



Out of Hours Services across NHS Greater Glasgow and Clyde are being reviewed.

The aim of the review is to create a model of Out of Hours Services that is safe, efficient, person-centred, co-ordinated and fully integrated.

Phase 1 of the review is complete and a new model has been suggested.

Phase 2 will test the new model. We want to hear your experiences, views and opinions about Out of Hours Services and will ask for your feedback on the suggested new model.

We will look at different case studies based on real experience of homelessness, rough sleeping, addiction and recovery to help us to make improvements. We will keep you informed of how your feedback has been used as part of the review.

Do you have experience of using any of these Out of Hours Services?

GP Out of Hours Homelessness

Mental Health Emergency Dental Services

District Nursing Rehabilitation Home Care

Emergency Social Work Services (Standby)

Out of Hours Children's Residential Services

Invitation to Out of Hours Services Discussion Session

**Thursday 14th March 2019
11am—1pm
(with tea/coffee before and lunch afterwards)**

**Touchbase, Sense Scotland
43 Middlesex Street
Kinning Park, G41 1EE**

(see overleaf for directions)

For more information or to reserve a place at this session please call 0141 314 6242 or email below, no later than Friday 8th March please. Thank you.

Stephanie.Moore@ggc.scot.nhs.uk or May.Simpson@ggc.scot.nhs.uk





**Glasgow City Health and Social Care Partnership (HSCP):
Review of Out of Hours Services
Discussion Session**

**Thursday 14 March 2019
11.00am – 1.00pm
(with lunch afterwards)
in
Touchbase, Sense Scotland
43 Middlesex Street, Glasgow
G41 1EE**

Getting to Touchbase:

By car: On street parking is available in the surrounding area
By bus: Paisley Rd West/Toll is a 3 minute walk away.
First Bus services 9/9A/10/121 Arriva services 25/36/38/39
By subway: Kinning Park subway is an approx. 10 minute walk from Touchbase. Exit the subway and turn right on to Scotland St. Turn left on to Middlesex St. Touchbase is immediately ahead at the junction with Milnpark St.

Draft Programme

10.30 – 11.00	Registration – Tea, coffee and biscuits
11.00 – 11.10	Opening Remarks and Welcome
11.10 – 11.30	Review of Out of Hours Service and proposed new model - Kirsty Orr, Planning Manager OOH Services Review
11.30 – 12.30	Workshop and Discussion Positive and negative aspects of the new model Case studies to test new model
12.30 – 1.00	Feedback and close (Lunch to follow)