



Locality Engagement Forum Meeting
Thursday 19th September 2019 Time 6.30pm till 8.30pm
Glasgow Kelvin College Haghill 2 Haghill Road G31 3SR

Item (1) Review of Participation and Structures

Steven Blair Principal Officer Governance & Strategic Planning

It is proposed thereveiw will include.

- **Participation and Engagement Strategy.**
- **Strtegis Planning Groups.**
- **Locality Engagement Forums.**
- **Public Engagement Committee.**
- **Communications Strategy Links between local and stategic decision making.**

Item (2)

Scottish Health Council Healthcare Improvement Scotland

Committee Members 3 posts (advert attached)

Item (3) East End Health and Social Care Hub Update Gary Dover

Assistant Chief Officer, Primary Care and Early Intervention

Item (4) Feedback from Public Engagement Committee Meeting

Date 28th of August Newlands Centre, 871 Springfield Road,

Glasgow, G31 4HZ (note attached)

Locality Forum Meeting Dates for second half of 2019.

15th August, 19th September, 31st October, 12th December.

Thursday Time 6.30pm till 8.30pm Glasgow Kelvin College Haghill

If you require more information, please contact Tony Devine.

Phone 0141 277 7554 Mobile 07772654641

Email tony.devine@ggc.scot.nhs.uk





**North East Locality Engagement Forum Meeting
Thursday 15th of August 2019 Time 6.30pm till 8.30pm.
Glasgow Kelvin College Haghill Glasgow G31 3SR**

Present

Morag Skinner, Jim Skinner, Lorraine Kennedy, Marie Cairns, Billy Kirkpatrick, Allison Lawson, Ken McArthur, Kate MacKensie, Agnes Brisbane, Flo Collins, Margaret Muir, James Duncanson, Alison Hay, Ruth Matheson, Rhoda MacLeod, Head of Sexual Health Services Nicky Coia, Health Improvement Manager, Fiona Noble, Planning Performance, Runima Kakati Communication & Engagement Co-ordinator, Gary Dover Assistant Chief Officer Primary Care & Early Intervention, Tony Devine North East Community Engagement Officer.

Apologies

Jamie McCarron, Janette Whitelaw, Stephen McGuire, John Ferguson, Mary Macpherson, George McGuinness, Ann Souter, Charlotte Levy.

Item (1) Minutes of the June Locality meeting agreed

Item (2) Sexual Health Service Implementation Plan Rhoda MacLeod, Head of Sexual Health Services

Sandyford Sexual Health Service (SHS) is a service for the whole of NHS Greater Glasgow and Clyde, hosted by Glasgow City HSCP. The service provides universal sexual health services for the population provided for by NHS Greater Glasgow and Clyde as well as specialist services for complex procedures and specific population groups.

In February 2017, Glasgow City IJB commenced a review of sexual health services the review aimed to. Improve the use of existing resources and release efficiencies through service redesign, with consideration of team structures, skill mix, localities and patient pathways. Encourage those who could be self-managing to be supported differently. Ensure that Sandyford services are accessible and targeting the most vulnerable groups.

Rhoda explained the reasons why the service was not working as efficiently as it used to. The numbers of people with sexually transmitted infections is increasing, which means more people need to be seen to be treated for their infections. In recent years, it has become increasingly difficult to recruit speciality Doctors. This has presented some skill mix

challenges and the service has responded with the development of Advanced Nurse Practitioners. The service changed in 2015 from a drop in to appointments only, but this has led to longer waiting times for appointments and difficulties for people trying to phone the service to make or change an appointment the current do not attend rate is 20%.

One of the main aims of the review was to make services more assessable providing the right service at the right time in the right place. The main improvements to services will be more appointments to be made available, introduce online booking for appointments, more early evening services in more places for young people.

Some people will be able to order oral contraception prescriptions and sexually transmitted infection (STI) testing kits online.

If the Integration Joint Board approves these proposals, the new services in place early in 2020.

Rhoda said that members could still take part in the consultation by completing a short survey online at www.glasgowcity.hscp.scot/sexual-health-consultation You can request the survey in another format Email Sandyford.feedback@ggc.scot.nhs.uk or Phone 0141 211 6729

The closing date for responses is Friday 13th September 2019.

Members thanked Rhoda for her presentation and asked to be kept informed on the final outcome of the review.

Item (3) East End Health and Social Care Hub Update

Gary Dover Assistant Chief Officer Primary Care & Early Intervention.

Gary reported that we have continued to engage with the community to keep local people up to date on progress of work now taking place incorporating views expressed during the public consultation with the various design options. We are now moving forward to the next stage in the process which is presenting the Out Line Business Case.

The purpose of this stage is to identify the preferred model for the hub. It should demonstrate that the preferred model optimises value for money and is affordable. Furthermore, it will set out the supporting commercial and management arrangements to be put in place to successfully implement that option. During the OBC stage the design team is appointed to prepare the design and construction costs for the building

What`s On in the North East

Glasgow Life Age Well Event 2 October 2019 2nd October 9.30am 1pm
St Mungo Museum of Religious Life and Art, Castle Street, G4 0RH.

Learn more about what Glasgow life offers for older people.

From Museum workshops to walking football, community tea dances, choirs, dementia cafes, and so much more. At this event you will learn how to access services, and speak people who deliver these activities.

Marie Curie and partners would like to invite you to join us at our Knowledge Café Event.

Springburn Parish Church

3rd October 2019

9.30am - 12.30pm

Find out more about services available on your doorstep and have your say on services and support you need **In Your community!**

*Lunch will be provide

For further information contact your local

Community Engagement Officer

margaret.muir@mariecurie.org.uk Tel: 07823 5333888

North East Locality Forum Meeting Dates for second half of 2019.

15th August, 19th September, 31st October, 12th December.

Always Thursday Time 6.30pm till 8.30pm

Venue Glasgow Kelvin College Haghill Glasgow G31 3SR

If you require any more information, please contact

Tony Devine North East Sector Community Engagement Officer.

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COMMUNITY ENGAGEMENT – LOCALITY ENGAGEMENT FORUM

North East Locality Engagement Forum reviewed its membership in 2018 and agreed to work towards building a wider engagement network developing closer links with Housing providers, Cares, Mental Health service users and Refugees/Asylum seekers. Working in partnership with the Mental Health Foundation the Forum members took part in the making of an information video explaining the importance of civic participation focusing on promoting engagement with public services among refugee/asylum seekers. The production crew filmed discussions at one of the regular North East Locality Forum meetings they also interviewed the chair who spoke about the contribution members can make to improving local services. The video will be released on the 25th September and shared throughout the refugee/asylum network. A key aspect of this project is to make sure this seldom heard group form part of the mainstream engagement process rather than an exclusive one issue focus group.

In addition to the work with the refugee/asylum seekers the forum has been collaborating with the Glasgow School of Art who are conducting research into developing a new type of community engagement platforms to raise participation levels among the general public.

Local people, community groups and organisations had an opportunity to discuss and give their opinions on a range of Locality topics including:

- North East Locality Plan 2018-19
- Development of the Volunteer Charter
- Older Peoples' Services
- 70th Anniversary NHS Road Show
- Medical Surgery Closure Springburn Health Centre
- Implementation of the Mental Health Strategy
- Monitoring progress of the North East Health and Care Centre Hub
- Presentations from 3rd Sector partners such as Mental Health Network, Marie Curie

Forum members have met frequently with Mental Health service recovery and carers groups to discuss their ideas on service provision at the new North east Health and Social Care Hub. Examples from service users that are now actively being considered are community café to help combat social isolation with community garden maintained by volunteers to develop skills and build the confidence of local people who are in recovery.

Forum members have taken part in four separate engagement sessions with the appointed **architects Hoskins** and completed visits to Gorbals, Eastwood, and Maryhill Health and Social Care centres.

This level of public engagement will continue through to the completion of the Hub project.

Forum members, 3rd sector partners and the wider community have also participated in events and had the opportunity to contribute to HSCP and Board wide service priorities, reviews and consultations .These included

- Review of Out of Hours Services
- Moving Forward Together
- Primary Care Improvement Plan
- Review of Overnight Support
- HSCP Strategic Plan 2019-22

The main focus for community engagement will continue to be around the New North East Hub.

From the middle of January 2019 HSCP offers have reported to 31 separate meetings covering wide range of groups including. Councillors, IJB Board members, Locality Engagement Forums, Community Councils, Area Partnership Committees Tenants groups, Carers groups, Third Sector organisations Macmillan Cancer Support, Glasgow Disability Alliance, Mental Health Network, Marie Curie, and Thriving Places staff as well as individual service users