



Item No. 15

Meeting Date

Wednesday 17th April 2024

**Glasgow City
Integration Joint Board
Finance, Audit and Scrutiny Committee**

Report By: Sharon Wearing, Chief Officer, Finance and Resources

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Older People Purchased Care Home Capacity & Sustainability Update Report

Purpose of Report:

This report provides a further update on the purchased older people care home sector within Glasgow City. This includes the key aspects influencing sustainability of the sector and an overview of the current model and contributing factors in respect of capacity across the city.

Background/Engagement:

A report was presented to the IJB Finance, Audit and Scrutiny Committee on [25 October 2023](#). It was requested at the meeting that a further report be brought back to the IJB to be considered at a future meeting.

Governance Route:

The matters contained within this paper have been previously considered by the following group(s) as part of its development.

HSCP Senior Management Team ☐
Council Corporate Management Team ☐
Health Board Corporate Management Team ☐
Council Committee ☐
Update requested by IJB ☒
Other ☐
Not Applicable ☐

Recommendations:

The IJB Finance, Audit and Scrutiny is asked to:
a) Note the content of this report.

Relevance to Integration Joint Board Strategic Plan:

These services are integral to the IJB's strategy for delivering high quality care and effective outcomes for the city's most vulnerable older people and understanding the issues related to

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sustainability of the care home market contributes to meeting the strategic priority of building a sustainable future.

Implications for Health and Social Care Partnership:

Reference to National Health & Wellbeing Outcome:	N/A
Personnel:	N/A
Carers:	N/A
Provider Organisations:	N/A
Equalities:	N/A
Fairer Scotland Compliance:	N/A
Financial:	N/A
Legal:	N/A
Economic Impact:	N/A
Sustainability:	N/A
Sustainable Procurement and Article 19:	N/A
Risk Implications:	The work outlined in this report will assist the HSCP in monitoring the risk of purchased care home failure within the city and the contributing factors.
Implications for Glasgow City Council:	N/A
Implications for NHS Greater Glasgow & Clyde:	N/A

1. Purpose

- 1.1. This report provides a further update on the independent/purchased older people care home sector capacity within Glasgow City.

2. Background

- 2.1. The Committee report of [25 October 2023](#) provided an outline of the independent care home sector in the city including bed capacity and risk factors associated with care home closure. The remaining sections of the report provided an update on current bed capacity and other factors relating to care home provision in the City.

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- 2.2. An update was requested to be presented to the IJB in April 2024.

3. Glasgow Purchased Care Home Capacity

- 3.1. Key statistics, gathered as a snapshot of activity as at 7 February 2024, of the current independent/purchased older people care home market in Glasgow City are as follows;

- 56 Independent Older People Care Homes
- 33 total provider organisations
- 3448 total beds registered with the Care Inspectorate

Of the 3448 beds:

- 263 reported beds unavailable (7.62% of registered beds) (e.g., closed units, moratorium in place, closed for refurbishment, mothballed units being used for storage, etc)
- 157 reported vacancies (4.55% of registered beds)
- 3028 occupied beds, currently funded by Glasgow City, other HSCPs and self-funded (87.82% of registered beds).

4. Care Home Closures / Developments

- 4.1. As previously reported 6 care homes closed in the last 2-3 years up to October 2023, showing a decline of around 10%. There have been no further care home closures within the city since that time. In comparison, the number of older people care homes in Scotland declined by 13% in the last decade up to November 2023.
- 4.2. The current economic climate continues to be a challenge for care homes in respect of sustainability. However, the sector has recently agreed a fee rate uplift of 6.76% for Nursing (with an additional nurse pay award pending) and 8.3% for Residential.
- 4.3. At the current time the HSCP are aware of the development of 3 new independent care homes within the City. One of these is within an existing building that previously operated as a care home, the other two being new build proposals currently at planning stage. It is understood that the 3 new homes will provide an additional c150 beds aimed at self-funding residents. All of these homes are in the same geographical area of the City.

5. Current Model of Service Provision

- 5.1. The current model of service delivery provides care and support services across 56 independent care homes in the following categories:
- Residential Care
 - Nursing Care
 - Nursing and Residential
 - Young Physically Disabled (YPD)
 - Alcohol Related Brain Damage (ARBD)

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5.2. Specialist Care

The ongoing availability of care home placements for adults and older people requiring 24hr specialist care is fundamental in ensuring appropriate access to care delivery models within the city.

The following homes receive a fee rate in excess of the National Care Home Contract (NCHC) as they meet the needs of older people and adults with a high complexity of need. These homes include:

- Southside Dementia Services
- Southside Older Peoples' Services
- Craigbank Care Home
- Crannog Care Home
- Greenfield Park (YPD/Acquired Brain Injury units)
- Florence House
- Applecross Nursing Home
- Eastfields
- Haydale Care Home
- Arden Craig Care Home

5.3 Work is underway in relation to the future commissioning requirements of this particular service type with an initial report due back to the Chief Officer, Finance and Resources by 31 May 2024.

6. Hospital Delays

6.1. While work continues on reducing acute delayed discharge, as a result of identifying a suitable care home placement in conjunction with individuals and their families, it is worth noting that a number of factors which can impact this, are out with any demand issues, these include:

- Family choice whereby families have a specific care home they want their relative to be placed in and wish to wait until a vacancy arises in that home, therefore vacancies are not always filled when available.
- Adults with Incapacity (AWI) – Some patients require to remain in hospital until guardianship can be processed, this is normally when power of attorney is not in place to support hospital discharge.
- The requirement for highly specialist placements for people with complex clinical or behavioural support needs.
- Resident mix, when a care home already has the maximum number of residents with complex needs they can cope with. To introduce additional residents with complex needs could impact on the quality of service delivery therefore some referrals are refused.

6.2. It should also be noted that care homes may refuse individual referrals where, following assessment, they do not feel they can provide required support and facilitate a safe hospital discharge.

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7. Need for Further Review of Care Home Capacity

- 7.1. A key element of this work is maintaining up to date detailed information in relation to care home vacancies within the city. During the Covid-19 pandemic Scottish Government introduced a national system for collection of this data via TURAS which collates high level vacancy data as input by care home providers. Current experience indicates that this data is unreliable, a recent exercise indicating that around 50% of care homes in Glasgow City had not recently updated TURAS. Work is currently underway to review the current HSCP vacancy data collection and distribution mechanism, including frequency, in order to ensure that this is as effective as possible.
- 7.2. Further work is also required to ensure that the appropriate number of mainstream (Nursing & Residential) and specialist (YPD, Dementia, etc.) care home places are available within the City.
- 7.3. A high-level strategic review of all care home capacity (current & future) within the city would be helpful. This would include anticipated future need across all care home categories. Work already underway to review current Specialist Care Home provision will support this work.

8. Recommendations

- 8.1. The IJB Finance, Audit and Scrutiny Committee is asked to:
 - a) Note the content of this report.

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