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Date: Tuesday 5th March 2024

Time: 10am -12:00 pm

Venue: Drumchapel Community Centre,
Cruachan Room

North West Locality Engagement Forum
Agenda

Welcome and apologies	Chair
Previous notes & matters arising	Chair
LDAN Consultation: Part 1	Facilitator
<i>Comfort Break</i>	
LDAN Consultation: Part 2	Facilitator
Feedback and next steps	Facilitator
Closing remarks	Chair

Date and time of next meeting:
Tuesday 16th April 2024 10am - 12:00pm
Partick Local Social Work Office,
35 Church Street, Glasgow G11 5JT

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North West Locality Engagement Forum (NW LEF)

Minutes of Meeting held on Tuesday 23 January 2024

Woodside Health and Care Centre

Present:

Name	Designation
Ann Kilgour	Public Representative/Knightswood Connect Representative
Anne Ainsworth	Head of Social Enterprise, Enable Glasgow
Colin Menabney	Chief Executive Officer, Enable Glasgow
Courtney Robertson	Assistant Manager, Lifelink
David Campbell	Operational Manager, Enable Glasgow
Gareth Greenaway	Planning Manager, North-West Locality
Gordon McInnes	Project Manager, Mental Health Network, Greater Glasgow & Clyde
Katrina Macfarlane (Minutes)	Community Engagement & Development Officer, North-West Locality
Lauren McLaren	Co-Ordinator, Lifelink
Lewis Gibson	Operational Manager, Enable Glasgow
Lillian Woolfries	Public Representative/Glasgow Disability Alliance Representative
Mark McBay	Public Representative/Changing Minds & Hoarders Group Representative
Mary McShane	Public Representative
Muriel Anderson	Public Representative/Partick Annexe Representative
Robert Smith (Chair)	Public Representative/Linkes Representative
Sadie Gordon	Public Representative/Good Morning Project Representative
Thomas McKinlay	Public Representative/Merchant City and Trongate Community Council Representative

Apologies:

Name:	Designation:
Cath McLeod	Carers Information Worker, Glasgow North-West Carers Team
Ellen Wright	Public Representative/Community Council Representative
Janette Murphy	Public Representative
Mehdi Saki	Programme Development Officer, The Mental Health Foundation
Nataliah Rodriguez	Project Assistant, The Mental Health Foundation
Nicky Neilston	Public Representative/Quality & Improvement Officer, Enable Scotland

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1.	Welcome (RS)
	The Chair, Robert Smith welcomed everyone to the meeting. Apologies were given and recorded. Katrina shared that two members have decided to resign due to health/personal reasons.
2.	Previous Meeting Notes and Matters Arising (RS)
	Meeting notes were approved. No updates on the IJB public representatives.
3.	Chair and member updates
	LEF (Locality Engagement Forum) members introduced themselves and shared information on the organisation/community group they represent: RS - shared that Linkes has secured funding until 2025 and the project continues to be a success providing a range of community-led activities. AG - continues to attend the range of Knightswood Connect health and well-being activities. She informed the group that people attending the activities were unaware of the changes to NHSGGC Out of Hours service. Following the last meeting she was able to update them. SG - updated members of the Good Morning Service. She has been an active member of the group since 2000. It continues to connect and support older people in Glasgow with their befriending and social activities. MA - informed the group that she attends activities in Partick Annexe though she has no updates from the annexe for this meeting. LW – represents the Glasgow Disability Alliance and she has informed them that the NW LEF has returned to face-to-face meetings, though she has no updates from the GDA for this meeting. AA - is the Head of Social Enterprise, Enable Glasgow. Currently 110 adults with learning disabilities attend and produce/supply a range of goods for trading. Fortune Works is focused and committed to working in partnership with other organisations. They have recently partnered with Glasgow City Council to reduce their carbon footprint. LG & DC - are the Operational Managers at Fortune Works and shared the four main strands operating within Fortune Works: contract works to traders, gardening services, garden centre and crafting. They invited members if passing Fortune Works to drop in and see the daily operations. CM - is Enable Glasgow's Chief Executive Officer and shared that in addition to Fortune Works they support people with their Assisted Living Services and provide a range of social activities. He highlighted that people with disabilities often have the poorest health outcomes and do not always access front line services. CR & LMCL - shared the range of services provided by Lifelink across Glasgow and highlighted the groups currently operating in the North-West. In addition to 1:1 Counselling Services they offer wellbeing sessions and events. Since the pandemic the majority take place online however they can provide a bespoke face to face service on request. MMcB - continues to attend the Changing Minds Group in Mitchell Library and the Hoarders Group in the Housing Offices. These are support and network groups, and the attendance varies.

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	GMcl - represents Greater Glasgow & Clyde Mental Health Network. This network is focused on gathering the experience of people who have used Mental Health Services in Greater Glasgow and using their experience to improve services. Noted that the Network is currently involved in work that the HSCP is leading to review and improve standards with Mental Health Inpatient Care, called 'AIMS' accreditation. GG – informed the group that meetings are taking place to discuss the content and purpose of the HSCP Locality Plans. He will update the group on progress at a future meeting.
4.	Resources/Information Shared with Group The Deacon and Co-ordinator from Maryhill Ruchill Church attended the forum. He invited organisations to share information of their groups/activities for Maryhill Activities Directory. MAD was first published 21 years ago. Although it is called the MAD it includes groups/activities out with Maryhill including Milton, Possilpark and Ruchill. MAD will be launched in the Maryhill Community in March. KM agreed to share the co-ordinators email address with the LEF members.  20240116 HSCP LEF January 2024 v2.pdf KM presented on the role and function of the LEF. She provided examples on the various ways for them to be informed and get involved across the Health and Social Care structure. She spoke of the importance of services gathering people's feedback and experiences to improve services and the role of LEF members within their networks to signpost people to those feedback structures. She highlighted the hyperlinks within the presentation to Glasgow City Council, NHS Greater Glasgow & Clyde, and Glasgow City HSCP feedback and complaints structures. KM shared details of PASS and how they can support people to feedback and complaint. GMcl also highlighted that the Mental Welfare Commission is another organisation that is available for people to seek advice from or to feedback issues of any concern. Currently LEF members are invited to contribute in GCC, GGC and HSCP surveys and consultations. KM asked if they would want to be informed of national health and social care surveys and consultations. All members agreed for this information to be circulated to them. CM highlighted the Learning Disability, Autism, and Neurodivergence Bill, and the Scottish Government consultation and ENABLE Scotland's Rights Now campaign, which aims to influence the Bill. He spoke of the Scottish Commission for Learning Disability Report The State of Our Rights which aims to influence the LDAN Bill, and the proposed Human Rights Bill. A member indicated that learning disabilities affects a significant percentage of the population and suggested this consultation should be an agenda item to review the health and social care sections. All members agreed for the consultation to be the focus of the next meeting. It was suggested we invite Charlie McMillan, CEO Scottish Commission for People with Learning Disabilities to speak. KM agreed to have a meeting with the Chair, GMcl, and CM to discuss speakers/format.

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	Actions – • KM to share the MAD Co-Ordinators email address with the LEF members. • KM to circulate National Health and Social Care Surveys and Consultations Information to members. • KM to send invites to Charlie McMillan, CEO Scottish Commission for People with Learning Disabilities to speak at next meeting and agreed to have a separate meeting with the Chair, GMcl, and CM to discuss speakers/format.
5.	AOCB Members shared they previously attended (as LEF/Public Representatives) a range of Board and Partnership Working Groups/Forums before the pandemic. Since the pandemic they have received no correspondence on the groups/forum's status. It was felt if the group/forums have been stood down the LEF/Public Representatives should have been notified and their support to the group acknowledged. KM agreed to follow up with colleagues and report back at the next meeting. KM also agreed to find out more about the current status of the Health Board's Public Engagement Forum. Actions – • KM to confirm if LEF/Public Representatives will still attend Board and Partnership Working Groups/Forums and receive correspondence. • KM to clarify the current status of the Health Board's Public Engagement Forum.
6.	Date of Next Meeting Date of Next Meeting is Tuesday 05 March 2024 at 10.00am at Drumchapel Community Centre 320 Kinfauns Drive, Glasgow G15 7HA.