



**Item No: 19**

**Meeting Date: Wednesday 27<sup>th</sup> September 2023**

## **Glasgow City Integration Joint Board**

**Report By: Sharon Wearing, Chief Officer, Finance and Resources**

**Contact: Sharon Wearing**

**Phone: 0141 287 8838**

### **National Care Home Contract Increase (2023/24) Update**

**Purpose of Report:**

The purpose of this report is to update the IJB on the increase to the National Care Home Contract (NCHC) fee rates for 2023/24 and the proposed increases on our other commissioned services; and to note the approval by the Chief Officer and Chief Officer Finance and Resources, under delegated authority, on the ground of urgency, to apply the NCHC uplift to commissioned services attached in Appendix 1.

**Background/Engagement:**

The NCHC is a national contract which is negotiated across Scotland and full engagement of Scottish Councils via COSLA.

**Governance Route:**

The matters contained within this paper have been previously considered by the following group(s) as part of its development.

- HSCP Senior Management Team ☐
- Council Corporate Management Team ☐
- Health Board Corporate Management Team ☐
- Council Committee ☐
- Update requested by IJB ☐
- Other ☐
- Not Applicable ☒

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<b>Recommendations:</b>	<p>The Integration Joint Board is asked to:</p> <p>a) note approval by the Chief Officer and Chief Officer Finance and Resources under delegated authority, on the ground of urgency:</p> <ul style="list-style-type: none"><li>noting the rates from 10 April 2023 as outlined in Appendix 1;</li><li>agreement to apply the NCHC uplift to commissioned services attached in Appendix 1; and</li><li>instruction to the council to vary the contracts with providers in line with the conditions at 4.3; and</li></ul> <p>b) note the approval was undertaken in consultation with the IJB Chair and Vice Chair.</p>
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### Relevance to Integration Joint Board Strategic Plan:

The delivery of good health and social care outcomes is dependent on the quality of care delivered by providers with whom we contract. This offer improves conditions for staff and organisations and should contribute to improved health and wellbeing outcomes for staff and service users.

### Implications for Health and Social Care Partnership:

<b>Reference to National Health &amp; Wellbeing Outcome(s):</b>	Outcome 9. Resources are used effectively and efficiently in the provision of health and social care services.
<b>Personnel:</b>	No impact on Partnership personnel.
<b>Carers:</b>	No direct impact on carers.
<b>Provider Organisations:</b>	This settlement assists providers to deliver the Adult Social Care Pay uplift and helps with their financial sustainability.
<b>Equalities:</b>	This settlement assists providers to deliver the Adult Social Care Pay uplift and helps with their financial sustainability.
<b>Fairer Scotland Compliance:</b>	This settlement supports the delivery of a Fairer Scotland.
<b>Financial:</b>	The additional cost of the uplift amounts to £2.299m for 2023/24, taking the total cost of the 2023/24 uplift to £4.594m. Budget provision has been made in the IJB's 2023/24 budget to meet this commitment.
<b>Legal:</b>	The NCHC contract will be varied to reflect provider compliance with the terms set out in the NCHC fee rate letter.
<b>Economic Impact:</b>	None

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<b>Sustainability:</b>	None
<b>Sustainable Procurement and Article 19:</b>	None
<b>Risk Implications:</b>	None
<b>Implications for Glasgow City Council:</b>	As outlined under Legal.
<b>Implications for NHS Greater Glasgow &amp; Clyde:</b>	None
<b>Direction Required to Council, Health Board or Both</b>	
<b>Direction to:</b>	
1. No Direction Required	<input type="checkbox"/>
2. Glasgow City Council	<input checked="" type="checkbox"/>
3. NHS Greater Glasgow & Clyde	<input type="checkbox"/>
4. Glasgow City Council and NHS Greater Glasgow & Clyde	<input type="checkbox"/>

### 1. Purpose

- 1.1. The purpose of this report is to update the IJB on the increase to the National Care Home Contract (NCHC) fee rates for 2023/24 and the proposed increases on our other commissioned services; and to note the approval by the Chief Officer and Chief Officer Finance and Resources under delegated authority, on the grounds of urgency, to apply the NCHC uplift to commissioned services attached in Appendix 1.
- 1.2. As IJB approval could not be obtained within the required timescale, and in view of the urgent requirement to allow backdated payments to providers who are under significant financial challenge, these proposals were approved by the Chief Officer of Glasgow City IJB and Chief Officer, Finance and Resources under the delegated authority set out in the [IJB Scheme of Delegation](#) to officers. Officer approval was in consultation with the IJB Chair and Vice Chair.

### 2. Background

- 2.1. The NCHC is subject to national negotiation. This negotiation sets the rates which will apply for 2023/24 and the expectations in relation to the payment of the Adult Social Care Pay rate by providers.
- 2.2. On [10 May 2023](#), the IJB agreed to apply an interim uplift of 2.11% to nursing care and an interim rate of 2.70% for residential care. These rates were agreed for both NCHC and other commissioned services in Appendix 1 to the report.

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- 2.3 This report noted that a further update would be provided if a final settlement was agreed for 2023/24. This has now concluded, and section 3 of this report provides details of the final settlement agreed.

### **3. Implications of 2023/24 fee uplift**

- 3.1 The rates attached at Appendix 1 are applicable from 10 April 2023 in line with Scottish Government notification to Local Authorities dated 14 July 2023. A rate of 6.00% has been applied to nursing care and a rate of 5.99% for residential care. These uplift rates will be applied to both the NCHC and the other commissioned services which are included at Appendix 1. These rates include the interim increase agreed on 10 May 2023 and represent the final NCHC settlement for 2023/24.
- 3.2 The additional cost of the uplift amounts to £2.299m for 2023/4, taking the total cost of the 2023/24 uplift to £4.594m. Budget provision has been made in the IJB's 2023/24 budget to meet this commitment.

### **4. Adult Social Care Pay**

- 4.1 As agreed on 10 May 2023, this arrangement requires all providers delivering publicly funded care to pay all workers providing direct care, regardless of age, experience or time in employment, a minimum of £10.90 per hour from 10 April 2023 in line with the joint commitment by Scottish Government and Local Government to paying adult social care workers at least the Real Living Wage.
- 4.2 In addition, the rates set out at 3.1 have benchmarked domestic and catering support staff to the National Minimum Wage, this is £10.42.
- 4.3 On this basis the National Care Home Contract will be varied to ensure:
- Any provider delivering publicly funded care must pay all direct adult social care workers a minimum of £10.90;
  - Providers agree that remuneration can be periodically monitored by the commissioning authority, including direct verification with employees of the provider;
  - There will be no displacement of any other costs onto staff by the employer.

### **5. Agenda for Change**

- 5.1 An increase to nursing salaries of 6.5% has been included within the settlement in line with the agreed Agenda for Change increase.

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### 6. Recommendations

6.1 The Integration Joint Board is asked to:

- a) note approval by the Chief Officer and Chief Officer Finance and Resources under delegated authority, on the ground of urgency:
  - noting the rates from 10 April 2023 as outlined in Appendix 1;
  - agreement to apply the NCHC uplift to commissioned services attached in Appendix 1; and
  - instruction to the council to vary the contracts with providers in line with the conditions at 4.3; and
- b) note the approval was undertaken in consultation with the IJB Chair and Vice Chair.

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**Direction from the Glasgow City Integration Joint Board**

1	Reference number	DA210723
2	Report Title	National Care Home Contract Increase (2023/24) Update
3	Date direction issued by Integration Joint Board	21 July 2023
4	Date from which direction takes effect	21 July 2023
5	Direction to:	Glasgow City Council only
6	Does this direction supersede, revise or revoke a previous direction – if yes, include the reference number(s)	No
7	Functions covered by direction	Care Homes, Intermediate care and commissioned services.
8	Full text of direction	From 10 April 2023 implement the 6.00% uplift rate to nursing care and 5.99% uplift to residential care, note the rates attached at Appendix 1 and vary the contracts with providers in line with the conditions at 4.3.
9	Budget allocated by Integration Joint Board to carry out direction	The additional cost of the uplift amounts to £2.299m for 2023/24, taking the total cost of the 2023/24 uplift to £4.594m. Budget provision has been made in the IJB's 2023/24 budget to meet this commitment.
10	Performance monitoring arrangements	In line with the agreed Performance Management Framework of the Glasgow City Integration Joint Board and the Glasgow City Health and Social Care Partnership.
11	Date direction will be reviewed	August 2024

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## 2023-24 RATES

**NCHC Nursing Care****2022-23****2023-24**

National Contract rate	£838.12	£888.50
National Contract rate for dual room	£813.12	£863.50
Below the National Contract - Default rate	£776.27	£822.93

**NCHC Residential Care for Older People**

National Contract rate	£719.50	£762.62
National Contract rate for dual room	£694.50	£737.62
Below the National Contract - Default rate	£657.77	£697.19

**Commissioned Services**

Enhanced Residential Care	£757.17	£802.52
Residential Dementia	£1,076.53	£1,141.01
Craigbank Care Home (Residential)	£1,048.18	£1,110.97
Craigbank Care Home (Nursing)	£1,243.47	£1,318.08
Mungo Foundation - Annandale	£1,199.42	£1,271.27
Riddrie Knowes	£960.29	£1,017.91
Crannog	£1,113.15	£1,171.40
Greenfield Park	£1,444.09	£1,530.74
Eastfield	£2,369.39	£2,511.55
Applecross	£1,188.46	£1,259.76
The Oaks	£1,574.72	£1,669.21

**Intermediate Care**

Ailsa Craig	£1,043.65	£1,106.27
Burlington	£956.84	£1,014.25
Chester Park	£1,052.52	£1,115.68
Oakbridge	£1,052.52	£1,115.68
Glenlivet	£1,054.62	£1,117.90