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Item No: 12

Meeting Date: Wednesday 10th May 2023

Glasgow City Integration Joint Board

Report By: Allison Eccles, Head of Business Development / Standards Officer

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Glasgow City Integration Joint Board Membership – Carers Representative

Purpose of Report:

To provide an update to the IJB about recruitment of an IJB member to represent carers (citizens of Glasgow who have a caring role for a family member or loved one). To advise of recommendation and take direction on next steps.

Background/Engagement:

This paper updates the IJB on the need for a member on IJB to represent the interests of carers in Glasgow. This is currently vacant. Previous efforts to link the representation with that of a carers champion or to get a representative from existing networks has not borne fruit so the IJB is asked to consider an alternative way to address this unmet need.

Governance Route:

The matters contained within this paper have been previously considered by the following group(s) as part of its development.

- HSCP Senior Management Team
- Council Corporate Management Team
- Health Board Corporate Management Team
- Council Committee
- Update requested by IJB
- Other
- Not Applicable

Recommendations:

The Integration Joint Board is asked to:

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	a) Note the contents of the paper for representation of carers interests on the IJB; and b) Approve the appointment of the Principal Officer Carers Lead as a stakeholder representative on the IJB to represent the interests of carers.
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Relevance to Integration Joint Board Strategic Plan:

Relates to matters of governance and Standing Orders of the IJB

Implications for Health and Social Care Partnership:

Reference to National Health & Wellbeing Outcome(s):	None – relates to matters of governance
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Personnel:	None – relates to matters of governance
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Carers:	Progression of identifying a representative for carers will ensure that IJB meets required governance and that carers needs and views are represented fairly at IJB
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Provider Organisations:	None – relates to matters of governance
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Equalities:	None – relates to matters of governance
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Fairer Scotland Compliance:	None – relates to matters of governance
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Financial:	None – relates to matters of governance
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Legal:	None – relates to matters of governance
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Economic Impact:	None – relates to matters of governance
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Sustainability:	None – relates to matters of governance
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Sustainable Procurement and Article 19:	None – relates to matters of governance
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Risk Implications:	Failure to ensure appropriate Member representation on the IJB would place the IJB in breach of its statutory duties and Standing Orders and risk the IJB not being able to conduct its business.
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Implications for Glasgow City Council:	None
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Implications for NHS Greater Glasgow & Clyde:	None
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Direction Required to Council, Health Board or Both

Direction to:

- | | |
|---|-------------------------------------|
| 1. No Direction Required | <input checked="" type="checkbox"/> |
| 2. Glasgow City Council | <input type="checkbox"/> |
| 3. NHS Greater Glasgow & Clyde | <input type="checkbox"/> |
| 4. Glasgow City Council and NHS Greater Glasgow & Clyde | <input type="checkbox"/> |

1. Purpose

- 1.1. To provide an update to the Glasgow City Integration Board (IJB) about recruitment of an IJB member to represent carers (citizens of Glasgow who have a caring role for a family member or loved one). To advise of a recommendation and take direction on next steps.

2. Background

- 2.1. A report to the IJB on [Wednesday 28th September 2022](#) noted that there was still a vacancy on the IJB for a Carers representative. Business Development officers were asked to discuss the issues and barriers with key representatives within the HSCP and provide an update to the IJB.

- 2.2. [Standing orders](#) for the proceedings and business of the Glasgow City IJB (September 2018) state that following establishment the IJB must appoint at least one non-voting stakeholder member with respect of persons providing unpaid care the area of the local authority.

- 2.3. The Public Bodies (Joint Working) Scotland Act 2014 requires Integration Authorities to include a Carer Representative on their IJB. In Glasgow the role of carers representative on the IJB has previously been combined with the role of Carers Champion, who is formally appointed via a recruitment process co-ordinated by Glasgow City Council in conjunction with the Carers' Reference Group (CRG), which was established to ensure carers have a voice in the planning and delivery of HSCP services. CRG members have been unable to identify a Carer Champion/IJB Representative from their current membership. Glasgow City IJB have been unable to recruit a Carer Champion/IJB representative from the community since the previous Carer Champion Andrew Robertson's resignation.

- 2.4. Glasgow City IJB Strategic Plan outlines a commitment to transform health and social care services for better lives, believing that stronger communities make healthier lives. This will be done by designing and delivering services around the needs of individuals carers and communities. The approach to including stakeholders in this is outlined in the Participation and Engagement Strategy.

- 2.5. The Carers (Scotland) Act 2016 extends the expectation of carer engagement to other areas of Health and Social Care planning. Scottish Government guidance on Health and Social Care commissioning states that services should be "Planned and led locally in a way which is engaged with the community including those who look after service users and those who are

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involved in the provision of health and social care". [Equal, Expert and Valued Enhancing Carer Representative involvement on Integration Joint Boards](#)

- 2.6. As per National Carer Strategy guidance, the intention of Glasgow City HSCP Carer Strategies 2022-2025 is that Glasgow will be a carer friendly city where carers are treated with compassion and kindness. [Your Rights as a Carer](#).
- 2.7. The carers champion is a Glasgow City Council post which was previously [advertised](#) by Cllr Mhairi Hunter towards the end of 2021 with a closing date for January 2022. This post was advertised as a voluntary post with expenses paid and support provided. Cllr Hunter was keen to ensure that representing carers at IJB meetings was included in the role profile. Although some applications were received at this point, a champion was not appointed.
- 2.8. The HSCP and IJB have limited influence over the role and appointment of a carers champion as the post pertains to GCC, however there is an impact for the HSCP as a carers representative at IJB and supporting committees remains unfulfilled.
- 2.9. With a range of legislative requirements and a range of interesting areas of HSCP business where a carers representative would add value and positive outcomes, it is vitally important that we consider some of the barriers preventing us from filling this role and consider ways to move forward.
- 2.10. Officers consulted with colleagues through existing strategic planning networks to gain an understanding of the experience of other HSCPs in trying to ensure carer representation within their Integration Joint Board structures. Practice and experience varies across the country with no one model emerging as a leading option.

3. Current Position

- 3.1. The **Carers Reference Group (CRG)** was established to ensure carers had a voice in the planning and delivery of HSCP services. The group are supported by community development workers employed by Glasgow City Council and the HSCP Lead Officer for Carers. The CRG is expected to be representative of the various care groups and work is ongoing to increase the membership.
- 3.2. The scope of the CRG is limited presently as it only represents adult carers, members have active caring roles and there are no willing volunteers from this group to nominate themselves as a potential candidate for the IJB.
- 3.3. Furthermore, there is increasing demand from several workstreams across the HSCP looking to engage closely with carers representatives to ensure planning and development of services has carers' views at the heart, thus adding additional pressure around engagement.
- 3.4. This issue is further compounded by the current position of trying to recruit one person to fill the roles of both Carers Champion and IJB carers representative.

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4. Conclusions

- 4.1. HSCP Officers were invited to attend the Carers Reference Group meeting in November 2022. There it was discussed that the CRG had been keen for some time to identify and appoint a representative to help boost engagement across the existing carer platforms, widening the care groups represented, whilst also fulfilling the needs across various HSCP workstreams and a position on the IJB.
- 4.2. As caring responsibilities can be all consuming and we have been unable to identify a representative to date the IJB could consider the role being approached in a different way. Doing nothing or continuing to do the same has not progressed this vacancy and we need to consider a different approach to lead to a different outcome.
- 4.3. It is recommended that for the purposes of IJB representation only, which is our area of responsibility, we split the association of the two roles and appoint an IJB stakeholder representative from existing structures that are involved in activity to progress the interests of carers and implementation of the carers act. Some IJBs follow this model with a named officer in a position of championing carers and ensuring all views are represented and all information is disseminated and discussed fully across other carer forums.
- 4.4. In Glasgow the role of IJB representative could be filled by the Principal Officer Carers Lead who has responsibility for services most directly relevant to carers. The officer occupying this role currently has responsibility for implementing the Carer Act and ensuring representation and inclusion for carers across a range of services.
- 4.5. Part of the role of the IJB carers representative would be to support activity co-ordinated by the Council to identify a Carers Champion and consider long term arrangements for carer representation. This appointment may therefore be on an interim basis, with any change or update being presented to the IJB for its consideration.

5. Recommendations

- 5.1 The Integration Joint Board is asked to:
 - a) Note the contents of the paper for representation of carers interests on the IJB; and
 - b) Approve the appointment of the Principal Officer Carers Lead as a stakeholder representative on the IJB to represent the interests of carers.

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