



Item No: 23

Meeting Date: Wednesday 24th September 2025

Glasgow City Integration Joint Board

Report By: Stephen Fitzpatrick, Assistant Chief Officer, Older People's Services & Primary Care

Contact: Jenny McCann, PCIP Manager

Phone: 07976670068

Application by Ashton Medical Practice to close their Cardonald Branch surgery

Purpose of Report:

The purpose of this report is to update the IJB on the application by Ashton Medical Practice to close their Cardonald branch surgery; and to note the approval of the application by the Chief Officer and Depute Chief Officer, Finance and Resources, under delegated authority, on the ground of urgency.

Background/Engagement:

GP practice partnership of Dr June Campbell and Ms Christine Bell submitted a formal application on 8th October 2024 to NHS Greater Glasgow and Clyde to withdraw GP services from their branch surgery premises within Cardonald Medical Centre, 1831 Paisley Road West, Glasgow G52 3SS. They propose to deliver services from their main premises at Ashton House, 3 Ashton Road, Glasgow G12 8SP and their other branch surgery at Springburn Health Centre, 200 Springburn Way, Glasgow G21 1TR.

The guidance issued to Health Boards in relation to branch surgery closures advises that decisions are taken only after full consultation with local communities and other interested parties; and that any decisions taken align to other strategies designed to improve patient access to services. A consultation on the application to close the branch surgery commenced with patients and wider stakeholders on Thursday 20th March 2025 and concluded on 12th June 2025.

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	<p>The guidance includes a governance flow chart for authorising (or not) requests by practices to withdraw services, such as branch closures. The guidance states that all responses, results from meetings and the patient survey must be considered by the HSCP's Senior Management Group who will decide on the application and inform the IJB of its recommendation. The IJB is then asked to ratify (or not) the officers' decision.</p> <p>In line with the IJB's delegated authority arrangements for officers, Glasgow City HSCP's Chief Officer and Depute Chief Officer, Finance and Resources agreed (in consultation with the Chair and Vice Chair of the IJB) that the application could be approved on the grounds of urgency, as this would allow the Health Board and the practice to expedite the next stage of the closure process.</p>
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Governance Route:	<p>The matters contained within this paper have been previously considered by the following group(s) as part of its development.</p> <p>HSCP Senior Management Team <input type="checkbox"/></p> <p>Council Corporate Management Team <input type="checkbox"/></p> <p>Health Board Corporate Management Team <input type="checkbox"/></p> <p>Council Committee <input type="checkbox"/></p> <p>Update requested by IJB <input type="checkbox"/></p> <p>Other <input checked="" type="checkbox"/> Primary Care Management Group</p> <p>Not Applicable <input type="checkbox"/></p>
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Recommendations:	<p>The Integration Joint Board is asked to:</p> <p>a) Note approval of the application from the Aston Medical Practice to close its branch surgery in Cardonald Medical Centre by the Chief Officer and Depute Chief Officer, Finance and Resources under delegated authority, on the ground of urgency; and</p> <p>b) Note the approval was undertaken in consultation with the IJB Chair and Vice Chair.</p>
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Relevance to Integration Joint Board Strategic Plan:

The support for the sustainability of primary care services is a core part of the IJB Strategic Plan.

Implications for Health and Social Care Partnership:

Reference to National Health & Wellbeing Outcome(s):	All
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Personnel:	Not applicable, as staff are employed by Ashton Medical Practice and not the Council or NHS Board.
Carers:	Carers will be impacted by the branch closure. All patients, including carers, will have the option to remain registered at Ashton Medical Practices or be free to register with any local practice that covers their postcode catchment. All remaining patients would be assisted to find an alternative practice in their postcode area.
Provider Organisations:	Ashton Medical Practice is a primary care contractor providing services on behalf of NHS GG&C. The proposal to close the branch surgery will help sustain the remaining services delivered by the practice in north west and north east Glasgow.
Equalities:	An initial EQIA was completed to help guide the decision making and this was updated to support the next stage of the process, and to ensure that any disproportionate impacts from the closure on people with protected characteristics are mitigated where possible. The updated EQIA has been published and can be found at: https://glasgowcity.hscp.scot/publication/eqia-ashton-mp-closure-process
Fairer Scotland Compliance:	This is covered in the EQIA.
Financial:	The funding for GP services is provided through the Family Health Services and Prescribing budgets and follows the individual patient as part of the overall funding for general practices services.
Legal:	The medical practice is contracted by NHS GG&C and delivers services within the related health service legislation.
Economic Impact:	This proposal will promote the longer-term sustainability of the medical practice.
Sustainability:	Not applicable.
Sustainable Procurement and Article 19:	Not applicable.
Risk Implications:	The following risks were considered in the options' appraisal that was considered by the HSCP's Primary Care Management Group

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	<p>1.a. Do not support closure of Cardonald branch There is a significant risk that due to practice sustainability issues, the partners will choose to hand back the contract for all three branches.</p> <p>1.b. Support Cardonald branch closure A further decision will be required about how to continue to provide General Medical Services for patients currently registered at the Cardonald Branch surgery who do not wish to remain with Ashton Medical Practice's main site or the branch surgery and cannot find an alternative practice independently.</p>
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Implications for Glasgow City Council:	None
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Implications for NHS Greater Glasgow & Clyde:	NHSGG&C must complete the process for approving branch closure; managing the administrative arrangements for the closure; and providing advice and support for patients who will seek registration with another practice.
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Direction Required to Council, Health Board or Both	
Direction to:	
1. No Direction Required	<input checked="" type="checkbox"/>
2. Glasgow City Council	<input type="checkbox"/>
3. NHS Greater Glasgow & Clyde	<input type="checkbox"/>
4. Glasgow City Council and NHS Greater Glasgow & Clyde	<input type="checkbox"/>

1. Purpose

- 1.1. The purpose of this report is to update the IJB on the application by Ashton Medical Practice to close their Cardonald branch surgery; and to note the approval of the application by the Chief Officer and Depute Chief Officer, Finance and Resources, under delegated authority, on the ground of urgency.

2. Background

- 2.1. The Ashton practice made an application to the Health Board last October to close its branch surgery in Cardonald Medical Centre. After the completion of the stakeholder consultation and an Equality Impact Assessment, officers of Glasgow City HSCP's Primary Care Management Group agreed on 25 June 2025 to recommend the closure of the branch to the IJB and Health Board. This recommendation was made on the basis that closing the branch surgery would help to promote the sustainability of the overall practice at its other 2 locations. Officers have made a commitment that those patients who do not want to remain registered with the Ashton Practice, will be supported to register with other local practices in their area.

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- 2.2. Officers estimated that the timescale for closing the branch, including the time to seek alternative local practices for those patients who do not want to remain with Ashton, would take approximately 6 months after approval by the IJB. If the decision to accept the request to close its branch surgery in Cardonald Medical Centre was delayed until the next IJB meeting, officers had concerns that the sustainability of the overall Ashton Practice would be compromised.
- 2.3. As IJB approval could not be obtained within the required timescale and in view of the urgent requirement to allow the Health Board and the practice to expedite the next stage of the closure process, the application was approved by the Chief Officer and Depute Chief Officer, Finance and Resources under the delegated authority set out in the [IJB Scheme of Delegation](#) to officers. Officer approval was in consultation with the IJB Chair and Vice Chair.

3. Recommendations

- 3.1 The Integration Joint Board is asked to:
- a) Note approval of the application from the Aston Medical Practice to close its branch surgery in Cardonald Medical Centre by the Chief Officer and Depute Chief Officer, Finance and Resources under delegated authority, on the ground of urgency; and
 - b) Note the approval was undertaken in consultation with the IJB Chair and Vice Chair.

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Date: 15th July 2025

Glasgow City Integration Joint Board

Report By: Gary Dover, Assistant Chief Officer, Primary Care and Early Intervention

Contact: Jenny McCann, PCIP Manager

Phone: 07976670068

Application by Ashton Medical Practice to close their Cardonald Branch surgery

Purpose of Report:	The purpose of this report is to update the Chief Officer and Chief Officer, Finance and Resources (on behalf of the Integration Joint Board) on a proposal to accept the application by Ashton Medical Practice to close their Cardonald branch surgery; and to request approval under delegated authority, on the ground of urgency.
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Background/Engagement:	<p>The GP practice partnership of Dr June Campbell and Ms Christine Bell submitted a formal application on 8th October 2024 to NHS Greater Glasgow and Clyde to withdraw GP services from their branch surgery premises within Cardonald Medical Centre, 1831 Paisley Road West, Glasgow, G52 3SS. They propose to deliver services from their main premises at Ashton House 3 Ashton Road, Glasgow G12 8SP and their other branch surgery at Springburn Health Centre, 200 Springburn Way, Glasgow G21 1TR.</p> <p>The guidance issued to Health Boards in relation to branch surgery closures advises that decisions are taken only after full consultation with local communities and other interested parties; and that any decisions taken align to other strategies designed to improve patient access to services. A consultation on the application to close the branch surgery commenced with patients and wider stakeholders on Thursday 20th March 2025 and concluded on 12th June 2025.</p>
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	<p>The guidance includes a governance flow chart for authorizing (or not) requests by practices to withdraw services, such as branch closures. The guidance states that all responses, results from meetings and the patient survey must be considered by the HSCP's Senior Management Group who will decide on the application and inform the IJB of recommendation. The IJB is then asked to ratify (or not) the officers' decision.</p> <p>If approved, NHSGG&C will amend the contract with Ashton Medical Practice to allow the practice to close its Cardonald Branch; to complete the administrative processes that are required to facilitate the closure and to ensure that patients can either remain with the Ashton practice or are able to register with another practice.</p>
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Governance Route:	<p>The matters contained within this paper have been previously considered by the following group(s) as part of its development.</p> <p>HSCP Senior Management Team <input type="checkbox"/></p> <p>Council Corporate Management Team <input type="checkbox"/></p> <p>Health Board Corporate Management Team <input type="checkbox"/></p> <p>Council Committee <input type="checkbox"/></p> <p>Update requested by IJB <input type="checkbox"/></p> <p>Other <input checked="" type="checkbox"/></p> <p>HSCP Primary Care Management Group</p> <p>Not Applicable <input type="checkbox"/></p>
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Recommendations:	<p>The Chief Officer and Chief Officer, Finance and Resources (acting on behalf of the Integration Joint Board) are asked to:</p> <p>a) Approve the application from Ashton Medical Practice to close their Cardonald Branch Surgery.</p>
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Relevance to Integration Joint Board Strategic Plan:

The support for the sustainability of primary care services is a core part of the IJB Strategic Plan.

Implications for Health and Social Care Partnership:

Reference to National Health & Wellbeing Outcome(s):	All
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Personnel:	Not applicable as staff are employed by Ashton Medical Practice and not the council or NHS Board.
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Carers:	Carers will be impacted by the branch closure. All patients, including carers, will have the option to remain registered at Ashton Medical Practices or be free to register with any local practice that covers their postcode catchment. All remaining patients would be assisted to find an alternative practice in their postcode area.
Provider Organisations:	Ashton Medical Practice is a primary care contractor providing services on behalf of NHS GG&C. The proposal to close the branch surgery will help sustain the remaining services delivered by the practice in north west and north east Glasgow.
Equalities:	An initial EQIA was completed to help guide the decision making and this will be updated to support the next stage of the process, and to ensure that any disproportionate impacts from the closure on people with protected characteristics are mitigated where possible.
Fairer Scotland Compliance:	This is covered in the EQIA.
Financial:	The funding for GP services is provided through the Family Health Services and Prescribing budgets and follows the individual patient as part of the overall funding for general practices services.
Legal:	The medical practice is contracted by NHS GG&C and delivers services within the related health service legislation.
Economic Impact:	This proposal will promote the longer-term sustainability of the medical practice.
Sustainability:	Not applicable
Sustainable Procurement and Article 19:	Not applicable
Risk Implications:	<p>The risks were considered in the options' appraisal:</p> <p>1.a. Do not support closure of Cardonald branch</p> <p>If the decision is taken to keep the branch open, the practice will not have the GP staff to run the branch and deliver General Medical Services to the population. The practice is not in a financial position to take on extra partners due to the cost of the rent at the main site at Ashton Road. There is therefore a significant risk that, due to practice sustainability issues, Dr June Campbell will choose to hand back the contract for all three branches.</p>

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	1.b. Support Cardonald branch closure If Glasgow City HSCP does support the closure of the Cardonald branch surgery, a further decision will be required about how to continue to provide General Medical Services for patients currently registered at the Cardonald Branch surgery who do not wish to remain with Ashton Medical Practice's main site or the branch surgery and cannot find an alternative practice independently.
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Implications for Glasgow City Council:	None
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Implications for NHS Greater Glasgow & Clyde:	NHSGG&C must complete the process for approving branch closure; managing the administrative arrangements for the closure; and providing advice and support for patients who will seek registration with another practice.
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Direction Required to Council, Health Board or Both	
Direction to:	
1. No Direction Required	<input type="checkbox"/>
2. Glasgow City Council	<input type="checkbox"/>
3. NHS Greater Glasgow & Clyde	<input checked="" type="checkbox"/>
4. Glasgow City Council and NHS Greater Glasgow & Clyde	<input type="checkbox"/>

1. Purpose

- 1.1. The purpose of this report is to update the Chief Officer (on behalf of the Integration Joint Board) on a proposal to accept the application by Ashton Medical Practice to close their Cardonald branch surgery; and to request approval under delegated authority, on the ground of urgency.
- 1.2. As IJB approval could not be obtained within the required timescale, and in view of the urgent requirement to approve the closure of the branch, the Chief Officer of Glasgow City IJB is asked to approve under the delegated authority set out in the [IJB Scheme of Delegation](#) to officers.

2. Background

- 2.1 The GP practice partnership of Dr June Campbell and Ms Christine Bell submitted a formal application on 8th October 2024 to NHS Greater Glasgow and Clyde to withdraw GP services from their branch surgery premises within Cardonald Medical Centre, 1831 Paisley Road West, Glasgow, G52 3SS. They propose to deliver services from their main premises at Ashton House 3 Ashton Road, Glasgow G12 8SP and their other branch surgery at Springburn Health Centre, 200 Springburn Way, Glasgow G21 1TR.

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- 2.2 Glasgow HSCP has followed the guidance that has been provided by the Health Board's Primary Care Support Team. This guidance advises that decisions are taken only after full consultation with local communities and other interested parties; and that any decisions taken align to other strategies designed to improve patient access to services. A consultation on the application to close the branch surgery commenced with patients and wider stakeholders on Thursday 20th March 2025 and concluded on 12th June 2025.
- 2.3 The guidance includes a governance flow chart for authorizing (or not) requests by practices to withdraw services, such as branch closures. The guidance states that all responses, results from meetings and the patient survey must be considered by the HSCP's Senior Management Group who will decide on the application and inform the IJB of recommendation. The IJB is then asked to ratify (or not) the officers' decision.
- 2.4 Glasgow City HSCP's Primary Care Management Group agreed to the application on 25 June 2025. Their decision was based on the detailed report and Equality Impact Assessment.
- 2.5 Given the next IJB meeting will not take place until September 2025, it is requested that the Chief Officer and Chief Officer, Finance and Resources approve the application under delegated authority as this will allow the Health Board and the practice to expedite the next stage of the closure process.
- 2.6 A report to the IJB meeting in September 2025 will ask members to note the decision by the Chief Officer and Chief Officer, Finance and Resources to approve the closure of the branch surgery under delegated powers.
- 2.7 If the request is approved, NHSGG&C will amend the contract with Ashton Medical Practice to allow the practice to close its Cardonald Branch; to complete the administrative processes that are required to facilitate the closure and to ensure that patients can either remain with the Ashton practice or are able to register with another practice.

3. Recommendations

- 3.1 The Chief Officer and Chief Officer, Finance and Resources (acting on behalf of the Integration Joint Board) are asked to:
 - a) Approve the application from Ashton Medical Practice to close their Cardonald Branch Surgery.

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Direction from the Glasgow City Integration Joint Board

1	Reference number	DA150725
2	Report Title	Application by Ashton Medical Practice to close their Cardonald Branch surgery
3	Date direction issued by Integration Joint Board	15 July 2025
4	Date from which direction takes effect	15 July 2025
5	Direction to:	NHS Greater Glasgow and Clyde only
6	Does this direction supersede, revise or revoke a previous direction – if yes, include the reference number(s)	No
7	Functions covered by direction	General Medical Services in Primary Care
8	Full text of direction	NHSGG&C is directed to amend the contract with the Ashton Medical Practice to allow it to close its Cardonald Branch; to complete the administrative processes that are required to facilitate the closure and to ensure that patients can either remain with the Ashton practice or are able to register with another practice.
9	Budget allocated by Integration Joint Board to carry out direction	None
10	Performance monitoring arrangements	Progress with the process of branch closure and registration of patients will be reported to HSCP's Primary Care Management Group
11	Date direction will be reviewed	July 2026