

Locality Engagement Forum Event

Adult Services

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OFFICIAL

Contingency and Recovery Planning

- All community services focussed their efforts on ensuring the most vulnerable and high risk people could continue to quickly access services, including those with urgent clinical and care needs.
- All caseloads reviewed regularly to assess risk and inform decisions.
- The pandemic has necessitated a change to the way in which services are delivered
 - greater use of telephone and video appointments.
 - community services will still see people face-to-face if necessary
- A significant increase in staff ‘home-working’

Learning Disability

- Both learning day centres currently remain closed.
- We are exploring how we can safely reopen this service
- An LD outreach service was introduced to help offset the impact of the temporary closures

Alcohol and Drug Recovery Services

- Community services were consolidated into one site in each HSCP locality.
- Enhanced Drug Treatment service has continued to deliver heroin assisted treatment and additional supports, City Centre outreach team has continued to engage with people in the city centre to deliver harm reduction and naloxone, introducing a mobile van.
- Recovery communities continue to deliver daily support to anyone wishing to access recovery provision via online platforms.

Prison Health Care and Police Custody

- Prison Healthcare
 - Service has had to adapt to changes in prison regime and SPS responses to manage establishments throughout the pandemic
 - Dental and psychological services suspended for a period but are now back in place
 - Increase in attend anywhere where possible
- Police Custody Healthcare
 - Increased nurse capacity to enhance mental health service

Sexual Health

- Consolidated service to operate from reduced number of bases across GG&C
- Released clinical staff and accommodation to help other services
- Online and remote support introduced across many services.

Mental Health In Patients

- Restrictions on visiting affecting both patients and relatives
- Patients having to isolate
- Testing – twice weekly for staff to keep wards safe
- Initially less beds occupied but becoming really busy
- Reduction in activities across wards

Mental Health Community Services

- Ongoing face to face contacts with service users where risk assessment determines this is necessary
- Use of digital platforms in both health and social care services to provide assistance and treatment
- Employability and meaningful activity services have continued online where possible in both HSCP and provider services

Mental Health Community Services

- Support for service users to access digital inclusion opportunities to assist with isolation
- Communication of wider mental health and wellbeing community supports via social media
- Provider services have continued to create employment/activity opportunities during pandemic
- Ongoing work to develop service responses through the Mental Health Strategy Programme Board

Mental Health Specialist Services

- Esteem (Early Intervention Psychosis) Service
- Adult Eating Disorder Service
- Perinatal Mental Health Community Service
- Continue to provide a range of medical, psychological and social interventions and can offer face to face and or digital appointments depending on the individual's needs
- With the use of digital technology we are now offering a range of groups run by the services aimed at supporting recovery
- Staff continue to offer treatment both from home and also within the service base adhering to all guidance around social distancing

Mental Health Specialist Services

- Mother and Baby In-patient Unit (MBU)
 - Similar restrictions as other in-patient facilities. MBU also offers every patient one nominated relative/carer per admission to visit for 1hr per day by appointment following strict guidance
- Mental Health Assessment Units (MHAU)
 - 2 MHAU Leverndale Hospital and Stobhill Hospital continue to offer direct response for patients presenting in mental health crisis/distress to Emergency Departments, Police Scotland, Scottish Ambulance Service, OOHs G.P service and NHS 24 for specialist mental health assessment
- Adult Mental Health Liaison Service
 - Maintaining face to face service delivery across all acute hospital sites