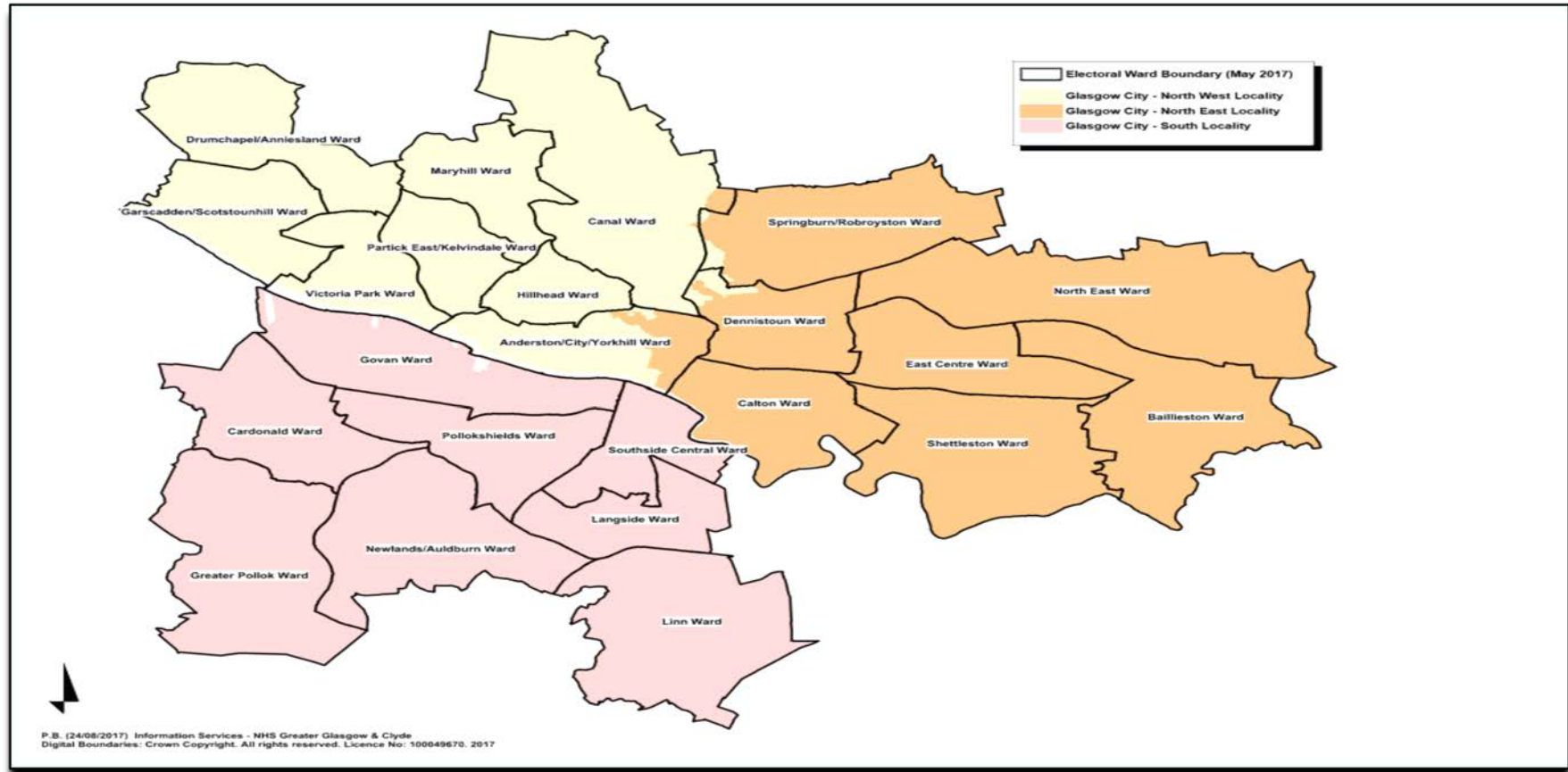


# North West Locality Plan 2018/19 Summary



# **GLASGOW CITY HEALTH & SOCIAL CARE PARTNERSHIP**

## **NORTH WEST LOCALITY PLAN 2018/19**

### **SUMMARY**

#### **INTRODUCTION**

The full locality plan for the North West Locality of Glasgow City HSCP sets out the key actions we intend to take forward in 2018/19. It is the third Locality Plan for the North West since the establishment of the Health and Social Care Partnership (HSCP) in 2016. The aim of the plan is to provide a review of the progress made in 2017/18 and to identify our priorities for 2018/19.

The full locality plan for 2018/19 highlights the priorities and actions that will be progressed in North West to address local needs and contribute to the wider strategic agenda set out within the Strategic Plan of Glasgow City's Joint Integration Board. These will be progressed in partnership with our stakeholders, including service users and carers, 3<sup>rd</sup> sector organisations and community planning partners. We are keen to build on the successes of last year, which includes work commencing on-site to build the new Woodside Health & Care Centre which is scheduled to be completed later this year; the establishment of Neighbourhood Teams for Older People's Services to work more closely with local communities and partner organisations; supporting the ongoing development of General Practice (GP) 'clusters' to provide a greater opportunity for joint working at a local community level as well as providing a more co-ordinated approach for delivering primary care improvements; and continuing to deliver on the vast majority of our performance targets to meet standards and improve access to our services.

The year ahead will undoubtedly continue to bring its challenges as we strive to meet increasing demand within a constrained financial envelope. To meet those challenges we will need to ensure our services are working as efficiently and effectively as possible and targeted appropriately to meet need. The integration of health and social care has provided a platform to do just that and more importantly, to deliver better outcomes for our service users, patients and carers.

This summary highlights the key actions in each care group. More detail is available in the full Locality Plan itself, which will be published on the HSCP web site: <https://glasgowcity.hscp.scot/about-us>

## OUR PERFORMANCE

The area where we are performing well and those where we need to improve are summarised in the table below.

<b>Where we are Performing Well</b>
Meeting waiting time access to specialist children's services
Percentage of Health Plan Indicators allocated by Health Visitors within 24 weeks
Number of new carers identified that have gone on to receive a carers support plan or young carer statement
Number of people in supported living services
Breastfeeding rates
Access targets for alcohol and drug treatments
Meeting the target timescales for assessing all unintentionally homeless applications
Reducing the duration pregnant women or dependent children stay in bed & breakfast accommodation
Percentage of criminal justice community placement orders (CPO) with a 3 month review within agreed timescale
Alcohol Brief Interventions undertaken
Reductions in women who smoke during pregnancy
Number of referrals being made to Healthier, Wealthier Children Service
Waiting times for access to Podiatry and Dietetics
Improved uptake of sexual health services by men who have sex with men (MSM)
Percentage of service users leaving the service following re-ablement with no further period of homecare
Percentage of service users with an alcohol or drug problem that have an initiated recovery plan following assessment

<b>Where Improvement is Required</b>
Percentage of children receiving ready to learn assessment (27 to 33 months assessment)
Percentage of young people receiving a leaving care service who are known to be in employment, education or training
Meeting delayed discharge targets for people (i.e. discharge within 72 hours of being assessed as ready for discharge)
Increase the number of offers of permanent accommodation secured from Registered Social Landlords
Bowel screening uptake rates
Waiting times for access to LARC (long acting reversible contraception) appointments
Cervical screening uptake rates
Physiotherapy waiting times

## **A SUMMARY OF NORTH WEST LOCALITY PRIORITIES FOR 2018/19**

### **Primary Care**

- Supporting implementation of the new GP contract and development of the Primary Care Improvement Plan
- Working with GPs and the wider primary care team to develop 'clusters' to improve quality and integrated working
- Embed Older People's 'neighbourhood' team approaches to align broadly with GP clusters where possible
- Improve the extension of anticipatory care planning

### **Carers**

- Ensure all NW locality carers partnership staff are aware of role and responsibilities in complying with new carers act
- Establish electronic 'sci-gateway' to improve primary care referral pathways for carers
- Increase the number of carer assessments undertaken, including increasing primary care referrals

### **Children and Families**

- Increase referrals and uptake of parenting support programmes
- Continue to progress transformational change programme explore opportunities to re-settle children and young people placed out with Glasgow in residential care settings to alternatives within the City.
- Reinvestment of funding released from high-cost care residential care packages into further developing family support infrastructure.
- Support looked after children, including those in kinship care and promote permanency plans where appropriate
- Improve 27-33 months assessment uptake
- Delivery of mental health improvement service for young people aged 11-18

### **Adult Services**

#### **Adult Mental Health**

- On behalf of Glasgow City, lead the implementation of 5 Year Adult Mental Health Strategy
- Re-align community crisis services for the Maryhill catchment from North East Glasgow to North West Glasgow
- Provision of range of mental health training programmes to build capacity of local communities, groups and organisations

## Alcohol and Drug Recovery Services

- Further embed 'Access Teams' to improve assessment and access to appropriate services
- Improve opportunities for Recovery (including progressing a Recovery Orientated System of Care – ROSC)
- Roll out the Assertive Outreach approach for those hard to reach individuals who do not use service or present to their GPs, but use A&E frequently

## Criminal Justice

- Ensure all Community Payback Orders are reviewed by a Team Leader at the 3 month stage and throughout the order.
- Ensure service users have a supervised action plan in place within 20 days of a Community Payback Order
- Ensure all people released on license or a supervised release order receives a post-release interview within 24 hours of release

## Homelessness

- Improve interfaces with Housing Providers to increase access to settled accommodation
- Increase throughput in temporary and emergency accommodation to settled accommodation
- Develop a sustainable, holistic response to homelessness by ensuring collaboration across housing, health, social work, third and independent sectors

## Learning Disability

- Develop more integrated approaches between social work and health service teams
- Identify appropriate models of care and future accommodation requirements
- Undertake a review of the Autism Resource Centre (ARC)

## Sexual Health Services

- On behalf of all HSCPs in GG&C, lead the implementation of the recommendations arising from the Sexual Health Service Review
- Fewer unintended pregnancies
- Fewer newly acquired HIV and sexually transmitted infections

## **Older People's Services and Physical Disabilities**

- Support early discharge from hospital, contributing to the ongoing development of Intermediate Care approaches and an accommodation based strategy, along with input from community rehabilitation services.
- Implementation of HSCP Palliative Care implementation plan
- Deliver improvements for people with Dementia, including post diagnosis support (PDS) to everyone with a new diagnosis of dementia
- Extending District Nursing service access and times of operation
- Reviewing delivery of citywide Respiratory Service
- Collaboration with housing providers to improve accommodation, including the processes for adaptations for people with a physical disability

## **Health Improvement**

- Implement a neighbourhood approach to employability and financial inclusion.
- Delivery of community based Prevention and Education contracts
- Continue roll-out of targeted area based approach to smoking cessation services
- Support community based capacity building through the delivery of community based health contracts
- Continue to support the development of 'Thriving Places'
- Support implementation of the community planning partnership (CPP) Locality Plan

## **Promoting Equality**

- Participation in Equality Impact Assessments and promoting inequalities sensitive practice
- Promoting initiatives to address gender based violence (GBV) and support financial inclusion
- Meeting the requirements of the HSCP's participation and engagement strategy including equalities monitoring of community engagement

## **FURTHER INFORMATION**

For further information and a copy of the plan please contact: May Simpson, Community Engagement (Localities) 0141 314 6250 or [may.simpson@ggc.scot.nhs.uk](mailto:may.simpson@ggc.scot.nhs.uk)