



**Locality Engagement Forum Meeting  
Thursday 13th December 2018  
Glasgow Kelvin College Haghill  
Glasgow G31-3SR**

**Present**

Morag Skinner, Ruth Matheson, Jim Skinner,  
Janette Whitelaw, James Duncanson, Allison Lawson,  
Lorraine Kennedy, Marie Cairns, George McGuinness,  
Flo Kennedy, Ann Jones  
Ann Jones Mental Health Network  
Stephen McGuire Mental Health Network,  
Billy Volunteer Mental Health Network.  
Tony Devine Community Engagement Officer.

**Apologies**

Gary Dover Head of Planning and Strategy Children and Families  
Katrina Phillips Head of Adult Services North East  
Ann Souter, Agnes Brisbane, Mary Ann Webster, Charlotte Levy,  
Nancy Humphries, John Ferguson, J.Bell, Mary Macpherson,  
Jacqueline Murphy.

**Minutes of the Locality Engagement Forum 6<sup>th</sup> September 2018**

Minute moved by Allison Lawson, seconded by Janette Whitelaw.

**Item (2) Matters Arising Glasgow Life Increase Charges response  
Commercial Development Manager Glasgow Life**

Tony informed the meeting that Glasgow Life had been in contact willing to meet with representatives of the Forum at one of their offices or by attending a future meeting of the Forum.

Member's discussed both options they felt that the best option was for a representative from Glasgow Life to attend a Forum meeting as this would give all members the opportunity to contribute to the discussion.



### **Item (3) North East Health and Social Care Hub**

Gary Dover Head of Planning and Strategy Children and Families submitted a written report list of main points below.

- Still waiting for the Health Board to agree the preferred site - this goes to the next Board meeting on the 18<sup>th</sup> Dec.
- The IJB yesterday was happy with the proposals
- Report on preferred site needs to go to a council committee in January.
- Process for commissioning the design team has begun
- We are setting up a Delivery Group of key managers from each of the services to oversee the development process - it would be good to have a couple of local people/service users on this group
- We are having a learning session on the 17<sup>th</sup> Jan and members of the LEF are welcome - names to Emma
- Can you mention the stakeholder engagement plan we are developing for next year and ask for suggestions about activities we could do?
- Work to engage with Lightburn folk

Forum members were all invited to attend a learning workshop on the 17<sup>th</sup> January 2019 9.30am 12.30pm Venue Reidvale Centre to hear about the experiences of other areas in developing hubs and I would like to extend an invitation to you to attend this session.

Tony circulated a draft North East Hub Community Engagement Schedule for January/June which would be added to as more engagement takes place and interest in the Hub increases. Forum members will be asked to review the scheduler and suggest any future additions.

### **Item (4) Report on the development and implementation of the Mental Health Strategy across the city.**

The Mental Health Strategy and Implementation report submitted to the November IJB Board meeting along with the Mental Health Implementation Plan 2018-2019 were both distributed to all members prior to the meeting.

Members felt that although Katrina Phillips was not able to attend they had read both reports and gained an understanding of the main issues. Members discussed both reports in detail and highlighted a number of points which they hoped Katrina would be able to address at a future meeting.

- The report referred to a risk register that would be developed in line with the proposals members wanted more information?
- Bullet point 2.2. more information on what is meant by the term unscheduled care?
- Adolescent Mental Services one member had read a report Polishing Diamonds that provided a lot of information about this programme and asked for a copy of the report to be sent to forum members.
- Bullet point 4.9 Proposal to fund 2 third sector providers to deliver parenting services members asked how many actual jobs would be required to deliver this support.
- Bullet 5.7. Safe Haven Cafes members were very supportive of this proposal local groups feel that there is a real need for this type of service. They made a number of suggestions they felt would add significant value to the service.
- Groups who can refer to the service should include Samaritans, Street Teams, and Homeless Services. possible self referral.
- Name change the word Cafe gives the impression it's a drop in facility when its not.
- Hours should be extended 8pm till 2am would cause travel problems for people getting home because of poor public transport.
- Would it be possible to include provision for emergency over night stay facility?
- Some of the language used in the report needs to change for example 6.1. lived experience changed to peer support, page 4 matching care needs reads "all the care you need but no more" gives a negative impression you will receive the very minimum amount of care that you need
- Development of support networks for people with dementia there is a high turnover of staff in this area need to ensure that there is stipulated training routine in place for new staff.
- Final point that seems to have been omitted from strategy poor service provision for those that self harm within the 35 to 60 age group this needs to be addressed.

Members asked for their comments to be forwarded to the Head of Adult services in the north east for a response.

## **Next Locality Engagement Forum meeting 17<sup>th</sup> January 2019**

If you require any more information, please contact Tony Devine.

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