

# Children's Services Performance Update - Quarter 1 2025/26

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## 1. Key Performance Indicator Summary

KPI	Target	Actual	Period	RAG Status	Direction in Last 12 Months
Uptake of Ready to Learn assessments	95%	NE 88% NW 90% S 89%	June 25		NE & NW ↑ S ↔
% of Health Plan Indicators allocated by 24 weeks	95%	NE 96% NW 94% S 96%	Apr 25		NE ↑ NW & S ↓
% of permanence reviews completed at 6 months for under 5s	90%	54%	Q1		<b>↓</b>
% Scottish Children's Reporter Administration reports submitted by due date	60%	40%	Q1		<b>↓</b>
% young people receiving aftercare in employment, education and training	75%	74%	Q1		<b>↓</b>
No. out of authority placements	<25	22	Q1		<b>←→</b>
Measles Mumps Rubella vaccine uptake at 24 months	95%	90.7%	Q4 (24/25)		<b>†</b>
Measles Mumps Rubella vaccine uptake at 5 years	95%	94.5%	Q4 (24/25)		<b>\</b>



## 2. Performance Achievements & Areas for Improvement

#### **Achievements**

- Indicator 2: delivery of Health Plan Indicator assessment as part of full Universal Pathway, ensuring early intervention support
- Indicator 5: percentage of young people receiving aftercare in employment, education and training, achieving positive outcomes through building confidence and resilience
- Indicator 6: number of out of authority placements, reducing disruption to families by supporting children and young people in their homes and communities
- Indicator 8: Measles Mumps Rubella vaccine uptake at 5 years, contrasting with national trend and offering best protection through herd immunity



## 2. Performance Achievements & Areas for Improvement

#### **Areas for Improvement**

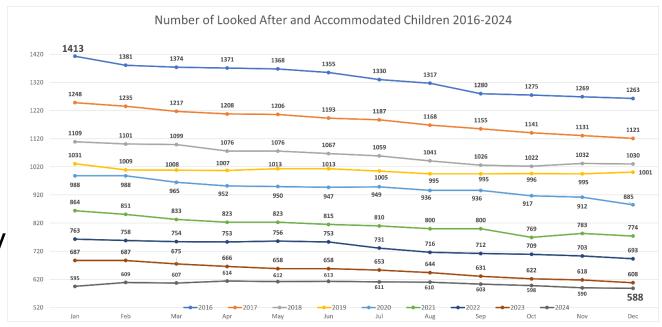
- Indicator 1: uptake of Ready to Learn assessments in the context of shifting population demographics. If a Ready to Learn assessment is completed at week 34, this is not counted
- Indicator 3: permanence reviews for under 5s, balancing work required to develop trusting relationships to offer the best possible chance of reuniting families
- Indicator 4: % of Scottish Children's Reporter Administration reports completed on time amid the challenge of incorporating meaningful, strengths-based engagement with families at a difficult time
- Indicator 7: Measles Mumps Rubella uptake at 24 months in the context of shifting demographics, vaccine hesitancy and challenge of updating vaccination records for the transitory families





### Prevention, Early Intervention and Wellbeing

- Revised Family Support Strategy (2024 30)
  - Focus on scaling up strengths-based and trauma informed approaches
- Locality and intensive family support -£6.7m investment in wraparound support
- Additional Whole Family Wellbeing
   Fund investment to increase focus on
   neurodiversity and increase
   Independent Reviewing Officer capacity
- Health visitor access to Section 22 & FS cited as an example of good practice in Joint Children's Services inspection for children at risk of harm (Aug 25)







#### **Supporting People in their Communities**

- Whole Family Wellbeing Family investment in additional Independent Reviewing Officer capacity and speech and language support to strengthen our approach to addressing families' neurodiversity needs
- Revision of Glasgow's Promise Action Plan 24 30
- Roll out of the Youth Health Service to 9 venues across the city
- Investment in digital platforms to provide 24-hour mental health support
- Targeted community support to address mental health needs across different cohorts, e.g. LGBTQIA+ children and young people, Black and Minority Ethnic communities, asylum seeking and refugee families, supporting parents of neurodiverse children etc.







## A healthy, valued and supported workforce

- Inspection highlighted quality of our staff and genuine partnership working
- Citywide wellbeing sessions with managers
- Building resilience using peer support, particularly during the first two years of practice
- Active discussion with University of Glasgow regarding showcasing the range of opportunities available in Glasgow City
- Cultural competence work to develop a sensitive and inclusion approach for all communities, with recent success in attracting a more diverse workforce
- Review of effective approaches for retaining staff through professional development, opportunities for developing skills and specialisms, and succession planning



#### **Building a sustainable future**

- Working closely with Child Poverty Pathfinder team, using lived experience to create flexible employment, education and training opportunities for parents
- Promoting voice and inclusion of people with lived experience to ensure our service offer meets the needs of families
- 16+ service review, with support from Promise Design School to incorporate lived experience
- Children's Houses continuous recognition of quality of nurture approach reflected in positive inspection outcomes
- Families for Children review, with refreshed recruitment campaign to grow our own pool of carers who reflect the diversity of the city
- Embed the improvements emerging from the joint children's services inspection (2025)



#### 4. Future Service Plans and Challenges

#### **Key partnership inspection outcomes – Action Plan**

#### **Strengths**

- Family Support and Glasgow Intensive Family Support Service
- Poverty work
- Intensive support for young people with complex profiles
- Youth Health Service
- Smithycroft Parents' Base
- Leadership support and visibility

#### **Areas for improvement**

- Chronologies
- Assessment of care toolkit
- Ensuring audits are multi-agency
- Better demonstration of impact on outcomes



