

**Locality Engagement Forum Meeting**  
**Thursday 6<sup>th</sup> September 2018**  
**Glasgow Kelvin College Haghill**  
**Glasgow G31-3SR**

Present

Ann Souter (Chair) Morag Skinner, Mary Macpherson, Marie Cairns, John Ferguson, Ruth Matheson, Nancy Humphries, Margaret Farell, Margaret Robertson, Jim Skinner, Janette Whitelaw, Isobel McLean  
Tony Devine Community Engagement Officer.

Apologies

Gary Dover Head of Planning and Strategy Children and Families  
Agnes Brisbane, George McGuinness, Lorraine Kennedy, J. Bell, Allison Lawson, Flo Kennedy, Mary Ann Webster, Nancy Humphries, Charlotte Levy, James Duncanson,

Minutes of the Locality Engagement Forum 6<sup>th</sup> September 2018

Minute agreed by Marie Cairns seconded by John Ferguson.

Item (2) Matters Arising

Concerns expressed regarding the revised pricing and concession eligibility criteria for swimming pools and leisure centres operated by Glasgow Life.

Tony informed the group that he had registered members concerns through the Glasgow Life web and letter to Chief Executive no reply received to date. After some discussion it was agreed to write again seeking response to the points raised at the August meeting.

Item (4) Fiona Moss Head of Health Improvement and Equalities provided an update on the work of the Volunteer Working Group  
Fiona explained that the Volunteer Charter was formed as part of the Commonwealth Games Legacy and that all Community Planning Partners had been asked to sign up to the Charter, including the HSCP.

The HSCP has 65 volunteers across a wide range of areas including within mental health, health improvement and addiction. There is a commitment to increase the number of volunteers and to try and support diversity within this. Fiona asked members to consider how the HSCP acknowledges the contributions of members of the public who are engaging via our structures but not via a formal volunteering process.

Members felt that as Locality Forum meetings were open to all members of the public and widely advertised as such it would be difficult to define someone attending a Locality Forum meeting as a volunteer.

There was a wide variation in the numbers attending forum meetings example given the attendance at the last months meeting being double the number of those attending this months meeting.

When forum members acted in specific roles such as hospital cleanliness monitors which gave them direct access to patients then there was a need to adopt a more formalised approach with the appropriate safeguards. However there had to be a recognition and appreciation for those who did not want to be part of the formal process of being classed as volunteers.

#### Item (4) Training Opportunity

Members were offered training that would help them develop an understanding of the role and responsibilities of both NHS and Integration Joint Boards. The training would also explain how members can work together to influence policy and service delivery. (provision).

#### Item (5) Out of Hours Emergency Review Focus Group.

Members were invited to take part in this review by attending a half day discussion group a number of members volunteered to take part.

Date 26<sup>th</sup> of Sept Time 10.am till 12 noon venue Common Wealth House

#### Item (6) north East NHS 70<sup>th</sup> Anniversary Road Show report attached

Between the 2<sup>nd</sup> and the 25<sup>th</sup> of July, Glasgow's North East locality commemorated the 70<sup>th</sup> Anniversary of the NHS with a series of events. The NHS 70 Celebration Event started off at Templeton Business Centre on the 2<sup>nd</sup> of July in the first stage of its relay.

Similar events were held in Townhead, Parkhead, Eastbank, Bridgeton, Springburn, Baillieston, Shettleston and Easterhouse health centres.

#### Item (7) Gary Dover Head of Planning and Performance reported on the ongoing development work to identify a suitable site for the location of the Hub

Gary explained that we have been developing proposals for a health and care hub in the north east of Glasgow to improve services for local

people. An important part of this development work is to identify a suitable site for the location of the hub.

Over the past few months consultants commissioned by the health board have been investigating a long list of potential sites and will be making recommendations for a short list of about 4 sites.

Staff and members of the public will be asked to vote on which is the best site for the hub at a meeting on the 27<sup>th</sup> of September 2018.

The meeting will take place between 10 am and 2.30 pm in the Calton Heritage and Learning Centre, 423 London Road, Glasgow G40 1AG.

#### Item (8) Mary Barbour Award

The Mary Barbour Award was launched in 2016 by Parkhead Housing Association, in partnership with the Wheatley Group, to recognise the unique campaigning role of women working in the voluntary sector across Glasgow.

John Ferguson informed the members that the winner this year was Mary MacPherson who received the award in recognition of her role as Director of the Family Addiction Support Service and her work as a community activist in Calton.

North East Locality Forum Meeting dates for 2018

**11<sup>th</sup> October 15<sup>th</sup> November 13<sup>th</sup> December.**

If you require any more information please contact Tony Devine  
Templeton Business Centre 40 Templeton Street Glasgow G40 1DA  
0141 277 7554 Mobile 0777 2654641 [tony.devine@ggc.scot.nhs.uk](mailto:tony.devine@ggc.scot.nhs.uk)