

PPE Distribution Hub: Social Care Providers, Unpaid Carers & Personal Assistants

Background

The Scottish Government, with the support of NHS National Service Scotland (NSS) has established Social Care Hubs within each Health & Social Care Partnership (HSCP) across Scotland, for the allocation of Personal Protection Equipment (PPE) stock to Social Care Providers. This covers care homes; care at home providers; unpaid carers; personal assistants; sheltered housing services; supported housing; housing support; children's homes and hospices.

This document provides information on collection of PPE for:

- [Providers](#)
- [Carers](#)
- [Personal Assistants](#)

You can also find information on [Opening Hours of the store](#).

Process to Request Supplies

Providers

If you have a Care Inspectorate Registration Number please contact:

Phone 0141 276 3175

Email SW_ProvidersPPE@glasgow.gov.uk

You will be asked for your Care Inspectorate Registration Number and your 6 digit PPE Provider ID.

One allocation of stock is allowed per week. Upon receipt of your provider ID, our system will advise if you have received supplies within the last 7 days.

If allocation approved, you will be asked to provide your Organisation's name, address, and provide a contact name of who is placing the order.

You will then be asked to provide number of items of PPE that you require.

You will be advised if this is within the allocation available to you and if so if you would prefer to collect or receive a delivery of the items.

You will then be allocated a collection or delivery slot.

**PPE Distribution Hub: Social Care Providers,
Unpaid Carers & Personal Assistants**

Carers

If you require supplies of fluid resistant masks, gloves or aprons for personal care you are providing please contact our Carers Information Line:

Phone 0141 353 6504

Email info@glasgowcarersinformation.org.uk

They will take details of your requirements, discuss whether collection or delivery option is preferred and communicate this to the Glasgow City HSCP PPE Hub.

Personal Assistants

If you are a personal assistant who has a requirement for PPE in relation to the personal care provided to your service user please contact Glasgow Centre for Inclusive Living (GCIL):

Phone 0141 550 4455 (Typetalk calls welcome)

Email: gcil@gcil.org.uk

British Sign Language (BSL) users can contact GCIL direct using: [Contact Scotland-BSL](#)

Please note: GCIL phone lines are open Monday to Friday 9.30am – 4.30pm. Saturday and Sunday please call 0141 276 3175.

They will take details of your requirements, discuss whether collection or delivery option is preferred and communicate this to the Glasgow City HSCP PPE Hub

Opening Hours of HSCP PPE Hub

Monday to Thursday: 8.45 am to 4.45 pm

Friday: 8.45 am to 3.55 pm

Saturday & Sunday: 9 am to 12 pm

For any emergency requests out with the times identified above please contact the Social Care Support Line on **0300 303 3020**.

This service is available 8am – 8pm Monday to Friday; 9am – 5pm on Saturday and 9am – 1pm on Sunday.