



**Locality Engagement Forum Meeting
Thursday 28th March 2019
Time 6.30pm till 8.30pm.
Glasgow Kelvin College Haghill
Glasgow G31-3SR**

Present

Morag Skinner, Jim Skinner, Allison Lawson, Flo Collins
Agnes Brisbane, Ann Souter, Lorraine Kennedy, John Ferguson
J.Bell, Mary Macpherson, Stephen McGuire, Billy Kirkpatrick,
Kate Mackenzie, Janette Whitelaw, Charlotte Levy.
Gary Dover Head of Planning and Strategy Children and Families.
Willie Dunne Sports Revenue & Projects Manager Glasgow Life.
Tony Devine Community Engagement Officer.

Apologies

Nancy Humphries, Jamie McCarrion, Jacqueline Murphy
George McGuinness, Marie Cairns, Ruth Matheson, James Duncanson

Minutes of the Locality Engagement Forum 6th September 2018

Minute moved by Morag Skinner, seconded by, John Ferguson.

Item (2) Mr W. Dunne Sports Revenue & Projects Manager explained the reasons for the decision by Glasgow Life to increase charges and the remove universal concessionary discounts.

The decision by Glasgow Life to increase charges allied with the decision to remove universal concessionary discounts was first discussed at a forum meeting in August 2018. Members felt that the new pricing structures would deter people from using the sports facilities and this would have an adverse impact on the general health and well being of the local population. Members asked for a representative from Glasgow Life to be invited to a Forum meeting to explain the new pricing policy. Mr Dunne accepted the invite on behalf Glasgow Life.

Mr Dunne said that Glasgow Life had been asked to deliver a number of challenging objectives increase the participation in regular physical activity while managing increasing costs and protecting services against a backdrop of continually diminishing financial support from central government to local authorities and in turn to Glasgow Life. While at the same time support and encourage the hardest pressed and most vulnerable in society to access physical activity opportunities. It was on this basis they carried out an extensive review of pricing strategy.

Mr Dunne circulated a paper which he said demonstrated that the changes introduced had a positive impact on G.L. overall performance while at the same time achieved their main objectives.

Forum members felt that the increased attendance could in part be explained by customers simply maximising their use of the facilities to gain value from the introduction of the pay as you go monthly debit. However the main concern expressed by members was not the price increase but the lack of genuine consultation with service users.

A number of members produced letters that had been issued by G.L. staff at the beginning of sessions stating both price increases and changes in payment methods. When asked staff were unable to explain the reasons for the changes.

Mr Dunn accepted that users should have been given more notice and explanations as to why the changes were needed and he hoped that in future G.L. would adopt a more consultative approach when introducing new policies or major changes.

Item (3) COMMUNITY ENGAGEMENT STRATEGY – OLDER PEOPLE TRANSFORMATIONAL CHANGE PROGRAMME

Members agreed to hold an Older Peoples Event on the 14th of May in Parkhead School House. The main focus would be on providing health and social care services that enabled people to remain at home.

Item (4) East End Health and Social Care Hub Report Gary Dover

Report on Hub Engagement activity during March (copy of engagement schedule attached) members were invited to suggest any additional engagement. Gary had a meeting with the West of Scotland Hub who think there is lot of potential for local groups to get involved in community improvement projects related to the Hub.

Members were asked to give consideration as to how we can involve local people in community based projects and send suggestions to Tony

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