

Glasgow City Integration Joint Board Public Engagement Committee

IJB-PEC (M) 21-02-2024

Minutes of a virtual meeting held at 10.00am on Wednesday 21st February 2024

Present:

Voting Members

Cllr Audrey Dempsey	Councillor, Glasgow City Council
John Matthews	NHSGG&C Board Member (Chair)
Cllr Elaine McDougall	Councillor, Glasgow City Council
Anne Marie Monaghan	NHSGG&C Board Member
Cllr Lana Reid-McConnell	Councillor, Glasgow City Council
Francis Shennan	NHSGG&C Board Member

**Non-Voting
Members**

Fred Beckett	Carers Representative
Gary Dover	Assistant Chief Officer, Primary Care and Early Intervention
John Ferguson MBE	Health Service User Representative

In Attendance

Sheena Arthur	Third Sector Advisor
Craig Cowan	Business Development Manager
Gillian Currie	Independent Sector Advisor
Tony Devine	North East Community Engagement Development Officer
Allison Eccles	Head of Business Development
Kelda Gaffney	Head of Adult Services, Specialist Mental Health Services, Glasgow Alcohol and Drug Recovery Services
Afton Hill	Lead for Equalities and Fairer Scotland
Julie Kirkland	Senior Officer, Governance Support
Katrina MacFarlane	North West Community Engagement Development Officer
Claire Maclachlan	Governance Support Officer (minutes)
Alison Noonan	Head of Service GC Maximising Independence and GGC OOH's Strategy & Planning

1. Declarations of Interest

There were no declarations of interest.

2. Apologies

There were no apologies.

3. Minutes

The minutes of the meeting held on 15th November 2023 were approved as an accurate record.

4. Matters Arising

There were no matters arising.

Actions

5. Rolling Action List

Allison Eccles presented the rolling action list (RAL) and provided the following updates:

As the three actions relating to the Safer Drug Consumption Facility (SDCF) have been taken forward and the Committee will continue to receive updates on the implementation of the facility, as well as the ongoing community engagement, Members agreed that these actions can now close.

Action Ref No 22 – Young People Committee Representation – Members agreed that this action can now close as Officers will continue to link into the youth engagement structures.

Action Ref No 24 – Engagement and Consultation: Technology Enabled Care and Support (TECS) – Further discussion on risks and social work practice, as well as Maximising Independence, and respond to the concerns raised relating to ongoing engagement with service users on the use of TECS and the general approach to supporting people to remain living independently in their communities. Officers advised that Maximising Independence will be covered on today's agenda. Following presentation at item 8, Members requested this action remain open as the request hasn't been fully addressed.

6. Safer Drug Consumption Facility – Update on Engagement

Kelda Gaffney presented a report updating on the engagement activity that was undertaken between November 2023 and January 2024 to plan for implementation of a Safer Drug Consumption Facility (SDCF) in Glasgow City, as approved at the IJB in September 2023. The report also updates on the output from engagement activity and the activity planned for the next phase of engagement.

Members questioned if the facility is on schedule to complete on time and if City Building are on site. Officers advised that there is a slight delay with the ventilation system, however the works are scheduled to complete with a current timeline of summer 2024 on the basis of the ventilation being installed. City Building are likely to be on site early next month. The SDCF property group meets fortnightly, chaired by Sharon Wearing, Chief Officer, Finance and Resources.

In relation to the facility and the surrounding area, Members questioned if service users will be charged by the Police for possessing drugs going into the facility. Officers confirmed that the Statement of Public Prosecution from the Lord Advocate is very clear that it will relate to drug use in the facility only. There is no exclusion zone, and they will be policing in the same way as always.

Members noted that they are encouraged by the continuation of community engagement and questioned how regularly Officers will provide updates to the Committee. Officers advised that there are over 100 facilities open across the world and some of the positive community engagement has been a year down the line when people see the difference in their community.

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The implementation board will move to an engagement board with community representation. There is also independent evaluation ongoing with four Universities which will focus on community impacts. The Community and Engagement Group met yesterday and agreed to set up a meeting to look at what a community engagement forum would look like. A Terms of Reference, membership, and links to Public Engagement Committee (PEC) will be developed. It was agreed that SDCF will be a standing item on the PEC agenda.

Further information was sought on how community engagement has shaped what Officers are doing in terms of the facility. Officers advised that it has influenced how they are engaging with people and as a result a leaflet drop will be undertaken to all homes in the Calton area to ensure everyone is notified of future drop-in sessions. Other areas highlighted included influence around the design of the facility, including how to ensure a safe space for women, the furnishings, shower facilities and people with lived experience have been asked to give suggestions on how to name the 'interview' rooms. Issues have been raised around lighting in the area and prostitution and Officers have linked with third sector partners and outreach teams to respond to that.

Members asked what supports are in place for those presenting at the facility that have wider needs such as food and clothing, etc. and what happens to those people when the facility closes at 9pm. Officers advised that there will be shower facilities and a clothing bank, and in the aftercare areas there will be tea, coffee and snacks provided. Glasgow will have a multi-disciplinary element which will offer a more holistic service than some facilities that currently exist in other parts of the world. The service will run from 9am until 9pm, 365 days of the year, and from research those are the core hours people are publicly injecting. This will be kept under review once the facility is up and running.

Officers highlighted that there is a dedicated [SDCF page](#) on the Glasgow City HSCP website and the Frequently Asked Questions (FAQs) document is continuously updated. There is also a video on the website which Officers encouraged everyone to watch.

The IJB Public Engagement Committee:

a) Noted the contents of the report.

7. Glasgow City HSCP Equality Outcome Development

Afton Hill delivered a presentation and a report providing an overview of the consultation and engagement activity undertaken, to date, which will inform the Glasgow City HSCP Equality Outcomes for 2024 to 2028. The presentation is available on the Glasgow City HSCP [website](#). Afton then shared the draft outcomes that are currently out for consultation inviting members to contribute.

Members highlighted the approach to key consultation and the engagement methods used and questioned how decisions are taken on what methods are used for specific groups. Officers confirmed it is a collaborative approach for all protected characteristics with open discussions throughout and agreed to look at the wording to ensure this is clear.

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Members questioned how accessible the document will be for those from marginalised communities. Officers advised that this is under active consideration to ensure there is user friendly versions available. There are also considerations of how to have a more accessible summary version however this needs to be balanced with the need for meeting legislative requirements.

Language around outcomes was discussed and Officers advised that they would ensure the wording is right and this is reflected in the draft. Links will be made with Maximising Independence colleagues to pick up any learning around use of language and how to present findings.

Discussion took place on access to training and Officers agreed to link with the Independent Sector Advisor to have further dialogue around commissioned services.

The Third Sector Advisor highlighted the lack of diversity in decision making spaces and sought clarity on how best to work together to create more diversity and have a more collaborative approach with people who are marginalised. Officers confirmed they are looking at this as part of the development of the draft outcomes and agreed to follow this up.

The IJB Public Engagement Committee:

- a) **Noted the process for consultation and engagement to support the development of the Glasgow City Equality Outcomes 2024 to 2028;**
- b) **Considered the key themes of the consultation and engagement;**
- c) **Noted the planned next steps, including consulting on draft equality outcomes; and**
- d) **Noted that new Equality Outcomes and a supporting Action Plan will be presented to the IJB in May.**

8. Maximising Independence Engagement Update

Alison Noonan delivered a presentation and shared a video on Maximising Independence. The [presentation](#) and [video](#) are available on the Glasgow City HSCP website.

Members thanked Officers for the video and presentation, noting the extent of community development underway. Discussion took place on the theory and ethics of the programme and the need to build people's social strength and social capital, as well as the use of language. A suite of priorities will be developed to begin the conversation with the public and wider stakeholders on how those particular challenges might be addressed in a community setting. The role of Community Councils was also highlighted and how the programme can build on resources that are already in place in communities.

It was agreed the presentations from today would be shared via email and any further contributions or comments from Members can be sent to the [Glasgow City IJB mailbox](#) where they will be directed to the appropriate Officers.

Officers

The IJB Public Engagement Committee:

- a) Noted the contents of the presentation.**

9. Hybrid Meetings

Alison Eccles provided a verbal update on the discussion at the IJB on Wednesday 24th January 2024 which considered a return to face-to-face meetings for the IJB and its Committees, and the consensus was that a hybrid model should be explored.

Officers advised that there is ongoing testing with the IT equipment within Commonwealth House to ensure it is reliable and there may be a requirement to look alternative technology.

Members were happy to have a hybrid meeting moving forward when the technology allows.

The IJB Public Engagement Committee:

- a) Noted the update.**

10. Consultation and Engagement Log

Craig Cowan presented the Consultation and Engagement Log.

Officers advised that the log has been updated to include only those consultations and engagement that are planned or underway. Activity that has concluded has been removed.

The IJB Public Engagement Committee:

- a) Noted the contents of the log.**

11. Next Meeting

The next meeting will be held at 10.00am on Wednesday 22nd May 2024.