

Key - Types of Engagement
Collaborating Two- way or multi-way engagement. Joint decision making and actions which lead to co-produced outcomes
Consulting Limited two- way engagement. Organisation asks questions and stakeholders respond to what they ask
Empowering Decisions delegated to stakeholders and stakeholders play a role in governance
Informing One way agreement with information flowing from organisation to the stakeholders
Involving Two-way or multi-way engagement. Learning on all sides, stakeholders and organisations act independently. the organisation is the decision maker

Consultation Guidelines

Planned/Underway												Considered	Applied
Area of work	Nature of activity	Types of Engagement	Methods used	Stakeholders involved	Number consulted	Date planned	Date commenced	Date completed	Key Contact	Contact information	Relevant links		
Adult and Older People MH Strategies	Engagement on part of Strategic Plan - specifically asking people about the principles that inform future bed options and site impact. Potential scale of change to be reconsidered separately.	Involving	Meetings - in person or virtual. Print information (Newsletter, Leaflets, Booklets), Survey(s) & capacity to use social media being explored.	Existing HSCP structures and committees for statutory services and recognised umbrella organisations such as Mental health Network, GCVS for 3rd and voluntary sector covering service users, families, carers, specifically including people with protected characteristics	TBC	TBC	Deferred start date to the end of 2023/24	TBC	Vince McGarry/David Harley	Ggc.MentalHealthStrategyCommunications@ggc.scot.nhs.uk	https://glasgowcity.hscp.scot/meeting/24-march-2021	Yes	TBC
Care Services - Care Homes	Care Home Reviews - Private Care Homes engagement	Consulting	Meetings, newsletters, surveys, focus groups	Private Care Homes - service users, families	TBC	Sep 2022 - 2024	01/09/2023	TBC	Janice Young / Robin Wallace	janice_young@sw.glasgow.gov.uk		Yes	Yes
Care Services - Day Services	Engagement looking at HSCP-provided day services	Consulting	Meetings, newsletters, surveys, focus groups	Service users, families. Existing Hscp structures,	TBC	Sep 2022 - 2024	01/09/2023	TBC	Janice Young / Robin Wallace	janice_young@sw.glasgow.gov.uk		Yes	Yes
Alcohol and Drug Partnership	Creation of Lived and living experience reference groups to engage and contribute to the ADP's priorities and national policies, become informed and engaged in the planning, development and delivery of services. This includes an LLE womens group and LLE mixed group.	Involving	In-person meetings with lived and living experience individuals, facilitated by ADP co-ordination team and designed to be as open and inclusive as possible.	Lived and living experience (drug and/or alcohol) individuals, including families/carers	12 people	01/07/2021	TBC	Ongoing - monthly sessions	Gillian Ferguson	gillian.ferguson@glasgow.gov.uk			
Alcohol and Drug Partnership	Womens ROSC event- celebrating women in recovery from alcohol drug problems in the city	Involving	In person event for women in recovery from across the city. Childcare available. Celebration of the success of women peers giving to other women in our Recovery Communities	ADP LLE Womens Reference Group	150 people	14/11/2022	14/11/2022	TBC	Claire Muirhead	claire.muirhead@glasgow.gov.uk			
Alcohol and Drug Partnership	Lived Experience individuals in ADRS drug treatment	Involving	Qualitative interviewing of LLE individuals as part of the implementation of the Medically Assisted Treatment Standards (MAT)	Glasgow Alcohol and Drug Recovery Services service users who have recently commenced their treatment	50+	01/12/2022	TBC	TBC	Gillian Ferguson	gillian.ferguson@glasgow.gov.uk	https://scottishrecoveryconsortium.org/mist-q/		
Adult Services – Learning Disability	Technology Enabled Care & Support (TECS)	Informing Informing	Three Easy Read and Information Video focus groups sessions, staff briefing sessions and Newsletters	The Advisory Group Carers Representative Group	TBC TBC	30/10/2023 Spring 2024	Autumn 2023 TBC	TBC TBC	Steven Love, Lynn MacPherson	Lynn.MacPherson@glasgow.gov.uk steven.love@glasgow.gov.uk	https://glasgowcity.hscp.scot/meeting/12-december-2018 https://www.yoursupportglasgow.org/tecs https://glasgowcity.hscp.scot/meeting/27-march-2019 https://glasgowcity.hscp.scot/news/new-easy-read-booklet-explains-how-technology-can-help-people-live-more-independently		
Safer Drug Consumption Facility	To reiterate and promote the core messages of the wider Communications Strategy for the SDCFT; to listen to the views of stakeholder groups and share information on the implementation of the Safer Drug Consumption Facility. Phase 3 – is the immediate pre-implementation phase and includes targeted site visits. Engagement will continue after the service has opened with the establishment of a community engagement forum. Phase 1 - Involves stakeholders most closely involved either by geography or lived experience. Phase 2 - Continues the engagement plan for phase 1 but now includes wider stakeholders.	Involving; Informing	Bespoke in person discussions and Q&A sessions (targeted and drop in); Locality Engagement Forums; Strategic Planning Groups (including relevant community representation); Online discussions (targeted and drop in) via Teams, Smartcrowds etc; HSCP website – dedicated SDCF webpage to leave comments, ask questions, read information etc; In person and online briefings; ADP, HSCP, NHS GGC and Glasgow City Council social media - Twitter (X) and Facebook; Use of surveys to seek views and inform consideration of options.	People who inject drugs and recipients of associated services; Local communities; Families, carers and their representatives; Local businesses; GCHSCP, GCC and NHS GGC staff; Integration Joint Board Members, Council Elected Members, Community Councils and Health Board Members; Providers and contractors of health and social care services – independent and third sectors; Partner organisations; Other third sector and voluntary organisations who may have an interest; Housing associations/registered social landlords	Estimate: 507 (Phase 1) 125 (Phase 2) 190 (Phase 3 to date)	Phase 1 - Nov 2023 - Jan 2024 Phase 2 - Feb 2024 onwards Phase 3 – Sept 2024 onwards	01/09/2023	TBC	Steven Blair	Steven.Blair2@glasgow.gov.uk	https://glasgowcity.hscp.scot/publication/e-gia-safer-drug-consumption-facility		

Learning Disability Day Services	Parent carer engagement session, to connect and engage health and social care staff and discuss the development/modernisation of Glasgow's Learning Disability Day Care services. Additional face to face and online engagement planned to increase contact with parents carers.	Informing, involving and consulting	Meeting - in person. HSCP senior staff provided a brief overview where we are, where we want and need to be with LDDs. Tabletop discussions and a graphic illustrator gathered people's views, insights and experiences with accessing and using the centres. It captured their vision for a future model of care. Follow-up parent carer engagement approaches and sessions will take place in both day care centres.	HSCP Staff, Parent carers	16 parent carers. 1 person who accesses the service.	12/09/2023	12/09/2023	Ongoing	Katrina MacFarlane Glasgow HSCP	katrina.macfarlane@ggc.scot.nhs.uk			
			Calton Day Care Centre - parent carer engagement sessions. HSCP senior staff provided a brief overview where we are, where we want and need to be with LDDs. The poster displays and report from previous engagement sessions was referenced and people were invited to feedback on both.		11 parent carers	11/08/2023		Ongoing	Katrina MacFarlane Glasgow HSCP	katrina.macfarlane2@nhs.scot			
			Riddrie Centre - parent carer engagement sessions. HSCP senior staff provided a brief overview where we are, where we want and need to be with LDDs. The poster displays and report from previous engagement sessions was referenced and people were invited to feedback on both.		8 parent carers. 1 person who accesses the service.	11/09/2023		Ongoing	Katrina MacFarlane Glasgow HSCP	katrina.macfarlane2@nhs.scot			
			To increase the number of people's views, insights and experiences with accessing and using the centres a survey has been created. The survey has been designed to capture their vision for a future model of care, and their preferred ways to future parent carer engagement approaches and sessions.	Parent carers	17	02/01/2024	14/03/2024	Ongoing	Katrina MacFarlane Glasgow HSCP	katrina.macfarlane2@nhs.scot			
Learning Disability Day Services		Informing and Involving	Scheduled parent carer sessions and newsletters have been introduced across both LDDs day services. Uptake and feedback has been positive. The LDDs modernisation group is in the process of recruiting a minimum of 2 parent carers from LDDs to attend their meeting.	Parent carers	TBC	TBC	TBC	Ongoing	Katrina MacFarlane Glasgow HSCP	katrina.macfarlane2@nhs.scot			
Learning Disability Day Services	North West Locality Engagement Forum meeting (refresh LEF, review promotional material and terms of reference)	Involving	Meeting - in person: Woodside Health & Care Centre	Locality Engagement Forum members, HSCP staff, Community Councils, Third and Voluntary sector organisations and community groups.	24	14/11/2023	14/11/2023	Ongoing	Katrina MacFarlane Glasgow HSCP	katrina.macfarlane@ggc.scot.nhs.uk	https://glasgowcity.hsc.scot/locality-engagement-forums		
	North West Locality Engagement Forum meeting focused on reviewing the role and function of the LEF, feedback structures and promotional material/recruitment.	Informing and involving	Meeting - in person: Woodside Health & Care Centre		19	23/01/2024	23/01/2024						
	North West Locality Engagement Forum meeting focused on the SG LDAN consultation. Concentrating on the health and wellbeing sections people shared the current challenges and issues within health and social care for people with learning disability and neurodivergent people. Guest speakers highlighted the opportunities the bill could make for people. LEF members responses were captured and shared with the Scottish Government.	Informing, involving and consulting	Meeting - in person: Drumchapel Community Centre		17	05/03/2024	05/03/2024						

	North West Locality Engagement Forum meeting focused on the social care review. SStephen Fitzpatrick, Assistant Chief Officer, Older People's Services and South Locality presented a review of access to social care support. He highlighted the ongoing challenges and strategic responses required to manage social care support effectively amidst funding constraints and demographic changes. LEF members were able to ask questions on the proposal and signposted to access the IJB papers for more detail.	Informing and Involving	Meeting - in person: Social Work Offices, Church Street.		26	16/04/2024	16/04/2024		Katrina MacFarlane	Katrina.macfarlane2@nhs.scot			
	North West Locality Engagement Forum enabled members to hear feedback on the mental health consultation and comment with GGC colleagues on their upcoming mental health engagement event. Jacqueline Thompson, Consultant Nurse and University Researcher wanted to inform and consult with members on their frailty research paper.	Informing and Involving	Meeting - in person: Wheatley Group, Community Room	HSCP, services and staff, acute partners / third sector, university, community and family services.	19	11/06/2024	11/06/2024	Ongoing	Katrina MacFarlane	Katrina.macfarlane2@nhs.scot			
	North West Locality Engagement Forum reviewed current settings and content. Shared and approved updated promotional material. Agreed to continue rotating the LEF across the neighbourhoods during 2025 and discussed introducing a LEF action plan and locality database to strengthen engagement across the North West.	Collaborating	Netherton Community Centre	HSCP staff, third sector organisations, and members of the public	15	09/07/2024	09/07/2024	Ongoing	Katrina MacFarlane	katrina.macfarlane2@nhs.scot			
	North West Forum members were informed on the Glasgow City HSCP Day Care Consultation and the Internal Review carried out and the findings. He welcomed involvement from LEF members during the implementation phase. Members were invited to comment on the North West draft Locality Plans and identify ways to engage across all stakeholders.	Informing and involving	Meeting - in person: Possilpark Community Centre	HSCP staff, third sector organisations, and members of the public	13	20/08/2024	20/08/2024	Ongoing	Katrina MacFarlane	katrina.macfarlane2@nhs.scot			
	North West Forum members were informed on the Children Hearing Scotland including local/national statistics and the CHS application process. Feedback was shared on recent engagement with seniors. Members keen to link with the HSCP Primary Care on GP access.	Informing and involving	Meeting - in person: William Street	HSCP staff, third sector organisations, and members of the public	10	01/10/2024	01/10/2024						
Telecare	Digital/ Analogue - Engagement around the transition from analogue to digital telecare devices.	Collaborating	Existing HSCP structure and communications channels. Surveys, meetings, collaboration with services, focus group/workshops, newsletters, briefs.	HSCP, services and staff, acute partners / third sector, community and family services.	TBC	TBC - Communication plan in development	May-24	TBC	Nicola Dolan	nicola.dolan@glasgow.gov.uk		TBC	TBC
Older People	North West Older People's Team connected with older people at Knightswood Connect Community Meeting and asked the "What matters to you?" question. The informal question enabled individuals and families to identify what they want and need from services.	Involving	Meeting - in person: Knightswood Community Centre	Older People	25	10/04/2024	10/04/2024	Ongoing	Katrina McFarlane	katrina.macfarlane@ggc.scot.nhs.uk		Yes	Yes
	North West Community Engagement & Development informed people of the locality plan, and invited them to share what was working in health and social care and what was not working for them.	Informing and involving	Senior's community event: Age Scotland and Knightswood Connects - Netherton Community Centre.	Older People	124	16/09/2024	16/09/2024	16/09/2024	Katrina MacFarlane	katrina.macfarlane2@nhs.scot		Yes	Yes

Mental Health	Supported NHS Greater Glasgow and Clyde, mental health services consultation. People were invited to have their say on how services are delivered. It follows a survey earlier this year which found people want to see an increase in community-based mental health services and resources, and more support for people to self-manage their conditions. All feedback gathered during the engagement phase will be used to help plan services for patients and carers, and to improve the way these are delivered.	Informing and consulting	Mitchell Library Partickburgh Hall Mental Health Network Leverdale Hospital Hampden Stadium Flourish House	Mental Health	11 14 17 15 8 14	26/8/2024 04/09/2024 09/09/2024 14/09/2024 16/09/2024 10/10/2024	26/8/2024 04/09/2024 09/09/2024 14/09/2024 16/09/2024 10/10/2024	Ongoing	Katrina MacFarlane	katrina.macfarlane2@nhs.scot	https://www.nhs.uk/scot/public-invited-to-share-views-on-future-of-mental-health-services/	Yes	Yes
Complete													
Area of work	Nature of activity	Types of Engagement	Methods used	Stakeholders involved	Number consulted	Date planned	Date commenced	Date completed	Key Contact	Contact information	Relevant links	Considered	Applied
North East Locality Engagemnt Forums	Locality, Care Group and City wide engagement activity	Consulting	Online engagement sessions and community survey. North East Locality Engagement Forum meetings Face to Face	Patients, services users, carers, community and third sector organisations	346 // North East Locality Engagement Forum meetings 56 attended	01/04/2021, 9/2/23, 23/3/23, 4/5/23, 11/8/23	01/04/2021, 9/2/23, 23/3/23, 4/5/23, 8/6/23, 11/8/23	31/03/2022, 9/2/23, 23/3/23, 4/5/23, 8/6/23, 11/8/23	Tony Devine	Tony.Devine@ggc.scot.nhs.uk	https://glasgowcity.hscp.scot/locality-engagement-forums	Yes	Yes
			North East 5 Locality Engagement Forum Meetings: face to face 4 May 8 June 10 Aug 14 Sept 19 October	Locality Engagement Forum Members	60	03/04/2023	05/04/2023	19/10/2023	Tony Devine, Jacqueline Shearer	Tony.Devine@ggc.scot.nhs.uk		Yes	Yes
			2023 Topics Covid and Flu vaccination programme, Parkhead Citizens advice update (10) GP Out of Hours Presentation/Survey and Parkhead Hub Art Strategy (15) Safer Drug Consumption Facility Presentation (13)	Patients, service users, community	38	14/09/2023 19/10/2023 25/11/2023	14/09/2023 19/10/2023 25/11/2023	14/09/2023 19/10/2023 25/11/2023	Tony Devine	Tony.Devine@ggc.scot.nhs.uk		Yes	Yes
			5 LEF meetings face to face. Safer Drug Consumption Facility GP Out of Hours Locality Plan, Moving Glasgow Charity Helping Heroes, Parkhead Hub Update Forward Together, Visibility Scotlant Information Sharing Proposed review of access to Social Care Support	LEF members	40	23/11/2023 18/01/2024 15/02/2024 21/03/2024 25/04/2024	16/11/2024	01/04/2024	Tony Devine	Tony.Devine@ggc.scot.nhs.uk		Yes	Yes
Primary Care Living with Diabetes	Presentation by Diabetes Specialist Nurses explaining available treatments and advice on self management.		Virtual Meeting Presentation, Facebook, Twitter, presentaion and report of meeting sent to all those who attended, posted on to HSCP website	Local people, staff, voluntary sector and partnership organisations	22	30/11/2021	30/11/2021	30/11/2021	Tony Devine	Tony.Devine@ggc.scot.nhs.uk	https://glasgowcity.hscp.scot/locality-engagement-forums	Yes	Yes
Locality Spring Engagement sessions	Locality based sessions with client group focus exploring response to Covid-19 and impact on services, and future service delivery		Online/virtual events (x3)	Members of the public, Locality Engagement Forum members, partner organisations	Circa 80	01/03/2021	01/03/2021	01/03/2021	May Simpson, Callum Lynch, Tony Devine	Tony.Devine@ggc.scot.nhs.uk Callum.Lynch@ggc.scot.nhs.uk may.simpson@ggc.scot.nhs.uk	https://glasgowcity.hscp.scot/locality-engagement-forums	Yes	Yes
North East Health & Social Care Hub	Presentation by Architects showing hub design and layout of community spaces Presentation by Hub West explaining design changes and passage through formal planning process		Virtual Meeting Presentation, Facebook, Twitter, presentaion and report of meeting sent to all those who attended posted on to HSCP website	Local people, staff, voluntary sector and partnership organisations	40 plus attended first event; second event 22 plus attended	27/05/2021 and 30/11/2021	27/05/2021 and 30/11/2021	27/05/2021 and 30/11/2021	Tony Devine	tony.devine@ggc.scot.nhs.uk	https://glasgowcity.hscp.scot/publication/new-north-east-health-and-social-care-hub-presentation-27-may-2021	Yes	Yes
			Locality based session with local community group Mental Health Network Friends of the People Palace Penumbra Mental Health Asda Parkhead Forge Barrowfield Open Day Northeast Housing Associations Shettleston Area Partnership Parkhead Library Group Bridgeton Learning Centre Men's Group	Public facing meetings, Stakeholders and Local Service users	93	31/05/2023	05/06/2023	09/10/2023	Tony Devine	tony.devine@ggc.scot.nhs.uk			
Review of Participation and Engagement	Participation and Engagement Strategy		Electronic survey; discussion at engagement events; attendance at Locality Engagement Forums	Locality Engagement Forum members; all Partnership staff; key external stakeholders	Unknown	2019	13/01/2020	29/02/2020	Steven Blair	Steven.Blair2@glasgow.gov.uk	https://glasgowcity.hscp.scot/consultation-s-and-engagement	Yes	Yes
Review of Participation and Engagement	Public Engagement Committee		Electronic survey	Public Engagement Committee members; all Partnership staff; key external stakeholders	Committee members (circa 20), HSCP staff (circa 12,000), external stakeholders (circa 320)	2019	18/12/2019	29/02/2020	Steven Blair	Steven.Blair2@glasgow.gov.uk	https://glasgowcity.hscp.scot/sites/default/files/publications/ITEM%20No%2008%20-%20Review%20of%20P%26E%20-%20Public%20Engagement%20Committee.pdf	Yes	Yes
Review of Participation and Engagement	Communications Strategy		Electronic survey; attendance at Locality Engagement Forums (NE/NW/S)	Locality Engagement Forum members; all Partnership staff; key external stakeholders	LEF members (circa 40), HSCP staff (circa 12,000), external stakeholders (circa 320)	Winter 2019	Dec-19	05/01/2020	Jason Mokrovich	Jason.Mokrovich@glasgow.gov.uk	https://glasgowcity.hscp.scot/consultation-s-and-engagement	Yes	Yes

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Maximising Independence	Vision, programme name and message testing		Two electronic surveys, interviews, focus group	Third and Independent sector organisations and members of the public	Surveys (181), interviews (25), focus group (14)	2021	01/01/2021	01/03/2021	Kirsty Orr	Kirsty.Orr@ggc.scot.nhs.uk		Yes	Yes
Care Services - Home Care	Service User Engagement Group around connecting and introducing the service to users, 3rd sector organisations and community groups		Survey/ Event and focus group	Service users	TBC	01/07/2021	28/07/2021	24/11/2021	Lynn Thomson/Gareth Williams	Gareth.Williams@glasgow.gov.uk		Yes	Yes
Carers	Carers information session (NW) - engagement with carers about experience of services		MS Teams Presentation, followed by Q+A	NW Locality Service Users, patients, carers 3rd sector	15	23/06/2021	23/06/2021	24/06/2021	May Simpson	May.simpson@ggc.scot.nhs.uk		Yes	Yes
Primary Care	Primary Care Improvement Plan public information session		Virtual Meeting Presentation; Facebook; Twitter; report of meeting sent to all those who attend and posted on to HSCP website	Service Users and Partners	40	30/09/2121	30/09/2121	30/09/2121	Ann Forsyth	Ann.Forsyth@ggc.scot.nhs.uk		TBC	TBC
Adult Services – Learning Disability	NW LEF – Learning Disability focused information and engagement session		MS Teams Presentation, followed by Q+A	NW Locality Service Users, patients, carers 3rd sector	19	31/08/2021	31/08/2021	01/09/2021	May Simpson	May.simpson@ggc.scot.nhs.uk		Yes	Yes
Review of Carers Strategy, Eligibility Criteria and Short Breaks	Unpaid carers		Online survey, paper versions Promoted to Carers that have been supported	Adult carers	Completed: 259, Partially completed 282, total accessed survey: 541	Autumn 2021	Oct-21	28/11/2021	Fred Beckett	Fred.Beckett@glasgow.gov.uk	https://www.smartsurvey.co.uk/s/CarersReviewAdults/	Yes	Yes
Review of Carers Strategy, Eligibility Criteria and Short Breaks	Unpaid carers		Focus groups, Online survey, paper versions Promoted to Young Carers that have been supported	Young Carers	Completed: 63, Partially completed: 70, Total accessed survey: 133	Autumn 2021	Oct-21	28/11/2021	Fred Beckett	Fred.Beckett@glasgow.gov.uk	https://www.smartsurvey.co.uk/s/ReviewYCStrategy/	Yes	Yes
Review of Carers Strategy, Eligibility Criteria and Short Breaks	Unpaid carers		Online survey promoted on social media, Partner condition specific groups, partnership briefings, all HSCP email & focus groups.	Services users, carers, community groups, 3rd sector and general public	Completed: 32, Partially completed 117, Total accessed survey: 139	Autumn 2021	Oct-21	28/11/2021	Fred Beckett	May.Simpson@ggc.scot.nhs.uk Fred.Beckett@ggc.scot.nhs.uk	https://www.smartsurvey.co.uk/s/ReviewofCarersStrategies1/	Yes	Yes
Children's Services: Care Experienced Young People's	To understand care experienced young people's perspectives on their experience of mental health services and how they could be improved.		Survey PAC members offered a range of opportunities to get involved including meeting the researchers; final design of two surveys; briefing sessions; the promotion and completion of the survey; peer facilitators in discussion groups with young people and the option to take part in the Steering Group	Young People's Champions Board/care experienced young people (12 -26_ in collaboration with Social Marketing Gateway on behalf of PAC (People Achieving Change). 14 PAC members involved supported by Children's Rights Service and Who Cares? Scotland.	143 young people	17/09/2021	Jan-21	01/12/2021	Kim Watson/Julie Edgington			TBC	TBC
Self-Directed Support	Review Self -Directed Support (SDS)		Six online/two in-person information and discussion engagement	Service users, patients, cares and families, communities, care provider and 3rd sector and HSCP staff	80-85	Oct-22 - Jan-23	01/11/2022	26/04/23	Lorraine Fields	Lynn.MacPherson@glasgow.gov.uk Lorraine.Fields@glasgow.gov.uk	https://glasgowcity.hscp.scot/meeting/29-january-2020	Yes	Yes
Children's Services: Mental Health	Care experienced young people's annual Development		Survey	Care Experienced Young People and HSCP staff	143	29/10/2021	01/12/2019	01/02/2022	Vincent Henry	vincent.henry@glasgow.gov.uk		Yes	Yes
Locality Engagemnt Forums	Locality, Care Group and City wide engagement activity		Online engagemnt session and community survey	Patients, services users, carers, community and third sector	439	01/04/2022	31/03/2023	01/04/2023	Tony Devine	Tony.Devine@ggc.scot.nhs.uk	Locality Engagement Forums Glasgow City Health and Social Care Partnership (hscp.scot)	Yes	Yes
Review of Participation and Engagement	Locality Engagement Forums (LEFs)		Electronic & paper survey; attendance at LEFs; LEF engagement sessions (NE/NW/S)	LEF members; relevant stakeholders	LEF members - NE & NW (circa 30), South network members (17), survey respondents (57)	Summer 2019	19/09/2019	07/02/2020	Steven Blair	Steven.Blair2@glasgow.gov.uk	https://glasgowcity.hscp.scot/sites/default/files/publications/ITEM%20No%2014%20-%20Review%20of%20Participation%20and%20Engagement%20-%20Participation%20and%20Engagement%20Strategy_0.pdf	Yes	Yes
Domestic Abuse	Engagement to inform Domestic Abuse Strategy		Online participatory consultation groups	Staff, stakeholders, lived and living experience	200 + Staff and key Stakeholders	Nov-21	TBC	Online Survey November 2022	Greig McLachlan	greig.mclachlan@ggc.scot.nhs.uk		TBC	TBC
Adult Services - Criminal Justice	Collaborative Communications and Engagement Strategy for The Liliac Centre, Community Custody Unit		Briefings, face to face virtual briefings, Website, User Voice sessions, Magazine, Newsletter, local public information event	Key Staker holders, service users, and providers, staff and community	TBC	01/01/2021	Apr-22	Nov-22	Scottish Prison Service, Glasgow City Council, Glasgow City HSCP, NHS GGC	rhoda.macleod@ggc.scot.nhs.uk thomas.jackson@glasgow.gov.uk lynsey.smith@glasgow.gov.uk		Yes	Yes
Child/Young Person Mental Health Services	Survey of parental views of services		Focus Groups; electronic survey	HSCP staff	All HSCP staff	Jul-21	27/07/2021	01/12/2021	Barbara Adzajlic	barbara.adzajlic@ggc.scot.nhs.uk		Yes	Yes
GCIJB Strategic Plan	Review of Plan, drafting of new Plan		Engagement plan (inc' methods) to be co-produced with stakeholders	Third and Independent sector organisations; members of the public; elected members etc	N/A	Jun 21 - Jan 23	May-21	Jul-23	Craig Cowan	craig.cowan@glasgow.gov.uk		Yes	Yes
Childrens Services	Integrated Childrens Services Plan 2020-23		Focus Groups; large-scale conference event; one-to-one discussions with supporting professionals; group discussion events for adult professionals	Children and young people; statutory and third sector organisations; supporting professionals	1325	23-Nov-19	23-Nov-19	05/02/2020	Vince Henry	vince.henry@glasgow.gov.uk		Yes	Yes
Mental Health - Care experienced young people	Consultation on views of care experienced young people's mental health		Electronic survey	Care experienced young people aged 12-26	143	Summer 2021	Jun-21	Feb-22	Kim Watson	Kim.Watson@glasgow.gov.uk	https://glasgowcity.hscp.scot/publication/glasgow-pac-mental-health-research-2022	Yes	Yes

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Payments issued to mitigate the impact of the Covid-19 pandemic	Service user feedback on automatic payments issued to mitigate the impact of the pandemic		Survey	Young people and families who received the additional payment and CELCIS/North Lanarkshire Council to co-produce the survey	442	01/06/2021	12/08/2021	06/09/2021	Janet McCullough	janet.mccullough@glasgow.gov.uk		Yes	Yes
GCIJB Strategic Plan	Review of Plan, drafting of new Plan		Engagement plan (inc' methods) to be co-produced with stakeholders	Third and Independent sector organisations; members of the public; elected members etc	N/A	Jun 21 - Jan 23	May-21	Jun-23	Craig Cowan	craig.cowan@glasgow.gov.uk		Yes	Yes
Specialist Children's Services Service	Engagement and Co-production of new Autism Assessment service for under-5s	Consulting	Online survey; professional-assisted discussion; paper surveys; Social Media engagement.	Families/parents of under-5s with suspected ASD in Test of Change	100	Dec-21	Jul-21	Dec-22	Vincent Henry	vince.henry@glasgow.gov.uk		Yes	Yes
Children's Services	Integrated Children's Services Plan 2023 - 26	Involving	Creative engagement sessions in schools and community groups to review the Children's Services Plan priorities	Children and young people	200	Dec 2022 - Mar 20	May-23	Jun-23	Dominique Harvey	dominique.harvey@glasgow.gov.uk		Yes	Yes
Children's Services	Integrated Children's Services Plan 2020-23 - Child-friendly version	Involving	Focus Groups and one-to-one discussions with supporting professionals; co-production sessions with CYP, HSCP and third sector professionals	Children and young people	60	01/03/2021	Jun-21	May-23	Vince Henry	vince.henry@glasgow.gov.uk		Yes	Yes
Children's Services: Continuing care and aftercare service and supports	Review of 16+ continuing care and aftercare service and supports	Involving	Mixture of surveys and focus groups	Continuing care and aftercare staff, in collaboration with young people and the planning team	80 young people with experience of care from across different care groups; 11 16+ aftercare providers	24/01/2023	24/01/2023	03/03/2023	Liz Simpson	liz.simpson@glasgow.gov.uk		Yes	TBC
Children's Services	Integrated Children's Services Plan 2020-23 - Child-friendly version	Involving	Focus Groups and one-to-one discussions with children, young people and supporting professionals,, HSCP staff and third sector practitioners	Children and young people	60	01/03/2021	Jun-21	May-23	Vince Henry	vince.henry@glasgow.gov.uk		Yes	Yes
Primary Care Out of Hours	Engagement with patients and the public will run between 9th October - 11th December 2023. Inviting anyone who has had a recent experience of accessing the GP Out of Hours service and all members of the public to complete the online survey.	Consulting	Survey questionnaires for patient and public responses. Targetted in-person engagement sessions with NELEF & NWLEF and NE & NW community groups. Pop-up engagement sessions in North East and North West Health and Social Care Centres.	Individuals, families, patients and carers with lived and living experience of GPOOH. NHS GGC, GCC, HSCP staff, third and voluntary sector organisations and community groups.	north east sector over five sessions total of 156 participants	09/10/2023 19/10/2023 23/10/2023 27/10/2023 30/10/2023 02/11/2023 06/11/2023 10/11/2023 14/11/2023 23/11/2023	09/10/2023 19/10/2023 23/10/2023 27/10/2023 30/10/2023 02/11/2023 06/11/2023 10/11/2023 14/11/2023 23/11/2023	12/11/2023	Katrina MacFarlane Glasgow HSCP Tony Devine HSCP	katrina.macfarlane@ggc.scot.nhs.uk tony.devine@ggc.scot.nhs.uk	: Survey Powered by Webropol (webpolsurveys.com)		
Locality Engagement Forum	North West Locality Engagement Forum meeting (refresh LEF and review terms of reference)	Involving	Meeting - in person	Locality Engagement Forum members, HSCP staff, Community Councils, Third and Voluntary sector organisations and community groups.	TBC	14/11/2023	14/11/2023	14/11/2023	Katrina MacFarlane Glasgow HSCP	katrina.macfarlane@ggc.scot.nhs.uk	https://glasgowcity.hscp.scot/locality-engagement-forums		
Business Development & Governance	Consultation on views of all stakeholders regarding the integration scheme	Consulting	Draft of scheme shared inviting comment	Staff, service users, IJB, partner agencies, general public, carers		01/11/2023	01/11/2023	31/01/2024	Craig Cowan	IJB inbox	not available yet	Yes	Yes
Children's Services	Creative Arts-based engagement including drawing, video production and drama. Views on Children's Services strategies collated and interpreted for inclusion in new CSP.	Integrated Children's Services Plan 2023-26	Creative Arts-based engagement including drawing, video production and drama. Views on Children's Services strategies collated and interpreted for inclusion in new CSP.	Children and young people; statutory and third sector organisations; supporting professionals	300+	19/01/2023	23/11/2023	05/06/2023	Vince Henry Jacqueline Shearer	vince.henry@glasgow.gov.uk ; jacqueline.shearer2@ggc.scot.nhs.uk		Yes	Yes
Strategic Plan Homelessness	Engaging with stakeholders, public and internal HSCP staff regarding the draft SP progress and updates from Homelessness Service area regarding linked work	Informing	Teams Webinar	Reference Groups. Stakeholders from partner organisations, public and internal HSCP, GCC and GGC NHS staff	36 Attendees 57 registered participants	25/10/2022	Oct-22	Jun-23	Jill Scoular	jill.scoular@glasgow.gov.uk			
Strategic Plan Prison Healthcare, Police Custody and Justice Services	Engaging with stakeholders, public and internal HSCP staff regarding the draft SP progress and updates from Service area regarding linked work	Informing	Teams Webinar	Reference Groups. Stakeholders from partner organisations, public and internal HSCP, GCC and GGC NHS staff	23 attendees 32 registered participants	31/10/2022	Oct-22	Jun-23	Jill Scoular	jill.scoular@glasgow.gov.uk			
Primary Care	NHSGGC are seeking views on its delivery of GP out of hours, to inform the development of the Service.	Consulting	Online Survey	Patients and the public	TBC	9/10 - 11/12/23	09/10/2023	Closed	Gary Dover	gary.dover@ggc.scot.nhs.uk	https://www.nhsggc.scot/contact-us/get-involved/gp-out-of-hours-engagement/ https://www.nhsggc.scot/nhs-greater-glasgow-and-clyde-launches-engagement-on-gp-out-of-hours/		
Strategic Plan Complex Needs	Engaging with stakeholders, public and internal HSCP staff regarding the draft SP progress and updates from Service area regarding linked work	Informing	Teams Webinar	Reference Groups. Stakeholders from partner organisations, public and internal HSCP, GCC and GGC NHS staff	22 attendees 31 registered participants	01/11/2022	Nov-22	Jun-23	Jill Scoular	jill.scoular@glasgow.gov.uk			

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Adult Services – Learning Disability	Technology Enabled Care & Support (TECS)	Informing	Three Easy Read and Information Video focus groups sessions, staff briefing sessions and Newsletters	Connecting Neighbourhoods Service users, carers, families, Expert Ref Group and Care Providers	TBC	Autumn 2021	15/09/2021	Easy Read - completion August 2022. Video November 2022. Connecting Neighbourhood Evaluation – Completed Autumn 22. Engagement session; completed Nov 2022	Steven Love, Lynn MacPherson	Lynn.MacPherson@glasgow.gov.uk and steven.love@glasgow.gov.uk	https://glasgowcity.hscp.scot/meeting/12-december-2018 https://www.yoursupportglasgow.org/tecs https://glasgowcity.hscp.scot/meeting/27-march-2019 https://glasgowcity.hscp.scot/news/new-easy-read-booklet-explains-how-technology-can-help-people-live-more-independently	Yes	Yes
Adult Services – Learning Disability	Technology Enabled Care & Support (TECS)	Collaborating	Meetings, Newsletters, Connecting Neighbourhoods pilot areas - public meetings & focused sessions with SU, carers, Advocacy & Care Providers, one to one/family sessions, staff briefing sessions and Newsletters	Information and Engagement session with Service users, carers, Care Providers, staff	32 Service Users, 12 Carers. 100+ Care Provider and HSCP staff	Sep-22	01/11/2022	Connecting Neighbourhood Evaluation - completion Autumn 2022. SU, Care, and Staff Sessions - completed Jan 2023'	Lynn MacPherson	Lynn.MacPherson@glasgow.gov.uk	https://glasgowcity.hscp.scot/meeting/12-december-2018 https://glasgowcity.hscp.scot/meeting/27-march-2019	Yes	Yes
North East Health & Social Care Hub	Support local community project with the upgrading of existing community resource	informing	Community mailings, virtual meetings and site visits if circumstances allow	Local people, staff, voluntary sector and partnership organisations	100+	31/09/2021	31/09/2021	23/11/2023	Tony Devine	tony.devine@ggc.scot.nhs.uk		Yes	Yes
Integration Scheme Consultation	Inviting comments on changes to the integration scheme	Consulting	Provision of information online and via email and social media inviting responses by email	IJB, Staff, GCC, Stakeholders and general public		Novemeber 2023	01/11/2023	31/01/2024	Jill Scoular	jill.scoular@glasgow.gov.uk	Consultation on updated Integration Scheme Glasgow City Health and Social Care Partnership (hscp.scot)	Yes	Yes
Locality Engagemnt Forums	Locality, Care Group and City wide engagement activity (South)		Online engagemnt session, follow up survey and invitation to become part of LEF board.	HSPC, Partners, Third Sector, Communities and Service Users.	100+ invitations/surveys	01/03/2024	25/04/2024	25/04/2024	Gareth Williams	Gareth.Williams@glasgow.gov.uk	Locality Engagement Forums Glasgow City Health and Social Care Partnership (hscp.scot)	Yes	Yes
Private Sector Adaptations	Engaging with service users on their experience of the private sector adaptation process as part of a review of the current process and guidance	Consulting	Smart survey questionnaire and online webinar	Service users who have received a private sector adaptation in last 12 months	20 Surveys with Service Users, online engagement with 2 OT staff Interview with 2 Service users	1/4/23 - Survey	19/05/2023	10/08/2023	Kirsty Nicholson	Kirsty.nicholson@glasgow.gov.uk		Yes	Yes
North East Health and Social Care Hub/ Parkhead Hub Arts Strategy	Roll out 3 key art commissions for the new site with wider community and stakeholder engagement	Involving; Informing	targeted groups, as agreed by Parkhead Hub Exec Steering Group and Project board (children, young people and families, including care experienced young people), recovery services, older people and vulnerable adults	150 (100, 93, 90, 71) engagement activities	2287 (1750, 1615, 1600, 1438)	May 2023	August 2024	01/09/2024	Jackie Shearer	jacqueline.shearer2@ggc.scot.nhs.uk		Yes	Yes
North East Health and Social Care Hub/ Parkhead Hub Arts Strategy	Information roadshows about the Arts Strategy and wider Hub facilities		targeted groups, as agreed by Parkhead Hub Exec Steering Group and Project board (children, young people and families, including care experienced young people), recovery services, older people and vulnerable adults	12 venues	Estimate 300	May 2023	August 2024	September 2024	Jackie Shearer	jacqueline.shearer2@ggc.scot.nhs.uk		Yes	Yes