

# **NORTH WEST LOCALITY PLAN 2025-2026**



1. Drumchapel/ Anniesland Area Partnership
2. Garscadden/ Scotstounhill Area Partnership
3. Victoria Park Area Partnership
4. Partick East/ Kelvindale Area Partnership
5. Maryhill Area Partnership
6. Canal Area Partnership
7. Anderson/ City/ Yorkhill Area Partnership
8. Hillhead Area Partnership



## Foreword

I am very pleased to introduce the North West Locality Plan for 2025-26. The plan highlights the activities being progressed this year to support the delivery of Glasgow City Integration Joint Board's Strategic Plan 2023-2028.

The priorities and actions set out within the Locality Plan align with those set out in Glasgow City IJB's Strategic Plan. A decision was taken recently to extend the lifespan of the current Strategic Plan to March 2028. This will provide greater time to consider our existing service provision and projected demands in the context of a challenging financial position.

It is our intention to focus our targeted engagement activities this year on gaining a better understanding of what is important to people at a locality level. Feedback will help us to develop a Locality Plan for the period 2026-28.

North West Locality has the lead responsibility for co-ordinating services for Adults across the City. Similar lead responsibilities for Children & Family services sit with North East Locality. The lead of Older People's Services sits with South Locality.

Finally, I would like to take this opportunity to thank all of the staff in North West Locality and Adult Services for their ongoing hard work and dedication, as well as acknowledging the vital contribution made by other care providers, 3rd sector organisations and carers.

Karen Lockhart

Interim Assistant Chief Officer, Adult Services and North West Locality



Image courtesy of Glasgow Life / Paul Watt Photography



## Introduction

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This Locality Plan provides information on key areas of work for 2025/26 across our care groups and services. It covers areas of work that are being implemented on either a City-wide basis or those specifically relevant to the North West locality, all of which are aligned to the strategic priorities and actions set out in Glasgow City [IJB's Strategic Plan 2023-28](#). Each of the three localities in the city (North East, North West, and South) have developed their own Locality Plan to help demonstrate how the Strategic Plan is being implemented locally. All Locality Plans, including more detailed information for Children & Family services (North East's plan) and for Older People's services (South's plan), can be viewed by accessing the [HSCP Locality Plans](#).

## About North West Locality

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Glasgow City is the largest HSCP in Scotland by population and budget and is responsible for health and social care provision across three localities in the City: North West, North East, and South Glasgow. North West covers a population of just over 222,000 people. Of which, approximately 75% are people aged between the ages of 16 years and 64 years. The remaining 25% of people is divided fairly evenly between those aged 0-15 years and those aged 65 years and over.

As well as having responsibility for supporting the delivery of the range of services set out within this plan to our local population, senior officers in North West Locality also have a lead responsibility for overseeing services to Adults across the City.



Image courtesy of Glasgow Life / Paul Watt Photography



## Health and Wellbeing

The Strategic Plan sets out our commitment to working with a wide range of partners across the city to improve health and well-being and to prevent ill-health and social isolation among the people of Glasgow, wherever possible. This includes meeting the challenges of poverty and financial insecurity, increasing healthy life expectancy, and reducing health inequalities.

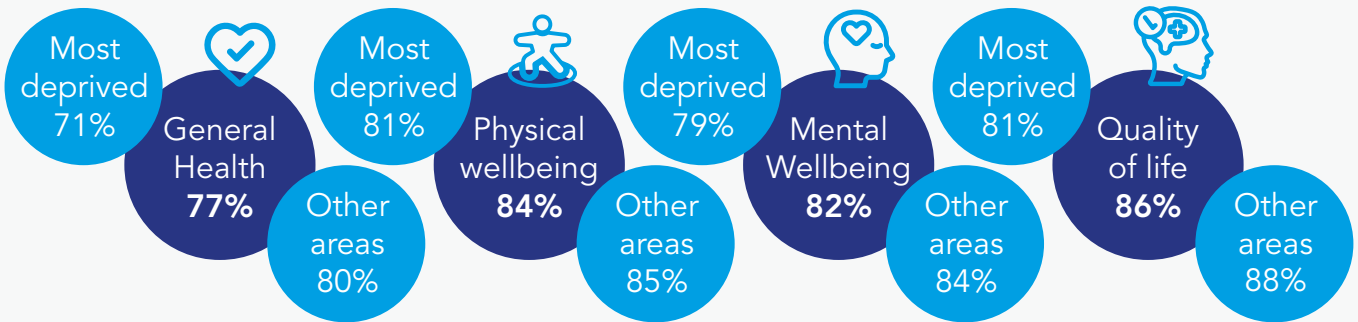
Glasgow City HSCP understands that tackling health inequalities and achieving health equity requires the removal of barriers to accessing and delivering services that are sensitive to the social circumstances experienced by citizens. The HSCP is committed to working with our community planning partners to implement the NHS Greater Glasgow and Clyde Public Health Strategy, [\*\*Working together to stem the tide\*\*](#) which describes nine priority actions for improving the public health of people across the Greater Glasgow and Clyde area. The Adult Health and Wellbeing Survey has been undertaken by the Health Board in NHS Greater Glasgow and Clyde on a three yearly basis since 1999. Below is some key data and trend information for the North West Locality, including the demographic profile from the 2022/23 report. Full report: [\*\*NHS Greater Glasgow and Clyde 2022/25 adult health and wellbeing survey: North West locality report\*\*](#)



## Health and Illness

### Views of Health

Proportion with a positive view of:



### Dental Health



**68%** rated their mouth / teeth as in good health

### Feeling in Control



**65%** definitely felt in control of decisions affecting their life

### Mental Health



**24%** had WEM / WBS scores indicative of depression

Most deprived  
**30%**

Other areas  
**21%**

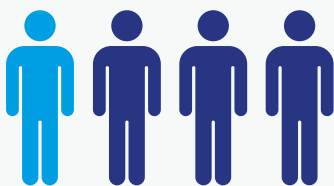
### Treatment



**44%** were receiving treatment for at least one illness or condition

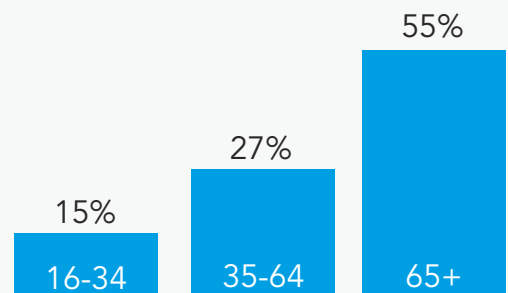
### Limiting Conditions/Illnesses

**1 in 4 (26%)** had a long-term limiting condition or illness



Most deprived  
**33%**

Other areas  
**23%**





# Glasgow City HSCP Strategic Plan 2023-2028

## Strategic Priorities and Actions

The detailed priorities and actions set out in the Glasgow City HSCP Strategic Plan are grouped under six strategic priorities, namely:



1. Prevention, early intervention and well-being



4. Strengthening communities to reduce harm



2. Supporting greater self-determination and informed choice



5. A healthy, valued and supported workforce



3. Supporting people in their communities



6. Building a sustainable future



## Locality Plan 2025-2026 North West, Priorities And Actions

North West Locality has the lead for co-ordinating our services for adults across the City. The care group of adults usually covers people from the ages of 18 to 64 years. While the overall management responsibility for Adult Services is located in North West Locality, operational management responsibilities are, in the main, devolved to management teams within each of our 3 localities. North West locality also has the 'host' management lead for Sexual Health Services and Prison Healthcare across the Greater Glasgow and Clyde area. The graphic below summarises the various services that make up Adult Services:





The [IJB Strategic Plan \(2023-28\)](#) captures the detail of priorities and actions across all of our care groups and services. **Appendix 1** of this locality plan highlights progress made across a number of key areas within Adult Services.

This includes the development of a new community based residential care service for people with a learning disability who have complex care needs; activities to prevent homelessness; our efforts to reduce harm caused by alcohol and drugs, including the development of our safer drug consumption facility; and work to refresh our Mental Health Strategy to continue the shift towards developing more supports in the community. The appendix also summarises progress in other areas, with more comprehensive information on progress across a wider range of activities able to be accessed in GCHSCP's Annual Performance Report.

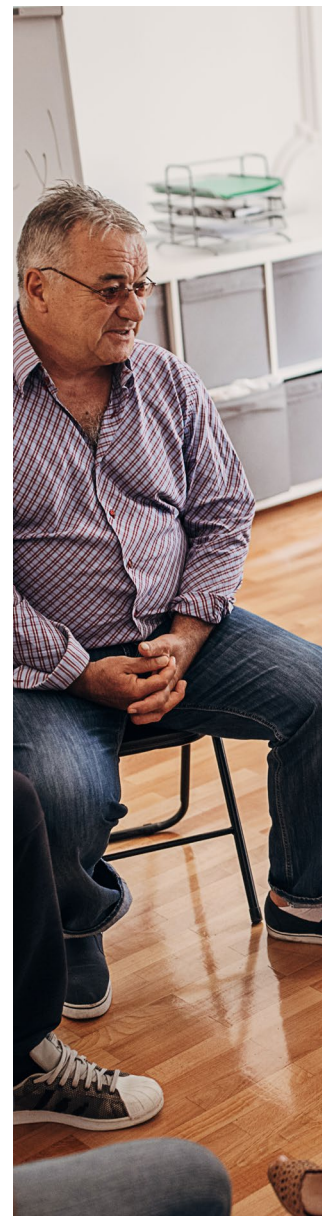
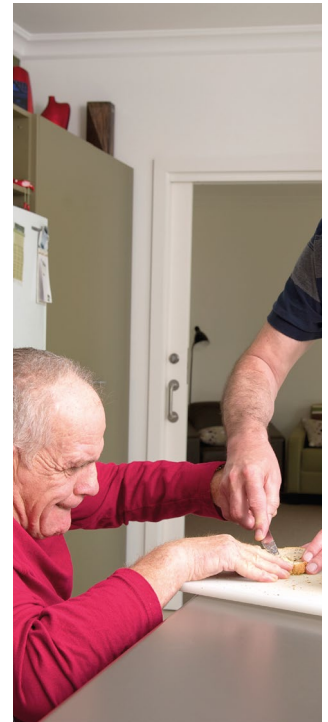
### Performance

The Glasgow City Health and Social Care Partnership records performance against established KPIs (Key Performance Indicators) which have been put in place across the partnership. These KPIs enable managers to scrutinise and oversee performance across HSCP services within the city. They are reported to the HSCP Senior Management Team and the Integrated Joint Board, within the HSCP's [Quarterly](#) and [Annual](#) Performance Reports.

Locality performance can be found within the annual report, including a number of other KPIs which are reported upon at city wide level only, and which each locality will contribute towards.

### Maximising Independence:

Maximising Independence is central to delivering asset and strength-based programmes across Glasgow City. Maximising Independence is also one of the key strategic priorities for Glasgow City Health and Social Care Partnership and is supporting community organisations to make significant sustainable changes and improvements to how services are planned and delivered. Maximising Independence aims to develop projects in collaboration with services users and communities.



A good example of progress is the Make it Local Communities programme. This aims to provide community-based services and activities that promote inclusion, improve wellbeing, support independence, and further decrease reliance on statutory services. Across the City, we are currently working with 11 community organisations over the course of this year, 3 of which are located in North West.

### Primary Care

Glasgow's **Primary Care Action Plan (PCAP) - 2023-26** was approved by the Integration Joint Board in September 2023 and builds upon previous iterations of our Primary Care Improvement Plans (PCIPs), which set out the commitment to enable GPs to focus more on people with complex needs by expanding the role of multi-disciplinary practitioners from the wider primary care teams, including community treatment and care services, MSK physiotherapy and Community Links Workers. The new PCAP covers the HSCP's wider responsibilities in relation to primary care including our role in managing the primary care prescribing budget; working with primary contractors (GPs, optometrists, dentists, and community pharmacists); and promoting the sustainability of primary care in Glasgow.

NHSGGC's first **Primary Care Strategy** was approved in May 2024. It spans five years to 2029 and aligns to NHSGGC's Delivery Plan and long-term transformation programme (Transforming Together), as well as Glasgow City HSCP's Primary Care Action Plan 2023-2026. The Strategy sets out how we will maximise our contribution to the health and wellbeing of the people of NHSGGC, through collaborative action.





## Carers:

Glasgow is a carer-friendly city, where unpaid carers are treated with compassion and kindness. The [Carers \(Scotland\) Act 2016](#) came into force on 1st April 2018 and places additional duties on Integration Joint Boards, and the GCHSCP Carers strategy can be found at [Glasgow City HSCP Carers Strategy 2025-2028](#).

In November 2024, Glasgow City Health and Social Care Partnership began a partnership approach with Glasgow Carers; a carer's led group. The group is focused on caring and working together with the HSCP, to ensure carers' voices are heard by services and the support provided is tailored to what matters to them. Locality Engagement Forums provide an opportunity for carers to attend and participate in discussions which aim to [shape services, within their localities](#).

Information and where to find a locality contact can be found at the [Local Carer Services](#).

## Engagement

Glasgow City Health and Social Care Partnership is committed to involving local people and communities in decisions that affect them. Glasgow City HSCP Locality Engagement Forums is the structure for people who live or work in Glasgow City to connect and network with health and social care colleagues on the local health and social care needs and priorities.

North West LEF members meet regularly. The hybrid meetings invite contributions from health and social care staff to help members learn more about proposals for service change. Members can comment on proposed changes, as well as having the opportunity to participate in local and national surveys and consultations. The forum follows the engagement principles set out in the HSCP [Participation and Engagement Strategy](#) ensuring that the forum is inclusive and accessible to all. To express an interest in joining the North West LEF please click [here](#).



We facilitate 'pop-up' engagement sessions around proposed changes to the services. These sessions are located in accessible neighbourhood venues and encourage people to give their views on proposed changes to services or to share their recent experience of health and social care. Offering pop-up engagement sessions such as this helps to raise awareness and connect people to the role of the LEF and the work of GCHSCP.

To expand engagement, leading to a greater representation of the neighbourhoods we have introduced a North West locality database as a new system of engaging and involving people. The database will support future HSCP responses and participation to be more inclusive and representative of the North West neighbourhoods.

## Equalities

Glasgow City Health and Social Care Partnership is an organisation that aims to promote and lead on both equality and diversity. By learning about unique and shared experiences and celebrating individuality; we can work with communities by developing services that are accessible to everyone throughout the city.

As a public body, the IJB has requirements under the [Equality Act 2010](#). The IJB has a legal obligation to pay due regard to meet the need to; eliminate unlawful discrimination, harassment and victimisation, advance equality of opportunity and foster good relations between people who share a [protected characteristic](#) and those who do not.

The IJB is required to:

- Publish it's own set of equality outcomes.
- Report on progress towards the equality outcomes.
- Report on mainstreaming the equality duty.
- Conduct and report on Equality Impact Assessments.

The GCHSCP Equality Outcomes 2024-2028 can be found [here](#).

Further information on our Equality activity can be found [here](#).

## Contact Information

If you would like to:

- Request further information for any of the themes or services reported within the 2025/2026 Locality Plan,
- Provide feedback or discuss any themes or services within the 2025/2026 Locality Plan further,
- Request alternative formats or languages,

Please send any enquiries to [GCHSCP.Communications@glasgow.gov.uk](mailto:GCHSCP.Communications@glasgow.gov.uk) and your information will be forwarded to the relevant team/service.



# Appendix 1

## Adult Services & North West Locality Strategic Priorities and Progress

### Adult Services Priority Actions for our IJB Strategic Plan

### Summary of progress

#### Continue to develop community mental health supports

We have completed a 'Refresh of the Strategy for Mental Health Services in Greater Glasgow and Clyde 2023-2028'. Improving and strengthening mental health services and making further shifts in the balance of care from inpatient services towards community services and supports. This work aligns with NHSGGC's Way Forward Framework and its Transforming Together service transformation programme.

#### Develop service for adults with a learning disability

We have secured and substantially refurbished accommodation and surrounding grounds for a new enhanced community living service for adults with a learning disability who have complex needs; designed as part of the model to replace NHS long stay beds for such individuals.

#### Progress initiatives that prevent and reduce the risk of homelessness and improve access to information and advice for people at risk of homelessness

In 2024/25, Glasgow City HSCP achieved their highest number of lets with 3,599 lets secured for homeless households during the year. The HSCP continues to focus on homelessness prevention activities through Health and Social Care Connect (HSCC), as well as the Community Homelessness Services, with homelessness prevented for almost half of the households approaching the local authority for advice and assistance.

The HSCP is also due to launch our Housing Options Explorer which is an on-line housing options, advice and information tool aimed at allowing individuals to 'self-serve' by providing a wide range of information on the availability of a number of different housing options across the city. It is anticipated that through this explorer, frontline demand on services will reduce as many individuals will be able to access information on-line rather than needing to speak to a front-line worker.



**Reduce drug-related harms and improve alcohol and drug treatment and care services throughout the city**

Glasgow City's Alcohol and Drug Partnership Strategy 2023-26 sets out multiple partnership objectives aimed at reducing the harm caused by alcohol and drugs and improving the quality of life for people suffering harm. Scotland's first safer drug consumption facility (SDCF), The Thistle, opened in Glasgow city in early 2025. It is based at Hunter Street and provides a safe, supervised, and controlled healthcare setting where people can inject drugs, obtained elsewhere, in the presence of trained health and social care professionals in a clean, hygienic environments. The Thistle aims to reduce the harms associated with injecting drugs on individuals; support people to access appropriate help; and to reduce the negative impact that injecting outdoors has in the local community. We have also made consistent progress towards the implementation of the national Medication Assisted Treatment (MAT) standards - evidence based standards to enable the consistent delivery of safe, accessible, high-quality drug treatment.

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**Continue to progress the HSCP's commitment to the reduction of domestic abuse through implementation of the Domestic Abuse Strategy**

We have continued to make good progress in implementing our Domestic Abuse Strategy, 2023-28. The strategy aims to ensure better outcomes for people who use or who need our services, and for all people in our communities who experience, are affected by, or who cause harm by domestic abuse, through improving our staff's knowledge, skills, and involvement. Key to this will be the development of a training strategy for all HSCP staff, ensuring a tiered approach which allows staff across all care groups to access the right level of training required for them.





**Progress Justice Social Work (JSW) and Community Justice initiatives aimed at strengthening communities and reducing harm**

Good progress continues to be made across a number of initiatives, including: the ongoing implementation of 'Your Voice' – an improved service user feedback for Justice Social Work; increased local provision for delivery of Unpaid Work including engagement with community councils; enhanced focus on supporting service users through employability pathways and continuing to develop a trauma informed approach to addressing the underlying causes of offending behaviour, including a now well established women's team.

**Support service improvement and transformation by implementing the HSCP's Property Strategy 2023-26**

Progress has been made in:

- Planning for the refurbishment of social work accommodation at Church Street, Partick. This will lead to the consolidation of services currently operating from there and Gullane Street.
- Refurbishment of accommodation for people with a learning disability with complex care needs (referred to earlier)
- Work on city-centre location to accommodate the Complex Needs Team.
- Stakeholder engagement to explore the potential for new-build accommodation for learning disability day centre.



