

## GLASGOW CITY HEALTH & SOCIAL CARE PARTNERSHIP NORTH WEST LOCALITY PLAN 2017/18

### SUMMARY

#### Introduction

We are keen to build on the successes achieved in the first year of our status as an integrated organisation. These successes include the opening of a new health and care centre at Maryhill along with commencing work on site for a new Woodside health and care centre; the establishment of GP clusters and developing neighbourhood team approaches for our older people's community services; meeting or improving upon the majority of access and waiting time targets across a range of services; and overall, promoting better integrated working for the benefit of our service users, carers and communities.

The locality plan for the North West Locality of Glasgow City HSCP sets out the key priorities and actions we intend to take forward in 2017/18, consistent with the high-level priorities set out in the HSCP's Strategic Plan. The locality plan is a one year plan that also reports on areas where we performed well and areas where we recognise that further improvement is required.

This summary highlights our key priorities for each care group. The actions to progress these are contained within our full [locality plan](#).

#### Our Performance

The areas where we are performing well and those where we need to improve are summarised in the table below.

<b>Where we are performing well</b>
Access to specialist children's services
Percentage of children 'looked after' away from home with a Primary worker
Breastfeeding rates, including in deprived areas
Access targets for alcohol and drug treatments
Meeting the target timescales for assessing all unintentionally homeless applications
Reducing the duration pregnant women or dependent children stay in bed & breakfast accommodation
Percentage of criminal justice community placement orders (CPO) with a 3 month review within agreed timescale
Alcohol Brief Interventions undertaken
The number of 3 – 5 year olds registered with a dentist
Target rates for MMR vaccinations
Referrals to financial inclusion and employability advice services

The number of carer assessments being undertaken
Improved uptake of sexual health services by men who have sex with men (MSM)
Percentage of service users who receive reablement service following referral from homecare
Percentage of service users leaving the service following reablement with no further period of homecare
Percentage of service users with an initiated recovery plan following assessment

<b>Where improvement is required</b>
Percentage of children receiving health visitor assessment within 30 months
Percentage of young people receiving a leaving care service who are known to be in employment, education or training
Meeting delayed discharge targets for people (i.e. discharge within 72 hours of being assessed as ready for discharge)
Increase the number of offers of permanent accommodation secured from Registered Social Landlords
Percentage of criminal justice community placement order (CPO) work placements commencing within 7 days of sentence
Bowel screening uptake rates
Cervical screening uptake rates
Increase attendance rate by young people across the range of Sandyford sexual health services
MSK Physiotherapy waiting times

## **NORTH WEST LOCALITY PRIORITIES 2017/18**

### **Primary Care**

- Working with GPs and the wider primary care team to develop 'clusters' to improve quality and integrated working
- Improve the unscheduled care pathway across primary and secondary care services
- Improving Access and Supporting Primary Care Capacity
- Developing the role of pharmacy profession within North West
- Progressing the development of the new Woodside Health & Care Centre

### **Carers**

- Continue to raise awareness of adult carers and promote the single point of access within the health and social care teams
- Continue to identify and support young carers through a family based approach

### **Children & Families and Criminal Justice Services**

- Support the Wellbeing of Children and Young People through Prevention
- Early identification of children and families who need support
- Keeping Children Safe
- Raising attainment and achievement
- Building mental well-being and resilience across the Northwest via direct service delivery and capacity building

- The efficient processing of community payback orders (CPOs) and criminal justice social work reports
- The safe management of high risk offenders

### **Adult Services**

- Delivery of inpatient redesign and ward improvement programme
- Improve access to psychological therapies
- Support people with a mental health to live as independently as possible in the community with access to support and care as necessary
- Improve the quality of care for people with dementia
- Building mental well-being and resilience across the NW via direct service delivery and capacity building
- Improve access to addiction treatment and care
- Continue to shift the balance of care from the community alcohol and drug teams to GPs, where appropriate (via 'Shared Care Scheme')
- Embed 3<sup>rd</sup> sector Recovery Hubs
- Support the NW Recovery Communities to establish their new base and develop new services
- Reduce Alcohol Related A&E admissions/ presentations
- Work with community planning partners and the Alcohol and Drugs Partnership to reduce alcohol consumption
- Undertake a review of health and social care learning disability provision to maximise the opportunities for people with a learning disability to live in the community with appropriate levels of support.

### **Older Peoples Services (Including Physical Disability services)**

- Deliver Dementia Local Delivery Plan target and local implementation of national and Glasgow City Dementia Strategy
- Deliver Psychological Therapies Local Delivery Plan target (primarily OPMH community)
- Implementation of the recommendations from NHSGGC District Nursing Review and the national review of district nursing
- Deliver timely Speech & Language Therapy interventions within residential settings (care homes/inpatients)
- Supporting people to live for longer at home, independently
- Focus on and develop service capacity particularly in relation to prevention and early support
- Improve the quality of life of patients and their families facing the problem of life-threatening illness
- Support the Provision of community based Health Improvement programmes
- Improve access to services and outcomes for people with a physical disability

### **Homelessness**

- Improve interfaces with Housing Providers to increase access to settled accommodation Improve provision for those leaving hospital
- Increase throughput in temporary and emergency accommodation to settled accommodation
- Develop a sustainable, holistic response to homelessness by ensuring collaboration across housing, health, social work, third and independent sectors

- Promote greater partnership working between NW Locality and Housing Providers
- A greater focus on prevention and early intervention, supporting housing providers to identify potential need and access appropriate services quickly

### **Sexual Health Services**

- Fewer newly acquired HIV and sexually transmitted infections
- Fewer unintended pregnancies
- Sandyford specialist sexual health services are accessible to all – including people and population groups who are more likely to experience poor sexual health
- Improved service access across all Sandyford services for young people aged under 20

### **Health Improvement**

- Building mental well-being and resilience across the Northwest via direct service delivery and capacity building
- Tackling poverty and health inequalities
- Creating a culture for health – reducing alcohol , drugs and tobacco use and obesity
- Taking a place-based approach to community health and wellbeing

### **Promoting Equality**

- Routine enquiry money worries, gender based violence (GBV), employability and appropriate onward referral
- Extend number of GBV local delivery groups from 3 - 5 to deliver on Equally Safe strategy
- Participation in age discrimination audits as required
- Responding to findings of the Fairer NHS staff survey alongside staff training priorities (Asylum seekers & Refugees, Poverty e-learning module, Key care groups: GBV)
- Meeting the requirements of the HSCP's participation and engagement strategy including equalities monitoring of community engagement
- Provision of a programme of equality and diversity training for NW HSCP staff and local organisations in North West

### **FURTHER INFORMATION**

For further information or a copy of the full plan please contact May Simpson, Community Engagement & Development Officer, Glasgow City HSCP, William Street Clinic, William St, Glasgow G3 8UR

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