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Notes of NW Locality Engagement Forum Online Meeting held on 2 December 2021

Online Attendance

Sadie Gordon Muriel Anderson Gordon McInnes Lilian Woolfries

Online Apologies

Alan McDonald Robert Smith Alan Gow Nicky Neilson
Ellen Wright

Apologies (not online)

Ann Kilgower, Mohammed Jamil, Mary McShane, Margaret Smith, Rita Hepburn, Janice Walker.

In Attendance:

Janet Hayes, Head of Planning, NW Locality and Adult Services
Lorna Bonaccorsi-McIlreavy, Healthcare Improvement Scotland
Kirsten Lawrence, Healthcare Improvement Scotland
Tony Devine, NE Locality Community Engagement Officer
May Simpson, NW Locality Community Engagement Officer

1. Welcome and Apologies.

May Simpson welcomed members to NW LEF Meeting and apologised that we were not able to resume meetings in person due to the new variant of Covid but it better not to risk members health. It was agreed to defer the Maximising Independence item.

May advised that sadly our member Winnie McPhail passed away last month. Winnie was an active member with the LEF, her local Housing Association and in the community and she will be a big loss to her family.

2. NW LEF Report – 31 August 2021- content noted and actions completed

3. NW Locality Accommodation Plans and Update (Janet Hayes, Head of Planning NW Locality and Adult Services)

Janet Hayes detailed our HSCP buildings and what services they accommodate.

Social Work Buildings

Building	Address	Services
Mercat 2	35 Hecla Avenue	ADRS/Justice Services/Admin
Gullane Street	17 Gullane Street	Adults/OP/Sensory Impairment Team/Admin

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Church Street	35 Church Street, Partick	C&F/Justice/Carers/Admin
Mansion Street	30 Mansion Street	Justice/C&F/Welfare Rights/Community Homeless/Admin
Focal Point Day Centre	Drumry Road East, Drumchapel	Elderly Day Centre

Health Buildings

Building	Address	Services
William St Clinic	120-130 William Street	NW HQ – senior management/planning team/pharmacy/HR/primary care support/business support
Callander St /Barr St	Barr Street, Woodside	Temp accommodation for HW staff and Community Assessment centre – March 2022
Drumchapel Health Centre	80/90 Kinfauns Drive	5 GP Practices, treatment rooms, podiatry, physio, ante natal, public dental, immunisation, various other services
Possilpark Health and care Centre	Saracen Street Glasgow	4 GP Practices, treatment rooms, addictions service, school nursing, health visiting, dental health support , district nursing, various other services
Woodside Health and Care Centre	891 Garscube Road	8 GP Practices, treatment rooms, Sandyford hub, Children and Adolescents Mental Health Services (CAMHS), health Visiting, district nursing, immunisation, various other services – Day Centre
Maryhill Health and Care Centre	Gairbraid Avenue	3 GP Practices, treatment rooms, health visiting, district nursing, older peoples social work, podiatry, physio, various other services Community Mental Health Team
Glenkirk Resource Centre	129 Drumchapel Road	Learning Disability and Older People’s Services
Plean Street Clinic	18/20 Plean Street	SPOA district nursing and phlebotomy, district nurses, health Visiting, treatment room, home care, various other services and General Dental Practice,
Arndale Resource Centre	80/90 Kinfauns Drive	Community Mental Health Team

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Sandy Road Clinic	547 Dumbarton Road	Community Mental Health Team
Community Centre for Health	547 Dumbarton Road	Treatment rooms, district nursing, health visiting, immunisation, social work OP, rehab, physio, podiatry, OPMH, Crisis Team and various other services
Sandyford Central	2-6 Sandyford Place	Sexual Health Services and SARC
West Child and Family Centre	60 Kinfauns Drive	Specialist Children's Services including paediatrics, nursing, Speech and Language Team, OT, physiotherapy, CAMHS and Social Work team
Netherton Centre	19 Blackwood Street	Learning Disability assessment wards

The NW Locality accommodation priorities are:

William Street Refurbishment is due to open in the Spring 2022 and aims to promote agile working and an improved work space for HQ staff and administration. The ground floor level is being extended and will accommodate the Sexual Assault Referral Centre – main hub for West of Scotland revised services. The new Sexual Assault Service, for the first time, will be located in a dedicated purpose unit with a separate entrance and open 24 hours a day - 7 days a week centre

Church Street Refurbishment – the HSCP working in partnership with Greater Glasgow and Clyde Health Board to secure funding to completely refurbish and extend this building. The intention is to incorporate Gullane Street services, Primary Care and GP Services (as there are a number of single handed GP practices in this area) and looking at potential of incorporating Centre for Community Health (Partick) services. This would then free up space in order to accommodate Sandyford Central – Sexual Health Services which are in the old Eye Infirmary - another very old building.

The project is designed and costed – progressing to the planning application and permission stage. Funding still to be secured.

Drumchapel Shopping Centre has recently been identified as a priority area for Glasgow City Council and the HSCP will work in partnership to move this project forward. A new building would incorporate all HSCP buildings and services presently in the Drumchapel area. This is a long term ambition/target and dependant on securing funding.

Janet explained the changes in Primary Care with extended multi-disciplinary teams and the new GP contract that enabled GP's to operate as expert medical generalists requires improved accommodation and facilities. In order to accommodate multi-disciplinary teams and increase capacity and service provision in the community - work is being planned in two phases

Phase 1 - Woodside Health and Care Centre – create 4 new Treatment Rooms and a Meeting Room in the vacant Pharmacy space.

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Phase 2 - Drumchapel Health Centre– looking to make changes in design to increase Treatment Room space and similarly in **Centre for Community Health, Partick**, create additional Treatment Rooms.

Janet concluded the presentation by advising that there two main groups looking at accommodation - the HSCP Locality Accommodation – Restart Group and a GGC wide Accommodation Strategy Group. The GGC Health Board are going to be reviewing all their buildings in NW of Glasgow next year. Janet would keep LEF members up to date with any engagement opportunities in relation to this review.

Q. Lillian asked what services would be located in Knightswood – the transport links are poor in this area which has a high population of older people. There is a need for Health Centre in the area.

A. Janet advised that the GGC wide Accommodation Strategy Group was wide ranging and would look at buildings, services, location of teams and gaps in services. Areas where there are fewer services should be highlighted during this review.

4. Glasgow City HSCP Strategic Plan Engagement (Janet Hayes/May Simpson)

The new HSCP Strategic Plan has been put back one year because of Covid and this give us the opportunity to consult more widely. In order to consult widely - 9 short term planning groups have been set up to plan engagement. The planning groups are – Older people, Children’s services, Mental Health, Learning Disability, Housing and Homelessness, Drug and Alcohol services, Carers, Public Protection and a Strategic Group (3rd sector, Locality planning, Commissioning, volunteering and Equalities)

The timeline to produce the new HSCP Strategic Plan is:

Dec – March 2022	plan engagement
March – Sept 2022	consult with public, key partners, hard to reach groups, staff etc
Sept/Oct 2022	Draft Plan written
Oct 22 – Feb 23	Consultation on draft Plan
March 2023	Plan presented to IJB
April 2023	HSCP Strategic Plan published

Covid has changed the way be deliver services - like the increased use of new technology – this needs to be reflected in the new plan. Also the Strategic Plan may change from a 3 year plan to a 5 – 10 year plan – they IJB is still considering the length of the plan

5. HSCP Integrated Joint Board (IJB) - Health and Social Care Nominations (May Simpson)

The HSCP Integrated Joint Board has a number of non-voting representative – two Health and Social Care Representatives, one Carers representative, an Independent Sector representative and a 3rd Sector representative. The 3 year term of these representatives ends in March 2023 and we are seeking either re-nomination of existing representative Ann Souter and Ann Scott (Health and Social Care) or new nominations for these positions. The process and timeline is

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Carers Representative (vacant position) – advert posted on line and circulated 2/12/21 – closing date 17/1/22. Nomination to be emailed to Mhairi.Hunter

Two Health and Social Care Representatives – letter sent out, information distributed, information webpage set up and posted on HSCP on 6/12/21- closing date 4/2/22

Nomination form is very simple – contact details and statement of interest and experience. May will send out information and papers to all members next week. There are pre agenda meetings and the papers are now sent out timeously.

There are two informal substitute positions which Robert Smith and Alan McDonald hold. Robert had advised he is standing down from the substitute position as he is now unable to make the IJB meetings due to work commitment as they are all held on a Wednesday. If anyone is interested please contact may

It was noted from discussion that while it was important for these position to be filled it can be a daunting task for many service users due to the amount policy/committee papers to fully understand and digest. Sadie Gordon observed some of the meetings can be very formal and found them not always welcoming – making it difficult to participate and wondered what could be done to make them friendlier.

The point was made that to give a community perspective all groups of service users should have the opportunity to be involved as different groups had their own experience of using services.

6. NW LEF Planning 2022

May proposed that the first quarter of next year would be similar to last year – LEF and wider public questionnaire focusing on service priorities and engagement re Strategic Plan in the month of February followed by (hopefully) blended LEF engagement sessions informed by the results of the questionnaire. Once restrictions have ease further and more groups are meeting work towards a re-launch of the LEF's. All agreed with this proposals. –

There were no other suggest topics or service areas for next year meetings and engagement sessions

AOCB – none

Date of Next Meeting – to be confirmed. May hoped that next year meetings and engagement sessions would include face to face meetings.

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