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Item No: 14

Meeting Date: Wednesday 26th June 2024

Glasgow City Integration Joint Board

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Glasgow City IJB Directions Annual Report 2023/24

Purpose of Report:

To provide a summary of the Directions issued by Glasgow City Integration Joint Board (IJB) to Glasgow City Council and NHS Greater Glasgow and Clyde in the period June 2023 to May 2024.

Background/Engagement:

Following a report to the IJB Finance and Audit Committee in [February 2018](#) on the use of Directions by the IJB's auditors, it was agreed that the IJB receive an annual summary of the use of Directions. This is the seventh such report, covering the period from June 2023 to May 2024.

Governance Route:

The matters contained within this paper have been previously considered by the following group(s) as part of its development.

HSCP Senior Management Team ☐
Council Corporate Management Team ☐
Health Board Corporate Management Team ☐
Council Committee ☐
Update requested by IJB ☐
Other ☐
Not Applicable ☒

Recommendations:

The Integration Joint Board is asked to:

a) note this report.

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Relevance to Integration Joint Board Strategic Plan:

Issuing of Directions is the method through which the IJB commissions Glasgow City Council and NHS Greater Glasgow and Clyde to deliver the priorities outlined within the IJB's Strategic Plan.

Implications for Health and Social Care Partnership:

Reference to National Health & Wellbeing Outcome(s):	Cover all National and Wellbeing Outcomes.
Personnel:	No implications from this paper – relates to matters of governance.
Carers:	No implications from this paper – relates to matters of governance.
Provider Organisations:	No implications from this paper – relates to matters of governance.
Equalities:	No implications from this paper – relates to matters of governance.
Fairer Scotland Compliance:	No implications from this paper – relates to matters of governance.
Financial:	No implications from this paper – relates to matters of governance.
Legal:	The requirement for the IJB to issue Directions to the Council and Health Board is defined in the Public Bodies (Joint Working)(Scotland) Act 2014 and associated secondary legislation.
Economic Impact:	No implications from this paper – relates to matters of governance.
Sustainability:	No implications from this paper – relates to matters of governance.
Sustainable Procurement and Article 19:	No implications from this paper – relates to matters of governance.
Risk Implications:	Failure to comply with the legislative requirement and framework for Directions would place the IJB in breach of its statutory duties.
Implications for Glasgow City Council:	The Council is required to comply with all Directions received from the IJB, and may not amend, ignore, appeal or veto any Direction. The Council may not use resources

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	allocated via the IJB in pursuit of a Direction for any other purpose.
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Implications for NHS Greater Glasgow & Clyde:	As above for the Council.
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Direction Required to Council, Health Board or Both	
Direction to:	
1. No Direction Required	☒
2. Glasgow City Council	☐
3. NHS Greater Glasgow & Clyde	☐
4. Glasgow City Council and NHS Greater Glasgow & Clyde	☐

1. Purpose

- 1.1. To provide a summary of the Directions issued by Glasgow City Integration Joint Board (IJB) to Glasgow City Council and NHS Greater Glasgow and Clyde in the period June 2023 to May 2024.

2. Background

- 2.1. Issuing of Directions is the method through which the IJB commissions Glasgow City Council and NHS Greater Glasgow and Clyde to deliver the priorities outlined within the IJB's Strategic Plan. Directions are legally binding, and the Public Bodies (Joint Working) (Scotland) Act 2014 and associated secondary legislation establishes the framework within which they operate.
- 2.2. Following a report to the IJB Finance and Audit Committee in [February 2018](#) on the use of Directions by the IJB's auditors, it was agreed that the IJB receive an annual summary of the use of Directions. This is the seventh such report, covering the period from June 2023 to May 2024.
- 2.3. This report outlines a summary of the Directions issued by the IJB during the period in scope. The report does not provide detail of the Directions' content or commentary on their impacts, as it is considered that this level of oversight is facilitated through the normal performance scrutiny arrangements of the IJB and Glasgow City Health and Social Care Partnership.
- 2.4. This report reflects the changes made to the Directions process around recording and monitoring by staff, as reported to the IJB in [June 2019](#).
- 2.5. During the reporting period, a further audit was undertaken by the IJB's auditors in relation to Directions to, and Interactions with, Glasgow City Council and NHS Greater Glasgow & Clyde. The findings were reported to the IJB Finance, Audit and Scrutiny Committee in [April 2024](#). Based on the audit work carried out, assurance was reported that the control environment is satisfactory. The audit identified one service improvement which management are taking forward.

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3. Summary of Directions

3.1 Between June 2023 and May 2024 (inclusive):

- the IJB has issued 24 Directions;
- 11 of these were Directions to both the Council and Health Board;
- 10 Directions were to the Council only; and
- 3 Directions were to the Health Board only.

3.2 Of the 24 Directions issued by the IJB, 4 were issued following approval under delegated authority of the Chief Officer and Chief Officer, Finance & Resources, in collaboration with the Chair and Vice Chair of the IJB. This was on the grounds of urgency as IJB approval could not be obtained within the required timescale. Reports outlining the decisions made and Direction issued under delegated authority were presented to the subsequent IJB.

3.3 Of the 24 Directions issued by the IJB:

- 20 remain open (current); and,
- 4 are closed/superseded (completed).

3.4 The list of Directions issued by the IJB to the Council and Health Board during the reporting period is attached at Appendix 1.

4. Recommendations

4.1. The Integration Joint Board is asked to:

- a) note this report.

Reference no.	Report Title	Direction to	Full Text	Functions Covered by Direction	Budget Allocated by IIR to carry out direction(s)	Date Issued	With Effect From	Review Date	Status	Does this supersede, revise or revoke a previous Direction	Direction Reference superseded, revised or revoked	Link to IIR paper	Link to New Direction	Responsible Officer	Service Area	Comments	Most Recent Review (Date)
280623-7	Outturn Report 2022/23	Council only	Glasgow City Council is directed to carry forward reserves totalling £12.912m on behalf of the IIR as outlined in section 5 of the report	All functions delegated to the IIR from Glasgow City Council and NHS Greater Glasgow and Clyde	£12.912m in reserves carried forward	28-Jun-23	28-Jun-23	Jun-24	Current	No		https://glasgowcity.hisp.scot.nhs.uk/Information/no-01-outturn-report-2022-23		Sharon Wearing	Finance		
280623-9	Glasgow City HSCP Homelessness Services Recovery Planning Arrangements	Council only	Glasgow City Council is directed to implement the recovery planning arrangements proposed in section 4 of the report	Homelessness Services	Completion of this Direction will result in reduction in the cost of delivering the services and is required to be undertaken to address the constraint within this budget area	28-Jun-23	28-Jun-23	Jun-24	Completed	No		https://glasgowcity.hisp.scot.nhs.uk/Information/item-no-09-glasgow-city-hisp-homelessness-services-recovery-planning-arrangements		Pat Tagher	Homelessness	Direction added to report in error. Amended report added to website updated link on top and notification sent to the Chief Executive of GGC to advise of error.	
280623-10	Progress towards Implementation of the Medication Assisted Treatment (MAT) Standards and Alcohol and Drug Recovery Service (ADRS) Review	Both Council and Health Board	Glasgow City Council and Greater Glasgow and Clyde Health Board are directed to implement the Laib Community Pharmacy Clinic Test of Change and progress the recruitment of posts for the Test of Change STARS model as outlined in Section 4.	Alcohol and Drug Recovery Services	The total amount required to implement the proposed service model is £445,089. This will met by existing Alcohol and Drugs Recovery Service core budget funding, and National Mission allocation if required.	28-Jun-23	28-Jun-23	Jun-24	Current	No		https://glasgowcity.hisp.scot.nhs.uk/Information/item-no-10-progress-towards-implementation-mat-standards-and-adrs-review		Jackie Kerr	Adult Services - A		
04280723	National Care Home Settlement 2023/24 Update	Council only	From 10 April 2023 implement the 6.00% uplift rate to nursing care and 5.99% uplift to residential care, note the rates attached at Appendix 1 and vary the contracts with providers in line with the conditions at 4.4.	Care Homes, Intermediate care and commissioned services	The additional cost of the uplift amounts to £2.299m for 2023/24, taking the total cost of the 2023/24 uplift to £4.534m. Budget provision has been made in the IIR's 2023/24 budget to meet this commitment.	23-Jul-23	23-Jul-23	Jul-24	Current	No		https://glasgowcity.hisp.scot.nhs.uk/Information/item-no-13-national-care-home-contract-settlement		Sharon Wearing	Finance	Approved under CO/CFO Delegated Authority on grounds of urgency in consultation with Chair/Vice Chair. Report presented to September 2023 IIR for info.	
270923-7	Implementation of a Safer Drug Consumption Facility	Both Council and Health Board	Glasgow City Council and NHS Greater Glasgow and Clyde are directed to implement the Safer Drug Consumption Facility, subject to receipt of Scottish Government funding.	Glasgow HSCP Alcohol and Drug Recovery Services; Glasgow Alcohol and Drug Partnership	Scottish Government have confirmed in writing their commitment to fund the operational costs for a Safer Drug Consumption Facility, including at staffing costs.	27-Sep-23	27-Sep-23	Aug-24	Current	Yes Revise	210617-9-a	https://glasgowcity.hisp.scot.nhs.uk/Information/item-no-13-safer-drug-consumption-facility		Jackie Kerr	Adult Services - A		
270923-9	Audited Annual Accounts 2022-23	Council only	Glasgow City Council is directed to carry forward reserves totalling £82.412m on behalf of the IIR, as reported in the Outturn Report 2022/23 approved by the IIR in June 2023.	All functions delegated to the IIR from Glasgow City Council and NHS Greater Glasgow and Clyde	£82.412m in reserves carried forward	27-Sep-23	27-Sep-23	Sep-24	Current	No		https://glasgowcity.hisp.scot.nhs.uk/Information/item-no-01-audited-annual-accounts-2022-23		Sharon Wearing	Finance		
270923-10	Primary Care Action - 2023 to 2026	Health Board only	NHS/GGC is Directed to implement the Primary Care Improvement Plan workstreams outlined in section 3.5 of this report utilising Primary Care Improvement funding for the 2023/24 year.	Provision of services to enable the delivery of the Primary Care Improvement Plan workstreams outlined in section 3.5 of this report including: Vaccination Transformation Programme Community treatment and care services (CTAC) Pharmacotheurapy services Development of urgent care services Recruitment of additional practitioners employed by Health boards to expand multi-disciplinary teams in primary care, such as acute musculoskeletal physiotherapy services, community mental health services. Development of Community Links Workers' support for primary care	The PCF budget allocation for 2023/24 to carry out the direction is £22.673m as indicated in Section 9 of this report	27-Sep-23	27-Sep-23	May-24	Current	No		https://glasgowcity.hisp.scot.nhs.uk/Information/item-no-10-primary-care-action-plan-2023-2026		Gary Dwyer	Primary Care	Direction revised by DA141123	
270923-11	Budget Monitoring	Both Council and Health Board	NHS/GGC is directed to implement the Primary Care Improvement Plan workstreams, specifically to extend the scope of the contract with the CLWs supplier to take account of the additional funding from the Scottish Government.	All functions outlined in Appendix 1 of the report	As outlined in Appendix 1	27-Sep-23	27-Sep-23	Nov-23	Completed	No		https://glasgowcity.hisp.scot.nhs.uk/Information/item-no-11-glasgow-clwb-budget-monitoring-month-4-and-period-5-2023-24		Sharon Wearing	Finance		
DA141123	Community Link Worker Programme 2024/25: additional Scottish Government Funding	Health Board only	Glasgow City Council is Directed to implement the payment of the proposed Scottish Recommended Allowances for living and foster carers, backdated to 1st April 2024 and including the retention of the additional 4 weeks of allowance made over the course of the year as outlined in 2.4 of the report	Provision of services to enable the delivery of the Primary Care Improvement Plan workstreams, specifically the development of Community Links Workers' support for primary care	£1.2m	14-Nov-23	14-Nov-23	May-24	Current	Yes Revise	270923-10	https://glasgowcity.hisp.scot.nhs.uk/Information/item-no-12-community-link-worker-programme-2024-25-additional-scottish-gov-funding		Gary Dwyer	Primary Care	Approved under CO/CFO Delegated Authority on grounds of urgency. SCGB were alerted to decision under DA and ratified the decision at the IIR on 29/11/23. Report presented to IIR in January 2024 for information.	
281123-7	Scottish Recommended Allowances for Kinship and Fostering Services	Council only	NHS Greater Glasgow and Clyde is directed to implement the Call before Convey for Care Homes test of change for Winter 2023/24, as outlined in section 4.5 of the report.	Children's Services-Fostering and Kinship Care Allowances	The budget allocation for implementation of the new rates is Glasgow City's allocation of £2.365m from the Scottish Government.	29-Nov-23	29-Nov-23	Sep-24	Current	No		https://glasgowcity.hisp.scot.nhs.uk/Information/item-no-07-scottish-recommended-allowances-fostering-and-kinship-services		Mike Burns	Children's Services		
281123-8	Unscheduled Care Winter 2023/24 Update	Health Board only	NHS Greater Glasgow and Clyde is directed to implement the Call before Convey for Care Homes test of change for Winter 2023/24, as outlined in section 4.5 of the report.	Residential Care for Older People	Funding of £256,000 has been made available from NHS Greater Glasgow and Clyde to support the test for change of Call before Convey for Care Homes.	29-Nov-23	29-Nov-23	Nov-24	Current	No		https://glasgowcity.hisp.scot.nhs.uk/Information/item-no-08-unscheduled-care-winter-2023-24-update		Stephen Fitzpatrick	Older People's Services		
281123-9	Glasgow City Integration Joint Board Budget Monitoring for Month 8 and Period 7 2023/24	Both Council and Health Board	Glasgow City Council and NHS Greater Glasgow and Clyde jointly are directed to deliver services in line with the Integration Joint Board's Strategic Plan 2020-23, as advised and instructed by the Chief Officer and within the revised budget levels outlined in Appendix 1 including the implementation of the recovery plan outlined in section 7.	All functions outlined in Appendix 1 of the report	As outlined in Appendix 1	29-Nov-23	29-Nov-23	Jan-24	Completed	Yes Supersede	270923-11	https://glasgowcity.hisp.scot.nhs.uk/Information/item-no-09-glasgow-city-ib-budget-monitoring-month-8-and-period-7-2023-24		Sharon Wearing	Finance		
DA131223	Scottish Government Mental Health Services for Children and Young People - 2022/23 Carry Forward	Both Council and Health Board	Glasgow City Council and NHS Greater Glasgow and Clyde are directed to utilise the projected underspend of the 2023/24 Scottish Government funding and the projected underspend of the in-year funding allocation to continue to develop, improve and expand mental health services for children and young people according to the plans for funding outlined in this paper.	Children's Services, Mental Health Services, Adult Services	The funding allocated for completion of the Direction is comprised of £1,857.49 of projected underspend of the 2023/24 funding allocation, plans for which are being completed via Direction 202023-5, and £438,728 granted in-year	13-Dec-23	13-Dec-23	Dec-24	Current	Yes Revise	230123-9	https://glasgowcity.hisp.scot.nhs.uk/Information/item-no-20-scottish-government-mental-health-services-children-and-young-people-2022-23		Mike Burns	Children's Services	Approved under CO/CFO Delegated Authority on grounds of urgency. Report presented to IIR in January 2024 for information.	
240124-7	Budget Monitoring	Both Council and Health Board	Glasgow City Council is directed to spend the delegated net budget of £341,501,100 in line with the Strategic Plan and the budget outlined within this report. This includes the proposal to increase non-residential services to reflect the increased cost of delivery as outlined in section 7.	All functions outlined in Appendix 1 of the report	As outlined in Appendix 1	24-Jan-24	24-Jan-24	Mar-24	Completed	Yes Supersede	281123-9	https://glasgowcity.hisp.scot.nhs.uk/Information/item-no-07-glasgow-city-ib-budget-monitoring-report-month-8-and-period-8-2023-24		Sharon Wearing	Finance		
200324-7	U8 Financial Allocations and Budgets 2024-2025	Both Council and Health Board	NHS Greater Glasgow and Clyde is directed to spend the delegated net budget of £1,052,081,000 in line with the Strategic Plan and the budget outlined within this report.	All functions outlined in Appendix 1 of the report	As outlined in Appendix 1	20-Mar-24	20-Mar-24	Apr-25	Current	No		https://glasgowcity.hisp.scot.nhs.uk/Information/item-no-08-glasgow-city-ib-budget-monitoring-report-month-8-and-period-8-2023-24		Sharon Wearing	Finance		
200324-7	U8 Financial Allocations and Budgets 2024-2025	Both Council and Health Board	Glasgow City Council is directed to implement, effective from 8 April 2024, the 10.09% uplift to an agreed percentage of full contract values (detailed at section 11), to providers of Adult Social Care within Glasgow Purchased Services and a 10.09% uplift on the full contract value to residential providers of Adult Social Care within Glasgow Purchased Services. This should be subject to Providers confirming they will pay staff providing direct care at least £12.00 per hour from 8 April 2024.	Budget 2024-25	The budget delegated to NHS Greater Glasgow and Clyde is £1,052,081,000 and Glasgow City Council is £341,501,100 as per the report	20-Mar-24	20-Mar-24	Apr-25	Current	No		https://glasgowcity.hisp.scot.nhs.uk/Information/item-no-09-glasgow-city-ib-budget-monitoring-report-month-8-and-period-8-2023-24		Sharon Wearing	Finance		
200324-8	Medium Term Financial Outlook 2024-2027	Both Council and Health Board	The Integration Scheme requires Glasgow City Council and NHS Greater Glasgow and Clyde to consider draft budget proposals based on the Strategic Plan as part of their annual budget setting processes. Both Parties are requested to consider this Medium-Term Financial Outlook as part of their annual budget process for 2025 - 26 and 2026 - 27.	All functions as outlined in the Medium-Term Financial Outlook	Not relevant at this stage	20-Mar-24	20-Mar-24	Mar-25	Current	Yes Supersede	270123-8	https://glasgowcity.hisp.scot.nhs.uk/Information/item-no-09-medium-term-financial-outlook-2024-2027-amended		Sharon Wearing	Finance		
200324-9	Budget Monitoring	Both Council and Health Board	Glasgow City Council and NHS Greater Glasgow and Clyde jointly are directed to deliver services in line with the Integration Joint Board's Strategic Plan, as advised and instructed by the Chief Officer and within the revised budget levels outlined in Appendix 1 including the implementation of the recovery plan.	All functions outlined in Appendix 1 of the report	As outlined in Appendix 1	20-Mar-24	20-Mar-24	Sep-24	Current	Yes Supersede	240124-7	https://glasgowcity.hisp.scot.nhs.uk/Information/item-no-09-glasgow-city-ib-budget-monitoring-report-month-8-and-period-11-2023-24		Sharon Wearing	Finance		

Reference no.	Report Title	Direction to	Full Text	Functions Covered by Direction	Budget Allocated by IIR to carry out direction(s)	Date Issued	With Effect From	Review Date	Status	Does this supersede, revise or revoke a previous Direction	Direction Reference superseded, revised or revoked	Link to IIR paper	Link to New Direction	Responsible Officer	Service Area	Comments	Most Recent Review (Date)
DA020424	National Care Home Contract Increase (2024/25)	Council only	From 8 April 2024 implement the 6.76% uplift rate to nursing care and 6.30% uplift to residential care, note the rates attached at Appendix 1 and vary the contracts with providers in line with the conditions at 4.3.	Care Homes, Intermediate Care and commissioned services	The cost of the uplift amounts to £7.886m for 2024/25. Budget provision has been made in the IIR's 2024/25 budget to meet this commitment.	02-Apr-24	02-Apr-24	Apr-25	Current	No		https://glasgowcity.hisp.scot.nhs.uk/section/item.no.21-national-care-home-contract-increase-2024-25		Sharon Wearing	Finance	Approved under CC/CDO delegated authority on the grounds of urgency. Report presented to May IIR for information	
130524-9	Integration Joint Board – 2024-25 Budget Update	Both Council and Health Board	NHS Greater Glasgow and Clyde and Glasgow City Council is directed to implement the savings of £4.034m as outlined in this report.	Budget 2024-25	The budget for 2024-25 is as delegated to NHS Greater Glasgow and Clyde and Glasgow City Council in the March IIR Report.	15-May-24	15-May-24	Apr-25	Current	No		https://glasgowcity.hisp.scot.nhs.uk/section/item.no.9-integration-joint-board-2024-25-budget-update		Sharon Wearing	Finance		
130524-10	Sign Language and Interpreting Service (SLIS) Review	Council only	Glasgow City Council is directed to implement the revised service model for Sign Language and Interpreting Services as outlined in this report.	Sensory Impairment, Sign Language and Interpreting	The cost of delivering the staffing establishment under the revised service model is £122,224	15-May-24	15-May-24	May-25	Current	No		https://glasgowcity.hisp.scot.nhs.uk/section/item.no.10-sign-language-and-interpreting-service-ils-review		Jackie Kerr	Adult PD		
130524-11	Rapid Rehousing Transition Plan Update	Council only	Glasgow City Council are directed to progress the spending proposals for the RBTTP for 2024/25 as outlined Appendix 1.	Housing and Homelessness Services, Prison Based Homelessness services, Housing Options, Housing First	The full budget allocation required for progressing this direction is £2,097m from the total 2024/25 RBTTP budget of £1,455m from the Scottish Government RBTTP Grant and £1,358m (estimated) to be carried forward in unused funds from previous financial years.	15-May-24	15-May-24	May-25	Current	No		https://glasgowcity.hisp.scot.nhs.uk/section/item.no.11-rapid-rehousing-transition-plan-update		Frances McMeekling	Homelessness		
130524-12	Scottish Government Funding for Improved Mental Health Services for Children and Young People 2024-25	Both Council and Health Board	The Integration Joint Board directs the Council and Health Board to utilise the 2024/25 Scottish Government funding to continue to develop, improve and expand mental health services for children and young people according to the plans for funding outlined in this paper, with a review of the outcomes achieved in the Scottish Government Activity Reports.	Children's Services, Mental Health Services, Adult Services	The total funding available for the development and expansion of tier 1 and 2 supports for 2024/25 is £1,709,000.	15-May-24	15-May-24	May-25	Current	No		https://glasgowcity.hisp.scot.nhs.uk/section/item.no.12-scottish-government-funding-for-improved-mental-health-services-for-children-and-young-people-2024-25		Karen Duffell	Children's Services		
130524-13	Whole Family Support through General Practice	Council only	Glasgow City Council is Directed to implement the spending proposals related to the 2024/25 and 2025/26 funding allocations for the Whole Family Wellbeing Funding (WFWF) Primary Care Programme, as outlined in Table 1.	Primary care services for children and families at risk of poverty, trauma and exclusion; family support services; welfare advice services for families.	The financial allocations awarded to Glasgow City Council by the Scottish Government for this development consists of £1.97m for 2024/25 and £1.77m for 2025/26 subject to parliamentary approval.	15-May-24	15-May-24	May-25	Current	No		https://glasgowcity.hisp.scot.nhs.uk/section/item.no.13-whole-family-support-through-general-practice		Gary Dover	Primary Care		
130524-14	Social Care Planned Procurement 2024/25 and Commissioning Service Development Plan	Council only	Glasgow City Council is directed to carry out the procurement activity in relation to tenders outlined in Appendix 1 of this report.	Social Care commissioning (Older People Community Services; Children and Families; Disabilities; Mental Health; Homelessness and Asylum Services; Women's Services)	The total budget for delivery of purchased social care services for financial year 2024/25 is £119,896,500. The allocated budget from this total for the services to be procured as outlined in this report will be agreed at Business Meeting as each tender progresses.	15-May-24	15-May-24	May-25	Current	No		https://glasgowcity.hisp.scot.nhs.uk/section/item.no.14-social-care-planned-procurement-2024-25-and-commissioning-development-plan		Gail McCormick	Commissioning		