, Tony Devine	<a href="mailto:Tony.Devine@ggc.scot.nhs.uk">Tony.Devine@ggc.scot.nhs.uk</a> <a href="mailto:Callum.Lynch@ggc.scot.nhs.uk">Callum.Lynch@ggc.scot.nhs.uk</a> <a href="mailto:may.simpson@ggc.scot.nhs.uk">may.simpson@ggc.scot.nhs.uk</a>	<a href="https://glasgowcity.hscp.scot/locality-engagement-forums">https://glasgowcity.hscp.scot/locality-engagement-forums</a>	Yes	Yes
North East Health & Social Care Hub	Presentation by Architects showing hub design and layout of community spaces Presentation by Hub West explaining design changes and passage through formal planning process		Virtual Meeting Presentation, Facebook, Twitter, presentaion and report of meeting sent to all those who attended posted on to HSCP website	Local people, staff, voluntary sector and partnership organisations	40 plus attended first event; second event 22 plus attended	27/05/2021 and 30/11/2021	27/05/2021 and 30/11/2021	27/05/2021 and 30/11/2021	Tony Devine	<a href="mailto:tony.devine@ggc.scot.nhs.uk">tony.devine@ggc.scot.nhs.uk</a>	<a href="https://glasgowcity.hscp.scot/publication/new-north-east-health-and-social-care-hub-presentation-27-may-2021">https://glasgowcity.hscp.scot/publication/new-north-east-health-and-social-care-hub-presentation-27-may-2021</a>	Yes	Yes
			Locality based session with local community group Mental Health Network Friends of the People Palace Penumbra Mental Health Asda Parkhead Forge Barrowfield Open Day Northeast Housing Associations Shettleston Area Partnership Parkhead Library Group Bridgeton Learning Centre Men's Group	Public facing meetings, Stakeholders and Local Service users	93	31/05/2023	05/06/2023	09/10/2023	Tony Devine	<a href="mailto:tony.devine@ggc.scot.nhs.uk">tony.devine@ggc.scot.nhs.uk</a>			
Review of Participation and Engagement	Participation and Engagement Strategy		Electronic survey; discussion at engagement events; attendance at Locality Engagement Forums	Locality Engagement Forum members; all Partnership staff; key external stakeholders	Unknown	2019	13/01/2020	29/02/2020	Steven Blair	<a href="mailto:Steven.Blair2@glasgow.gov.uk">Steven.Blair2@glasgow.gov.uk</a>	<a href="https://glasgowcity.hscp.scot/consultations-and-engagement">https://glasgowcity.hscp.scot/consultations-and-engagement</a>	Yes	Yes
Review of Participation and Engagement	Public Engagement Committee		Electronic survey	Public Engagement Committee members; all Partnership staff; key external stakeholders	Committee members (circa 20), HSCP staff (circa 12,000), external stakeholders (circa 320)	2019	18/12/2019	29/02/2020	Steven Blair	<a href="mailto:Steven.Blair2@glasgow.gov.uk">Steven.Blair2@glasgow.gov.uk</a>	<a href="https://glasgowcity.hscp.scot/sites/default/files/publications/ITEM%20No%2008%20-%20Review%20of%20P%26E%20-%20Public%20Engagement%20Committee.pdf">https://glasgowcity.hscp.scot/sites/default/files/publications/ITEM%20No%2008%20-%20Review%20of%20P%26E%20-%20Public%20Engagement%20Committee.pdf</a>	Yes	Yes

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Review of Participation and Engagement	Communications Strategy		Electronic survey; attendance at Locality Engagement Forums (NE/NW/S)	Locality Engagement Forum members; all Partnership staff; key external stakeholders	LEF members (circa 40), HSCP staff (circa 12,000), external stakeholders (circa 320)	Winter 2019	Dec-19	05/01/2020	Jason Mokrovich	<a href="mailto:Jason.Mokrovich@glasgow.gov.uk">Jason.Mokrovich@glasgow.gov.uk</a>	<a href="https://glasgowcity.hscpscot.nhs.uk/consultations-and-engagement">https://glasgowcity.hscpscot.nhs.uk/consultations-and-engagement</a>	Yes	Yes
Maximising Independence	Vision, programme name and message testing		Two electronic surveys, interviews, focus group	Third and Independent sector organisations and members of the public	Surveys (181), interviews (25), focus group (14)	2021	01/01/2021	01/03/2021	Kirsty Orr	<a href="mailto:Kirsty.Orr@ggc.scot.nhs.uk">Kirsty.Orr@ggc.scot.nhs.uk</a>		Yes	Yes
Care Services - Home Care	Service User Engagement Group around connecting and introducing the service to users, 3rd sector organisations and community groups		Survey/ Event and focus group	Service users	TBC	01/07/2021	28/07/2021	24/11/2021	Lynn Thomson/Gareth Williams	<a href="mailto:Gareth.Williams@glasgow.gov.uk">Gareth.Williams@glasgow.gov.uk</a>		Yes	Yes
Carers	Carers information session (NW) - engagement with carers about experience of services		MS Teams Presentation, followed by Q+A	NW Locality Service Users, patients, carers 3rd sector	15	23/06/2021	23/06/2021	24/06/2021	May Simpson	<a href="mailto:May.simpson@ggc.scot.nhs.uk">May.simpson@ggc.scot.nhs.uk</a>		Yes	Yes
Primary Care	Primary Care Improvement Plan public information session		Virtual Meeting Presentation; Facebook; Twitter; report of meeting sent to all those who attend and posted on to HSCP website	Service Users and Partners	40	30/09/2121	30/09/2121	30/09/2121	Ann Forsyth	<a href="mailto:Ann.Forsyth@ggc.scot.nhs.uk">Ann.Forsyth@ggc.scot.nhs.uk</a>		TBC	TBC
Adult Services – Learning Disability	NW LEF – Learning Disability focused information and engagement session		MS Teams Presentation, followed by Q+A	NW Locality Service Users, patients, carers 3rd sector	19	31/08/2021	31/08/2021	01/09/2021	May Simpson	<a href="mailto:May.simpson@ggc.scot.nhs.uk">May.simpson@ggc.scot.nhs.uk</a>		Yes	Yes
Review of Carers Strategy, Eligibility Criteria and Short Breaks	Unpaid carers		Online survey, paper versions Promoted to Carers that have been supported	Adult carers	Completed: 259, Partially completed 282, total accessed survey: 541	Autumn 2021	Oct-21	28/11/2021	Fred Beckett	<a href="mailto:Fred.Beckett@glasgow.gov.uk">Fred.Beckett@glasgow.gov.uk</a>	<a href="https://www.smartsurvey.co.uk/s/CarersReviewAdults/">https://www.smartsurvey.co.uk/s/CarersReviewAdults/</a>	Yes	Yes
Review of Carers Strategy, Eligibility Criteria and Short Breaks	Unpaid carers		Focus groups, Online survey, paper versions Promoted to Young Carers that have been supported	Young Carers	Completed: 63, Partially completed: 70, Total accessed survey: 133	Autumn 2021	Oct-21	28/11/2021	Fred Beckett	<a href="mailto:Fred.Beckett@glasgow.gov.uk">Fred.Beckett@glasgow.gov.uk</a>	<a href="https://www.smartsurvey.co.uk/s/ReviewYCStrategy/">https://www.smartsurvey.co.uk/s/ReviewYCStrategy/</a>	Yes	Yes
Review of Carers Strategy, Eligibility Criteria and Short Breaks	Unpaid carers		Online survey promoted on social media, Partner condition specific groups, partnership briefings, all HSCP email & focus groups.	Services users, carers, community groups, 3rd sector and general public	Completed: 32, Partially completed 117, Total accessed survey: 139	Autumn 2021	Oct-21	28/11/2021	Fred Beckett	<a href="mailto:May.Simpson@ggc.scot.nhs.uk">May.Simpson@ggc.scot.nhs.uk</a> <a href="mailto:Fred.Beckett@ggc.scot.nhs.uk">Fred.Beckett@ggc.scot.nhs.uk</a>	<a href="https://www.smartsurvey.co.uk/s/ReviewofCarersStrategies1/">https://www.smartsurvey.co.uk/s/ReviewofCarersStrategies1/</a>	Yes	Yes
Children's Services: Care Experienced Young People's	To understand care experienced young people's perspectives on their experience of mental health services and how they could be improved.		Survey PAC members offered a range of opportunities to get involved including meeting the researchers; final design of two surveys; briefing sessions; the promotion and completion of the survey; peer facilitators in discussion groups with young people and the option to take part in the Steering Group	Young People's Champions Board/care experienced young people (12 -26_ in collaboration with Social Marketing Gateway on behalf of PAC (People Achieving Change). 14 PAC members involved supported by Children's Rights Service and Who Cares? Scotland.	143 young people	17/09/2021	Jan-21	01/12/2021	Kim Watson/Julie Edgington			TBC	TBC
Self-Directed Support	Review Self -Directed Support (SDS)		Six online/two in-person information and discussion engagement	Service users, patients, cares and families, communities, care provider and 3rd sector and HSCP staff	80-85	Oct-22 - Jan-23	01/11/2022	26/04/23	Lorraine Fields	<a href="mailto:Lynn.MacPherson@glasgow.gov.uk">Lynn.MacPherson@glasgow.gov.uk</a> <a href="mailto:Lorraine.Fields@glasgow.gov.uk">Lorraine.Fields@glasgow.gov.uk</a>	<a href="https://glasgowcity.hscpscot.nhs.uk/meeting/29-january-2020">https://glasgowcity.hscpscot.nhs.uk/meeting/29-january-2020</a>	Yes	Yes
Children's Services: Mental Health	Care experienced young people's annual Development		Survey	Care Experienced Young People and HSCP staff	143	29/10/2021	01/12/2019	01/02/2022	Vincent Henry	<a href="mailto:vincent.henry@glasgow.gov.uk">vincent.henry@glasgow.gov.uk</a>		Yes	Yes
Locality Engagemnt Forums	Locality, Care Group and City wide engagement activity		Online engagemnt session and community survey	Patients, services users, carers, community and thiidr sector	439	01/04/2022	31/03/2023	01/04/2023	Tony Devine	<a href="mailto:Tony.Devine@ggc.scot.nhs.uk">Tony.Devine@ggc.scot.nhs.uk</a>	<a href="https://glasgowcity.hscpscot.nhs.uk/consultations-and-engagement">https://glasgowcity.hscpscot.nhs.uk/consultations-and-engagement</a>	Yes	Yes
Review of Participation and Engagement	Locality Engagement Forums (LEFs)		Electronic & paper survey; attendance at LEFs; LEF engagement sessions (NE/NW/S)	LEF members; relevant stakeholders	LEF members - NE & NW (circa 30), South network members (17), survey respondents (57)	Summer 2019	19/09/2019	07/02/2020	Steven Blair	<a href="mailto:Steven.Blair2@glasgow.gov.uk">Steven.Blair2@glasgow.gov.uk</a>	<a href="https://glasgowcity.hscpscot.nhs.uk/sites/default/files/publications/ITEM%20No%2014%20-%20Review%20of%20Participation%20and%20Engagement%20-%20Participation%20and%20Engagement%20Strategy_0.pdf">https://glasgowcity.hscpscot.nhs.uk/sites/default/files/publications/ITEM%20No%2014%20-%20Review%20of%20Participation%20and%20Engagement%20-%20Participation%20and%20Engagement%20Strategy_0.pdf</a>	Yes	Yes

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Domestic Abuse	Engagement to inform Domestic Abuse Strategy		Online participatory consultation groups	Staff, stakeholders, lived and living experience	200 + Staff and key Stakeholders	Nov-21	TBC	Online Survey November 2022	Greig McLachlan	<a href="mailto:greig.mclachlan@ggc.scot.nhs.uk">greig.mclachlan@ggc.scot.nhs.uk</a>		TBC	TBC
Adult Services - Crimmlinal Justice	Collaborative Communications and Engagement Strategy for The Liliias Centre, Community Custodt Unit		Briefings, face to face virtual briefings, Website, User Voice sessions, Magazine, Newsletter, local public information event	Key Staker holders, service users, and providers, staff and community	TBC	01-Jan-21	Apr-22	Nov-22	Scottish Prison Service, Glasgow City Council, Glasgow City HSCP, NHS GGC	<a href="mailto:rhoda.macleod@ggc.scot.nhs.uk">rhoda.macleod@ggc.scot.nhs.uk</a> <a href="mailto:thomas.jackson@glasgow.gov.uk">thomas.jackson@glasgow.gov.uk</a> <a href="mailto:lynsey.smith@glasgow.gov.uk">lynsey.smith@glasgow.gov.uk</a>		Yes	Yes
Child/Young Person Mental Health Services	Survey of parental views of services		Focus Groups; electronic survey	HSCP staff	All HSCP staff	Jul-21	27/07/2021	01/12/2021	Barbara Adzajlic	<a href="mailto:barbara.adzajlic@ggc.scot.nhs.uk">barbara.adzajlic@ggc.scot.nhs.uk</a>		Yes	Yes
GCIJB Strategic Plan	Review of Plan, drafting of new Plan		Engagement plan (inc' methods) to be co-produced with stakeholders	Third and Independent sector organisations; members of the public; elected members etc	N/A	Jun 21 - Jan 23	May-21	Jul-23	Craig Cowan	<a href="mailto:craig.cowan@glasgow.gov.uk">craig.cowan@glasgow.gov.uk</a>		Yes	Yes
Childrens Services	Integrated Childrens Services Plan 2020-23		Focus Groups; large-scale conference event; one-to-one discussions with supporting professionals; group discussion events for adult professionals	Children and young people; statutory and third sector organisations; supporting professionals	1325	23-Nov-19	23-Nov-19	05/02/2020	Vince Henry	<a href="mailto:vince.henry@glasgow.gov.uk">vince.henry@glasgow.gov.uk</a>		Yes	Yes
Mental Health - Care experienced young people	Consultation on views of care experienced young people's mental health		Electronic survey	Care experienced young people aged 12-26	143	Summer 2021	Jun-21	Feb-22	Kim Watson	<a href="mailto:Kim.Watson@glasgow.gov.uk">Kim.Watson@glasgow.gov.uk</a>	<a href="https://glasgowcity.hscpscot.gov.uk/publication/glasgow-pac-mental-health-research-2022">https://glasgowcity.hscpscot.gov.uk/publication/glasgow-pac-mental-health-research-2022</a>	Yes	Yes
Payments issued to mitigate the impact of the Covid-19 pandemic	Service user feedback on automatic payments issued to mitigate the impact of the pandemic		Survey	Young people and families who received the additional payment and CELCIS/North Lanarkshire Council to co-produce the survey	442	01/06/2021	12/08/2021	06/09/2021	Janet McCullough	<a href="mailto:janet.mccullough@glasgow.gov.uk">janet.mccullough@glasgow.gov.uk</a>		Yes	Yes
GCIJB Strategic Plan	Review of Plan, drafting of new Plan		Engagement plan (inc' methods) to be co-produced with stakeholders	Third and Independent sector organisations; members of the public; elected members etc	N/A	Jun 21 - Jan 23	May-21	Jun-23	Craig Cowan	<a href="mailto:craig.cowan@glasgow.gov.uk">craig.cowan@glasgow.gov.uk</a>		Yes	Yes
<b>Planned/Underway</b>													
Adult and Older People MH Strategies	Engagement on part of Strategic Plan - specifically asking people about the principles that inform future bed options and site impact. Potential scale of change to be reconsidered separately.	Involving	Meetings - in person or virtual, Print information (Newsletter, Leaflets, Booklets), Survey(s) & capacity to use social media being explored.	Existing HSCP structures and committees for statutory services and recognised umbrella organisations such as Mental health Network, GCVS for 3rd and voluntary sector covering service users, families, carers, specifically including people with protected characteristics	TBC		Deferred start date to the end of 2023/24	TBC	Vince McGarry/David Harley	<a href="mailto:Ggc.MentalHealthStrategyCommunications@ggc.scot.nhs.uk">Ggc.MentalHealthStrategyCommunications@ggc.scot.nhs.uk</a>	<a href="https://glasgowcity.hscpscot.gov.uk/meeting/24-march-2021">https://glasgowcity.hscpscot.gov.uk/meeting/24-march-2021</a>	Yes	TBC
Maximising Independence	Engagement on development of Family Group Decision-Making approach	Involving	Survey, meetings, workshops and collaboration with other services to consider models in different areas (e.g. childrens vs adults).	Existing HSCP structures and committees for statutory services. Childrens services. Carers. Communities and families.	40+ p1 TBC p2	Nov-22 - p1	TBC p2	Ongoing	Marcus Muir	<a href="mailto:marcus.muir@ggc.scot.nhs.uk">marcus.muir@ggc.scot.nhs.uk</a>		Yes	Yes
Adult Services – Learning Disability	Technology Enabled Care & Support (TECS)	Collaborating	Meetings, Newsletters, Connecting Neighbourhoods pilot areas - public meetings & focused sessions with SU, carers, Advocacy & Care Providers, one to one/family sessions, staff briefing sessions and Newsletters	Information and Engagement session with Service users, carers, Care Providers, staff	32 Service Users, 12 Carers. 100+ Care Provider and HSCP staff	Sep-22	01/11/2022	Connecting Neighbourhood Evaluation - completion Autumn 2022. SU, Care, and Staff Sessions - completed Jan 2023'	Lynn MacPherson	<a href="mailto:Lynn.MacPherson@glasgow.gov.uk">Lynn.MacPherson@glasgow.gov.uk</a>	<a href="https://glasgowcity.hscpscot.gov.uk/meeting/12-december-2018">https://glasgowcity.hscpscot.gov.uk/meeting/12-december-2018</a> and <a href="https://glasgowcity.hscpscot.gov.uk/meeting/27-march-2019">https://glasgowcity.hscpscot.gov.uk/meeting/27-march-2019</a>	Yes	Yes

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Adult Services – Learning Disability	Technology Enabled Care & Support (TECS)	Informing	Three Easy Read and Information Video focus groups sessions, staff briefing sessions and Newsletters	Connecting Neighbourhoods Service users, carers, families, Expert Ref Group and Care Providers	TBC	Autumn 2021	15/09/2021	Easy Read - completion August 2022. Video November 2022. Connecting Neighbourhood Evaluation – Completed Autumn 22. Engagement session; completed Nov 2022	Steven Love, Lynn MacPherson	Lynn.MacPherson@glasgow.gov.uk and steven.love@glasgow.gov.uk	<a href="https://glasgowcity.hscpscot.nhs.uk/12-december-2018">https://glasgowcity.hscpscot.nhs.uk/12-december-2018</a> <a href="https://www.yoursupportglasgow.org/glasgow-homepage/pages/adults/technology-enabled-care-and-support-tecs-easy-read-information-pack-2022/">https://www.yoursupportglasgow.org/glasgow-homepage/pages/adults/technology-enabled-care-and-support-tecs-easy-read-information-pack-2022/</a> <a href="https://www.yoursupportglasgow.org/media/37208/68_tecs_evaluation_brochure_final.pdf">https://www.yoursupportglasgow.org/media/37208/68_tecs_evaluation_brochure_final.pdf</a> and <a href="https://glasgowcity.hscpscot.nhs.uk/27-march-2019">https://glasgowcity.hscpscot.nhs.uk/27-march-2019</a> New Easy Read Booklet Explains How Technology Can Help People Live More Independently   Glasgow City Health and Social Care Partnership (hscpscot.nhs.uk)	Yes	Yes
Dementia Services	Engagement around the Balmore ward for the specialist dementia unit	Consulting	Survey, event, focus group	Patients and service users	TBC	Oct-21	TBC	TBC	Frances Miller	<a href="mailto:Frances.Millar@ggc.scot.nhs.uk">Frances.Millar@ggc.scot.nhs.uk</a>		TBC	TBC
Care Services - Care Homes	Care Home Reviews - Private Care Homes engagement	Consulting	Meetings, newsletters, surveys, focus groups	Private Care Homes - service users, families	TBC	Sep 22 - 24	01/09/2023	Ongoing	Janice Young / Robin Wallace	<a href="mailto:janice.young@sw.glasgow.gov.uk">janice.young@sw.glasgow.gov.uk</a>		Yes	Yes
Care Services - Day Services	Engagement looking at HSCP-provided day services	Consulting	Meetings, newsletters, surveys, focus groups	Service users, families. Existing Hscps structures,	TBC	Sep 22 - 24	01/09/2023	Ongoing	Janice Young / Robin Wallace	<a href="mailto:janice.young@sw.glasgow.gov.uk">janice.young@sw.glasgow.gov.uk</a>		Yes	Yes
Primary Care	Contenance Service Engagement		TBC	Service users	TBC	TBC	TBC	TBC	TBC			TBC	TBC
Primary Care	Falls - Engagement around falls and support		TBC	TBC	TBC	TBC	TBC	TBC	TBC			TBC	TBC
Primary Care	Respondant Service/ Technology at home	Consulting	Annual Consultation audited by the TSA	Service Users	TBC	TBC	TBC	Annually	Chris Barton	<a href="mailto:Chris.Barton@glasgow.gov.uk">Chris.Barton@glasgow.gov.uk</a>		TBC	TBC
Telecare	Digital/ Analogue - Engagement around the transition from analogue to digital telecare devices.	Collaborating	Existing HSCP structure and communications channels. Surveys, meetings, collaboration with services, focus group/workshops, newsletters, briefs.	HSCP, services and staff, acute partners / third sector, community and family services.	TBC	TBC	TBC	Ongoing	Nicola Dolan	<a href="mailto:nicola.dolan@glasgow.gov.uk">nicola.dolan@glasgow.gov.uk</a>		TBC	TBC
Immunisation Programme	Flu Vaccinne Programme - Engagement to find out service users experience	Consulting	Survey	Service Recipients	TBC	TBC	TBC	TBC	Frances Miller	<a href="mailto:Frances.Millar@ggc.scot.nhs.uk">Frances.Millar@ggc.scot.nhs.uk</a>		TBC	TBC
Intermediate Care	ICU Unit Engagement - Intermediate Care are looking to engage around the process between hospital and care homes	Consulting	Digital/ Traditional Surveys - with intent for qualitative engagement	Service users/Family		Aug-21	TBC	TBC	Chris Furse/Nicola Dolan	<a href="mailto:Chris.Furse@glasgow.gov.uk">Chris.Furse@glasgow.gov.uk</a> ; <a href="mailto:Nicola.Dolan@glasgow.gov.uk">Nicola.Dolan@glasgow.gov.uk</a>		Yes	Yes
North East Health & Social Care Hub	Support local community project with the upgrading of existing community resource	informing	Community mailings, virtual meetings and site visits if circumstances allow	Local people, staff, voluntary sector and partnership organisations	100+	31/09/2021	31/09/2021	Ongoing	Tony Devine	<a href="mailto:tony.devine@ggc.scot.nhs.uk">tony.devine@ggc.scot.nhs.uk</a>		Yes	Yes
Childrens Services	Involvement of children and young people in the development of My Plan to make them more child-friendly, understandable and accessible to children and young people	Involving	Engagement with children and young people by the Independent Care and Review Team	Children and young people	TBC	2021/2022	2022	ongoing	Alison Cowper	<a href="mailto:alison.cowper@glasgow.gov.uk">alison.cowper@glasgow.gov.uk</a>		TBC	TBC
Specialist Children's Services Service	User feedback to enhance and improve service delivery	Consulting	Experience of Service Questionnaires (ESQ).	Children, young people, service users, staff.	100	01/07/2021	01/07/2021	Ongoing	Marina Madden and Elizabeth Briody	Marina.Madden@ggc.scot.nhs.uk; Elizabeth.Briody@ggc.scot.nhs.uk		Yes	Yes

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Children's Services: Central Parenting Team Services	Glasgow Parents and Caregivers views and feedback delivery of evidence based Triple P Parenting programmes Service users Views and feedback of service provided	Consulting	Verbal Feedback via Live Virtual Platform, telephone, Attend Anywhere and feedback surveys	Parent and caregivers of children and Young people aged 18 months to 16/17 years old.	400+ parents and caregivers	Aug-21	TBC	TBC	April Owens	<a href="mailto:April.Owens@ggc.scot.nhs.uk">April.Owens@ggc.scot.nhs.uk</a>		TBC	TBC
Children's Services: Continuing care and aftercare service and supports	Review of 16+ continuing care and aftercare service and supports	Involving	Mixture of surveys and focus groups	Continuing care and aftercare staff, in collaboration with young people and the planning team	80 young people with experience of care from across different care groups; 11 16+ aftercare providers	24/01/2023	24/01/2023	03/03/2023	Liz Simpson	<a href="mailto:liz.simpson@glasgow.gov.uk">liz.simpson@glasgow.gov.uk</a>		Yes	TBC
Specialist Children's Services Service	Engagement and Co-production of new Autism Assessment service for under-5s	Consulting	Online survey; professional-assisted discussion; paper surveys; Social Media engagement.	Families/parents of under-5s with suspected ASD in Test of Change	100	Dec-21	Jul-21	Ongoing	Vincent Henry	<a href="mailto:vince.henry@glasgow.gov.uk">vince.henry@glasgow.gov.uk</a>		Yes	Yes
Children's Services	Integrated Children's Services Plan 2023 - 26	Involving	Creative engagement sessions in schools and community groups to review the Children's Services Plan priorities	Children and young people	200	Dec 2022 - Mar 2023	May-23	Jun-23	Dominique Harvey	<a href="mailto:dominique.harvey@glasgow.gov.uk">dominique.harvey@glasgow.gov.uk</a>		Yes	Yes
Children's Services	Integrated Children's Services Plan 2020-23 - Child-friendly version	Involving	Focus Groups and one-to-one discussions with children, young people and supporting professionals., HSCP staff and third sector practitioners	Children and young people	60	01/03/2021	Jun-21	May-23	Vince Henry	<a href="mailto:vince.henry@glasgow.gov.uk">vince.henry@glasgow.gov.uk</a>		Yes	Yes
Children's Services	Integrated Children's Services Plan 2020-23 - Child-friendly version	Involving	Focus Groups and one-to-one discussions with supporting professionals; co-production sessions with CYP, HSCP and third sector professionals	Children and young people	60	01/03/2021	Jun-21	May-23	Vince Henry	<a href="mailto:vince.henry@glasgow.gov.uk">vince.henry@glasgow.gov.uk</a>		Yes	Yes
Strategic Plan Homelessness	Engaging with stakeholders, public and internal HSCP staff regarding the draft SP progress and updates from Homelessness Service area regarding linked work	Informing	Teams Webinar	Reference Groups. Stakeholders from partner organisations, public and internal HSCP, GCC and GGC NHS staff	36 Attendees 57 registered participants	25/10/2022	Oct-22	Ongoing	Jill Scoular	<a href="mailto:jill.scoular@glasgow.gov.uk">jill.scoular@glasgow.gov.uk</a>			
Strategic Plan Prison Healthcare, Police Custody and Justice Services	Engaging with stakeholders, public and internal HSCP staff regarding the draft SP progress and updates from Service area regarding linked work	Informing	Teams Webinar	Reference Groups. Stakeholders from partner organisations, public and internal HSCP, GCC and GGC NHS staff	23 attendees 32 registered participants	31/10/2022	Oct-22	Ongoing	Jill Scoular	<a href="mailto:jill.scoular@glasgow.gov.uk">jill.scoular@glasgow.gov.uk</a>			
Strategic Plan Complex Needs	Engaging with stakeholders, public and internal HSCP staff regarding the draft SP progress and updates from Service area regarding linked work	Informing	Teams Webinar	Reference Groups. Stakeholders from partner organisations, public and internal HSCP, GCC and GGC NHS staff	22 attendees 31 registered participants	01/11/2022	Nov-22	Ongoing	Jill Scoular	<a href="mailto:jill.scoular@glasgow.gov.uk">jill.scoular@glasgow.gov.uk</a>			
Alcohol and Drug Partnership	Creation of Lived and living experience reference groups to engage and contribute to the ADP's priorities and national policies, become informed and engaged in the planning, development and delivery of services. This includes an LLE womens group and LLE mixed group.	Involving	In-person meetings with lived and living experience individuals, facilitated by ADP co-ordination team and designed to be as open and inclusive as possible.	Lived and living experience (drug and/or alcohol) individuals, including families/carers	12 people	01/07/2021		Ongoing - monthly sessions	Gillian Ferguson	<a href="mailto:gillian.ferguson@glasgow.gov.uk">gillian.ferguson@glasgow.gov.uk</a>			
Alcohol and Drug Partnership	Womens ROSC event-celebrating women in recovery from alcohol drug problems in the city	Involving	In person event for women in recovery from across the city. Childcare available. Celebration of the success of women peers giving to other women in our Recovery Communities	ADP LLE Womens Reference Group	150 people	14/11/2022	14/11/2022	TBC	Claire Muirhead	<a href="mailto:claire.muirhead@glasgow.gov.uk">claire.muirhead@glasgow.gov.uk</a>			

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Alcohol and Drug Partnership	Lived Experience individuals in ADRS drug treatment	Involving	Qualitative interviewing of LLE individuals as part of the implementation of the Medically Assisted Treatment Standards (MAT)	Glasgow Alcohol and Drug Recovery Services service users who have recently commenced their treatment	50+	01/12/2022	TBC	TBC	Gillian Ferguson	<a href="mailto:gillian.ferguson@glasgow.gov.uk">gillian.ferguson@glasgow.gov.uk</a>	<a href="https://scottishrecoveryconsortium.org/mist-q/">https://scottishrecoveryconsortium.org/mist-q/</a>		
Private Sector Adaptations	Engaging with service users on their experience of the private sector adaptation process as part of a review of the current process and guidance	Consulting	Smart survey questionnaire and online webinar	Service users who have received a private sector adaptation in last 12 months	TBC	1/4/23 - Survey	TBC	TBC	Kirsty Nicholson	<a href="mailto:Kirsty.nicholson@glasgow.gov.uk">Kirsty.nicholson@glasgow.gov.uk</a>			
Primary Care Strategy	raise awareness about the strategy, grow our whole system working and take early feedback on the draft ahead of formal consultation.	Informing	Online Sessions	Key planning and leadership roles within HSCP	TBC	01/07/2023	Jul-23	TBC	Ann Forsyth, Glasgow HSCP	<a href="mailto:ann.forsyth@glasgow.gov.uk">ann.forsyth@glasgow.gov.uk</a>			
Primary Care	NHSGGC are seeking views on its delivery of GP out of hours, to inform the development of the Service.	Consulting	Online Survey	Patients and the public	TBC	9/10 - 11/12/23	09/10/2023	TBC	Gary Dover	<a href="mailto:gary.dover@ggc.scot.nhs.uk">gary.dover@ggc.scot.nhs.uk</a>	<a href="https://www.nhs.uk/consult/act-us/get-involved/gp-out-of-hours-engagement/">https://www.nhs.uk/consult/act-us/get-involved/gp-out-of-hours-engagement/</a> <a href="https://www.nhs.uk/consult/act-us/get-involved/gp-out-of-hours-engagement-on-gp-out-of-hours/">https://www.nhs.uk/consult/act-us/get-involved/gp-out-of-hours-engagement-on-gp-out-of-hours/</a>		
Primary Care Strategy	raise awareness about the strategy, grow our whole system working and take early feedback on the draft ahead of formal consultation.	Informing	Online Sessions	Key planning and leadership roles within HSCP	TBC	01/07/2023	Jul-23	TBC	Sarah McCullough, Glasgow HSCP	<a href="mailto:sarah.mccullough@ggc.scot.nhs.uk">sarah.mccullough@ggc.scot.nhs.uk</a>			
Primary Care Strategy	raise awareness about the strategy, grow our whole system working and take early feedback on the draft ahead of formal consultation.	Informing	Online Sessions	Key planning and leadership roles within HSCP	TBC	01/07/2023	Jul-23	TBC	Sarah McCullough, Glasgow HSCP	<a href="mailto:sarah.mccullough@ggc.scot.nhs.uk">sarah.mccullough@ggc.scot.nhs.uk</a>			
Primary Care Out of Hours	Engagement with patients and the public will run between 9th October - 11th December 2023. Inviting anyone who has had a recent experience of accessing the GP Out of Hours service and all members of the public to complete the online survey.	Consulting	Survey questionnaires for patient and public responses. Targetted in-person engagement sessions with NELEF & NWLEF and NE & NW community groups. Pop-up engagement sessions in North East and North West Health and Social Care Centres.	Individuals, families, patients and carers with lived and living experience of GPOOH. NHS GGC, GCC, HSCP staff, third and voluntary sector organisations and community groups.	TBC	09/10/2023 19/10/2023 23/10/2023 27/10/2023 30/10/2023 02/11/2023 06/11/2023 10/11/2023 14/11/2023 23/11/2023	10/09/2023	12/11/2023	Katrina MacFarlane Glasgow HSCP Tony Devine HSCP	<a href="mailto:katrina.macfarlane@ggc.scot.nhs.uk">katrina.macfarlane@ggc.scot.nhs.uk</a> <a href="mailto:tony.devine@ggc.scot.nhs.uk">tony.devine@ggc.scot.nhs.uk</a>	<a href="https://www.webropolsurveys.com/">: Survey Powered by Webropol (webropolsurveys.com)</a>		
Locality Engagement Forum	North West Locality Engagement Forum meeting (refresh LEF and review terms of reference)	Involving	Meeting - in person	Locality Engagement Forum members, HSCP staff, Community Councils, Third and Voluntary sector organisations and community groups.	TBC	14/11/2023	14/11/2023	14/11/2023	Katrina MacFarlane Glasgow HSCP	<a href="mailto:katrina.macfarlane@ggc.scot.nhs.uk">katrina.macfarlane@ggc.scot.nhs.uk</a>	<a href="https://glasgowcity.hscpscot.nhs.uk/locality-engagement-forums">https://glasgowcity.hscpscot.nhs.uk/locality-engagement-forums</a>		
Learning Disability Day Services	Parent carer engagement session, to connect and engage health and social care staff and discuss the development/modernisation of Glasgow's Learning Disability Day Care services. Additional face to face and online engagement planned to increase contact with parents carers.	Involving	Meeting - in person. HSCP senior staff provided a brief overview where we are, where we want and need to be with LDDs. Tabletop discussions and a graphic illustrator gathered people's views, insights and experiences with accessing and using the centres. It captured their vision for a future model of care. Follow-up parent carer engagement approaches and sessions will take place in both day care centres.	HSCP Staff, Parent carers	16 parent carers. 1 person who accesses the service.	12/09/2023	12/09/2023	12/12/2023	Katrina MacFarlane Glasgow HSCP	<a href="mailto:katrina.macfarlane@ggc.scot.nhs.uk">katrina.macfarlane@ggc.scot.nhs.uk</a>			
Adult Services – Learning Disability	Technology Enabled Care & Support (TECS)	Informing	Three Easy Read and Information Video focus groups sessions, staff briefing	The Advisory Group	TBC	30th October 2023	Autumn 2021		Steven Love, Lynn MacPherson	<a href="mailto:Lynn.MacPherson@glasgow.gov.uk">Lynn.MacPherson@glasgow.gov.uk</a> and <a href="mailto:steven.love@glasgow.gov.uk">steven.love@glasgow.gov.uk</a>	<a href="https://glasgowcity.hscpscot.nhs.uk/meeting/12-december-2018">https://glasgowcity.hscpscot.nhs.uk/meeting/12-december-2018</a> <a href="https://www.yoursupportglasgow.gov.uk/">https://www.yoursupportglasgow.gov.uk/</a>		

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												Considered	Applied
		Informing	sessions and Newsletters	Carers Representative Group		Spring 2024				ov.uk	<a href="http://www.glasgow.gov.org/glasgow-homepage/pages/adults/technology-enabled-care-and-support-tecs-easy-read-information-pack-2022/">http://www.glasgow.gov.org/glasgow-homepage/pages/adults/technology-enabled-care-and-support-tecs-easy-read-information-pack-2022/</a> <a href="https://www.yoursupportglasgow.org/media/37208/68_tecs_evaluation_brochure_final.pdf">https://www.yoursupportglasgow.org/media/37208/68_tecs_evaluation_brochure_final.pdf</a> <a href="https://glasgowcity.hscpscot/meeting/27-march-2019-New-Easy-Read-Booklet-Explains-How-Technology-Can-Help-People-Live-More-Independently-Glasgow-City-Health-and-Social-Care-Partnership-hscpscot">https://glasgowcity.hscpscot/meeting/27-march-2019-New-Easy-Read-Booklet-Explains-How-Technology-Can-Help-People-Live-More-Independently-Glasgow-City-Health-and-Social-Care-Partnership-hscpscot</a>		
Business Development & Governance	Consultation on views of all stakeholders regarding the integration scheme	Consulting	Draft of scheme shared inviting comment	Staff, service users, IJB, partner agencies, general public, carers		01-Nov-23	01-Nov-23	31/01/2024	Craig Cowan	IJB inbox	not available yet	Yes	Yes
Childrens Services	Creative Arts-based engagement including drawing, video production and drama. Views on Children's Services strategies collated and interpreted for inclusion in new CSP.	Integrated Childrens Services Plan 2023-26	Creative Arts-based engagement including drawing, video production and drama. Views on Children's Services strategies collated and interpreted for inclusion in new CSP.	Children and young people; statutory and third sector organisations; supporting professionals	220	23-Nov-22	23-Nov-23	05/06/2023	Vince Henry Jacqueline Shearer	vince.henry@glasgow.gov.uk; jacqueline.shearer2@ggc.scot.nhs.uk		Yes	Yes
Safer Drug Consumption Facility	To reiterate and promote the core messages of the wider Communications Strategy for the SDCFT; to listen to the views of stakeholder groups and share information on the implementation of the Safer Drug Consumption Facility.	Involving; Informing	Bespoke in person discussions and Q&A sessions (targeted and drop in); Locality Engagement Forums; Strategic Planning Groups (including relevant community representation); Online discussions (targeted and drop in) via Teams, Smartcrowds etc; HSCP website – dedicated SDCF webpage to leave comments, ask questions, read information etc; In person and online briefings; ADP, HSCP, NHSGGC and Glasgow City Council social media - Twitter (X) and Facebook; Use of surveys to seek views and inform consideration of options.	People who inject drugs and recipients of associated services; Local communities; Families, carers and their representatives; Local businesses; GCHSCP, GCC and NHSGGC staff; Integration Joint Board Members, Council Elected Members, Community Councils and Health Board Members; Providers and contractors of health and social care services – independent and third sectors; Partner organisations; Other third sector and voluntary organisations who may have an interest; Housing associations/registered social landlords.	TBC		01-Sep-23	TBC	Craig Cowan	TBC	not available yet		