



North West Locality Engagement Forum

Thursday 27 September 2018

10.00 – 12.30pm in

NW Locality HQ – 120 William Street, G3 8UR

Agenda

Welcome and Introductions (Robert Smith, Chair)

- 1. Previous Minutes – 16 August 2018** **10.00 – 10.05**
 - i. Matters arising
- 2. Suicide Prevention – Citywide and NW Locality** **10.05 – 11.00**
(Pauline Toner, Principal Officer & Christine Tait NW Health Improvement)

Break

- 3. Weight Management Service** (Lorna Hamilton, **11.10 – 11.40**
Weight Management Service)
- 4. HSCP Strategic Plan 2019 – 21: Key areas of Interest** **11.40 – 11.55**
- 5. Volunteer Charter** (Fiona Moss, Head of Health Improvement HSCP) **12.55 – 12.10**
- 6. Reports** **12.10 – 12.20**
 - (i) Disability, Diversity and Doing for Ourselves – 7/9/18
 - (ii) Resource Allocation and Overnight Allowance Service User and Carer Engagement – 13/9/18
 - (iii) Older People Planning Group – 19/9/18
- 7. AOCB** **12.25 – 12.30**
 - (i) Mental Health Network - Closing the Gap Public on 3/10/18 @9.30 – 3.00pm in GTG, South Street
 - (ii) Involvement in Glasgow University – 4/10/18 in Glasgow Centre for Population Health @ 10.00am
 - (iii) Carers Focus Event – 5/10/18 in City Halls @ 10.00 – 12.30pm
 - (iv) Voices Training – Mon 29 October 2018 in Maryhill H & CC 9.30 – 12.30

Date of Next meeting - 8 November 2018 @ Maryhill Health and Care Centre – Housing and Homelessness, Communication Strategy & HSCP Strategic Plan 19-22

- NW LEF Meetings - 2019**
- 24 January 2019 In Maryhill H & CC
 - 7 March 2019- tbc
 - 18 April 2019 - tbc
 - 23 May 2019in Maryhill H & CC
 - 27 June 2019 in Maryhill H & CC



North West Locality Engagement Forum

Draft Minutes of meeting held on 16 August 2018 in the Maryhill Health and Care Centre

Present:

Sadie Gordon (SG) (Chair)	Jane Maguire (Jane M)	Nan Wilson (NW)
Muriel Anderson (M A)	Roy Greatorex (RG)	Colin Davidson (CD)
Jean Dougan (JD)	Florence Alison (FA)	John McVicar (JMcV)
Ann Kilgour (AK)	Margaret Smith (MS)	

Apologies:

Alison Horner (AH)	Kate Walker (KW),	Alan Gow (AG)
Janet Murphy (JM)	Bill Rossine (BR)	Ruby Chalmers (RC)
Mohammed Jamil (MJ)	Abdul Benjellon (AB)	Barbara Wark (BW)
Lilian Woolfries (LW)	Mark McBay (MM)	Nicky Neilson (NN)
Gordon McInnes (GM)	Winnie McPhail (WM)	Rita Hepburn (RH)
Alan McDonald (AMc)	Robert Smith (RS)	Mary McShane (MMcS)

In attendance

Sara McLaughlin (Macmillan Engagement Lead, NHS 24)
 May Simpson, (Community Engagement Officer, NW Locality)

Sadie Gordon welcomed everyone to the NW Locality Engagement Forum meeting. It was noted that the meeting ad to finish at 11.00am today due to double room booking. Suicide Prevention and Volunteer Charter presentations would be deferred until later in the year

1	<p>Minutes of 5 July 2018 – agreed</p> <p>Matter Arising – none</p>
2	<p>National Services Directory (Sara McLaughlin, Macmillan Engagement Lead, NHS 24) NHS Inform is a Scotland's Online Health Information Resource. It is managed by NHS 24 and includes Self Help Guide and National Service Directory, provides information, tools and services to help maintain health and wellbeing.</p> <p>The National Service Directory is being developed in partnership with Macmillan Cancer Support and will provide statutory / quality assured information, will meet both national and local needs and will be governed for the H&SC. It will be linked to ALISS data</p> <p>Sara asked the members opinion on the 'name' of the following categories:</p> <ul style="list-style-type: none"> • Money Advice/ Financial inclusion services – opinion was financial inclusion doesn't mean much, maybe add 'welfare' • Older Adults services - OK • Early Years & Children's services - OK • Employment & meaningful activity – don't know what meaningful activity

	<p>means – should ‘volunteering’ or ‘training’ added</p> <p>Sara is working with Karen Silver – HSCP Communication Team to imbed NHS Inform and new Directory in the HSCP website. The directory also needs a name that is easy to understand, tells you what the site does and what information it contains. Sara noted a number of suggestions.</p> <p>Jane noted that these directories are a good source of information but not everyone has access to the internet. It will be available in Libraries and the development team are working to improve access.</p>
3	<p>Disability, Diversity and Doing It for Ourselves – 7/9/18</p> <p>This session takes event takes place on Friday 7 September 2018 in Possibilities in Possilpark.</p>
4	<p>Reports</p> <ol style="list-style-type: none"> 1. Older Peoples Planning Group – 1 August 2018. Sadie and Muriel advised that the meeting discussed the developments, changes and implementation of the Primary care (GP services) plan. It was agreed to get an update on the implementation and changes early in 2019.
5	<p>Woodside H & CC Update</p>
6	<p>AOCB</p> <ol style="list-style-type: none"> i. Scottish Health Council Newsletter - distributed ii. Scottish Ambulance Service - Engagement Steering Group recruitment
	<p>Date of next meeting - Friday 7 September 2018 – Disability Diversity and Doing it For Ourselves.</p>

NW LEF Meetings - 2018

- 7 September 2018 – Disability, Diversity and Doing It for Ourselves
- 27 September 2018 - Weight Management, Suicide Strategy & Volunteer Charter.
- 8 November 2018 – Housing and Homelessness & HSCP Strategic Plan 19-22

NW LEF Meetings - 2019

- 24 January 2019 – Communication Strategy, NW LEF Planning 2019
- 7 March 2019
- 18 April 2019
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- 27 June 2019

CLOSING THE GAP

The Mental Health Network are hosting three events for service users and carers. We are holding these events in partnership with all the HSCP's in the Greater Glasgow and Clyde area.

We want to know what works for you – what services and support you use to stay well.

3rd October – GTG, 1330 South St, Glasgow, G14 0BJ

10th October – St Francis Centre, 405 Cumberland Street, Glasgow, G5 0SE

24th October – Beacon Arts Centre, Custom House Quay, Greenock, PA15 1HJ

9.30 - 3.00 for all events
Lunch is provided.

Please call
0141 550 8417
to book your place

Public and Patient Involvement and Engagement Consultation Meeting

4 October 2108, 10.00-12.30, Glasgow Centre for Population Health

Join us to explore public and patient involvement and engagement (PPIe) in the University of Glasgow and discuss new and exciting ways to involve public across the research process. We would like to invite you to help us to build a new environment that increases the involvement of patients, carers and family members in research. This meeting will be open to everyone. We welcome researchers from all parts of Glasgow University and public from all backgrounds. We would welcome especially members of the public with some experience of PPIe and researchers to bring project partners with whom they work. One of the key aims is to set up the Glasgow Involvement network (GIN) to increase the involvement of patients, carers and family members in research.

The meeting will focus on key points from our recent review of Public and Patient Involvement (PPI) activities in the University.

- The need for a new and permanent advisory group of patients and staff, to work to increase access to PPI for Glasgow citizens from all backgrounds
- The kind of support and training that would help researchers and public contributors to become more involved
- A website as an information source on public and patient involvement produced and maintained as a resource for the University of Glasgow and the wider public.

If you are interested in coming along, or would like to be added to our mailing list or would just like more information, please contact Tracy Ibbotson by telephone (0141 330 8309) or by email (ihw-ins-public-patient-involvement@glasgow.ac.uk).

Carers Reference Group

‘Carers Focus Event’

City Halls, Recital Room, Candleriggs

Friday 5th October 2018

10am-12.30pm (lunch included)

9.30am Registration/Tea/Coffee/Hot filled roll

The Carers Reference Group is made up of carers across Glasgow, who aim to represent the views of carers and influence services to deliver the support that carers need.

The Carers Reference Group also has 3 local Carers Forums in Glasgow (South, North West and North East). Each of these forums has carers as members from those local areas.

The Event itself will involve guest speakers for the first hour, on the following topics:

- **Carers Partnership** - current spending and additional money for next year
- **Carers Champion** - or input from **Cllr Mhairi Hunter** speaking on the recruitment of the Carers Champion
- **Welfare Rights** - the introduction of Universal Credit and the Carers Supplement and what that means for carers.

The name of the event is ‘Carers Focus Event’. This is because we will also have discussion groups after the guest speakers, which will be carer specific - Parent Carer, Mental Health Carer, Older People Carer, etc and will allow carers to **focus** on the issues particular to those groups. The carers’ specific groups will provide an opportunity for general discussion on what works well for carers and what could be improved to make life easier. This will allow us to follow up on the issues carers have in common.

Booking forms from: Martin Hawkins Tel. 276 4119 Mob: 0778 903 1084

martin.hawkins@glasgow.gov.uk



Voices Scotland



**Session: Monday 29th October 9.30am till 12.30pm at
Maryhill Health & Care Centre, 51 Gairbraid Avenue, Glasgow,
G20 8FB**

Voices Scotland is a free and flexible workshop developed by Chest, Heart and Stroke Scotland. It aims to support people, groups and communities to have their voice heard in the shaping of health and social care services. The Scottish Health Council delivers these workshops across Scotland with members of the public, community groups and staff working across health and social care.

Our session will help us to:

- Understand the **benefits** and **barriers** to public involvement in health and social care.
- Understand the role of a **public representative** and how individuals can undertake such a role.
- Recognise the benefits of working **collaboratively** with other people to shape services.
- Discover how **personal experiences** can influence improvement.
- **Identify** the issues which matter to communities.
- **Explore** ways to gather and present information to influence change.
- Develop and explore **effective communication** skills to help influence change in how health and social care services are delivered.
- Explore how to draw on national and local resources to support **improvement**

For more information or to book a place contact:

May.Simpson@ggc.scot.nhs.uk or phone 0141 314 6260

or

Paul.hayes@scottishhealthcouncil.org or phone 0141 429 7545.

More information on Voices Scotland, visit:

chss.org.uk/voices-scotland/

