



North West Locality Engagement Forum

Thursday 19 April 2018

10.00 – 12.30pm

in

Knightswood Community Centre, Alderman Road

Bus Routes nearest are No. 1A Drumchapel or No. 6 (First Bus)

Agenda

Welcome and Introduction (Robert Smith, Chair)

- 1. Previous Minutes - NW LEF Minutes - 8 March 2018** **10.00 – 10.10**
Matters Arising
- 2. Planning and Performance - NW LEF Locality Plan 2018–19**
(Gareth Greenaway, Planning and Performance Manager) **10.10 – 10.50**
- 3. Glasgow City HSCP Strategic Plan 2019 – 22** **10.50 – 11.00**
(May Simpson NW Locality, CEO)
- Tea Break
- 4. NW Locality Health Improvement Priorities**
(Sherrin Esmail, NW, Locality, Health Improvement) **11.15 – 12.00**
- 5. Reports** **12.00 – 12.10**
(i) Older People’s Planning Group – 28 March 2018
- 6. Disability Event** (May Simpson NW Locality, CEO) **12.10 – 12.20**
- 7. AOCB** **12.25 – 12.30**

Meeting Draft Schedule 2018

- **24 May 2018**
- **28 June 2018**
- **16 August 2018**
- **27 September 2018**
- **8 November 2018**

North West Locality Engagement Forum

Draft Minutes of meeting held on 8 March 2018 in the Albany Centre

Present:

Alan McDonald (AMc)	John McVicar (JMcv)	Robert Smith (RS) (Chair)
Muriel Anderson (M A)	Abdul Benjellon (AB)	Mary McShane (MMcS)
Mohammed Jamil (MJ)	Lilian Woolfries (LW)	Jane Maguire (Jane M)
Ann Kilgour (AK)	Margaret Smith (MS)	Nana Wilson (NW)
Colin Davidson (CD)	Florence Alison (FA)	Winnie McPhail (WM)

Apologies:

Alison Horner (AH)	Gillie MacDonald (GM)	Alan Gow (AG)
Janet Murphy (JM)	Kate Walker (KW),	Rita Hepburn (RH)
Ruby Chalmers (RC)	Bill Rossine (BR)	David Thomson (DT)
Roy Greatorex (RG)	Sadie Gordon (SG) - chair	Barbara Wark (BW)
Jean Dougan (JD)	Mark McBay (MM)	Nicky Neilson (NN)
James Carberry (JC)	Stephen McGuire (SMcG)	

In attendance

Janet Hayes, (Head of Planning & Strategy – Adult Services & NW Locality)
 Margaret Black (NW Locality, Primary Care Development Officer)
 Linda Burns, (NW Locality, Diabetic Specialist Nurse)
 May Simpson, (NW Locality, Community Engagement Officer)

Robert Smith welcomed everyone to the NW Locality Engagement Forum meeting in the Albany Centre.

1 Minutes of meeting and Reports

- i. 2 November 2017- NW LEF Minutes - agreed
- ii. Citywide Palliative Care and End of Life Engagement Report – 30 November 2017 - MS advised that after revisions following the consultation the Strategy had been approved by Glasgow City HSCP Integrate Joint Board.
- iii. Older People’s Report – 30 November 2017 – MS advised this report had been circulated to Head of Older People, Team leads and Planning Team.
- iv. Mental Health Report – 31 January 2018 - MS advised this report had been circulated to Head of Mental Health and members of the Mental Health Strategic Group who had responsibility for developing the implementation Plan. RS expressed concern about 3rd sector cuts and the impact it has on Mental Health services in the community and felt that the Health service had to find money to invest and support community and voluntary sector services. AMcD highlighted the increase in demands on GP services in relation to Mental Health. Janet Hayes confirmed that there were no cuts in the Mental Health budget but we would

have to stop doing things in order to re invest in other areas/developments/initiatives.

Members of the Forum highlighted the poor quality sound system at Partick Burgh Hall and suggested the session should have started with a service user input to set the 'context' of the draft Mental Health Strategy. MS noted and agreed with the points.

2 NW LEF Planning (May Simpson, CEO)

Members discussed and agreed the following sessions for NW LEF meetings and engagement until June 2018.

Date	Topics	NW/City/Wider
19 April 2018	-Strategic Plan 2019/20 – 21/22 -Locality Plan 2018-19 -Performance 2017 -18 -Health Improvement	NW LEF
24 May 2018/ late May	Review of Out of Hours Services and Primary Care (GP) Improvement Plan	City wide
May	Equalities – Disabilities	NW/Wider community
Early June	Moving Forward Together	NW/Wider community
16 August 2018	- Woodside H & CC Update - Communication and Information - Treatment Room update	NW LEF
27 September 2018		
October	Equalities – Race, Asylum Seekers, Refugees	Wider Community
8 November 2018		

Still to schedule or plan session focusing on Young People, Children and Families, Carers/in partnership with Carers Centre, Addiction/Recovery/in partnership with Addictions/Recovery and LEF Training if identified.

There was a discussion on venue – remain in Albany Centre or move locations. No conclusion. It was felt that it was good to move about the area especially for meetings targeted at the wider public but the microphones in the Albany Centre was helpful for regular NW LEF meetings.

3 NW Locality Accommodation Plan (Janet Hayes, NW Locality Head of Planning and Performance)

Janet gave a detailed presentation focusing on NW Locality changes and proposals contained in the HSCP Accommodation Strategy. The strategy aims to rational sites,

	<p>save on costs, move out of poor quality accommodation and promote the integration of services and the creation of Neighbourhood Teams.</p> <p>The new Health and Carer Centres are significant developments in the area- Possilpark, Maryhill and Woodside (at the end of the year) plus investment in Glenkirk to create more agile working space to enable teams to move out of older and rented accommodation. Recent investment in Drumchapel Health Centre has also created more agile working space. Anniesland SW office will close at the end of March 2018.</p> <p>The ambition is close the poor quality accommodation at Hecla Square and move Addiction and Recovery Services to Mercat 2 but space has to be identified in the Children's West Centre (Children's Specialist Services) in order to move SW Teams from Mercat 2 to the West Centre in order to create space for the Hecla Square Teams. There may have to be a short term solution of temporary locating teams in the accommodation in the Shopping Centre.</p> <p>The long term vision is to close Church Street and Gullaine Street but there is no money and no alternative accommodation in this area at present. The development by Glasgow University on the old Western Hospital site (which may not happen for 10 years) may result in suitable accommodation becoming available.</p> <p>Q. J MacV asked if there was any evidence that the new Health and Care Centres were making a difference and improving services/reducing waiting times. MS advised the 1 year evaluation of both Maryhill and Possilpark Health and Care Centres had been circulated but there was no longer term evaluation planned at present.</p> <p>Members expressed concern that there were no plans to invest in the Knightswood area either in services or buildings. WMcP advised that a planning application for 48 houses on the old Drumchapel Hospital site had be lodged.</p> <p>Action: Janet agreed to circulate a list of all the buildings/sites in NW Locality with the lists of Teams/staff accommodated in each building.</p>
4	<p>Woodside Health and Care Centre Update (May Simpson, CDEO)</p> <p>MS advised that the new Woodside H & CC was on schedule for completion and hand over by the end October 2018. The commissioning phase (cleaning, testing, furniture & equipment) could take up to 6 weeks. The actual moving date would be determined and agreed in conjunction with the new Gorbals H & CC who have to vacate the Twomax Building by the end of the year. Only one new building can open at a time as we have IT teams on site to ensure all the phones and PC are working correctly.</p>
5	<p>Diabetes (Margaret Black, NW Primary Care and Linda Burn, NW Diabetes Specialist Nurse)</p> <p>Margaret opened with a brief input on the changes that are happening to GP services, funding for additional services to GP's, GP Clusters and the Primary Care Development Plan. An engagement session focusing on the Primary Care Development Plan is being planned for late May 2018.</p> <p>Margaret advised the NW Diabetes Group is jointly chaired by an Acute Lead (Hospitals) and a Secondary Care Lead (HSCP) which is promotes shared working and</p>

	<p>improves communication. The Group also has representation from Practice Nurses, District Nursing Pharmacy, Podiatry and local NW Diabetes Specialist Nurse. The role of the groups is to promote and develop good practice, services and initiatives around diabetes. The group is also looking at developing virtual clinic, clearer pathways, educating patients and families and reviewing more complex needs.</p> <p>Linda explained the difference between Primary Care (GP, Locality based services) and Secondary Care (hospital, specialist teams/services). She then explained the difference between Type 1 Diabetes – affect usually younger people (under 35 years) and it when the pancreas doesn't produce insulin and Type 2 Diabetes – found more often in older people, or people who are overweight, chaotic lifestyle, have family history of diabetes or less active. It is a progressive illness and it has higher rates in people from an Indian or Caribbean ethnicity.</p> <p>In 11 people in Scotland are diabetic and the rates are rising. In the earlier stages the illness is controlled by tablets, diet, changes to lifestyle, losing weight, becoming more active etc or a combination of these but in the more complex cases or as the disease progressing patients will have to use insulin. Symptoms are very varied in each individual from - tiredness, going to the toilet more often, weight loss, thirsty etc. It is a silent killer and if not treated and can have extreme outcomes (sight loss, coma, loss of limbs, heart attack, stroke, kidney failure etc) for patients.</p> <p>The Specialist Diabetes nursing teams run education classes in GP surgeries but attendance varies – any ideas on how to improve attendance would be welcomed. MS suggested community venues however there is not money for rent. Diabetes UK organise a monthly Support Group in Garnavel but not during the summer months.</p>
6	<p>Volunteering in NHS (May Simpson, CDEO)</p> <p>Glasgow City HSCP has signed up to the Glasgow Volunteer Charter and working on an action plan to achieve the Charter Mark. MS highlighted some the volunteering opportunities in the HSCP including working with the Sandra Duff (Volunteer Co-ordinator) Health Improvement Team at their information pods in the Health & Care Centres, using skills such a IT skills to design Health Improvement material, running walking groups etc and in the hospital setting with facilities cleaning team.</p> <p>MMcS asked where all the volunteers were going to come from – it was really difficult to get people to volunteer/help out. RS noted that everyone round this table was a volunteer in their own community – it was difficult mange time and existing volunteering commitments. MS agreed to forward NW's contact details to Sandra and AB contact details to the hospital team.</p>
	<p>AOCB - none</p>
	<p>Date of next meeting- Thursday 19 April 2018</p>

Meeting Schedule 2018 - 19

- Thursday 24 May 2018
- Thursday 28 June 2018

- Thursday 16 August 2018
- Thursday 27 September 2018
- Thursday 8 November 2018

